



United States of America  
FEDERAL TRADE COMMISSION  
Southwest Region

1999 Bryan St., Ste. 2150  
Dallas, Texas 75201

June 3, 2020

**WARNING LETTER**

VIA EMAIL TO [joanna@sfdentalwellness.com](mailto:joanna@sfdentalwellness.com)

San Francisco Dental Wellness  
130 Sansome Street  
San Francisco, California 94104

Re: Unsubstantiated Claims for Coronavirus Prevention or Treatment

To Whom It May Concern,

This is to advise you that FTC staff reviewed marketing materials you sent by email to consumers on May 15, 2020. We have determined that you are unlawfully advertising that oral peroxide gel treats or prevents Coronavirus Disease 2019 (COVID-19).

Some examples of Coronavirus treatment or prevention claims in your marketing materials include:

- That “Hydrogen peroxide (H<sub>2</sub>O<sub>2</sub>) appears to be another potential treatment for COVID-19”;
- That “[t]he potential COVID-19 treatment mainly targets infected cells. Amid the COVID-19 pandemic, H<sub>2</sub>O<sub>2</sub> may help fight the coronavirus . . . The liquid contains oxygen and hydrogen molecules. It is an oxidizing agent, which means that it can kill living cells, such as bacteria”;
- That “San Francisco Dental Wellness is now offering a peroxide gel that allows you to use [sic] for 15-20 minutes to help prevent the spread of Covid-19”;
- That “[t]he foaming helps clean the area, remove dead cells, and reduce bacteria which helps prevent the spread of the virus and can actually slow it down from spreading to the lungs if you do have it”; and
- That “[w]e are offering Oral peroxide gel with custom fit trays for you. If you know you need to go out, when you return home, use the solution immediately to prevent the virus.

[B]uy 5 solutions get 1 free for \$100. Custom trays are \$75 which can also be used for teeth whitening or non-custom standard trays are \$25.”

It is unlawful under the FTC Act, 15 U.S.C. § 41 *et seq.*, to advertise that a product can prevent, treat, or cure human disease unless you possess competent and reliable scientific evidence, including, when appropriate, well-controlled human clinical studies, substantiating that the claims are true at the time they are made. For COVID-19, no such study is currently known to exist for the product identified above. Thus, any Coronavirus-related prevention or treatment claims regarding such product are not supported by competent and reliable scientific evidence. You must immediately cease making all such claims.

You are also advised to review all other claims for your products and immediately cease making claims that are not supported by competent and reliable scientific evidence.

Within 48 hours, please send a message to James E. Elliott via electronic mail at [jelliott@ftc.gov](mailto:jelliott@ftc.gov) describing the specific actions you have taken to address the FTC’s concerns. If you have any questions regarding compliance with the FTC Act, please contact Zachary A. Keller at [zkeller@ftc.gov](mailto:zkeller@ftc.gov).

Very truly yours,

Dama J. Brown  
Regional Director  
Southwest Region