

# CONSUMER SENTINEL NETWORK

*Law enforcement's source for consumer complaints*

## Top 50 Companies Receiving Consumer Sentinel Network Complaints January 1, 2023 thru January 31, 2023

Rank January	Rank December	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Experian	Credit Bureaus	23,418
2	2	Transunion	Credit Bureaus	22,806
3	3	Equifax	Credit Bureaus	21,765
4	9	Wells Fargo	Banks, Credit Unions & S&Ls	6,607
5	5	Amazon.com	Business Imposters	5,104
6	6	Geek Squad	Business Imposters	3,155
7	7	Paypal, Inc.	Business Imposters	2,587
8	12	Medicare	Government Imposters	2,241
9	10	AT&T	Phone Devices, Accessories & Services	2,213
10	8	Bank of America	Banks, Credit Unions & S&Ls	2,025
11	11	Verizon	Phone Devices, Accessories & Services	1,928
12	14	JP Morgan Chase	Banks, Credit Unions & S&Ls	1,752
13	15	Comcast	Cable & Satellite TV	1,717
14	16	T-Mobile	Phone Devices, Accessories & Services	1,377
15	17	Capital One Bank	Credit Cards	1,129
16	13	USPS Impostor	Government Imposters	1,090
17	19	Comenity Bank	Credit Cards	1,065
18	26	Apple Computer	Business Imposters	1,025
19	20	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	926
20	28	Ebay	Online Shopping	862
21	22	Microsoft Corporation	Tech Support Scams	846
22	4	PCH Impostor	Prizes, Sweepstakes & Lotteries	810
23	23	Synchrony Bank	Credit Cards	663
24	18	Fedex	Other Misc.	652
25	24	American Express	Credit Cards	649
26	29	American Home Shield	Home Warranties	601
27	32	Doordash	Food	596
28	25	Wal-mart	Business Imposters	592
29	31	SSA Impostor	Government Imposters	574
30		Ifit	Misc. Medical	567
31	27	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	563
32	35	Cash App	Phone Devices, Accessories & Services	531
33	30	Spectrum	Cable & Satellite TV	529
34		Credit Karma, Inc.	Credit Report Users	512
35		Netflix	Business Imposters	500
36	40	Google	Website Content	490
37	33	US Bank	Banks, Credit Unions & S&Ls	474
38	34	Best Buy	Business Imposters	470
39	38	Credit One Bank	Credit Cards	445
40	36	Fashion Nova	Online Shopping	437
41	21	Facebook	Business Imposters	430
42		Directv, Inc.	Cable & Satellite TV	429
43	39	Ticketmaster Corp	Online Shopping	415
44	43	FTC Impostor	Government Imposters	410
45	41	Midland Credit Management	Creditor Debt Collection	409
46	37	LVNV Funding, llc	Credit Information Furnishers	390
47	45	Mohela	Student Loans	384
48		Hinge, Inc.	Other Misc.	361
49		Portfolio Recovery	Credit Information Furnishers	355
50		Credit Acceptance	Auto Financing	340