

# CONSUMER SENTINEL NETWORK

*Law enforcement's source for consumer complaints*

Top 50 Companies Receiving Consumer Sentinel Network Complaints  
February 1, 2025 thru February 28, 2025

| Rank<br>February | Rank<br>January | Company                                     | Product/Service Code(s)               | # of Complaints<br>Entered During<br>Reporting Period |
|------------------|-----------------|---|---------------------------------------|---|
| 1                | 3               | Amazon                                      | Business Imposters                    | 5,627   |
| 2                | 5               | Experian                                    | Creditor Debt Collection              | 2,701   |
| 3                | 6               | Transunion                                  | Creditor Debt Collection              | 2,451   |
| 4                | 15              | Paypal, Inc.                                | Business Imposters                    | 2,421   |
| 5                | 8               | Equifax                                     | Creditor Debt Collection              | 2,356   |
| 6                | 7               | JP Morgan Chase                             | Banks, Credit Unions & S&Ls           | 2,259   |
| 7                | 9               | LVNV Funding, llc                           | Third Party Debt Collection           | 2,209   |
| 8                | 37              | PCH Impostor                                | Prizes, Sweepstakes & Lotteries       | 2,139   |
| 9                | 21              | Geek Squad                                  | Unsolicited Email                     | 2,052   |
| 10               | 10              | Verizon                                     | Phone Devices, Accessories & Services | 1,989   |
| 11               | 4               | Cash App                                    | Online Payment Services               | 1,961   |
| 12               | 2               | Capital One                                 | Credit Cards                          | 1,932   |
| 13               | 13              | Medicare Impostor                           | Government Imposters                  | 1,827   |
| 14               |                 | Block, Inc.                                 | Online Payment Services               | 1,821   |
| 15               | 11              | Bank of America                             | Banks, Credit Unions & S&Ls           | 1,723   |
| 16               | 12              | Wells Fargo                                 | Banks, Credit Unions & S&Ls           | 1,567   |
| 17               | 19              | Comcast                                     | Broadband Internet Cost               | 1,542   |
| 18               | 14              | Midland Credit Management                   | Third Party Debt Collection           | 1,522   |
| 19               | 16              | AT&T  | Phone Billing                         | 1,493   |
| 20               |                 | Zelle                                       | Online Payment Services               | 1,473   |
| 21               | 17              | Jefferson Capital Systems                   | Third Party Debt Collection           | 1,406   |
| 22               | 1               | Navy Federal Credit Union                   | Banks, Credit Unions & S&Ls           | 1,397   |
| 23               | 23              | Apple Computer                              | Business Imposters                    | 1,300   |
| 24               | 33              | Microsoft Corporation                       | Tech Support Scams                    | 1,250   |
| 25               | 34              | FTC Impostor                                | Government Imposters                  | 1,240   |
| 26               | 20              | Portfolio Recovery                          | Third Party Debt Collection           | 1,228   |
| 27               | 24              | Citigroup/Citibank Entities                 | Banks, Credit Unions & S&Ls           | 1,069   |
| 28               | 27              | U.S. Customs and Border Protection Impostor | Government Imposters                  | 1,041   |
| 29               | 22              | Mohela                                      | Student Loans                         | 1,018   |
| 30               | 26              | T-mobile                                    | Phone Devices, Accessories & Services | 959   |
| 31               | 30              | IRS Impostor                                | Government Imposters                  | 925   |
| 32               | 36              | Walmart                                     | Business Imposters                    | 847   |
| 33               | 25              | American Express                            | Credit Cards                          | 842   |
| 34               | 32              | Meta/Facebook                               | Social Networking Services            | 812   |
| 35               | 18              | USPS Impostor                               | Government Imposters                  | 797   |
| 36               | 33              | Ebay  | Online Shopping                       | 790   |
| 37               | 39              | SSA Impostor                                | Government Imposters                  | 729   |
| 38               | 31              | Doordash                                    | Food                                  | 664   |
| 39               | 28              | Credit One Bank                             | Credit Cards                          | 649   |
| 40               |                 | Elon Musk                                   | Government Imposters                  | 642   |
| 41               | 38              | Coinbase, Inc.                              | Business Imposters                    | 636   |
| 42               | 41              | Google                                      | Website Content                       | 614   |
| 43               | 40              | Synchrony Bank                              | Credit Cards                          | 613   |
| 44               | 44              | Comenity Bank                               | Credit Cards                          | 598   |
| 45               |                 | Fasttrak                                    | Unsolicited Text Messages             | 583   |
| 46               | 48              | Spectrum                                    | Cable & Satellite TV                  | 568   |
| 47               | 29              | Fedex                                       | Other Misc.                           | 540   |
| 48               |                 | Linkedin Corporation                        | Social Networking Services            | 535   |
| 49               | 45              | National Credit Systems                     | Creditor Debt Collection              | 521   |
| 50               | 35              | Costco                                      | Business Imposters                    | 514   |