

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints
November 1, 2024 thru November 30, 2024

Rank November	Rank October	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Transunion	Credit Bureaus	18,248
2	2	Experian	Credit Bureaus	17,583
3	3	Equifax	Credit Bureaus	16,416
4	4	Amazon	Business Imposters	7,324
5	8	USPS Impostor	Government Imposters	3,087
6	7	JP Morgan Chase	Banks, Credit Unions & S&Ls	2,023
7	6	Medicare Impostor	Government Imposters	1,916
8	5	U.S. Customs and Border Protection Impostor	Government Imposters	1,782
9	10	LVNV Funding, llc	Third Party Debt Collection	1,704
10	22	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	1,597
11	15	Verizon	Phone Devices, Accessories & Services	1,558
12	13	Wells Fargo	Banks, Credit Unions & S&Ls	1,500
13	11	Bank of America	Banks, Credit Unions & S&Ls	1,480
14	9	Capital One	Credit Cards	1,452
15	14	Paypal, Inc.	Business Imposters	1,439
16	16	Midland Credit Management	Third Party Debt Collection	1,358
17	18	AT&T	Phone Devices, Accessories & Services	1,252
18	17	Jefferson Capital Systems	Third Party Debt Collection	1,192
19	19	Portfolio Recovery	Third Party Debt Collection	1,100
20	12	Geek Squad	Business Imposters	983
21	21	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	969
22	27	FTC Impostor	Government Imposters	912
23	24	Comcast	Broadband Internet Cost	905
24	25	Apple Computer	Business Imposters	828
25	23	American Express	Credit Cards	820
26	31	T-Mobile	Phone Devices, Accessories & Services	774
27	28	Spectrum	Cable & Satellite TV	733
28	41	Walmart	Business Imposters	728
29	38	Microsoft Corporation	Tech Support Scams	670
30	33	Meta/Facebook	Business Imposters	642
31	20	LexisNexis	Credit Information Furnishers	635
32	42	Doordash	Food	634
33	37	Credit One Bank	Credit Cards	625
34	35	Cash App	Phone Devices, Accessories & Services	610
35	36	PCH Impostor	Prizes, Sweepstakes & Lotteries	578
36	34	SSA Impostor	Government Imposters	577
37	43	Hinge, Inc.	Other Misc.	562
38	32	Synchrony Bank	Credit Cards	553
39		Byte	Medical Treatments & Cures	503
40	39	Comenity Bank	Credit Cards	495
41	47	Mohela	Student Loans	493
42	40	Ebay	Online Shopping	486
43	45	I.C. Systems, Inc.	Creditor Debt Collection	468
44		Fedex	Other Misc.	441
45		Truist Bank	Banks, Credit Unions & S&Ls	437
46	44	National Credit Systems	Creditor Debt Collection	432
47	46	US Bank	Banks, Credit Unions & S&Ls	431
48		Coinbase, Inc.	Online Payment Services	424
49		Costco	Business Imposters	422
50	45	Google Impostor	Website Content	415