This is to advise you that the United States Food and Drug Administration (FDA) and the Federal Trade Commission (FTC) reviewed your website at the Internet address www.superhealthguard.com on June 12, 2020, and June 23, 2020, respectively. The FDA has observed that your website offers a traditional Chinese medicine (TCM) product for sale in the United States and that this product is intended to mitigate, prevent, treat, diagnose, or cure COVID-19\(^1\) in people. Based on our review, this product is an unapproved new drug sold in violation of section 505(a) of the Federal Food, Drug, and Cosmetic Act (FD&C Act), 21 U.S.C. § 355(a). Furthermore, this product is a misbranded drug under section 502 of the FD&C Act, 21 U.S.C. § 352. The introduction or delivery for introduction of this product into interstate commerce is prohibited under sections 301(a) and (d) of the FD&C Act, 21 U.S.C. § 331(a) and (d).

There is currently a global outbreak of respiratory disease caused by a novel coronavirus that has been named “severe acute respiratory syndrome coronavirus 2” (SARS-CoV-2). The disease caused by the virus has been named “Coronavirus Disease 2019” (COVID-19). On January 31, 2020, the Department of Health and Human Services (HHS) issued a declaration of a public health emergency related to COVID-19 and mobilized the Operating Divisions of HHS.\(^2\) In addition, on March 13, 2020, the President declared a national emergency in response to COVID-19.\(^3\) Therefore, FDA is taking urgent measures to protect consumers from certain products that, without approval or authorization by FDA, claim to mitigate, prevent, treat, diagnose, or cure COVID-19 in people. We request that you take immediate action to cease the sale of such unapproved and unauthorized products for the mitigation, prevention, treatment, diagnosis, or cure of COVID-19.

Some examples of the claims on your website that establish the intended use of your product and misleadingly represent it as safe and/or effective for the treatment or prevention of COVID-19 include:

- “According to several clinical experiment [sic], Lianhua Qingwen Capsule is effective and can help COVID-19 patients recover. It can weakly inhibit the coronavirus and repair cell injuries and

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\(^1\) As explained in the next paragraph, there is currently an outbreak of a respiratory disease named “Coronavirus Disease 2019” (COVID-19).


inflammation caused by the virus. Most patients infected with the coronavirus are showing mild symptoms, taking Lianhua Qingwen Capsule as early as possible, the effect will be obvious. It [sic] can recover 91.5% of mild cases and reduce the probability of turning mild to severe cases by 50%.” [from your website https://www.superhealthguard.com/products/antiviral-herbal-medicine-48pills-box-lianhua-qingwen-capsule-cold-remedy-for-influenza-virus]

- “How Lianhua Qingwen Jiaonang Capsule Help You”
  - “Traditional Chinese medicine Lianhua Qingwen capsule has been proven effective for the treatment of COVID-19, China’s top respiratory expert Zhong Nanshan said in a webinar with overseas Chinese students on Monday. 'It's the first time in the world that we have enough evidence to prove Lianhua Qingwen capsule is effective and can help patients recover,' Zhong said, adding they have just finished an [sic] Lianhua Qingwen capsule experiment and the results are promising and were published. Zhong said that, according to the experiment, the Lianhua Qingwen jiaonang capsule can weakly inhibit the virus and repair cell injuries and inflammation caused by the virus. For patients showing mild symptoms, Lianhua Qingwen jiaonang capsule would be more effective.”
  - Graphic showing row “Time to symptom recovery . . . LH capsules + usual treatment . . . 7 days . . . Usual treatment . . . 10 days . . .”
  - “For the treatment of COVID-19, the main effects of Lianhua Qingwen jiaonang capsule are as follows: First, after taking the capsule, patients’ symptoms improve quickly, recovery rate up to 91.5%, conversion to severe cases down to 2.1%. Second, CT scan result also shows that patients recover faster than the control group. Third, the Lianhua Qingwen jiaonang capsule can shorten fever & coughing time.” [from your website https://www.superhealthguard.com/pages/how-lianhua-qingwen-jiaonang-capsule-help-you?_pos=3&_sid=7d6090734&_ss=r]

You should take immediate action to correct the violations cited in this letter. This letter is not meant to be an all-inclusive list of violations that exist in connection with your products or operations. It is your responsibility to ensure that the products you sell are in compliance with the FD&C Act and FDA’s implementing regulations. We advise you to review your websites, product labels, and other labeling and promotional materials to ensure that you are not misleadingly representing your products as safe and effective for a COVID-19-related use for which they have not been approved by FDA and that you do not make claims that misbrand the products in violation of the FD&C Act. **Within 48 hours, please send an email to COVID-19-Task-Force-CDER@fda.hhs.gov** describing the specific steps you have taken to correct these violations. Include an explanation of each step being taken to prevent the recurrence of violations, as well as copies of related documentation. Failure to immediately correct the violations cited in this letter may result in legal action, including, without limitation, seizure and injunction.

FDA is advising consumers not to purchase or use certain products that have not been approved,cleared, or authorized by FDA and that are being misleadingly represented as safe and/or effective for the treatment or prevention of COVID-19. Your firm will be added to a published list on FDA’s website of firms and websites that have received warning letters from FDA concerning the sale or distribution of COVID-19 related products in violation of the FD&C Act. This list can be found at [http://www.fda.gov/consumers/health-fraud-scams/fraudulent-coronavirus-disease-covid-19-products](http://www.fda.gov/consumers/health-fraud-scams/fraudulent-coronavirus-disease-covid-19-products).

Once you have taken corrective actions to cease the sale of your unapproved and unauthorized products for the mitigation, prevention, treatment, diagnosis, or cure of COVID-19, and such actions have been confirmed by the FDA, the published list will be updated to indicate that your firm has taken appropriate corrective action.
If you cannot complete corrective action within 48 hours, state the reason for the delay and the time within which you will complete the corrections. If you believe that your products are not in violation of the FD&C Act, include your reasoning and any supporting information for our consideration.

If you are not located in the United States, please note that products that appear to be misbranded or unapproved new drugs are subject to detention and refusal of admission if they are offered for importation into the United States. We may advise the appropriate regulatory officials in the country from which you operate that FDA considers your product referenced above to be unapproved and misbranded products that cannot be legally sold to consumers in the United States.

Please direct any inquiries to FDA at COVID-19-Task-Force-CDER@fda.hhs.gov.

In addition, it is unlawful under the FTC Act, 15 U.S.C. 41 et seq., to advertise that a product can prevent, treat, or cure human disease unless you possess competent and reliable scientific evidence, including, when appropriate, well-controlled human clinical studies, substantiating that the claims are true at the time they are made. For COVID-19, no such study is currently known to exist for the product identified above. Thus, any coronavirus-related prevention or treatment claims regarding such product are not supported by competent and reliable scientific evidence. You must immediately cease making all such claims for products that you advertise, market, sell, or otherwise promote or make available in the United States. Violations of the FTC Act may result in legal action seeking a Federal District Court injunction and an order may require that you pay back money to consumers. Within 48 hours, please send an email to Richard Cleland, Assistant Director of the FTC’s Division of Advertising Practices, via electronic mail at rcleland@ftc.gov describing the specific actions you have taken to address the FTC’s concerns. If you have any questions regarding compliance with the FTC Act, please contact Mr. Cleland at 202-326-3088.

Sincerely,

Donald D. Ashley -S
Donald D. Ashley
Director
Office of Compliance
Center for Drug Evaluation and Research
Food and Drug Administration

Sincerely,

SERENA VISWANATHAN
Serena Viswanathan
Acting Associate Director
Division of Advertising Practices
Federal Trade Commission