Via Electronic Mail

Christopher Gravagna, founder
USA Funding.com
3002 48th Ave.
Long Island City, NY 11101-3432
chris@ondemandprinting.com; chris@springbasemedia.com

Re: Misleading Small Businesses About Emergency Assistance in the Coronavirus Aid, Relief, and Economic Security Act

WARNING LETTER

Dear Mr. Gravagna,

This letter is to advise you that your website, usafunding.com, may be unlawfully misleading small business consumers about federal loans or other temporary small business relief in violation of the Federal Trade Commission (“FTC Act”). 15 U.S.C. § 45.

The Coronavirus Aid, Relief, and Economic Security Act (“CARES Act”) is intended to provide emergency relief to individuals, families, and businesses under severe financial strain amid the novel coronavirus outbreak (COVID-19). The Act offers vital assistance to small businesses struggling to keep their workforces employed, by creating a new Section 7(a) loan program: the Paycheck Protection Program (“PPP”). Small businesses may apply for PPP loans through U.S. Small Business Administration (“SBA”)-authorized lenders or other lenders SBA has determined to be eligible.

FTC staff has reviewed your advertising and marketing at your website usafunding.com as recently as June 16, 2020. These materials have included the following claims:

- Immediately after describing the legislation authorizing the Paycheck Protection Program, usafunding.com notes that there will be a “high volume of applicants” and “encourage[s] anyone interested to apply immediately,” followed by an invitation for consumers to “APPLY NOW.”

- On the same screen, usafunding.com describes the Paycheck Protection Program and the forgiveness plan, followed by a suggestion to “GET STARTED.”
• Directly below, usafunding.com lists which companies qualify for PPP loans and immediately directs consumers to “APPLY NOW.”

These and other claims suggest, among other things, that consumers can get PPP or other SBA loans by applying on your site. To the extent that any of these claims are not truthful, omit material information needed to prevent the claims from misleading consumers, or are not substantiated, they would violate Section 5 of the FTC Act, 15 U.S.C. § 45, which prohibits “unfair or deceptive acts or practices in or affecting commerce.” Under Section 5, it is unlawful to make representations that are likely to deceive consumers, including small businesses. This includes express or implied representations, whether made directly or indirectly.

You should take immediate action, including by reviewing and monitoring all your marketing in any form (including websites, social media, emails, telemarketing, and text messages), to ensure all deceptive claims are removed. You also should act immediately to remediate any harm to small business consumers stemming from such claims. This letter is not meant to contain an exhaustive list of possible violations related to your products or operations.

Please notify us within 48 hours of the support you have for the types of claims described above and specific actions you have taken to address the FTC’s concerns by emailing COVID19ResponseDFP@ftc.gov. FTC investigators have copied and preserved your website and marketing materials and will continue monitoring your representations to evaluate whether further action is appropriate in connection with your activity. If you have any questions regarding compliance with the FTC Act, please contact us at COVID19ResponseDFP@ftc.gov.

Sincerely,

MALINI MITHAL

Malini Mithal
Associate Director, Division of Financial Practices
Federal Trade Commission

ERIC BENDERSON

Eric S. Bendorson
Associate General Counsel for Litigation
U.S. Small Business Administration