

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints
December 1, 2024 thru December 31, 2024

Rank December	Rank November	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	4	Amazon	Online Shopping	7,204
2	5	USPS Impostor	Unsolicited Text Messages	5,254
3	2	Experian	Creditor Debt Collection	2,350
4	6	JP Morgan Chase	Banks, Credit Unions & S&Ls	2,344
5	1	Transunion	Creditor Debt Collection	2,282
6	3	Equifax	Creditor Debt Collection	2,118
7	11	Verizon	Phone Devices, Accessories & Services	2,114
8	15	Paypal, Inc.	Online Payment Services	2,082
9	9	LVNV Funding, llc	Third Party Debt Collection	2,041
10	35	PCH Impostor	Prizes, Sweepstakes & Lotteries	1,923
11	17	AT&T	Phone Devices, Accessories & Services	1,782
12	13	Bank of America	Banks, Credit Unions & S&Ls	1,772
13	12	Wells Fargo	Banks, Credit Unions & S&Ls	1,733
14	7	Medicare Imposter	Government Imposters	1,672
15	23	Comcast	Broadband Internet Cost	1,499
16	14	Capital One	Credit Cards	1,474
17	44	Fedex	Online Shopping	1,408
18	16	Midland Credit Management	Third Party Debt Collection	1,263
19	24	Apple Computer	Business Imposters	1,219
20	18	Jefferson Capital Systems	Third Party Debt Collection	1,150
21	21	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	1,120
22	20	Geek Squad	Unsolicited Email	1,096
23	19	Portfolio Recovery	Third Party Debt Collection	1,089
24		Fashion Nova	Online Shopping	1,056
25	25	American Express	Credit Cards	1,046
26	29	Microsoft Corporation	Tech Support Scams	1,023
27	10	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	1,009
28	26	T-Mobile	Phone Devices, Accessories & Services	977
29	30	Meta/Facebook	Business Imposters	893
30	41	Mohela	Student Loans	872
31	8	U.S. Customs and Border Protection Impostor	Government Imposters	809
32	28	Walmart	Business Imposters	809
33	42	Ebay	Online Shopping	803
34	32	Doordash	Food	751
35	37	Hinge, Inc.	Other Misc.	728
36	34	Cash App	Phone Devices, Accessories & Services	724
37	27	Spectrum	Cable & Satellite TV	718
38	22	FTC Impostor	Government Imposters	717
39	33	Credit One Bank	Credit Cards	679
40	36	SSA Impostor	Government Imposters	677
41	38	Synchrony Bank	Credit Cards	642
42	48	Coinbase, Inc.	Online Payment Services	634
43		Google	Website Content	610
44		Epic Games	Online Shopping	594
45	49	Costco	Business Imposters	575
46		Robinhood	Online Payment Services	547
47	40	Comenity Bank	Credit Cards	512
48		Blendjet	Online Shopping	506
49	31	Lexisnexis	Credit Information Furnishers	490
50	46	National Credit Systems	Creditor Debt Collection	467