

# CONSUMER SENTINEL NETWORK

*Law enforcement's source for consumer complaints*

Top 50 Companies Receiving Consumer Sentinel Network Complaints  
January 1, 2025 thru January 31, 2025

Rank January	Rank December	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	27	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	8,409
2	16	Capital One	Banks, Credit Unions & S&Ls	6,807
3	1	Amazon	Business Imposters	6,346
4	36	Cash App	Online Payment Services	3,794
5	3	Experian	Creditor Debt Collection	3,779
6	5	Transunion	Creditor Debt Collection	3,196
7	4	JP Morgan Chase	Banks, Credit Unions & S&Ls	3,036
8	6	Equifax	Creditor Debt Collection	2,974
9	9	LVNV Funding, llc	Third Party Debt Collection	2,818
10	7	Verizon	Phone Devices, Accessories & Services	2,260
11	12	Bank of America	Banks, Credit Unions & S&Ls	2,220
12	13	Wells Fargo	Banks, Credit Unions & S&Ls	2,121
13	14	Medicare Impostor	Government Imposters	2,076
14	18	Midland Credit Management	Third Party Debt Collection	1,847
15	8	Paypal, Inc.	Business Imposters	1,800
16	11	AT&T	Phone Billing	1,697
17	20	Jefferson Capital Systems	Third Party Debt Collection	1,676
18	2	USPS Impostor	Government Imposters	1,522
19	15	Comcast	Broadband Internet Cost	1,521
20	23	Portfolio Recovery	Third Party Debt Collection	1,517
21	22	Geek Squad	Business Imposters	1,315
22	30	Mohela	Student Loans	1,314
23	19	Apple Computer	Business Imposters	1,274
24	21	Citigroup/Citibank entities	Banks, Credit Unions & S&Ls	1,263
25	25	American Express	Credit Cards	1,166
26	28	T-mobile	Phone Devices, Accessories & Services	1,016
27	31	U.S. Customs and Border Protection impostor	Government Imposters	1,014
28	39	Credit One Bank	Credit Cards	891
29	17	Fedex	Other Misc.	884
30		IRS impostor	Government Imposters	834
31	34	Doordash	Food	777
32	29	Meta/Facebook	Social Networking Services	746
33	26	Microsoft Corporation	Tech Support Scams	734
34	38	FTC impostor	Government Imposters	716
35	45	Costco	Business Imposters	691
36	32	Walmart	Business Imposters	682
37	10	PCH impostor	Prizes, Sweepstakes & Lotteries	675
38	42	Coinbase, Inc.	Online Payment Services	664
39	40	SSA impostor	Government Imposters	663
40	41	Synchrony Bank	Credit Cards	645
41	43	Google	Website Content	631
42		Credence Resource Management	Creditor Debt Collection	622
43	33	Ebay	Online Shopping	613
44	47	Comenity Bank	Credit Cards	612
45	50	National Credit Systems	Creditor Debt Collection	611
46	35	Hinge, Inc.	Other Misc.	609
47		I.C. Systems, Inc.	Creditor Debt Collection	607
48	37	Spectrum	Cable & Satellite TV	587
49		Credit Collection Services	Third Party Debt Collection	562
50		Chime	Banks, Credit Unions & S&Ls	525