

UNITED STATES DISTRICT COURT
DISTRICT OF NEVADA

Federal Trade Commission, et al.,

Plaintiffs,

vs.

International Markets Live, Inc. et al.,

Defendants.

Case No. 2:25-cv-00760-CDS-NJK

**Order Granting Emergency Motion
to Modify the Preliminary Injunction, and
Order Entering Third Modified
Preliminary Injunction**

[ECF No. 150]

On October 16, 2025, the plaintiffs moved on an emergency basis to modify the preliminary injunction in this case. *See* Mot., ECF No. 150. The emergency motion asserts that defendants International Markets Live, Inc., Assiduous, Inc., IM Mastery Academy Ltd., (“Corporate Defendants”) and Christopher Terry and Isis Terry (“Individual Defendants”), have allegedly been hiding, and are likely to dissipate, assets in violation of the modified preliminary injunction this court has previously placed them under. The plaintiffs argue that, absent an asset freeze and permanent receivership to control all the defendants’ assets, the defendants will take further steps to hide and dissipate assets—thus limiting the pool of assets potentially available for redress to consumers in this case, should the plaintiffs prevail. *See* ECF No. 150; Memo., ECF No. 173. The defendants oppose the motion. *See* ECF Nos. 157, 174.

On October 21, 2025, the court held a hearing on the emergency motion, then granted the motion in part, appointed Thomas W. McNamara as a temporary receiver, and set a hearing to determine if McNamara’s temporary appointment should be converted into a permanent one. *See* Mins., ECF No. 167; Second Mod. PI, ECF No. 171. On November 5, 2025, the court held a hearing to determine if it should grant the full relief sought by the FTC in its emergency motion.

1 Having considered the pleadings, oral arguments,¹ and information contained in Mr.
2 McNamara's status reports—and for reasons stated on the record during both the October 21st
3 and November 5th hearings on FTC's emergency motion²—I hereby grant the plaintiffs'
4 emergency motion in full and issue this Third Modified Preliminary Injunction.

5 FINDINGS

6 The court finds the following based on the plaintiffs' emergency motion to modify the
7 preliminary injunction, the documents filed in support of that motion, and the information
8 contained in Mr. McNamara's status reports (ECF Nos. 140, 158, 162, 163, 175, 182):

9 A. This court has jurisdiction over the subject matter of this case, and there is good
10 cause to believe that it will have jurisdiction over all parties hereto and that venue in this district
11 is proper.

12 B. On May 1, 2025, the plaintiffs filed their Complaint for Permanent Injunction,
13 Monetary Judgment, and Other Relief ("Complaint") pursuant to Sections 13(b) and 19 of the
14 Federal Trade Commission Act ("FTC Act"), 15 U.S.C. §§ 53(b) and 57b, the Telemarketing and
15 Consumer Fraud and Abuse Prevention Act, 15 U.S.C. §§ 6101–6108, Section 5 of the Restore
16 Online Shoppers' Confidence Act ("ROSCA"), 15 U.S.C. § 8404, and the Deceptive Trade
17 provisions of Chapter 598 of the Nevada Revised Statutes, NRS §§ 598.0915(5) and
18 598.0923(1)(c). ECF Nos. 1, 32.

19 C. The plaintiffs have previously reached settlements with Defendants Global
20 Dynasty Network, LLC, Jason Brown, Matthew Rosa, Alex Morton, and Brandon Boyd, and this
21 court has entered stipulated final orders as to those Defendants. *See* ECF Nos. 100, 114, 123.

22 D. The plaintiffs also applied for a preliminary injunction, a limited asset freeze over
23 the Corporate Defendants, an appointment of a monitor, and other relief, which this court
24 granted on August 12, 2025, and modified on August 18, 2025. ECF Nos. 104, 111 ("PI").
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27 ¹ The court also heard oral argument from plaintiffs and the Corporate and Individual Defendants during
the October 21, 2025 hearing on the plaintiffs' emergency motion.

28 ² The findings I made on the record during both hearings are incorporated herein.

1 E. On October 6, 2025, the Monitor filed his Preliminary Report, in which he writes:
2 “Defendants—both the Monitored Entities and the Individual Defendants themselves—have
3 materially hindered our ability to complete the Monitor duties assigned by the PI. Defendants³
4 have not provided unfettered and immediate access to IML records and documents required by
5 the PI and necessary for the Monitor team to carry out their duties. Instead, Defendants have
6 dribbled materials in over the last two months. The Terrys have been overtly uncooperative and
7 have failed to provide fulsome and truthful Financial Disclosures. While both sat for
8 depositions, their testimony lacks credibility and is directly contradicted by documents
9 compiled by the Monitor team. . . . Their testimony also demonstrates a disrespect for the court’s
10 Orders, and, it appears, an obstinate refusal to abide by them.” ECF No. 140-1 at 5.

11 F. Defendants’ actions following the PI establish that they will likely continue to
12 hide and dissipate assets if not relieved of control of those assets. In particular, as set forth in the
13 Monitor’s Preliminary Report, Defendants have:

- 14 1) Failed to produce the majority of the business records required by the PI
15 (*id.* at 10);
- 16 2) Failed to provide complete Financial Disclosures required by the PI (*id.* at
17 8);
- 18 3) Misrepresented their assets in their Financial Disclosure forms, including
19 by claiming that Defendant Isis Terry’s engagement ring was worth
20 \$10,000 when it had been valued at \$2,874,482 (*id.* at 9 n.9);
- 21 4) Failed to provide the Foreign Asset Disclosures required by the PI (*id.* at
22 10); and
- 23 5) Provided deposition testimony that demonstrates a disrespect for this
24 court’s orders (*id.* at 5).

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27 ³ Unless otherwise noted, as discussed herein, any references to “Defendants” in my findings means the
28 Individual Defendants, the Corporate Defendants, and the Monitored Entities.

1 G. There is good cause to believe that Defendants have engaged in and are likely to
2 engage in acts or practices that violate Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), the
3 Telemarketing Sales Rule (“TSR”), 16 C.F.R. Part 310, and Chapter 598 of the Nevada Revised
4 Statutes, that ROSCA Defendants, as defined below, have engaged in and are likely to engage in
5 acts or practices that violate Section 4 of ROSCA, 15 U.S.C. § 8403, and that the plaintiffs are
6 therefore likely to prevail on the merits of this action.

7 H. As demonstrated by documentation of Defendants’ advertisements, documents
8 and information provided by Defendants to the plaintiffs and submitted in support of Plaintiffs’
9 Motion for Preliminary Injunction, testimony from Defendants’ employees, consumer
10 declarations, a report by Plaintiffs’ survey expert, and the additional documentation filed by
11 Plaintiffs, the plaintiffs have established a likelihood of success in showing that Defendants
12 have: (1) made false or unsubstantiated claims regarding consumers’ ability to earn substantial
13 income trading in the financial markets, including consumers’ ability to do so even if they lacked
14 trading experience, significant time, or investable capital; (2) made false claims that their
15 instructors were audited by the FTC; (3) made false or unsubstantiated claims regarding
16 consumers’ ability to earn substantial income from Defendants’ Business Venture; and (4) made
17 material misrepresentations and false and misleading statements while engaged in
18 telemarketing. The plaintiffs have also established a likelihood of success in showing that
19 ROSCA Defendants have: (i) failed to clearly and conspicuously disclose all material terms of
20 their transactions before obtaining purchasers’ billing information, and (ii) failed to obtain
21 purchasers’ express informed consent before obtaining purchasers’ billing information.

22 I. There is good cause to believe that immediate and irreparable harm will result
23 from Defendants’ ongoing violations of the FTC Act, the TSR, and the Nevada Revised Statutes,
24 and ROSCA Defendants’ ongoing violations of ROSCA, unless Defendants and ROSCA
25 Defendants are restrained and enjoined by order of this court.

26 J. There is good cause to believe that immediate and irreparable damage to the
27 court’s ability to grant effective final relief for consumers—including monetary restitution,
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1 rescission, or refunds—will occur from the sale, transfer, destruction, or other disposition or
 2 concealment by Defendants of their assets or records, unless Defendants are immediately
 3 restrained and enjoined by order of this court.

4 K. Good cause exists for appointing a receiver over the Receivership Entities,
 5 freezing Defendants’ assets, and requiring Defendants to repatriate their foreign assets.

6 L. Weighing the equities and considering the plaintiffs’ likelihood of ultimate
 7 success on the merits, a preliminary injunction with an asset freeze on Defendants’ assets, the
 8 appointment of a receiver, foreign asset repatriation, and other relief is in the public interest.

9 M. This court has authority to issue this Order pursuant to Section 13(b) and 19 of
 10 the FTC Act, 15 U.S.C. § 53(b) and 57b; Federal Rule of Civil Procedure 65; and the All Writs
 11 Act, 28 U.S.C. § 1651.

12 N. No security is required of any agency of the United States for the issuance of a
 13 preliminary injunction. Fed. R. Civ. P. 65(c).

14 DEFINITIONS

15 For the purpose of this Order, the following definitions shall apply:

16 A. **“Business Venture”** means any written or oral business arrangement, however
 17 denominated, whether or not covered by 16 C.F.R. Part 437, that consists of providing payment
 18 or other consideration for the right or means to offer, sell, or distribute Defendants’ products or
 19 services.

20 B. **“Clear(ly) and Conspicuous(ly)”** means that a required disclosure is easily
 21 noticeable (i.e., difficult to miss) and easily understandable by ordinary consumers, including in
 22 all of the following ways:

- 23 1) In any communication that is solely visual or solely audible, the disclosure
 24 must be made through the same means through which the
 25 communication is presented. In any communication made through both
 26 visual and audible means, such as a television advertisement, the
 27 disclosure must be presented simultaneously in both the visual and
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audible portions of the communication even if the representation requiring the disclosure is made in only one means.

- 2) A visual disclosure, by its size, contrast, location, the length of time it appears, and other characteristics, must stand out from any accompanying text or other visual elements so that it is easily noticed, read, and understood.
- 3) An audible disclosure, including by telephone or streaming video, must be delivered in a volume, speed, and cadence sufficient for ordinary consumers to easily hear and understand it.
- 4) In any communication using an interactive electronic medium, such as the Internet, an app, or software, the disclosure must be unavoidable. A disclosure is not Clear and Conspicuous if a consumer must take any action, such as clicking on a hyperlink or hovering over an icon, to perceive and understand it.
- 5) The disclosure must use diction and syntax understandable to ordinary consumers and must appear in each language in which the representation that requires the disclosure appears.
- 6) The disclosure must comply with these requirements in each medium through which it is received, including all electronic devices and face-to-face communications.
- 7) The disclosure must not be contradicted or mitigated by, or inconsistent with, anything else in the communication.
- 8) When the representation or sales practice targets a specific audience, such as children, the elderly, or the terminally ill, “ordinary consumers” includes members of that group.

C. “Corporate Defendants” means International Markets Live, Inc., also d/b/a IYOVIA, iMarketsLive, IM Mastery Academy, and IM Academy; IM Mastery Academy Ltd., f/k/a

1 International Markets Live Ltd.; and Assiduous, Inc., and their affiliates, subsidiaries, successors
2 and assigns.

3 D. “**Defendants**” means all of the Individual Defendants and the Corporate
4 Defendants, individually, collectively, or in any combination.

5 E. “**Document**” is synonymous in meaning and equal in scope to the use of
6 “document” and “electronically stored information” in Federal Rule of Civil Procedure 34(a) and
7 includes writings, drawings, graphs, charts, photographs, sound and video recordings, images,
8 internet sites, web pages, websites, electronic correspondence, including e-mail and instant
9 messages, contracts, accounting data, advertisements, FTP Logs, Server Access Logs, books,
10 written or printed records, handwritten notes, telephone logs, telephone scripts, receipt books,
11 ledgers, personal and business canceled checks and check registers, bank statements,
12 appointment books, computer records, customer or sales databases and any other electronically
13 stored information, including documents located on remote servers or cloud computing systems,
14 and other data or data compilations from which information can be obtained directly or, if
15 necessary, after translation into a reasonably usable form. A draft or non-identical copy is a
16 separate document within the meaning of the term.

17 F. “**Electronic Data Host**” means any Person in the business of storing, hosting, or
18 otherwise maintaining electronically stored information. This includes, but is not limited to, any
19 entity hosting a website or server, and any entity providing “cloud based” electronic storage.

20 G. “**Earnings Claim**” means any representation to consumers, specific or general,
21 about income, financial gains, percentage gains, profit, net profit, gross profit, or return on
22 investment. Earnings Claims include, but are not limited to: (a) the details of specific profitable
23 trades, whether actual or hypothetical; (b) references to quitting one’s job, not having to work,
24 financial freedom, or living off of income from trading in any financial market or multi-level
25 marketing; (c) references to increased savings; (d) references to purchases, including a home,
26 vehicle, boat, vacation, jewelry, luxury clothing and accessories, or travel; (e) claims that
27 consumers will not lose money if they use a particular trading strategy; (f) claims that profits are
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1 likely, probable, or the “mathematical” result of applying a particular trading strategy; (g) any
2 statements, claims, success stories, endorsements, or testimonials about the performance or
3 profitability of representatives, endorsers, instructors or customers; and (h) any representation,
4 even hypothetical, of how much money a consumer could or would earn.

5 H. **“Independent Business Owner”** or **“IBO”** means any individual or entity who is
6 participating in a Business Venture.

7 I. **“Individual Defendants”** means Christopher Terry, a/k/a Chris Terry, and Isis
8 Terry, f/k/a Isis De La Torre.

9 J. **“Negative Option Feature”** means a provision of a contract under which the
10 consumer’s silence or failure to take affirmative action to reject a good or service or to cancel the
11 agreement is interpreted by the negative option seller or provider as acceptance (or continuing
12 acceptance) of the offer, including, but not limited to: an automatic renewal; a continuity plan; a
13 free-to-pay conversion or fee-to-pay conversion; or a pre-notification negative option plan.

14 K. **“Person”** means any natural person or any entity, corporation, partnership, or
15 association of persons.

16 L. **“Primary Personal Residence”** means, with respect to each Individual
17 Defendant, the address each Individual Defendant disclosed on their Financial Statement of
18 Individual Defendant as their “Current Address of Primary Residence.” *See* ECF No. 140-2 at 82,
19 101.

20 M. **“Product”** means any Business Venture or Trading Training Service sold by
21 Defendants.

22 N. **“Receiver”** means the receiver appointed in Section XII of this Order and any
23 deputy receivers that shall be named by the receiver.

24 O. **“Receivership Entities”** means Corporate Defendants as well as any other entity
25 that has conducted any business related to the marketing or sale of Defendants’ Products,
26 including receipt of assets derived from any activity that is the subject of the Complaint in this
27 matter, and that the Receiver determines is controlled or owned by any Defendant. This
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1 includes, but is not limited to, the following entities previously determined by the Monitor to be
2 a Monitored Entity subject to the August 18, 2025 Modified Preliminary Injunction (ECF No.
3 III):

- 4 1) Afflatus Holdings, LLC;
- 5 2) Auspicious Irrevocable Trust dated February 10, 2019;
- 6 3) Dominant Consulting Group, LLC;
- 7 4) Felicitous Charm, LLC;
- 8 5) Harmonic Waves Holding LLC;
- 9 6) Reverie State LLC;
- 10 7) Terra Firma Development, LLC;
- 11 8) Orphic LLC;
- 12 9) Majestic Positano LLC;
- 13 10) Royal Roma LLC;
- 14 11) St. Croix, LLC;
- 15 12) City View Heights, LLC;
- 16 13) Big Agency EAU Marketing L.L.C.;
- 17 14) RealInvest GCC Active Limited;
- 18 15) Shauna DWC-LLC;
- 19 16) Rainmaker Capital Investments L.L.C.;
- 20 17) Effloresce World LLC;
- 21 18) Terra Firma Development and Construction, LLC;
- 22 19) Terra Firma Design Build, LLC;
- 23 20) Beach Music, LLC; and
- 24 21) Cityview Ridge, LLC.

25 P. "Receivership Estate" means:
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- 1) All assets valued at \$1,000 or more, as determined by the Receiver, owned or controlled, directly or indirectly, by the Individual Defendants as of the time this Order is entered;
- 2) All Receivership Entities; and
- 3) All Documents related to Items 1) and 2) above.

Q. “ROSCA Defendants” means Christopher Terry, a/k/a Chris Terry, Isis Terry, f/k/a Isis De La Torre, and International Markets Live, Inc., also d/b/a IYOVIA, iMarketsLive, IM Mastery Academy, and IM Academy.

R. “Seller” means any Person who, in connection with a Telemarketing transaction, provides, offers to provide, or arranges for others to provide goods or services to the customer in exchange for consideration.

S. “Telemarketer” means any Person who, in connection with Telemarketing, initiates or receives telephone calls to or from a customer or donor.

T. “Telemarketing” means any plan, program, or campaign which is conducted to induce the purchase of goods or services by use of one or more telephones, and which involves a telephone call, whether or not covered by the Telemarketing Sales Rule.

U. “Trading Training Service” means any product or service, including any program or plan, that is represented, expressly or by implication, to train or teach a consumer how to trade in any financial market, including the foreign exchange, binary options, cryptocurrency, or stock markets.

ORDER

I. PROHIBITED BUSINESS ACTIVITIES

IT IS THEREFORE ORDERED that Defendants, Defendants’ officers, agents, IBOs, employees, and attorneys, and all other Persons in active concert or participation with any of them, who receive actual notice of this order by personal service or otherwise, whether acting directly or indirectly, in connection with the advertising, marketing, promoting, or offering for sale of any goods or services, are preliminarily restrained and enjoined from:

1 A. Making any Earnings Claim, expressly or by implication, unless the Earnings
2 Claim is non-misleading, and, at the time such claim is made, Defendants: (1) have a reasonable
3 basis for the claim; (2) have in their possession written materials that substantiate that the
4 claimed earnings are typical for consumers similarly situated to those to whom the claim is
5 made; and (3) make the written substantiation available upon request to the consumer,
6 potential purchaser, the Receiver, or the FTC;

7 B. Misrepresenting or assisting others in misrepresenting, expressly or by
8 implication:

- 9 1) The level of experience required for consumers to effectively use the good
10 or service;
- 11 2) The time or effort required for consumers to effectively use the good or
12 service;
- 13 3) The amount of capital required for consumers to effectively use the good
14 or service;
- 15 4) That any government entity is auditing or reviewing the good or service or
16 representations regarding the good or service;
- 17 5) Any material aspect of the nature or terms of a refund, cancellation, or
18 exchange policy for the good or service; or
- 19 6) Any other fact material to consumers concerning any good or service, such
20 as: the total costs; any material restrictions, limitations, or conditions; or
21 any material aspect of its performance, efficacy, nature, or central
22 characteristics.

23 C. Offering any good or service with a Negative Option Feature, without first:

- 24 1) Disclosing Clearly and Conspicuously, and immediately adjacent to the
25 means of recording the consumer's consent for the Negative Option
26 Feature, all material terms of the transaction before obtaining the
27 consumer's billing information; and
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- 1 2) Obtaining the consumer's express informed consent before charging the
2 consumer's credit card, debit card, bank account, or other financial
3 account for the transaction.

4 D. In connection with Telemarketing of any goods or services:

- 5 1) Providing substantial assistance or support to any Seller or Telemarketer
6 when that Person knows or should know that the Seller or Telemarketer
7 is engaged in any action that violates §§ 310.3(a), (c) or (d), or § 310.4 of
8 the TSR; or
9 2) Violating any provision of the TSR, 16 C.F.R. Part 310, attached as
10 Attachment A.

11 II. PROHIBITION ON RELEASE OF CUSTOMER INFORMATION

12 IT IS FURTHER ORDERED that Defendants, Defendants' officers, agents, IBOs,
13 employees, and attorneys, and all other Persons in active concert or participation with any of
14 them, who receive actual notice of this Order, whether acting directly or indirectly, are hereby
15 preliminarily restrained and enjoined from selling, renting, leasing, transferring, or otherwise
16 disclosing, the name, address, birth date, telephone number, email address, credit card number,
17 bank account number, Social Security number, or other financial or identifying information of
18 any Person that any Defendant obtained in connection with any activity that pertains to the
19 subject matter of this order.

20 Provided, however, that Defendants may disclose such identifying information to a law
21 enforcement agency, to their attorneys as required for their defense, as required by any law,
22 regulation, or court order, or in any filings, pleadings or discovery in this action in the manner
23 required by the Federal Rules of Civil Procedure and by any protective order in the case.

24 III. PRESERVATION OF RECORDS

25 IT IS FURTHER ORDERED that Defendants, Defendants' officers, agents, IBOs,
26 employees, and attorneys, and all other Persons in active concert or participation with any of
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1 them, who receive actual notice of this Order, whether acting directly or indirectly, are hereby
 2 preliminarily restrained and enjoined from:

3 A. Destroying, erasing, falsifying, writing over, mutilating, concealing, altering,
 4 transferring, or otherwise disposing of, in any manner, directly or indirectly, Documents that
 5 relate to: (1) the business, business practices, assets, or business or personal finances of any
 6 Defendant; (2) the business practices or finances of entities directly or indirectly under the
 7 control of any Defendant; or (3) the business practices or finances of entities directly or
 8 indirectly under common control with any other Defendant; and

9 B. Failing to create and maintain Documents that, in reasonable detail, accurately,
 10 fairly, and completely reflect Defendants' incomes, disbursements, transactions, and use of
 11 Defendants' assets.

12 IV. ASSET FREEZE OVER DEFENDANTS

13 IT IS FURTHER ORDERED that Defendants, Defendants' officers, agents, employees,
 14 and attorneys, and all other Persons in active concert or participation with any of them, who
 15 receive actual notice of this Order, whether acting directly or indirectly, are hereby preliminarily
 16 restrained and enjoined from:

17 A. Transferring, liquidating, converting, encumbering, pledging, loaning, selling,
 18 concealing, dissipating, disbursing, assigning, relinquishing, spending, withdrawing, granting a
 19 lien or security interest or other interest in, or otherwise disposing of any assets, wherever
 20 located, including outside the United States, that are:

- 21 1) Owned or controlled, directly or indirectly, by any Defendant;
- 22 2) Held, in part or in whole, for the benefit of any Defendant;
- 23 3) In the actual or constructive possession of any Defendant; or
- 24 4) Owned or controlled by, in the actual or constructive possession of, or
 25 otherwise held for the benefit of, any corporation, partnership, asset
 26 protection trust, or other entity that is directly or indirectly owned,
 27 managed, or controlled by any Defendant.

1 B. Opening or causing to be opened any safe deposit boxes, commercial mailboxes,
2 or storage facilities titled in the name of any Defendant or subject to access by any Defendant,
3 except as necessary to comply with written requests from the Receiver acting pursuant to its
4 authority under this order;

5 C. Incurring charges or cash advances on any credit, debit, or ATM card issued in
6 the name, individually or jointly, of any Corporate Defendant or any corporation, partnership, or
7 other entity directly or indirectly owned, managed, or controlled by any Defendant or of which
8 any Individual Defendant is an officer, director, member, or manager. This includes any
9 corporate bankcard or corporate credit card account for which any Defendant is, or was on the
10 date that this Order was signed, an authorized signor; or

11 D. Cashing any checks or depositing any money orders or cash received from
12 consumers, clients, or customers of any Defendant.

13 The assets affected by this Section includes: (1) all assets of the Defendants as of the time
14 this Order is entered; and (2) assets obtained by the Defendants after this Order is entered if
15 those assets are derived from any activity that is the subject of the Complaint in this matter or
16 that is prohibited by this Order.

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18 **V. DUTIES OF ASSET HOLDERS AND OTHER THIRD PARTIES**

19 IT IS FURTHER ORDERED that any financial or brokerage institution, Electronic Data
20 Host, credit card processor, payment processor, merchant bank, acquiring bank, independent
21 sales organization, third party processor, payment gateway, insurance company, business entity,
22 or Person who receives actual notice of this order (by service or otherwise) that (a) has held,
23 controlled, or maintained custody, through an account or otherwise, of any Document on behalf
24 of any Defendant or any asset that has been: owned or controlled, directly or indirectly, by any
25 Defendant; held, in part or in whole, for the benefit of any Defendant; in the actual or
26 constructive possession of any Defendant; or owned or controlled by, in the actual or
27 constructive possession of, or otherwise held for the benefit of, any corporation, partnership,
28 asset protection trust, or other entity that is directly or indirectly owned, managed or controlled

1 by any Defendant; (b) has held, controlled, or maintained custody, through an account or
2 otherwise, of any Document or asset associated with credits, debits, or charges made on behalf
3 of any Defendant, including reserve funds held by payment processors, credit card processors,
4 merchant banks, acquiring banks, independent sales organizations, third party processors,
5 payment gateways, insurance companies, or other entities; or (c) has extended credit to any
6 Defendant, including through a credit card account, shall:

7 A. Hold, preserve, and retain within its control and prohibit the withdrawal,
8 removal, alteration, assignment, transfer, pledge, encumbrance, disbursement, dissipation,
9 relinquishment, conversion, sale, refund, chargeback, or other disposal of any such Document or
10 asset of any Defendant, as well as all Documents or other property related to such assets, except
11 by further order of this court.

12 Provided, however, this provision does not prohibit an Individual Defendant from
13 incurring charges on a personal credit card established prior to entry of this order, up to the pre-
14 existing credit limit.

15 B. Deny any Person access to any safe deposit box, commercial mailbox, or storage
16 facility that is titled in the name of any Defendant, either individually or jointly, or otherwise
17 subject to access by any Defendant.

18 C. Provide the plaintiffs' counsel and the Receiver, within three days of receiving a
19 copy of this order, a sworn statement setting forth, for each asset or account covered by this
20 Section:

- 21 1) The identification number of each such account or asset;
- 22 2) The balance of each such account, or a description of the nature and value
23 of each such asset as of the close of business on the day on which this
24 Order is served, and, if the account or other asset has been closed or
25 removed, the date closed or removed, the total funds removed in order to
26 close the account, and the name of the Person to whom such account or
27 other asset was remitted;
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- 3) The identification of any safe deposit box, commercial mailbox, or storage facility that is either titled in the name, individually or jointly, of any Defendant, or is otherwise subject to access by any Defendant; and

D. Upon the request of the plaintiffs' counsel or the Receiver, promptly provide the plaintiffs' counsel and the Receiver with copies of all records or other Documents pertaining to each account or asset covered by this Section, including originals or copies of account applications, account statements, signature cards, checks, drafts, deposit tickets, transfers to and from the accounts, including wire transfers and wire transfer instructions, all other debit and credit instruments or slips, currency transaction reports, 1099 forms, and all logs and records pertaining to safe deposit boxes, commercial mail boxes, and storage facilities.

VI. FINANCIAL DISCLOSURES

IT IS FURTHER ORDERED that each Defendant, by November 7, 2025, shall prepare and deliver to the plaintiffs' counsel and the Receiver:

A. Completed financial statements on the forms attached to this order as **Attachment B** (Financial Statement of Individual Defendant) for each Individual Defendant, and **Attachment C** (Financial Statement of Corporate Defendant) for each Corporate Defendant; and

B. Completed **Attachment D** (IRS Form 4506, Request for Copy of a Tax Return) for each Individual and Corporate Defendant.

VII. FOREIGN ASSET REPATRIATION

IT IS FURTHER ORDERED that within eight days following the service of this order,⁴ each Defendant shall:

A. Provide the plaintiffs' counsel and the Receiver with a full accounting, verified under oath and accurate as of the date of this Order, of all assets, Documents, and accounts

⁴ This does not restart the clock for any Defendant or previously identified and noticed Monitored Entity that was required to comply with both the original, the modified, and the second modified versions of the preliminary injunction in this action.

1 outside of the United States which are: (1) titled in the name, individually or jointly, of any
2 Defendant; (2) held by any Person for the benefit of any Defendant or for the benefit of any
3 corporation, partnership, asset protection trust, or other entity that is directly or indirectly
4 owned, managed, or controlled by any Defendant; or (3) under the direct or indirect control,
5 whether jointly or singly, of any Defendant;

6 B. Take all steps necessary to provide Plaintiffs' counsel and the Receiver access to
7 all Documents and records relating to each Defendant that may be held by third parties located
8 outside of the territorial United States of America, including signing the Consent to Release of
9 Financial Records appended to this Order as **Attachment E**;

10 C. Transfer to the territory of the United States all Documents and assets located in
11 foreign countries which are: (1) titled in the name, individually or jointly, of any Defendant; (2)
12 held by any person or entity for the benefit of any Defendant or for the benefit of, any
13 corporation, partnership, asset protection trust, or other entity that is directly or indirectly
14 owned, managed or controlled by any Defendant; or (3) under the direct or indirect control,
15 whether jointly or singly, of any Defendant; and

16 D. The same business day as any repatriation, (1) notify the Receiver and counsel for
17 the plaintiff of the name and location of the financial institution or other entity that is the
18 recipient of such Documents or assets; and (2) serve this order on any such financial institution
19 or other entity.

20 VIII. NON-INTERFERENCE WITH REPATRIATION

21 IT IS FURTHER ORDERED that Defendants, Defendants' officers, agents, employees,
22 and attorneys, and all other persons in active concert or participation with any of them, who
23 receive actual notice of this Order, whether acting directly or indirectly, are hereby temporarily
24 restrained and enjoined from taking any action, directly or indirectly, which may result in the
25 encumbrance or dissipation of foreign assets, or in the hindrance of the repatriation required by
26 this Order, including, but not limited to:
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1 A. Sending any communication or engaging in any other act, directly or indirectly,
2 that results in a determination by a foreign trustee or other entity that a “duress” event has
3 occurred under the terms of a foreign trust agreement until such time that all Defendants’ assets
4 have been fully repatriated pursuant to this order; or

5 B. Notifying any trustee, protector or other agent of any foreign trust or other
6 related entities of either the existence of this order, or of the fact that repatriation is required
7 pursuant to a court order, until such time that all Defendants’ assets have been fully repatriated
8 pursuant to this order.

9 **IX. CONSUMER CREDIT REPORTS**

10 **IT IS FURTHER ORDERED** that the plaintiffs’ counsel and the Receiver may obtain
11 credit reports concerning any Defendant pursuant to Section 604(a)(1) of the Fair Credit
12 Reporting Act, 15 U.S.C. § 1681b(a)(1), and that, upon written request, any credit reporting
13 agency from which such reports are requested shall provide them to the plaintiffs’ counsel and
14 the Receiver.

15 **X. REPORT OF NEW BUSINESS ACTIVITY**

16 **IT IS FURTHER ORDERED** that Defendants, who receive actual notice of this order,
17 whether acting directly or indirectly, are hereby preliminarily restrained and enjoined from
18 creating, operating, or exercising any control over any business entity, whether newly formed or
19 previously inactive, including any partnership, limited partnership, joint venture, sole
20 proprietorship, or corporation, without first providing the plaintiffs’ counsel and the Receiver
21 with a written statement disclosing: (1) the name and domicile of the business entity; (2) the
22 address and telephone number of the business entity; (3) the names of the business entity’s
23 officers, directors, principals, managers, members, and employees; and (4) a detailed description
24 of the business entity’s intended activities.
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XI. RECORDING OF LIVE SALES EVENTS AND RETENTION OF SALES DOCUMENTS

IT IS FURTHER ORDERED that Defendants and their officers, agents, IBOs, employees, independent contractors, and attorneys, all other Persons in active concert or participation with any of them, in connection with the advertising, marketing, promoting, or offering for sale of Defendants' Products, shall:

A. Ensure all of Defendants' and IBOs' live sales events, including, but not limited to in-person meetings, telephone calls, and meetings conducted via videoconferencing applications such as Zoom and Microsoft Teams, are recorded and provided to Defendants;

B. Ensure all sales Documents, including, but not limited to social media posts on platforms such as Instagram, Facebook, and YouTube, and communications on messaging applications (e.g., WhatsApp, Telegram, Discord), are provided to Defendants;

C. Ensure all live programs offered as part of Defendants' Trading Training Services, such as "GoLive" sessions, are recorded and provided to Defendants; and

D. Defendants shall retain copies of all recordings of live sales events and live training programs and all sales Documents collected pursuant to this Section for the duration of this Order.

XII. APPOINTMENT OF RECEIVER

IT IS FURTHER ORDERED that Thomas W. McNamara is appointed as Receiver of the Receivership Estate and with full powers of an equity receiver.⁵ The Receiver shall be solely the agent of this court in acting as Receiver under this order.

XIII. DUTIES AND AUTHORITY OF RECEIVER

IT IS FURTHER ORDERED that the Receiver is directed and authorized to accomplish the following:

⁵ Mr. McNamara's temporary appointment as the receiver in this case was orally converted into a permanent appointment at the conclusion of the November 5, 2025 hearing.

1 A. Assume full control of Receivership Entities by removing, as the Receiver deems
2 necessary or advisable, any director, officer, independent contractor, employee, attorney, or
3 agent of any Receivership Entity from control of, management of, or participation in, the affairs
4 of the Receivership Entity;

5 B. Take exclusive custody, control, and possession of the assets of the Receivership
6 Estate, wherever situated. The Receiver shall have full power to divert mail and to sue for,
7 collect, receive, take possession of, hold, and manage the Receivership Estate. Provided,
8 however, that the Receiver will only open mail delivered to the Individual Defendants' Primary
9 Personal Residences if, based on the envelope, it appears to relate to financial relationships;

10 C. Take exclusive custody, control, and possession of all Documents or assets
11 associated with credits, debits, or charges made on behalf of the Receivership Estate, wherever
12 situated, including reserve funds held by payment processors, credit card processors, merchant
13 banks, acquiring banks, independent sales organizations, third party processors, payment
14 gateways, insurance companies, or other entities;

15 D. Conserve, hold, manage, and prevent the loss of all assets of the Receivership
16 Estate, and perform all acts necessary or advisable to preserve the value of those assets. The
17 Receiver shall assume control over the income and profits therefrom and all sums of money now
18 or hereafter due or owing to the Receivership Estate. The Receiver shall have full power to sue
19 for, collect, and receive, all assets of the Receivership Estate and of other persons or entities
20 whose interests are now under the direction, possession, custody, or control of, the Receivership
21 Estate. Provided, however, that the Receiver shall not attempt to collect any amount from a
22 consumer if the Receiver believes the consumer's debt to the Receivership Estate has resulted
23 from the deceptive acts or practices or other violations of law alleged in the Complaint in this
24 matter, without prior court approval;

25 E. Obtain, conserve, hold, manage, and prevent the loss of all Documents of the
26 Receivership Estate, and perform all acts necessary or advisable to preserve such Documents.
27 The Receiver shall: divert mail; preserve all Documents of the Receivership Estate that are
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1 accessible via electronic means (such as online access to financial accounts and access to
2 electronic documents held onsite or by Electronic Data Hosts), by changing usernames,
3 passwords or other login credentials; take possession of all electronic Documents of the
4 Receivership Estate stored onsite or remotely; take whatever steps necessary to preserve all such
5 Documents; and obtain the assistance of the FTC's Digital Forensic Unit for the purpose of
6 obtaining electronic documents stored onsite or remotely;

7 F. Choose, engage, and employ attorneys, accountants, appraisers, and other
8 independent contractors and technical specialists, as the Receiver deems advisable or necessary
9 in the performance of duties and responsibilities under the authority granted by this Order;

10 G. Make payments and disbursements from the Receivership Estate that are
11 necessary or advisable for carrying out the directions of, or exercising the authority granted by,
12 this Order, and to incur, or authorize the making of, such agreements as may be necessary and
13 advisable in discharging his or her duties as Receiver. The Receiver shall apply to the court for
14 prior approval of any payment of any debt or obligation incurred by the Receivership Estate
15 prior to the date of entry of this Order, except payments that the Receiver deems necessary or
16 advisable to secure assets of the Receivership Estate, such as rental payments;

17 H. Take all steps necessary to secure the personal and business premises of the
18 Receivership Estate. Such steps may include, but are not limited to, any of the following, as the
19 Receiver deems necessary or advisable: (1) securing the location by changing the locks and alarm
20 codes and disconnecting any internet access or other means of access to the computers, servers,
21 internal networks, or other records maintained at that location; and (2) requiring any persons
22 present at the location to leave the premises, to provide the Receiver with proof of identification,
23 and/or to demonstrate to the satisfaction of the Receiver that such persons are not removing
24 from the premises Documents or assets of the Receivership Entities. Provided, however, that
25 absent approval from this court, the Receiver may not evict Individual Defendants from their
26 respective Primary Personal Residences unless they are taking steps to hide, dissipate, destroy,
27 or abscond with assets or Documents within the Receivership Estate. Law enforcement
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1 personnel, including, but not limited to, police or sheriffs, may assist the Receiver in
2 implementing these provisions in order to keep the peace and maintain security. If requested by
3 the Receiver, the United States Marshal will provide appropriate and necessary assistance to the
4 Receiver to implement this Order and is authorized to use any necessary and reasonable force to
5 do so;

6 I. Take all steps necessary to prevent the modification, destruction, or erasure of
7 any web page or website registered to and operated, in whole or in part, by any Defendant, and
8 to provide access to all such web page or websites to the plaintiff's representatives, agents, and
9 assistants, as well as Defendants and their representatives;

10 J. Enter into and cancel contracts and purchase insurance as advisable or necessary;

11 K. Prevent the inequitable distribution of assets and determine, adjust, and protect
12 the interests of consumers who have transacted business with the Receivership Entities;

13 L. Make an accounting, as soon as practicable, of the assets and financial condition
14 of the Receivership Estate and file the accounting with the court and deliver copies thereof to all
15 parties;

16 M. Institute, compromise, adjust, appear in, intervene in, defend, dispose of, or
17 otherwise become party to any legal action in state, federal or foreign courts or arbitration
18 proceedings as the Receiver deems necessary and advisable to preserve or recover the assets of
19 the Receivership Estate, or to carry out the Receiver's mandate under this order, including but
20 not limited to, actions challenging fraudulent or voidable transfers;

21 N. Issue subpoenas to obtain Documents and records pertaining to the Receivership
22 Estate, and conduct discovery in this action on behalf of the Receivership Estate, in addition to
23 obtaining other discovery as set forth in this order;

24 O. Open one or more bank accounts at designated depositories for funds of the
25 Receivership Estate. The Receiver shall deposit all funds of the Receivership Estate in such
26 designated accounts and shall make all payments and disbursements from the Receivership
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1 Estate from such accounts. The Receiver shall serve copies of monthly account statements on all
2 parties;

3 P. Maintain accurate records of all receipts and expenditures incurred as Receiver;

4 Q. Allow the plaintiffs' representatives, agents, and assistants, as well as Defendants'
5 representatives and Defendants themselves, reasonable access to the premises of the
6 Receivership Entities or any other premises where the Receivership Entities conduct business,
7 and the purpose of this access shall be to inspect and copy any books, records, Documents,
8 accounts, and other property owned by, or in the possession of, the Receivership Entities or
9 their agents. The Receiver shall have the discretion to determine the time, manner, and
10 reasonable conditions of such access;

11 R. Allow the plaintiffs' representatives, agents, and assistants, as well as Defendants
12 and their representatives reasonable access to all Documents in the possession, custody, or
13 control of the Receivership Estate;

14 S. Cooperate with reasonable requests for information or assistance from any state
15 or federal civil or criminal law enforcement agency;

16 T. Suspend business operations of the Receivership Entities if in the judgment of the
17 Receiver such operations cannot be continued legally and profitably;

18 U. If the Receiver identifies a nonparty entity as a Receivership Entity, promptly
19 notify the entity as well as the parties, and inform the entity that it can challenge the Receiver's
20 determination by filing a motion with the court. Provided, however, that the Receiver may delay
21 providing such notice until the Receiver has established control of the nonparty entity and its
22 assets and records, if the Receiver determines that notice to the entity or the parties before the
23 Receiver establishes control over the entity may result in the destruction of records, dissipation
24 of assets, or any other obstruction of the Receiver's control of the entity; and

25 V. If in the Receiver's judgment the business operations cannot be continued legally
26 and profitably, take all steps necessary to ensure that any of the Receivership Entities' web
27 pages or websites relating to the activities alleged in the Complaint cannot be accessed by the
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1 public, or are modified for consumer education and/or informational purposes, and take all steps
2 necessary to ensure that any telephone numbers associated with the Receivership Entities
3 cannot be accessed by the public, or are answered solely to provide consumer education or
4 information regarding the status of operations.

5 **XIV. TRANSFER OF RECEIVERSHIP PROPERTY TO RECEIVER**

6 **IT IS FURTHER ORDERED** that Defendants and any other person, with possession,
7 custody or control of assets of, or Documents relating to, the Receivership Entities or the
8 Individual Defendants shall, upon notice of this Order by personal service or otherwise, fully
9 cooperate with and assist the Receiver in taking and maintaining possession, custody, or control
10 of the assets and Documents of the Receivership Entities and the Individual Defendants and
11 immediately transfer or deliver to the Receiver possession, custody, and control of, the
12 following:

- 13 A. All assets held by or for the benefit of the Receivership Estate;
- 14 B. All Documents or assets associated with credits, debits, or charges made on
15 behalf of any Receivership Entity or Individual Defendant, wherever situated, including reserve
16 funds held by payment processors, credit card processors, merchant banks, acquiring banks,
17 independent sales organizations, third party processors, payment gateways, insurance
18 companies, or other entities;
- 19 C. All Documents of or pertaining to the Receivership Entities;
- 20 D. All computers, electronic devices, mobile devices and machines used to conduct
21 the business of the Receivership Entities;
- 22 E. All assets and Documents belonging to other persons or entities whose interests
23 are under the direction, possession, custody, or control of the Receivership Entities; and
- 24 F. All keys, codes, usernames and passwords necessary to gain or to secure access to
25 any assets or Documents of or pertaining to the Receivership Entities, including access to their
26 business premises, means of communication, accounts, computer systems (onsite and remote),
27 Electronic Data Hosts, or other property.
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1 In the event that any person or entity fails to deliver or transfer any asset or Document,
2 or otherwise fails to comply with any provision of this Section, the Receiver may file an Affidavit
3 of Non-Compliance regarding the failure and a motion seeking compliance or a contempt
4 citation.

5 **XV. PROVISION OF INFORMATION TO RECEIVER**

6 **IT IS FURTHER ORDERED** that Defendants shall immediately provide to the
7 Receiver:

8 A. A list of all assets and accounts of the Receivership Entities and the Individual
9 Defendants that are held in any name other than the name of a Receivership Entity, or by any
10 Person or entity other than a Receivership Entity;

11 B. A list of all agents, employees, officers, attorneys, servants and those persons in
12 active concert and participation with the Receivership Entities or the Individual Defendants, or
13 who have been associated or done business with the Receivership Entities or the Individual
14 Defendants since January 1, 2018; and

15 C. A description of any Documents covered by attorney-client privilege or attorney
16 work product, including files where such Documents are likely to be located, authors or
17 recipients of such documents, and search terms likely to identify such electronic documents.

18 **XVI. COOPERATION WITH THE RECEIVER**

19 **IT IS FURTHER ORDERED** that Defendants, Receivership Entities, Defendants' or
20 Receivership Entities' officers, agents, employees, and attorneys, all other persons in active
21 concert or participation with any of them, and any other person with possession, custody, or
22 control of property of or records relating to the Receivership Estate who receive actual notice of
23 this Order shall fully cooperate with and assist the Receiver. This cooperation and assistance
24 shall include, but is not limited to, providing information to the Receiver that the Receiver
25 deems necessary to exercise the authority and discharge the responsibilities of the Receiver
26 under this Order; providing any keys, codes, user names and passwords required to access any
27 computers, electronic devices, mobile devices, and machines (onsite or remotely) and any cloud
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1 account (including specific method to access account) or electronic file in any medium; advising
2 all persons who owe money to any Receivership Entity that all debts should be paid directly to
3 the Receiver; and transferring funds at the Receiver's direction and producing records related to
4 the assets and sales of the Receivership Estate.

5 **XVII. NON-INTERFERENCE WITH THE RECEIVER**

6 **IT IS FURTHER ORDERED** that Defendants; Receivership Entities; Defendants' or
7 Receivership Entities' officers, agents, employees, attorneys, and all other persons in active
8 concert or participation with any of them, who receive actual notice of this Order, and any other
9 person served with a copy of this Order, are hereby restrained and enjoined from directly or
10 indirectly:

11 A. Interfering with the Receiver's efforts to manage, or take custody, control, or
12 possession of, the assets or Documents subject to the receivership;

13 B. Transacting any of the business of the Receivership Entities;

14 C. Transferring, receiving, altering, selling, encumbering, pledging, assigning,
15 liquidating, or otherwise disposing of any assets owned, controlled, or in the possession or
16 custody of, or in which an interest is held or claimed by, the Receivership Entities; or

17 D. Refusing to cooperate with the Receiver or the Receiver's duly authorized agents
18 in the exercise of their duties or authority under any order of this court.

19 **XVIII. STAY OF ACTIONS**

20 **IT IS FURTHER ORDERED** that, except by leave of this court, during the pendency of
21 the receivership ordered herein, Defendants, Defendants' officers, agents, employees, attorneys,
22 and all other persons in active concert or participation with any of them, who receive actual
23 notice of this Order, and their corporations, subsidiaries, divisions, or affiliates, and all investors,
24 creditors, stockholders, lessors, customers and other persons seeking to establish or enforce any
25 claim, right, or interest against or on behalf of Defendants and any Receivership Entity, and all
26 others acting for or on behalf of such persons, are hereby enjoined from taking action that would
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1 interfere with the exclusive jurisdiction of this court over the Receivership Entities, including,
 2 but not limited to:

3 A. Filing or assisting in the filing of a petition for relief under the Bankruptcy Code,
 4 11 U.S.C. § 101 *et seq.*, or of any similar insolvency proceeding on behalf of the Receivership
 5 Entities;

6 B. Commencing, prosecuting, or continuing a judicial, administrative, or other
 7 action or proceeding against the Receivership Entities, including the issuance or employment of
 8 process against the Receivership Entities, except that such actions may be commenced if
 9 necessary to toll any applicable statute of limitations;

10 C. Filing or enforcing any lien on any asset of the Receivership Estate, taking or
 11 attempting to take possession, custody, or control of any asset of the Receivership Estate; or
 12 attempting to foreclose, forfeit, alter, or terminate any interest in any asset of the Receivership
 13 Estate, whether such acts are part of a judicial proceeding, are acts of self-help, or otherwise; or

14 D. Provided, however, that this order does not stay: (1) the commencement or
 15 continuation of a criminal action or proceeding; (2) the commencement or continuation of an
 16 action or proceeding by a governmental unit to enforce such governmental unit's police or
 17 regulatory power; or (3) the enforcement of a judgment, other than a money judgment, obtained
 18 in an action or proceeding by a governmental unit to enforce such governmental unit's police or
 19 regulatory power.
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21 XIX. COMPENSATION OF RECEIVER

22 IT IS FURTHER ORDERED that the Receiver and all personnel hired by the Receiver
 23 as herein authorized, including counsel to the Receiver and accountants, are entitled to
 24 reasonable compensation for the performance of duties pursuant to this Order and for the cost of
 25 actual out-of-pocket expenses incurred by them, from the assets now held by, in the possession
 26 or control of, or which may be received by, the Receivership Estate. The Receiver shall file with
 27 the court and serve on the parties periodic requests for the payment of such reasonable
 28 compensation, with the first such request filed no more than sixty days after the date of entry of

1 this order. The Receiver shall not increase the hourly rates used as the bases for such fee
2 applications without prior approval of the court.

3 **XX. RECEIVER'S BOND**

4 **IT IS FURTHER ORDERED** that the Receiver shall file with the Clerk of this court a
5 bond in the sum of \$35,000 with sureties to be approved by the court, conditioned that the
6 Receiver will well and truly perform the duties of the office and abide by and perform all acts the
7 court directs. 28 U.S.C. § 754.

8 **XXI. RECEIVER'S IMMEDIATE ACCESS TO RECEIVERSHIP ESTATE PREMISES**
9 **AND RECORDS**

10 **IT IS FURTHER ORDERED** that:

11 A. To ensure the preservation of assets and evidence relevant to this action and to
12 expedite discovery, the Receiver and his representatives, agents, contractors, and assistants,
13 shall have immediate access to the personal and business premises, records, and storage
14 facilities, owned, controlled, or used by the Receivership Entities or the Individual Defendants;
15 and any offsite location or commercial mailbox used by the Receivership Entities or the
16 Individual Defendants. The Receiver may exclude Defendants, Receivership Entities, and their
17 employees from the personal and business premises during the immediate access;

18 B. The Receiver may remove all artwork and jewelry within the Receivership Estate
19 from their current locations and move them to appropriate storage facilities, access to which is
20 controlled by the Receiver, where they shall be held, within the Receiver's discretion, for the
21 duration of the receivership;

22 C. The Receiver, and his representatives, agents, contractors, and assistants, are
23 authorized to remove Documents from the Receivership Entities' and the Individual Defendants'
24 premises in order that they may be inspected, inventoried, and copied. The plaintiffs shall return
25 any removed materials to the Receiver within five days of completing inventorying and copying,
26 or such time as is agreed upon by the plaintiffs and the Receiver;
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1 D. The Receiver's access to the Receivership Estate's Documents pursuant to this
2 Section shall not provide grounds for any Defendant to object to any subsequent request for
3 documents served by the plaintiffs or the Receiver;

4 E. The Receiver, and his representatives, agents, contractors, and assistants, are
5 authorized to obtain the assistance of federal, state and local law enforcement officers as they
6 deem necessary to effect service and to implement peacefully the provisions of this Order;

7 F. If any Documents, computers, or electronic storage devices containing
8 information related to the business practices or finances of the Receivership Entities and the
9 Individual Defendants are at a location other than those listed herein, including the Primary
10 Personal Residence of each Individual Defendant, then, immediately upon receiving notice of
11 this order, Defendants and Receivership Entities shall produce to the Receiver all such
12 Documents, computers, and electronic storage devices, along with any codes or passwords
13 needed for access. In order to prevent the destruction of computer data, upon service of this
14 Order, any such computers or electronic storage devices shall be powered down in the normal
15 course of the operating system used on such devices and shall not be powered up or used until
16 produced for copying and inspection; and

17 G. If any communications, records, or digital assets of any Receivership Entity or
18 Individual Defendant are stored with an Electronic Data Host, such Entity or Individual
19 Defendant shall, immediately upon receiving notice of this order, provide the Receiver with the
20 username, passwords, and any other login credential needed to access the communications,
21 records, and digital assets, and shall not attempt to access, or cause a third-party to attempt to
22 access, the communications, records or digital assets.

23 XXII. DISTRIBUTION OF ORDER BY DEFENDANTS

24 IT IS FURTHER ORDERED that Defendants shall immediately provide a copy of this
25 order to each franchisee, affiliate, telemarketer, marketer, IBO, sales entity, successor, assign,
26 member, officer, director, employee, agent, independent contractor, client, attorney, spouse,
27 subsidiary, division, and representative of themselves, and shall, within ten days from the date of
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entry of this Order, provide Plaintiffs and the Receiver with a sworn statement that this provision of the Order has been satisfied, which statement shall include the names, physical addresses, phone number, and email addresses of each such Person who received a copy of the Order. Furthermore, Defendants shall not take any action that would encourage officers, agents, IBOs, members, directors, employees, salespersons, independent contractors, attorneys, subsidiaries, affiliates, successors, assigns, franchisees, or other Persons in active concert or participation with any of them to disregard this order or believe that they are not bound by its provisions.

XXIII. EXPEDITED DISCOVERY

IT IS FURTHER ORDERED that, notwithstanding the provisions of Federal Rule of Civil Procedure 26(d) and (f) and 30(a)(2)(A)(iii), and pursuant to Fed. R. Civ. P. 30(a), 33, 34, and 45, Plaintiffs and the Receiver are granted leave, at any time after service of this Order, to conduct limited expedited discovery for the purpose of discovering: (1) the nature, location, status, and extent of Defendants' assets; (2) the nature, location, and extent of Defendants' business transactions and operations; (3) Documents reflecting Defendants' business transactions and operations; or (4) compliance with this Order. The limited expedited discovery set forth in this Section shall proceed as follows:

A. The plaintiffs and the Receiver may take the deposition of parties and non-parties. Five days' notice shall be sufficient, with no weekend or holiday depositions except to accommodate limited availability of the witness. The limitations and conditions set forth in Federal Rules of Civil Procedure 30(a)(2)(B) and 31(a)(2)(B) regarding subsequent depositions of an individual shall not apply to depositions taken pursuant to this Section. Any such deposition taken pursuant to this Section shall not be counted towards the deposition limit set forth in Rules 30(a)(2)(A) and 31(a)(2)(A) and depositions may be taken by telephone, video conferencing platform (e.g., Zoom or Microsoft Teams), or other remote electronic means;

B. The plaintiffs and the Receiver may serve upon parties requests for production of Documents or inspection that require production or inspection within eight days of service;

1 C. The plaintiffs and the Receiver may serve upon parties up to five Interrogatories
2 (total) in a five-day period that require response within five days after Plaintiffs or the Receiver
3 serve such Interrogatories;

4 D. The plaintiffs and the Receiver may serve subpoenas upon non-parties that direct
5 production or inspection within eight days of service;

6 E. The plaintiffs and Receiver may use all lawful means, including posing, through
7 its representatives as consumers or other individuals or entities, to Defendants or any entity
8 affiliated with Defendants, without the necessity of identification or prior notice;

9 F. Service of discovery upon a party to this action, taken pursuant to this Section,
10 shall be sufficient if made by facsimile, email, or by overnight delivery; and

11 G. Any expedited discovery taken pursuant to this Section is in addition to, and is
12 not subject to, the limits on discovery set forth in the Federal Rules of Civil Procedure but shall
13 comply with the Local Rules of this court. The parties must meet and confer regarding
14 objections to or refusals to comply with any expedited discovery request by Plaintiffs or the
15 Receiver within three days of the request. The expedited discovery permitted by this Section
16 does not require a meeting or conference of the parties, pursuant to Federal Rules of Civil
17 Procedure 26(d) and 26(f).

18 XXIV. SERVICE OF THIS ORDER

19 IT IS FURTHER ORDERED that copies of this order, as well as all other filings in this
20 case (other than the complaint and summons), may be served by any means, including facsimile
21 transmission, electronic mail or other electronic messaging, personal or overnight delivery, U.S.
22 Mail or FedEx, by agents and employees of Plaintiffs, by any law enforcement agency, or by
23 private process server, upon any Defendant or any Person (including any financial institution)
24 that may have possession, custody or control of any asset or Document of any Defendant, or that
25 may be subject to any provision of this Order pursuant to Rule 65(d)(2) of the Federal Rules of
26 Civil Procedure. For purposes of this Section, service upon any branch, subsidiary, affiliate or
27 office of any entity shall effect service upon the entire entity.
28

XXV. CORRESPONDENCE AND SERVICE ON PLAINTIFFS

IT IS FURTHER ORDERED that, for the purpose of this order, all correspondence and service of pleadings on the plaintiffs shall be addressed to:

Laura C. Basford
Thomas M. Biesty
J. Ronald Brooke, Jr.
Joshua A. Doan
Federal Trade Commission
600 Pennsylvania Ave., NW
Mailstop CC-8528
Washington, DC 20580
Email: lbasford@ftc.gov; tbiesty@ftc.gov; jbrooke@ftc.gov; jdoan@ftc.gov

Lucas J. Tucker
Samantha B. Feeley
State of Nevada
Office of the Attorney General
Bureau of Consumer Protection
8945 W. Russell Road, #204
Las Vegas, Nevada 89148
Email: ltucker@ag.nv.gov; sfeeley@ag.nv.gov

XXVI. RETENTION OF JURISDICTION

IT IS FURTHER ORDERED that, until further notice or order, this court will retain jurisdiction of this matter for all purposes.

Dated: November 6, 2025.



Cristina D. Silva
United States District Judge

Attachment A

This content is from the eCFR and is authoritative but unofficial.

Title 16 — Commercial Practices

Chapter I — Federal Trade Commission

Subchapter C — Regulations Under Specific Acts of Congress

Part 310 Telemarketing Sales Rule

- § 310.1 Scope of regulations in this part.
- § 310.2 Definitions.
- § 310.3 Deceptive telemarketing acts or practices.
- § 310.4 Abusive telemarketing acts or practices.
- § 310.5 Recordkeeping requirements.
- § 310.6 Exemptions.
- § 310.7 Actions by states and private persons.
- § 310.8 Fee for access to the National Do Not Call Registry.
- § 310.9 Severability.

PART 310—TELEMARKETING SALES RULE

Authority: 15 U.S.C. 6101-6108.

Source: 75 FR 48516, Aug. 10, 2010, unless otherwise noted.

§ 310.1 Scope of regulations in this part.

This part implements the Telemarketing and Consumer Fraud and Abuse Prevention Act, 15 U.S.C. 6101-6108, as amended.

§ 310.2 Definitions.

- (a) **Acquirer** means a business organization, financial institution, or an agent of a business organization or financial institution that has authority from an organization that operates or licenses a credit card system to authorize merchants to accept, transmit, or process payment by credit card through the credit card system for money, goods or services, or anything else of value.
- (b) **Attorney General** means the chief legal officer of a state.
- (c) **Billing information** means any data that enables any person to access a customer's or donor's account, such as a credit card, checking, savings, share or similar account, utility bill, mortgage loan account, or debit card.
- (d) **Caller identification service** means a service that allows a telephone subscriber to have the telephone number, and, where available, name of the calling party transmitted contemporaneously with the telephone call, and displayed on a device in or connected to the subscriber's telephone.

- (e) **Cardholder** means a person to whom a credit card is issued or who is authorized to use a credit card on behalf of or in addition to the person to whom the credit card is issued.
- (f) **Cash-to-cash money transfer** means the electronic (as defined in section 106(2) of the Electronic Signatures in Global and National Commerce Act (15 U.S.C. 7006(2)) transfer of the value of cash received from one person to another person in a different location that is sent by a money transfer provider and received in the form of cash. For purposes of this definition, *money transfer provider* means any person or financial institution that provides cash-to-cash money transfers for a person in the normal course of its business, whether or not the person holds an account with such person or financial institution. The term *cash-to-cash money transfer* includes a remittance transfer, as defined in section 919(g)(2) of the Electronic Fund Transfer Act ("EFTA"), 15 U.S.C. 1693a, that is a cash-to-cash transaction; however it does not include any transaction that is:
 - (1) An electronic fund transfer as defined in section 903 of the EFTA;
 - (2) Covered by Regulation E, 12 CFR 1005.20, pertaining to gift cards; or
 - (3) Subject to the Truth in Lending Act, 15 U.S.C. 1601 *et seq.*
- (g) **Cash reload mechanism** is a device, authorization code, personal identification number, or other security measure that makes it possible for a person to convert cash into an electronic (as defined in section 106(2) of the Electronic Signatures in Global and National Commerce Act (15 U.S.C. 7006(2)) form that can be used to add funds to a general-use prepaid card, as defined in Regulation E, 12 CFR 1005.2, or an account with a payment intermediary. For purposes of this definition, a cash reload mechanism is not itself a general-use prepaid debit card or a swipe reload process or similar method in which funds are added directly onto a person's own general-use prepaid card or account with a payment intermediary.
- (h) **Charitable contribution** means any donation or gift of money or any other thing of value.
- (i) **Commission** means the Federal Trade Commission.
- (j) **Credit** means the right granted by a creditor to a debtor to defer payment of debt or to incur debt and defer its payment.
- (k) **Credit card** means any card, plate, coupon book, or other credit device existing for the purpose of obtaining money, property, labor, or services on credit.
- (l) **Credit card sales draft** means any record or evidence of a credit card transaction.
- (m) **Credit card system** means any method or procedure used to process credit card transactions involving credit cards issued or licensed by the operator of that system.
- (n) **Customer** means any person who is or may be required to pay for goods or services offered through telemarketing.
- (o) **Debt relief service** means any program or service represented, directly or by implication, to renegotiate, settle, or in any way alter the terms of payment or other terms of the debt between a person and one or more unsecured creditors or debt collectors, including, but not limited to, a reduction in the balance, interest rate, or fees owed by a person to an unsecured creditor or debt collector.
- (p) **Donor** means any person solicited to make a charitable contribution.
- (q) **Established business relationship** means a relationship between a seller and a person based on:

- (1) The person's purchase, rental, or lease of the seller's goods or services or a financial transaction between the person and seller, within the 540 days immediately preceding the date of a telemarketing call; or
- (2) The person's inquiry or application regarding a good or service offered by the seller, within the 90 days immediately preceding the date of a telemarketing call.
- (r) **Free-to-pay conversion** means, in an offer or agreement to sell or provide any goods or services, a provision under which a customer receives a product or service for free for an initial period and will incur an obligation to pay for the product or service if he or she does not take affirmative action to cancel before the end of that period.
- (s) **Investment opportunity** means anything, tangible or intangible, that is offered, offered for sale, sold, or traded based wholly or in part on representations, either express or implied, about past, present, or future income, profit, or appreciation.
- (t) **Material** means likely to affect a person's choice of, or conduct regarding, goods or services or a charitable contribution.
- (u) **Merchant** means a person who is authorized under a written contract with an acquirer to honor or accept credit cards, or to transmit or process for payment credit card payments, for the purchase of goods or services or a charitable contribution.
- (v) **Merchant agreement** means a written contract between a merchant and an acquirer to honor or accept credit cards, or to transmit or process for payment credit card payments, for the purchase of goods or services or a charitable contribution.
- (w) **Negative option feature** means, in an offer or agreement to sell or provide any goods or services, a provision under which the customer's silence or failure to take an affirmative action to reject goods or services or to cancel the agreement is interpreted by the seller as acceptance of the offer.
- (x) **Outbound telephone call** means a telephone call initiated by a telemarketer to induce the purchase of goods or services or to solicit a charitable contribution.
- (y) **Person** means any individual, group, unincorporated association, limited or general partnership, corporation, or other business entity.
- (z) **Preacquired account information** means any information that enables a seller or telemarketer to cause a charge to be placed against a customer's or donor's account without obtaining the account number directly from the customer or donor during the telemarketing transaction pursuant to which the account will be charged.
- (aa) **Previous donor** means any person who has made a charitable contribution to a particular charitable organization within the 2-year period immediately preceding the date of the telemarketing call soliciting on behalf of that charitable organization.
- (bb) **Prize** means anything offered, or purportedly offered, and given, or purportedly given, to a person by chance. For purposes of this definition, chance exists if a person is guaranteed to receive an item and, at the time of the offer or purported offer, the telemarketer does not identify the specific item that the person will receive.
- (cc) **Prize promotion** means:
 - (1) A sweepstakes or other game of chance; or

- (2) An oral or written express or implied representation that a person has won, has been selected to receive, or may be eligible to receive a prize or purported prize.
- (dd) **Remotely created payment order** means any payment instruction or order drawn on a person's account that is created by the payee or the payee's agent and deposited into or cleared through the check clearing system. The term includes, without limitation, a "remotely created check," as defined in Regulation CC, Availability of Funds and Collection of Checks, 12 CFR 229.2(fff), but does not include a payment order cleared through an Automated Clearinghouse (ACH) Network or subject to the Truth in Lending Act, 15 U.S.C. 1601 *et seq.*, and Regulation Z, 12 CFR part 1026.
- (ee) **Seller** means any person who, in connection with a telemarketing transaction, provides, offers to provide, or arranges for others to provide goods or services to the customer in exchange for consideration.
- (ff) **State** means any state of the United States, the District of Columbia, Puerto Rico, the Northern Mariana Islands, and any territory or possession of the United States.
- (gg) **Technical support service** means any plan, program, software, or service that is marketed to repair, maintain, or improve the performance or security of any device on which code can be downloaded, installed, run, or otherwise used, such as a computer, smartphone, tablet, or smart home product, including any software or application run on such device. Technical support service does not include any plan, program, software, or service in which the person providing the repair, maintenance, or improvement obtains physical possession of the device being repaired.
- (hh) **Telemarketer** means any person who, in connection with telemarketing, initiates or receives telephone calls to or from a customer or donor.
- (ii) **Telemarketing** means a plan, program, or campaign which is conducted to induce the purchase of goods or services or a charitable contribution, by use of one or more telephones and which involves more than one interstate telephone call. The term does not include the solicitation of sales through the mailing of a catalog which: contains a written description or illustration of the goods or services offered for sale; includes the business address of the seller; includes multiple pages of written material or illustrations; and has been issued not less frequently than once a year, when the person making the solicitation does not solicit customers by telephone but only receives calls initiated by customers in response to the catalog and during those calls takes orders only without further solicitation. For purposes of the previous sentence, the term "further solicitation" does not include providing the customer with information about, or attempting to sell, any other item included in the same catalog which prompted the customer's call or in a substantially similar catalog.
- (jj) **Upselling** means soliciting the purchase of goods or services following an initial transaction during a single telephone call. The upsell is a separate telemarketing transaction, not a continuation of the initial transaction. An "external upsell" is a solicitation made by or on behalf of a seller different from the seller in the initial transaction, regardless of whether the initial transaction and the subsequent solicitation are made by the same telemarketer. An "internal upsell" is a solicitation made by or on behalf of the same seller as in the initial transaction, regardless of whether the initial transaction and subsequent solicitation are made by the same telemarketer.

[75 FR 48516, Aug. 10, 2010, as amended at 80 FR 77557, Dec. 14, 2015; 89 FR 26783, Apr. 16, 2024; 89 FR 99075, Dec. 10, 2024]

§ 310.3 Deceptive telemarketing acts or practices.

(a) ***Prohibited deceptive telemarketing acts or practices.*** It is a deceptive telemarketing act or practice and a violation of this part for any seller or telemarketer to engage in the following conduct:

(1) Before a customer consents to pay^[1] for goods or services offered, failing to disclose truthfully, in a clear and conspicuous manner, the following material information:

- (i) The total costs to purchase, receive, or use, and the quantity of, any goods or services that are the subject of the sales offer;^[2]
- (ii) All material restrictions, limitations, or conditions to purchase, receive, or use the goods or services that are the subject of the sales offer;
- (iii) If the seller has a policy of not making refunds, cancellations, exchanges, or repurchases, a statement informing the customer that this is the seller's policy; or, if the seller or telemarketer makes a representation about a refund, cancellation, exchange, or repurchase policy, a statement of all material terms and conditions of such policy;
- (iv) In any prize promotion, the odds of being able to receive the prize, and, if the odds are not calculable in advance, the factors used in calculating the odds; that no purchase or payment is required to win a prize or to participate in a prize promotion and that any purchase or payment will not increase the person's chances of winning; and the no-purchase/no-payment method of participating in the prize promotion with either instructions on how to participate or an address or local or toll-free telephone number to which customers may write or call for information on how to participate;
- (v) All material costs or conditions to receive or redeem a prize that is the subject of the prize promotion;
- (vi) In the sale of any goods or services represented to protect, insure, or otherwise limit a customer's liability in the event of unauthorized use of the customer's credit card, the limits on a cardholder's liability for unauthorized use of a credit card pursuant to 15 U.S.C. 1643;
- (vii) If the offer includes a negative option feature, all material terms and conditions of the negative option feature, including, but not limited to, the fact that the customer's account will be charged unless the customer takes an affirmative action to avoid the charge(s), the date(s) the charge(s) will be submitted for payment, and the specific steps the customer must take to avoid the charge(s); and
- (viii) In the sale of any debt relief service:

^[1] When a seller or telemarketer uses, or directs a customer to use, a courier to transport payment, the seller or telemarketer must make the disclosures required by § 310.3(a)(1) before sending a courier to pick up payment or authorization for payment, or directing a customer to have a courier pick up payment or authorization for payment. In the case of debt relief services, the seller or telemarketer must make the disclosures required by § 310.3(a)(1) before the consumer enrolls in an offered program.

^[2] For offers of consumer credit products subject to the Truth in Lending Act, 15 U.S.C. 1601 *et seq.*, and Regulation Z, 12 CFR 226, compliance with the disclosure requirements under the Truth in Lending Act and Regulation Z shall constitute compliance with § 310.3(a)(1)(i) of this part.

- (A) the amount of time necessary to achieve the represented results, and to the extent that the service may include a settlement offer to any of the customer's creditors or debt collectors, the time by which the debt relief service provider will make a bona fide settlement offer to each of them;
 - (B) to the extent that the service may include a settlement offer to any of the customer's creditors or debt collectors, the amount of money or the percentage of each outstanding debt that the customer must accumulate before the debt relief service provider will make a bona fide settlement offer to each of them;
 - (C) to the extent that any aspect of the debt relief service relies upon or results in the customer's failure to make timely payments to creditors or debt collectors, that the use of the debt relief service will likely adversely affect the customer's creditworthiness, may result in the customer being subject to collections or sued by creditors or debt collectors, and may increase the amount of money the customer owes due to the accrual of fees and interest; and
 - (D) to the extent that the debt relief service requests or requires the customer to place funds in an account at an insured financial institution, that the customer owns the funds held in the account, the customer may withdraw from the debt relief service at any time without penalty, and, if the customer withdraws, the customer must receive all funds in the account, other than funds earned by the debt relief service in compliance with § 310.4(a)(5)(i)(A) through (C).
- (2) Misrepresenting, directly or by implication, in the sale of goods or services any of the following material information:
- (i) The total costs to purchase, receive, or use, and the quantity of, any goods or services that are the subject of a sales offer;
 - (ii) Any material restriction, limitation, or condition to purchase, receive, or use goods or services that are the subject of a sales offer;
 - (iii) Any material aspect of the performance, efficacy, nature, or central characteristics of goods or services that are the subject of a sales offer;
 - (iv) Any material aspect of the nature or terms of the seller's refund, cancellation, exchange, or repurchase policies;
 - (v) Any material aspect of a prize promotion including, but not limited to, the odds of being able to receive a prize, the nature or value of a prize, or that a purchase or payment is required to win a prize or to participate in a prize promotion;
 - (vi) Any material aspect of an investment opportunity including, but not limited to, risk, liquidity, earnings potential, or profitability;
 - (vii) A seller's or telemarketer's affiliation with, or endorsement or sponsorship by, any person or government entity;
 - (viii) That any customer needs offered goods or services to provide protections a customer already has pursuant to 15 U.S.C. 1643;

- (ix) Any material aspect of a negative option feature including, but not limited to, the fact that the customer's account will be charged unless the customer takes an affirmative action to avoid the charge(s), the date(s) the charge(s) will be submitted for payment, and the specific steps the customer must take to avoid the charge(s); or
 - (x) Any material aspect of any debt relief service, including, but not limited to, the amount of money or the percentage of the debt amount that a customer may save by using such service; the amount of time necessary to achieve the represented results; the amount of money or the percentage of each outstanding debt that the customer must accumulate before the provider of the debt relief service will initiate attempts with the customer's creditors or debt collectors or make a bona fide offer to negotiate, settle, or modify the terms of the customer's debt; the effect of the service on a customer's creditworthiness; the effect of the service on collection efforts of the customer's creditors or debt collectors; the percentage or number of customers who attain the represented results; and whether a debt relief service is offered or provided by a non-profit entity.
- (3) Causing billing information to be submitted for payment, or collecting or attempting to collect payment for goods or services or a charitable contribution, directly or indirectly, without the customer's or donor's express verifiable authorization, except when the method of payment used is a credit card subject to protections of the Truth in Lending Act and Regulation Z,^[3] or a debit card subject to the protections of the Electronic Fund Transfer Act and Regulation E.^[4] Such authorization shall be deemed verifiable if any of the following means is employed:
- (i) Express written authorization by the customer or donor, which includes the customer's or donor's signature;^[5]
 - (ii) Express oral authorization which is audio-recorded and made available upon request to the customer or donor, and the customer's or donor's bank or other billing entity, and which evidences clearly both the customer's or donor's authorization of payment for the goods or services or charitable contribution that are the subject of the telemarketing transaction and the customer's or donor's receipt of all of the following information:
 - (A) An accurate description, clearly and conspicuously stated, of the goods or services or charitable contribution for which payment authorization is sought;
 - (B) The number of debits, charges, or payments (if more than one);
 - (C) The date(s) the debit(s), charge(s), or payment(s) will be submitted for payment;
 - (D) The amount(s) of the debit(s), charge(s), or payment(s);
 - (E) The customer's or donor's name;

^[4] Electronic Fund Transfer Act, 15 U.S.C. 1693 *et seq.*, and Regulation E, 12 CFR part 205.

^[3] Truth in Lending Act, 15 U.S.C. 1601 *et seq.*, and Regulation Z, 12 CFR part 226.

^[5] For purposes of this part, the term "signature" shall include an electronic or digital form of signature, to the extent that such form of signature is recognized as a valid signature under applicable federal law or state contract law.

- (F) The customer's or donor's billing information, identified with sufficient specificity such that the customer or donor understands what account will be used to collect payment for the goods or services or charitable contribution that are the subject of the telemarketing transaction;
 - (G) A telephone number for customer or donor inquiry that is answered during normal business hours; and
 - (H) The date of the customer's or donor's oral authorization; or
- (iii) Written confirmation of the transaction, identified in a clear and conspicuous manner as such on the outside of the envelope, sent to the customer or donor via first class mail prior to the submission for payment of the customer's or donor's billing information, and that includes all of the information contained in §§ 310.3(a)(3)(ii)(A)-(G) and a clear and conspicuous statement of the procedures by which the customer or donor can obtain a refund from the seller or telemarketer or charitable organization in the event the confirmation is inaccurate; provided, however, that this means of authorization shall not be deemed verifiable in instances in which goods or services are offered in a transaction involving a free-to-pay conversion and preacquired account information.
- (4) Making a false or misleading statement to induce any person to pay for goods or services or to induce a charitable contribution.
- (b) **Assisting and facilitating.** It is a deceptive telemarketing act or practice and a violation of this part for a person to provide substantial assistance or support to any seller or telemarketer when that person knows or consciously avoids knowing that the seller or telemarketer is engaged in any act or practice that violates §§ 310.3(a), (c) or (d), or § 310.4 of this part.
- (c) **Credit card laundering.** Except as expressly permitted by the applicable credit card system, it is a deceptive telemarketing act or practice and a violation of this part for:
 - (1) A merchant to present to or deposit into, or cause another to present to or deposit into, the credit card system for payment, a credit card sales draft generated by a telemarketing transaction that is not the result of a telemarketing credit card transaction between the cardholder and the merchant;
 - (2) Any person to employ, solicit, or otherwise cause a merchant, or an employee, representative, or agent of the merchant, to present to or deposit into the credit card system for payment, a credit card sales draft generated by a telemarketing transaction that is not the result of a telemarketing credit card transaction between the cardholder and the merchant; or
 - (3) Any person to obtain access to the credit card system through the use of a business relationship or an affiliation with a merchant, when such access is not authorized by the merchant agreement or the applicable credit card system.
- (d) **Prohibited deceptive acts or practices in the solicitation of charitable contributions.** It is a fraudulent charitable solicitation, a deceptive telemarketing act or practice, and a violation of this part for any telemarketer soliciting charitable contributions to misrepresent, directly or by implication, any of the following material information:
 - (1) The nature, purpose, or mission of any entity on behalf of which a charitable contribution is being requested;
 - (2) That any charitable contribution is tax deductible in whole or in part;

- (3) The purpose for which any charitable contribution will be used;
- (4) The percentage or amount of any charitable contribution that will go to a charitable organization or to any particular charitable program;
- (5) Any material aspect of a prize promotion including, but not limited to: the odds of being able to receive a prize; the nature or value of a prize; or that a charitable contribution is required to win a prize or to participate in a prize promotion; or
- (6) A charitable organization's or telemarketer's affiliation with, or endorsement or sponsorship by, any person or government entity.

[75 FR 48516, Aug. 10, 2010, as amended at 80 FR 77558, Dec. 14, 2015; 89 FR 26784, 26785, Apr. 16, 2024]

§ 310.4 Abusive telemarketing acts or practices.

- (a) **Abusive conduct generally.** It is an abusive telemarketing act or practice and a violation of this part for any seller or telemarketer to engage in the following conduct:
 - (1) Threats, intimidation, or the use of profane or obscene language;
 - (2) Requesting or receiving payment of any fee or consideration for goods or services represented to remove derogatory information from, or improve, a person's credit history, credit record, or credit rating until:
 - (i) The time frame in which the seller has represented all of the goods or services will be provided to that person has expired; and
 - (ii) The seller has provided the person with documentation in the form of a consumer report from a consumer reporting agency demonstrating that the promised results have been achieved, such report having been issued more than six months after the results were achieved. Nothing in this part should be construed to affect the requirement in the Fair Credit Reporting Act, 15 U.S.C. 1681, that a consumer report may only be obtained for a specified permissible purpose;
 - (3) Requesting or receiving payment of any fee or consideration from a person for goods or services represented to recover or otherwise assist in the return of money or any other item of value paid for by, or promised to, that person in a previous transaction, until seven (7) business days after such money or other item is delivered to that person. This provision shall not apply to goods or services provided to a person by a licensed attorney;
 - (4) Requesting or receiving payment of any fee or consideration in advance of obtaining a loan or other extension of credit when the seller or telemarketer has guaranteed or represented a high likelihood of success in obtaining or arranging a loan or other extension of credit for a person;
 - (5)
 - (i) Requesting or receiving payment of any fee or consideration for any debt relief service until and unless:
 - (A) The seller or telemarketer has renegotiated, settled, reduced, or otherwise altered the terms of at least one debt pursuant to a settlement agreement, debt management plan, or other such valid contractual agreement executed by the customer;

- (B) The customer has made at least one payment pursuant to that settlement agreement, debt management plan, or other valid contractual agreement between the customer and the creditor or debt collector; and
- (C) To the extent that debts enrolled in a service are renegotiated, settled, reduced, or otherwise altered individually, the fee or consideration either:
 - (1) Bears the same proportional relationship to the total fee for renegotiating, settling, reducing, or altering the terms of the entire debt balance as the individual debt amount bears to the entire debt amount. The individual debt amount and the entire debt amount are those owed at the time the debt was enrolled in the service; or
 - (2) Is a percentage of the amount saved as a result of the renegotiation, settlement, reduction, or alteration. The percentage charged cannot change from one individual debt to another. The amount saved is the difference between the amount owed at the time the debt was enrolled in the service and the amount actually paid to satisfy the debt.
- (ii) Nothing in § 310.4(a)(5)(i) prohibits requesting or requiring the customer to place funds in an account to be used for the debt relief provider's fees and for payments to creditors or debt collectors in connection with the renegotiation, settlement, reduction, or other alteration of the terms of payment or other terms of a debt, provided that:
 - (A) The funds are held in an account at an insured financial institution;
 - (B) The customer owns the funds held in the account and is paid accrued interest on the account, if any;
 - (C) The entity administering the account is not owned or controlled by, or in any way affiliated with, the debt relief service;
 - (D) The entity administering the account does not give or accept any money or other compensation in exchange for referrals of business involving the debt relief service; and
 - (E) The customer may withdraw from the debt relief service at any time without penalty, and must receive all funds in the account, other than funds earned by the debt relief service in compliance with § 310.4(a)(5)(i)(A) through (C), within seven (7) business days of the customer's request.
- (6) Disclosing or receiving, for consideration, unencrypted consumer account numbers for use in telemarketing; provided, however, that this paragraph shall not apply to the disclosure or receipt of a customer's or donor's billing information to process a payment for goods or services or a charitable contribution pursuant to a transaction;
- (7) Causing billing information to be submitted for payment, directly or indirectly, without the express informed consent of the customer or donor. In any telemarketing transaction, the seller or telemarketer must obtain the express informed consent of the customer or donor to be charged for the goods or services or charitable contribution and to be charged using the identified account. In any telemarketing transaction involving preacquired account information, the requirements in paragraphs (a)(7)(i) through (ii) of this section must be met to evidence express informed consent.
 - (i) In any telemarketing transaction involving preacquired account information and a free-to-pay conversion feature, the seller or telemarketer must:

- (A) Obtain from the customer, at a minimum, the last four (4) digits of the account number to be charged;
 - (B) Obtain from the customer his or her express agreement to be charged for the goods or services and to be charged using the account number pursuant to paragraph (a)(7)(i)(A) of this section; and,
 - (C) Make and maintain an audio recording of the entire telemarketing transaction.
- (ii) In any other telemarketing transaction involving preacquired account information not described in paragraph (a)(7)(i) of this section, the seller or telemarketer must:
- (A) At a minimum, identify the account to be charged with sufficient specificity for the customer or donor to understand what account will be charged; and
 - (B) Obtain from the customer or donor his or her express agreement to be charged for the goods or services and to be charged using the account number identified pursuant to paragraph (a)(7)(ii)(A) of this section;
- (8) Failing to transmit or cause to be transmitted the telephone number, and, when made available by the telemarketer's carrier, the name of the telemarketer, to any caller identification service in use by a recipient of a telemarketing call; provided that it shall not be a violation to substitute (for the name and phone number used in, or billed for, making the call) the name of the seller or charitable organization on behalf of which a telemarketing call is placed, and the seller's or charitable organization's customer or donor service telephone number, which is answered during regular business hours;
- (9) Creating or causing to be created, directly or indirectly, a remotely created payment order as payment for goods or services offered or sold through telemarketing or as a charitable contribution solicited or sought through telemarketing; or
- (10) Accepting from a customer or donor, directly or indirectly, a cash-to-cash money transfer or cash reload mechanism as payment for goods or services offered or sold through telemarketing or as a charitable contribution solicited or sought through telemarketing.

(b) *Pattern of calls.*

- (1) It is an abusive telemarketing act or practice and a violation of this part for a telemarketer to engage in, or for a seller to cause a telemarketer to engage in, the following conduct:
- (i) Causing any telephone to ring, or engaging any person in telephone conversation, repeatedly or continuously with intent to annoy, abuse, or harass any person at the called number;
 - (ii) Denying or interfering in any way, directly or indirectly, with a person's right to be placed on any registry of names and/or telephone numbers of persons who do not wish to receive outbound telephone calls established to comply with paragraph (b)(1)(iii)(A) of this section, including, but not limited to, harassing any person who makes such a request; hanging up on that person; failing to honor the request; requiring the person to listen to a sales pitch before accepting the request; assessing a charge or fee for honoring the request; requiring a person to call a different number to submit the request; and requiring the person to identify the seller making the call or on whose behalf the call is made;
 - (iii) Initiating any outbound telephone call to a person when:

- (A) That person previously has stated that he or she does not wish to receive an outbound telephone call made by or on behalf of the seller whose goods or services are being offered or made on behalf of the charitable organization for which a charitable contribution is being solicited; or
- (B) That person's telephone number is on the "do-not-call" registry, maintained by the Commission, of persons who do not wish to receive outbound telephone calls to induce the purchase of goods or services unless the seller or telemarketer:
 - (1) Can demonstrate that the seller has obtained the express agreement, in writing, of such person to place calls to that person. Such written agreement shall clearly evidence such person's authorization that calls made by or on behalf of a specific party may be placed to that person, and shall include the telephone number to which the calls may be placed and the signature^[1] of that person; or
 - (2) Can demonstrate that the seller has an established business relationship with such person, and that person has not stated that he or she does not wish to receive outbound telephone calls under paragraph (b)(1)(iii)(A) of this section; or
- (iv) Abandoning any outbound telephone call. An outbound telephone call is "abandoned" under this section if a person answers it and the telemarketer does not connect the call to a sales representative within two (2) seconds of the person's completed greeting.
- (v) Initiating any outbound telephone call that delivers a prerecorded message, other than a prerecorded message permitted for compliance with the call abandonment safe harbor in § 310.4(b)(4)(iii), unless:
 - (A) In any such call to induce the purchase of any good or service, the seller has obtained from the recipient of the call an express agreement, in writing, that:
 - (i) The seller obtained only after a clear and conspicuous disclosure that the purpose of the agreement is to authorize the seller to place prerecorded calls to such person;
 - (ii) The seller obtained without requiring, directly or indirectly, that the agreement be executed as a condition of purchasing any good or service;
 - (iii) Evidences the willingness of the recipient of the call to receive calls that deliver prerecorded messages by or on behalf of a specific seller; and
 - (iv) Includes such person's telephone number and signature;^[2] and

^[1] For purposes of this part, the term "signature" shall include an electronic or digital form of signature, to the extent that such form of signature is recognized as a valid signature under applicable federal law or state contract law.

^[2] For purposes of this part, the term "signature" shall include an electronic or digital form of signature, to the extent that such form of signature is recognized as a valid signature under applicable federal law or state contract law.

- (B) In any such call to induce the purchase of any good or service, or to induce a charitable contribution from a member of, or previous donor to, a non-profit charitable organization on whose behalf the call is made, the seller or telemarketer:
 - (i) Allows the telephone to ring for at least fifteen (15) seconds or four (4) rings before disconnecting an unanswered call; and
 - (ii) Within two (2) seconds after the completed greeting of the person called, plays a prerecorded message that promptly provides the disclosures required by § 310.4(d) or (e), followed immediately by a disclosure of one or both of the following:
 - (A) In the case of a call that could be answered in person by a consumer, that the person called can use an automated interactive voice and/or keypress-activated opt-out mechanism to assert a Do Not Call request pursuant to § 310.4(b)(1)(iii)(A) at any time during the message. The mechanism must:
 - (1) Automatically add the number called to the seller's entity-specific Do Not Call list;
 - (2) Once invoked, immediately disconnect the call; and
 - (3) Be available for use at any time during the message; and
 - (B) In the case of a call that could be answered by an answering machine or voicemail service, that the person called can use a toll-free telephone number to assert a Do Not Call request pursuant to § 310.4(b)(1)(iii)(A). The number provided must connect directly to an automated interactive voice or keypress-activated opt-out mechanism that:
 - (1) Automatically adds the number called to the seller's entity-specific Do Not Call list;
 - (2) Immediately thereafter disconnects the call; and
 - (3) Is accessible at any time throughout the duration of the telemarketing campaign; and
- (iii) Complies with all other requirements of this part and other applicable federal and state laws.
 - (C) Any call that complies with all applicable requirements of this paragraph (v) shall not be deemed to violate § 310.4(b)(1)(iv) of this part.
 - (D) This paragraph (v) shall not apply to any outbound telephone call that delivers a prerecorded healthcare message made by, or on behalf of, a covered entity or its business associate, as those terms are defined in the HIPAA Privacy Rule, 45 CFR 160.103. P>(2) It is an abusive telemarketing act or practice and a violation of this part for any person to sell, rent, lease, purchase, or use any list established to comply with § 310.4(b)(1)(iii)(A) or § 310.5, or maintained by the Commission pursuant to § 310.4(b)(1)(iii)(B), for any purpose except compliance with the provisions of this part or otherwise to prevent telephone calls to telephone numbers on such lists.
- (3) A seller or telemarketer will not be liable for violating § 310.4(b)(1)(ii) and (iii) if it can demonstrate that, as part of the seller's or telemarketer's routine business practice:
 - (i) It has established and implemented written procedures to comply with § 310.4(b)(1)(ii) and (iii);
 - (ii) It has trained its personnel, and any entity assisting in its compliance, in the procedures established pursuant to § 310.4(b)(3)(i);

- (iii) The seller, or a telemarketer or another person acting on behalf of the seller or charitable organization, has maintained and recorded a list of telephone numbers the seller or charitable organization may not contact, in compliance with § 310.4(b)(1)(iii)(A);
- (iv) The seller or a telemarketer uses a process to prevent telemarketing to any telephone number on any list established pursuant to § 310.4(b)(3)(iii) or 310.4(b)(1)(iii)(B), employing a version of the “do-not-call” registry obtained from the Commission no more than thirty-one (31) days prior to the date any call is made, and maintains records documenting this process;
- (v) The seller or a telemarketer or another person acting on behalf of the seller or charitable organization, monitors and enforces compliance with the procedures established pursuant to § 310.4(b)(3)(i); and
- (vi) Any subsequent call otherwise violating paragraph (b)(1)(ii) or (iii) of this section is the result of error and not of failure to obtain any information necessary to comply with a request pursuant to paragraph (b)(1)(iii)(A) of this section not to receive further calls by or on behalf of a seller or charitable organization.

(4) A seller or telemarketer will not be liable for violating § 310.4(b)(1)(iv) if:

- (i) The seller or telemarketer employs technology that ensures abandonment of no more than three (3) percent of all calls answered by a person, measured over the duration of a single calling campaign, if less than 30 days, or separately over each successive 30-day period or portion thereof that the campaign continues.
- (ii) The seller or telemarketer, for each telemarketing call placed, allows the telephone to ring for at least fifteen (15) seconds or four (4) rings before disconnecting an unanswered call;
- (iii) Whenever a sales representative is not available to speak with the person answering the call within two (2) seconds after the person's completed greeting, the seller or telemarketer promptly plays a recorded message that states the name and telephone number of the seller on whose behalf the call was placed^[3]; and
- (iv) The seller or telemarketer, in accordance with § 310.5(b)-(d), retains records establishing compliance with § 310.4(b)(4)(i)-(iii).

(c) **Calling time restrictions.** Without the prior consent of a person, it is an abusive telemarketing act or practice and a violation of this part for a telemarketer to engage in outbound telephone calls to a person's residence at any time other than between 8:00 a.m. and 9:00 p.m. local time at the called person's location.

(d) **Required oral disclosures in the sale of goods or services.** It is an abusive telemarketing act or practice and a violation of this part for a telemarketer in an outbound telephone call or internal or external upsell to induce the purchase of goods or services to fail to disclose truthfully, promptly, and in a clear and conspicuous manner to the person receiving the call, the following information:

- (1) The identity of the seller;
- (2) That the purpose of the call is to sell goods or services;

^[3] This provision does not affect any seller's or telemarketer's obligation to comply with relevant state and federal laws, including but not limited to the TCPA, 47 U.S.C. 227, and 47 CFR part 64.1200.

- (3) The nature of the goods or services; and
- (4) That no purchase or payment is necessary to be able to win a prize or participate in a prize promotion if a prize promotion is offered and that any purchase or payment will not increase the person's chances of winning. This disclosure must be made before or in conjunction with the description of the prize to the person called. If requested by that person, the telemarketer must disclose the no-purchase/no-payment entry method for the prize promotion; provided, however, that, in any internal upsell for the sale of goods or services, the seller or telemarketer must provide the disclosures listed in this section only to the extent that the information in the upsell differs from the disclosures provided in the initial telemarketing transaction.
- (e) **Required oral disclosures in charitable solicitations.** It is an abusive telemarketing act or practice and a violation of this part for a telemarketer, in an outbound telephone call to induce a charitable contribution, to fail to disclose truthfully, promptly, and in a clear and conspicuous manner to the person receiving the call, the following information:
 - (1) The identity of the charitable organization on behalf of which the request is being made; and
 - (2) That the purpose of the call is to solicit a charitable contribution.

[75 FR 48516, Aug. 10, 2010, as amended at 76 FR 58716, Sept. 22, 2011; 80 FR 77559, Dec. 14, 2015; 89 FR 26784, 26785, Apr. 16, 2024]

§ 310.5 Recordkeeping requirements.

- (a) Any seller or telemarketer must keep, for a period of 5 years from the date the record is produced unless specified otherwise, the following records relating to its telemarketing activities:
 - (1) A copy of each substantially different advertising, brochure, telemarketing script, and promotional material, and a copy of each unique prerecorded message. Such records must be kept for a period of 5 years from the date that they are no longer used in telemarketing;
 - (2) A record of each telemarketing call, which must include:
 - (i) The telemarketer that placed or received the call;
 - (ii) The seller or person for which the telemarketing call is placed or received;
 - (iii) The good, service, or charitable purpose that is the subject of the telemarketing call;
 - (iv) Whether the telemarketing call is to an individual consumer or a business consumer;
 - (v) Whether the telemarketing call is an outbound telephone call;
 - (vi) Whether the telemarketing call utilizes a prerecorded message;
 - (vii) The calling number, called number, date, time, and duration of the telemarketing call;
 - (viii) The telemarketing script(s) and prerecorded message, if any, used during the call;
 - (ix) The caller identification telephone number, and if it is transmitted, the caller identification name that is transmitted in an outbound telephone call to the recipient of the call, and any contracts or other proof of authorization for the telemarketer to use that telephone number and name, and the time period for which such authorization or contract applies; and

- (x) The disposition of the call, including but not limited to, whether the call was answered, connected, dropped, or transferred. If the call was transferred, the record must also include the telephone number or IP address that the call was transferred to as well as the company name, if the call was transferred to a company different from the seller or telemarketer that placed the call; provided, however, that for calls that an individual telemarketer makes by manually entering a single telephone number to initiate the call to that number, a seller or telemarketer need not retain the records specified in paragraphs (a)(2)(vii) and (a)(2)(x) of this section.
- (3) For each prize recipient, a record of the name, last known telephone number, and last known physical or email address of that prize recipient, and the prize awarded for prizes that are represented, directly or by implication, to have a value of \$25.00 or more;
- (4) For each customer, a record of the name, last known telephone number, and last known physical or email address of that customer, the goods or services purchased, the date such goods or services were purchased, the date such goods or services were shipped or provided, and the amount paid by the customer for the goods or services;^[1]
- (5) For each person with whom a seller intends to assert it has an established business relationship under § 310.2(q)(2), a record of the name and last known telephone number of that person, the date that person submitted an inquiry or application regarding the seller's goods or services, and the goods or services inquired about;
- (6) For each person that a telemarketer intends to assert is a previous donor to a particular charitable organization under § 310.2(aa), a record of the name and last known telephone number of that person, and the last date that person donated to that particular charitable organization;
- (7) For each current or former employee directly involved in telephone sales or solicitations, a record of the name, any fictitious name used, the last known home address and telephone number, and the job title(s) of that employee; provided, however, that if the seller or telemarketer permits fictitious names to be used by employees, each fictitious name must be traceable to only one specific employee;
- (8) All verifiable authorizations or records of express informed consent or express agreement (collectively, "Consent") required to be provided or received under this part. A complete record of Consent includes the following:
 - (i) The name and telephone number of the person providing Consent;
 - (ii) A copy of the request for Consent in the same manner and format in which it was presented to the person providing Consent;
 - (iii) The purpose for which Consent is requested and given;
 - (iv) A copy of the Consent provided;
 - (v) The date Consent was given; and

^[1] For offers of consumer credit products subject to the Truth in Lending Act, 15 U.S.C. 1601 *et seq.*, and Regulation Z, 12 CFR pt. 226, compliance with the recordkeeping requirements under the Truth in Lending Act, and Regulation Z, will constitute compliance with § 310.5(a)(4) of this part.

(vi) For the copy of Consent provided under § 310.3(a)(3), § 310.4(a)(7), § 310.4(b)(1)(iii)(B)(1), or § 310.4(b)(1)(v)(A), a complete record must also include all information specified in those respective sections of this part;

(9) A record of each service provider a telemarketer used to deliver an outbound telephone call to a person on behalf of a seller for each good or service the seller offers for sale through telemarketing. For each such service provider, a complete record includes the contract for the service provided, the date the contract was signed, and the time period the contract is in effect. Such contracts must be kept for 5 years from the date the contract expires;

(10) A record of each person who has stated she does not wish to receive any outbound telephone calls made on behalf of a seller or charitable organization pursuant to § 310.4(b)(1)(iii)(A) including: the name of the person, the telephone number(s) associated with the request, the seller or charitable organization from which the person does not wish to receive calls, the telemarketer that called the person, the date the person requested that she cease receiving such calls, and the goods or services the seller was offering for sale or the charitable purpose for which a charitable contribution was being solicited; and

(11) A record of which version of the Commission's "do-not-call" registry was used to ensure compliance with § 310.4(b)(1)(iii)(B). Such record must include:

- (i) The name of the entity which accessed the registry;
- (ii) The date the "do-not-call" registry was accessed;
- (iii) The subscription account number that was used to access the registry; and
- (iv) The telemarketing campaign for which it was accessed.

(b) A seller or telemarketer may keep the records required by paragraph (a) of this section in the same manner, format, or place as they keep such records in the ordinary course of business. The format for records required by paragraph (a)(2)(vii) of this section, and any other records that include a time or telephone number, must also comply with the following:

- (1) The format for domestic telephone numbers must comport with the North American Numbering plan;
- (2) The format for international telephone numbers must comport with the standard established in the International Telecommunications Union's Recommendation ITU-T E.164: Series E: Overall Network Operation, Telephone Service, Service Operation and Human Factors, published 11/2010 (incorporated by reference, see paragraph (g)(1) of this section);
- (3) The time and duration of a call must be kept to the closest second; and
- (4) Time must be recorded in Coordinated Universal Time (UTC).

(c) Failure to keep each record required by paragraph (a) of this section in a complete and accurate manner, and in compliance with paragraph (b) of this section, as applicable, is a violation of this part.

(d) For records kept pursuant to paragraph (a)(2) of this section, the seller or telemarketer will not be liable for failure to keep complete and accurate records pursuant to this part if it can demonstrate, with documentation, that as part of its routine business practice:

- (1) It has established and implemented procedures to ensure completeness and accuracy of its records;

- (2) It has trained its personnel, and any entity assisting it in its compliance, in such procedures;
 - (3) It monitors compliance with and enforces such procedures, and maintains records documenting such monitoring and enforcement; and
 - (4) Any failure to keep complete and accurate records was temporary, due to inadvertent error, and corrected within 30 days of discovery.
- (e) The seller and the telemarketer calling on behalf of the seller may, by written agreement, allocate responsibility between themselves for the recordkeeping required by this section. When a seller and telemarketer have entered into such an agreement, the terms of that agreement will govern, and the seller or telemarketer, as the case may be, need not keep records that duplicate those of the other. If by written agreement the telemarketer bears the responsibility for the recordkeeping requirements of this section, the seller must establish and implement practices and procedures to ensure the telemarketer is complying with the requirements of this section. These practices and procedures include retaining access to any record the telemarketer creates under this section on the seller's behalf. If the agreement is unclear as to who must maintain any required record(s), or if no such agreement exists, both the telemarketer and the seller are responsible for complying with this section.
- (f) In the event of any dissolution or termination of the seller's or telemarketer's business, the principal of that seller or telemarketer must maintain all records required under this section. In the event of any sale, assignment, or other change in ownership of the seller's or telemarketer's business, the successor business must maintain all records required under this section.
- (g) The material required in this section is incorporated by reference into this section with the approval of the Director of the Federal Register under 5 U.S.C. 552(a) and 1 CFR part 51. All approved material is available for inspection at the Federal Trade Commission (FTC) and at the National Archives and Records Administration (NARA). Contact FTC at: FTC Library, (202) 326-2395, Federal Trade Commission, Room H-630, 600 Pennsylvania Avenue NW, Washington, DC 20580, or by email at Library@ftc.gov. For information on the availability of this material at NARA, email fr.inspection@nara.gov or go to www.archives.gov/federal-register/cfr/ibr-locations.html. It is available from: The International Telecommunications Union, Telecommunications Standardization Bureau, Place des Nations, CH-1211 Geneva 20; (+41 22 730 5852); <https://www.itu.int/en/pages/default.aspx>.
- (1) Recommendation ITU-T E.164: Series E: Overall Network Operation, Telephone Service, Service Operation and Human Factors, published 11/2010.
 - (2) [Reserved]

[89 FR 26784, Apr. 16, 2024]

§ 310.6 Exemptions.

- (a) Solicitations to induce charitable contributions via outbound telephone calls are not covered by § 310.4(b)(1)(iii)(B) of this part.
- (b) The following acts or practices are exempt from this part:
 - (1) The sale of pay-per-call services subject to the Commission's Rule entitled "Trade Regulation Rule Pursuant to the Telephone Disclosure and Dispute Resolution Act of 1992," 16 CFR part 308, *provided*, however, that this exemption does not apply to the requirements of § 310.4(a)(1), (a)(8), (b), and (c);

- (2) The sale of franchises subject to the Commission's Rule entitled "Disclosure Requirements and Prohibitions Concerning Franchising," ("Franchise Rule") 16 CFR part 436, and the sale of business opportunities subject to the Commission's Rule entitled "Disclosure Requirements and Prohibitions Concerning Business Opportunities," ("Business Opportunity Rule") 16 CFR part 437, *provided*, however, that this exemption does not apply to the requirements of § 310.4(a)(1), (a)(8), (b), and (c);
- (3) Telephone calls in which the sale of goods or services or charitable solicitation is not completed, and payment or authorization of payment is not required, until after a face-to-face sales or donation presentation by the seller or charitable organization, *provided*, however, that this exemption does not apply to the requirements of § 310.4(a)(1), (a)(8), (b), and (c);
- (4) Telephone calls initiated by a customer or donor that are not the result of any solicitation by a seller, charitable organization, or telemarketer, *provided*, however, that this exemption does not apply to any instances of upselling included in such telephone calls;
- (5) Telephone calls initiated by a customer or donor in response to an advertisement through any medium, other than direct mail solicitation, *provided*, however, that this exemption does not apply to:
 - (i) Calls initiated by a customer or donor in response to an advertisement relating to investment opportunities, debt relief services, technical support services, business opportunities other than business arrangements covered by the Franchise Rule or Business Opportunity Rule, or advertisements involving offers for goods or services described in § 310.3(a)(1)(vi) or § 310.4(a)(2) through (4);
 - (ii) The requirements of § 310.4(a)(9) or (10); or
 - (iii) Any instances of upselling included in such telephone calls;
- (6) Telephone calls initiated by a customer or donor in response to a direct mail solicitation, including solicitations via the U.S. Postal Service, facsimile transmission, electronic mail, and other similar methods of delivery in which a solicitation is directed to specific address(es) or person(s), that clearly, conspicuously, and truthfully discloses all material information listed in § 310.3(a)(1), for any goods or services offered in the direct mail solicitation, and that contains no material misrepresentation regarding any item contained in § 310.3(d) for any requested charitable contribution; *provided*, however, that this exemption does not apply to:
 - (i) Calls initiated by a customer in response to a direct mail solicitation relating to prize promotions, investment opportunities, debt relief services, technical support services, business opportunities other than business arrangements covered by the Franchise Rule or Business Opportunity Rule, or goods or services described in § 310.3(a)(1)(vi) or § 310.4(a)(2) through (4);
 - (ii) The requirements of § 310.4(a)(9) or (10); or
 - (iii) Any instances of upselling included in such telephone calls; and
- (7) Telephone calls between a telemarketer and any business to induce the purchase of goods or services or a charitable contribution by the business, *provided*, however that this exemption does not apply to:
 - (i) The requirements of § 310.3(a)(2) and (4); or

- (ii) Calls to induce the retail sale of nondurable office or cleaning supplies; *provided*, however, that §§ 310.4(b)(1)(iii)(B) and 310.5 shall not apply to sellers or telemarketers of nondurable office or cleaning supplies.

[75 FR 48516, Aug. 10, 2010, as amended at 80 FR 77559, Dec. 14, 2015; 89 FR 26785, Apr. 16, 2024; 89 FR 99075, Dec. 10, 2024]

§ 310.7 Actions by states and private persons.

- (a) Any attorney general or other officer of a State authorized by the State to bring an action under the Telemarketing and Consumer Fraud and Abuse Prevention Act, and any private person who brings an action under that Act, must serve written notice of its action on the Commission, if feasible, prior to its initiating an action under this part. The notice must be sent to the Office of the Director, Bureau of Consumer Protection, Federal Trade Commission, Washington, DC 20580, at tsrnotice@ftc.gov and must include a copy of the State's or private person's complaint and any other pleadings to be filed with the court. If prior notice is not feasible, the State or private person must serve the Commission with the required notice immediately upon instituting its action.
- (b) Nothing contained in this Section shall prohibit any attorney general or other authorized state official from proceeding in state court on the basis of an alleged violation of any civil or criminal statute of such state.

[75 FR 48516, Aug. 10, 2010, as amended at 89 FR 26785, Apr. 16, 2024]

§ 310.8 Fee for access to the National Do Not Call Registry.

- (a) It is a violation of this part for any seller to initiate, or cause any telemarketer to initiate, an outbound telephone call to any person whose telephone number is within a given area code unless such seller, either directly or through another person, first has paid the annual fee, required by § 310.8(c), for access to telephone numbers within that area code that are included in the National Do Not Call Registry maintained by the Commission under § 310.4(b)(1)(iii)(B); *provided*, however, that such payment is not necessary if the seller initiates, or causes a telemarketer to initiate, calls solely to persons pursuant to §§ 310.4(b)(1)(iii)(B)(i) or (ii), and the seller does not access the National Do Not Call Registry for any other purpose.
- (b) It is a violation of this part for any telemarketer, on behalf of any seller, to initiate an outbound telephone call to any person whose telephone number is within a given area code unless that seller, either directly or through another person, first has paid the annual fee, required by § 310.8(c), for access to the telephone numbers within that area code that are included in the National Do Not Call Registry; *provided*, however, that such payment is not necessary if the seller initiates, or causes a telemarketer to initiate, calls solely to persons pursuant to §§ 310.4(b)(1)(iii)(B)(i) or (ii), and the seller does not access the National Do Not Call Registry for any other purpose.
- (c) The annual fee, which must be paid by any person prior to obtaining access to the National Do Not Call Registry, is \$80 for each area code of data accessed, up to a maximum of \$22,038; *provided*, however, that there shall be no charge to any person for accessing the first five area codes of data, and *provided further*, that there shall be no charge to any person engaging in or causing others to engage in outbound telephone calls to consumers and who is accessing area codes of data in the National Do Not Call Registry if the person is permitted to access, but is not required to access, the National Do Not Call Registry under 47 CFR 64.1200, or any other Federal regulation or law. No person may participate in any

arrangement to share the cost of accessing the National Do Not Call Registry, including any arrangement with any telemarketer or service provider to divide the costs to access the registry among various clients of that telemarketer or service provider.

- (d) Each person who pays, either directly or through another person, the annual fee set forth in paragraph (c) of this section, each person excepted under paragraph (c) from paying the annual fee, and each person excepted from paying an annual fee under § 310.4(b)(1)(iii)(B), will be provided a unique account number that will allow that person to access the registry data for the selected area codes at any time for the twelve month period beginning on the first day of the month in which the person paid the fee ("the annual period"). To obtain access to additional area codes of data during the first six months of the annual period, each person required to pay the fee under paragraph (c) of this section must first pay \$80 for each additional area code of data not initially selected. To obtain access to additional area codes of data during the second six months of the annual period, each person required to pay the fee under paragraph (c) of this section must first pay \$40 for each additional area code of data not initially selected. The payment of the additional fee will permit the person to access the additional area codes of data for the remainder of the annual period.
- (e) Access to the National Do Not Call Registry is limited to telemarketers, sellers, others engaged in or causing others to engage in telephone calls to consumers, service providers acting on behalf of such persons, and any government agency that has law enforcement authority. Prior to accessing the National Do Not Call Registry, a person must provide the identifying information required by the operator of the registry to collect the fee, and must certify, under penalty of law, that the person is accessing the registry solely to comply with the provisions of this part or to otherwise prevent telephone calls to telephone numbers on the registry. If the person is accessing the registry on behalf of sellers, that person also must identify each of the sellers on whose behalf it is accessing the registry, must provide each seller's unique account number for access to the national registry, and must certify, under penalty of law, that the sellers will be using the information gathered from the registry solely to comply with the provisions of this part or otherwise to prevent telephone calls to telephone numbers on the registry.

[75 FR 48516, Aug. 10, 2010; 75 FR 51934, Aug. 24, 2010, as amended at 77 FR 51697, Aug. 27, 2012; 78 FR 53643, Aug. 30, 2013; 79 FR 51478, Aug. 29, 2014; 80 FR 77560, Dec. 14, 2016; 81 FR 59845, Aug. 31, 2016; 82 FR 39534, Aug. 21, 2017; 83 FR 46640, Sept. 14, 2018; 84 FR 44687, Aug. 27, 2019; 85 FR 62597, Oct. 5, 2020; 86 FR 48301, Aug. 30, 2021; 87 FR 53373, Aug. 31, 2022; 88 FR 57334, Aug. 23, 2023; 89 FR 26785, Apr. 16, 2024; 89 FR 70095, Aug. 29, 2024]

§ 310.9 Severability.

The provisions of this part are separate and severable from one another. If any provision is stayed or determined to be invalid, it is the Commission's intention that the remaining provisions shall continue in effect.

[75 FR 48516, Aug. 10, 2010, as amended at 89 FR 26785, Apr. 16, 2024]

Attachment B

FEDERAL TRADE COMMISSION

FINANCIAL STATEMENT OF INDIVIDUAL DEFENDANT

Definitions and Instructions:

1. Complete all items. Enter "None" or "N/A" ("Not Applicable") in the first field only of any item that does not apply to you. If you cannot fully answer a question, explain why.
2. "Dependents" include your spouse, live-in companion, dependent children, or any other person, whom you or your spouse (or your children's other parent) claimed or could have claimed as a dependent for tax purposes at any time during the past five years.
3. "Assets" and "Liabilities" include ALL assets and liabilities, located within the United States or any foreign country or territory, whether held individually or jointly and whether held by you, your spouse, or your dependents, or held by others for the benefit of you, your spouse, or your dependents.
4. For any digital assets you hold including but not limited to virtual currencies (e.g. Bitcoin, Ethereum, Tether) and non-fungible tokens ("NFTs") please list your holdings in item 17. "Other Personal Property." As to virtual currencies, in the "Property Category" column identify the type and quantity of each virtual currency you hold; in the "Property Location" column list the following information: (i) the name of the virtual currency wallet, exchange or digital currency exchange (DCE); (ii) email address used to set-up with the virtual currency exchange or DCE; and (iii) the location(s) of the virtual currency [e.g., mobile wallet, online, and/or external hardware storage].
5. Attach continuation pages as needed. On the financial statement, state next to the Item number that the Item is being continued. On the continuation page(s), identify the Item number(s) being continued.
6. Type or print legibly.
7. Initial each page in the space provided in the lower right corner.
8. Sign and date the completed financial statement on the last page.

Penalty for False Information:

Federal law provides that any person may be imprisoned for not more than five years, fined, or both, if such person:

(1) "in any matter within the jurisdiction of the executive, legislative, or judicial branch of the Government of the United States, knowingly and willfully falsifies, conceals or covers up by any trick, scheme, or device a material fact; makes any materially false, fictitious or fraudulent statement or representation; or makes or uses any false writing or document knowing the same to contain any materially false, fictitious or fraudulent statement or entry" (18 U.S.C. § 1001);

(2) "in any . . . statement under penalty of perjury as permitted under section 1746 of title 28, United States Code, willfully subscribes as true any material matter which he does not believe to be true" (18 U.S.C. § 1621); or

(3) "in any (. . . statement under penalty of perjury as permitted under section 1746 of title 28, United States Code) in any proceeding before or ancillary to any court or grand jury of the United States knowingly makes any false material declaration or makes or uses any other information . . . knowing the same to contain any false material declaration" (18 U.S.C. § 1623).

For a felony conviction under the provisions cited above, federal law provides that the fine may be not more than the greater of (i) \$250,000 for an individual or \$500,000 for a corporation, or (ii) if the felony results in pecuniary gain to any person or pecuniary loss to any person other than the defendant, the greater of twice the gross gain or twice the gross loss. 18 U.S.C. § 3571.

BACKGROUND INFORMATION**Item 1. Information About You**

Full Name	Social Security No.		
Current Address of Primary Residence	Driver's License No.		State Issued
	Phone Numbers Home: () Fax: ()	Date of Birth: / / (mm/dd/yyyy)	
	Place of Birth		
<input type="checkbox"/> Rent <input type="checkbox"/> Own From (Date): / / (mm/dd/yyyy)	E-Mail Address		
Internet Home Page			

Previous Addresses for past five years (if required, use additional pages at end of form)

Address	From: / / (mm/dd/yyyy)	Until: / / (mm/dd/yyyy)
	<input type="checkbox"/> Rent <input type="checkbox"/> Own	
Address	From: / /	Until: / /
	<input type="checkbox"/> Rent <input type="checkbox"/> Own	
Address	From: / /	Until: / /
	<input type="checkbox"/> Rent <input type="checkbox"/> Own	
Identify any other name(s) and/or social security number(s) you have used, and the time period(s) during which they were used:		

Item 2. Information About Your Spouse or Live-In Companion

Spouse/Companion's Name	Social Security No.	Date of Birth / / (mm/dd/yyyy)
Address (if different from yours)	Phone Number ()	Place of Birth
	<input type="checkbox"/> Rent <input type="checkbox"/> Own From (Date): / / (mm/dd/yyyy)	
Identify any other name(s) and/or social security number(s) you have used, and the time period(s) during which they were used:		
Employer's Name and Address	Job Title	
	Years in Present Job	Annual Gross Salary/Wages \$

Item 3. Information About Your Previous Spouse

Name and Address	Social Security No.
	Date of Birth / / (mm/dd/yyyy)

Item 4. Contact Information (name and address of closest living relative other than your spouse)

Name and Address	Phone Number ()
------------------	------------------------

Initials: _____

Item 5. Information About Dependents (whether or not they reside with you)

Name and Address	Social Security No.	Date of Birth / / (mm/dd/yyyy)
	Relationship	
Name and Address	Social Security No.	Date of Birth / / (mm/dd/yyyy)
	Relationship	
Name and Address	Social Security No.	Date of Birth / / (mm/dd/yyyy)
	Relationship	
Name and Address	Social Security No.	Date of Birth / / (mm/dd/yyyy)
	Relationship	

Item 6. Employment Information/Employment Income

Provide the following information for this year-to-date and for each of the previous five full years, for each business entity of which you were a director, officer, member, partner, employee (including self-employment), agent, owner, shareholder, contractor, participant or consultant at any time during that period. "Income" includes, but is not limited to, any salary, commissions, distributions, draws, consulting fees, loans, loan payments, dividends, royalties, and benefits for which you did not pay (e.g., health insurance premiums, automobile lease or loan payments) received by you or anyone else on your behalf.

Company Name and Address	Dates Employed		Income Received: Y-T-D & 5 Prior Yrs.	
	From (Month/Year) /	To (Month/Year) /	Year	Income
Ownership Interest? <input type="checkbox"/> Yes <input type="checkbox"/> No			20	\$
Positions Held	From (Month/Year)	To (Month/Year)		\$
	/	/		\$
	/	/		\$
	/	/		\$
	/	/		\$
Company Name and Address	Dates Employed		Income Received: Y-T-D & 5 Prior Yrs.	
	From (Month/Year) /	To (Month/Year) /	Year	Income
Ownership Interest? <input type="checkbox"/> Yes <input type="checkbox"/> No			20	\$
Positions Held	From (Month/Year)	To (Month/Year)		\$
	/	/		\$
	/	/		\$
	/	/		\$
	/	/		\$
Company Name and Address	Dates Employed		Income Received: Y-T-D & 5 Prior Yrs.	
	From (Month/Year) /	To (Month/Year) /	Year	Income
Ownership Interest? <input type="checkbox"/> Yes <input type="checkbox"/> No			20	\$
Positions Held	From (Month/Year)	To (Month/Year)		\$
	/	/		\$
	/	/		\$
	/	/		\$

Initials: _____

Item 7. Pending Lawsuits Filed By or Against You or Your Spouse

List all pending lawsuits that have been filed by or against you or your spouse in any court or before an administrative agency in the United States or in any foreign country or territory. **Note:** At Item 12, list lawsuits that resulted in final judgments or settlements in your favor. At Item 21, list lawsuits that resulted in final judgments or settlements against you.

Caption of Proceeding	Court or Agency and Location	Case No.	Nature of Proceeding	Relief Requested	Status or Disposition

Item 8. Safe Deposit Boxes

List all safe deposit boxes, located within the United States or in any foreign country or territory, whether held individually or jointly and whether held by you, your spouse, or any of your dependents, or held by others for the benefit of you, your spouse, or any of your dependents.

Name of Owner(s)	Name & Address of Depository Institution	Box No.	Contents

Initials: _____

FINANCIAL INFORMATION

REMINDER: When an item asks for information regarding your "assets" and "liabilities" include ALL assets and liabilities, located within the United States or in any foreign country or territory, or institution, whether held individually or jointly, and whether held by you, your spouse, or any of your dependents, or held by others for the benefit of you, your spouse, or any of your dependents. In addition, provide all documents requested in Item 24 with your completed Financial Statement.

ASSETS**Item 9. Cash, Bank, and Money Market Accounts**

List cash on hand (as opposed to cash in bank accounts or other financial accounts) and all bank accounts, money market accounts, or other financial accounts, including but not limited to checking accounts, savings accounts, and certificates of deposit. The term "cash on hand" includes but is not limited to cash in the form of currency, uncashed checks, and money orders.

a. Amount of Cash on Hand \$		Form of Cash on Hand	
b. Name on Account	Name & Address of Financial Institution	Account No.	Current Balance
			\$
			\$
			\$
			\$
			\$

Item 10. Publicly Traded Securities

List all publicly traded securities, including but not limited to, stocks, stock options, corporate bonds, mutual funds, U.S. government securities (including but not limited to treasury bills and treasury notes), and state and municipal bonds. Also list any U.S. savings bonds.

Owner of Security	Issuer	Type of Security	No. of Units Owned
Broker House, Address	Broker Account No.		
	Current Fair Market Value \$	Loan(s) Against Security \$	
Owner of Security	Issuer	Type of Security	No. of Units Owned
Broker House, Address	Broker Account No.		
	Current Fair Market Value \$	Loan(s) Against Security \$	
Owner of Security	Issuer	Type of Security	No. of Units Owned
Broker House, Address	Broker Account No.		
	Current Fair Market Value \$	Loan(s) Against Security \$	

Initials: _____

Item 11. Non-Public Business and Financial Interests

List all non-public business and financial interests, including but not limited to any interest in a non-public corporation, subchapter-S corporation, limited liability corporation ("LLC"), general or limited partnership, joint venture, sole proprietorship, international business corporation or personal investment corporation, and oil or mineral lease.

Entity's Name & Address	Type of Business or Financial Interest (e.g., LLC, partnership)	Owner (e.g., self, spouse)	Ownership %	If Officer, Director, Member or Partner, Exact Title

Item 12. Amounts Owed to You, Your Spouse, or Your Dependents

Debtor's Name & Address	Date Obligation Incurred (Month/Year) /	Original Amount Owed \$	Nature of Obligation (if the result of a final court judgment or settlement, provide court name and docket number)
	Current Amount Owed \$	Payment Schedule \$	
Debtor's Telephone	Debtor's Relationship to You		
Debtor's Name & Address	Date Obligation Incurred (Month/Year) /	Original Amount Owed \$	Nature of Obligation (if the result of a final court judgment or settlement, provide court name and docket number)
	Current Amount Owed \$	Payment Schedule \$	
Debtor's Telephone	Debtor's Relationship to You		

Item 13. Life Insurance Policies

List all life insurance policies (including endowment policies) with any cash surrender value.

Insurance Company's Name, Address, & Telephone No.	Beneficiary	Policy No.	Face Value \$
	Insured	Loans Against Policy \$	Surrender Value \$
Insurance Company's Name, Address, & Telephone No.	Beneficiary	Policy No.	Face Value \$
	Insured	Loans Against Policy \$	Surrender Value \$

Item 14. Deferred Income Arrangements

List all deferred income arrangements, including but not limited to, deferred annuities, pensions plans, profit-sharing plans, 401(k) plans, IRAs, Keoghs, other retirement accounts, and college savings plans (e.g., 529 Plans).

Trustee or Administrator's Name, Address & Telephone No.	Name on Account		Account No.
	Date Established / / (mm/dd/yyyy)	Type of Plan	Surrender Value before Taxes and Penalties \$
Trustee or Administrator's Name, Address & Telephone No.	Name on Account		Account No.
	Date Established / /	Type of Plan	Surrender Value before Taxes and Penalties \$

Initials: _____

Item 15. Pending Insurance Payments or Inheritances

List any pending insurance payments or inheritances owed to you.

Type	Amount Expected	Date Expected (mm/dd/yyyy)
	\$	/ /
	\$	/ /
	\$	/ /

Item 16. Vehicles

List all cars, trucks, motorcycles, boats, airplanes, and other vehicles.

Vehicle Type	Year	Registered Owner's Name	Purchase Price \$	Original Loan Amount \$	Current Balance \$
Make		Registration State & No.	Account/Loan No.	Current Value \$	Monthly Payment \$
Model		Address of Vehicle's Location	Lender's Name and Address		
Vehicle Type	Year	Registered Owner's Name	Purchase Price \$	Original Loan Amount \$	Current Balance \$
Make		Registration State & No.	Account/Loan No.	Current Value \$	Monthly Payment \$
Model		Address of Vehicle's Location	Lender's Name and Address		
Vehicle Type	Year	Registered Owner's Name	Purchase Price \$	Original Loan Amount \$	Current Balance \$
Make		Registration State & No.	Account/Loan No.	Current Value \$	Monthly Payment \$
Model		Address of Vehicle's Location	Lender's Name and Address		
Vehicle Type	Year	Registered Owner's Name	Purchase Price \$	Original Loan Amount \$	Current Balance \$
Make		Registration State & No.	Account/Loan No.	Current Value \$	Monthly Payment \$
Model		Address of Vehicle's Location	Lender's Name and Address		

Item 17. Other Personal Property

List all other personal property not listed in Items 9-16 by category, whether held for personal use, investment or any other reason, including but not limited to coins, stamps, artwork, gemstones, jewelry, bullion, other collectibles, copyrights, patents, and other intellectual property.

Property Category (e.g., artwork, jewelry)	Name of Owner	Property Location	Acquisition Cost	Current Value
			\$	\$
			\$	\$
			\$	\$

Initials: _____

Item 18. Real Property

List all real property interests (including any land contract)

Property's Location		Type of Property	Name(s) on Title or Contract and Ownership Percentages	
Acquisition Date (mm/dd/yyyy) / /	Purchase Price \$	Current Value \$	Basis of Valuation	
Lender's Name and Address		Loan or Account No.	Current Balance On First Mortgage or Contract \$	
			Monthly Payment \$	
Other Mortgage Loan(s) (describe)		Monthly Payment \$	<input type="checkbox"/> Rental Unit	
		Current Balance \$	Monthly Rent Received \$	
Property's Location		Type of Property	Name(s) on Title or Contract and Ownership Percentages	
Acquisition Date (mm/dd/yyyy) / /	Purchase Price \$	Current Value \$	Basis of Valuation	
Lender's Name and Address		Loan or Account No.	Current Balance On First Mortgage or Contract \$	
			Monthly Payment \$	
Other Mortgage Loan(s) (describe)		Monthly Payment \$	<input type="checkbox"/> Rental Unit	
		Current Balance \$	Monthly Rent Received \$	

LIABILITIES**Item 19. Credit Cards**

List each credit card account held by you, your spouse, or your dependents, and any other credit cards that you, your spouse, or your dependents use, whether issued by a United States or foreign financial institution.

Name of Credit Card (e.g., Visa, MasterCard, Department Store)	Account No.	Name(s) on Account	Current Balance
			\$
			\$
			\$
			\$
			\$

Item 20. Taxes Payable

List all taxes, such as income taxes or real estate taxes, owed by you, your spouse, or your dependents.

Type of Tax	Amount Owed	Year Incurred
	\$	
	\$	
	\$	

Initials: _____

Item 21. Other Amounts Owed by You, Your Spouse, or Your Dependents

List all other amounts, not listed elsewhere in this financial statement, owed by you, your spouse, or your dependents.

Lender/Creditor's Name, Address, and Telephone No.		Nature of Debt (if the result of a court judgment or settlement, provide court name and docket number)	
		Lender/Creditor's Relationship to You	
Date Liability Was Incurred / / (mm/dd/yyyy)	Original Amount Owed \$	Current Amount Owed \$	Payment Schedule
Lender/Creditor's Name, Address, and Telephone No.		Nature of Debt (if the result of a court judgment or settlement, provide court name and docket number)	
		Lender/Creditor's Relationship to You	
Date Liability Was Incurred / / (mm/dd/yyyy)	Original Amount Owed \$	Current Amount Owed \$	Payment Schedule

OTHER FINANCIAL INFORMATION**Item 22. Trusts and Escrows**

List all funds and other assets that are being held in trust or escrow by any person or entity for you, your spouse, or your dependents. Include any legal retainers being held on your behalf by legal counsel. Also list all funds or other assets that are being held in trust or escrow by you, your spouse, or your dependents, for any person or entity.

Trustee or Escrow Agent's Name & Address	Date Established (mm/dd/yyyy)	Grantor	Beneficiaries	Present Market Value of Assets*
	/ /			\$
	/ /			\$
	/ /			\$

*If the market value of any asset is unknown, describe the asset and state its cost, if you know it.

Item 23. Transfers of Assets

List each person or entity to whom you have transferred, in the aggregate, more than \$5,000 in funds or other assets during the previous five years by loan, gift, sale, or other transfer (exclude ordinary and necessary living and business expenses paid to unrelated third parties). For each such person or entity, state the total amount transferred during that period.

Transferee's Name, Address, & Relationship	Property Transferred	Aggregate Value*	Transfer Date (mm/dd/yyyy)	Type of Transfer (e.g., Loan, Gift)
		\$	/ /	
		\$	/ /	
		\$	/ /	

*If the market value of any asset is unknown, describe the asset and state its cost, if you know it.

Initials: _____

Item 24. Document Requests

Provide copies of the following documents with your completed Financial Statement.

	Federal tax returns filed during the last three years by or on behalf of you, your spouse, or your dependents.
	All applications for bank loans or other extensions of credit (other than credit cards) that you, your spouse, or your dependents have submitted within the last two years, including by obtaining copies from lenders if necessary.
Item 9	For each bank account listed in Item 9, all account statements for the past 3 years.
Item 11	For each business entity listed in Item 11, provide (including by causing to be generated from accounting records) the most recent balance sheet, tax return, annual income statement, the most recent year-to-date income statement, and all general ledger files from account records.
Item 17	All appraisals that have been prepared for any property listed in Item 17, including appraisals done for insurance purposes. You may exclude any category of property where the total appraised value of all property in that category is less than \$2,000.
Item 18	All appraisals that have been prepared for real property listed in Item 18.
Item 21	Documentation for all debts listed in Item 21.
Item 22	All executed documents for any trust or escrow listed in Item 22. Also provide any appraisals, including insurance appraisals that have been done for any assets held by any such trust or in any such escrow.

SUMMARY FINANCIAL SCHEDULES**Item 25. Combined Balance Sheet for You, Your Spouse, and Your Dependents**

Assets		Liabilities	
Cash on Hand (Item 9)	\$	Loans Against Publicly Traded Securities (Item 10)	\$
Funds Held in Financial Institutions (Item 9)	\$	Vehicles - Liens (Item 16)	\$
U.S. Government Securities (Item 10)	\$	Real Property – Encumbrances (Item 18)	\$
Publicly Traded Securities (Item 10)	\$	Credit Cards (Item 19)	\$
Non-Public Business and Financial Interests (Item 11)	\$	Taxes Payable (Item 20)	\$
Amounts Owed to You (Item 12)	\$	Amounts Owed by You (Item 21)	\$
Life Insurance Policies (Item 13)	\$	Other Liabilities (Itemize)	
Deferred Income Arrangements (Item 14)	\$		\$
Vehicles (Item 16)	\$		\$
Other Personal Property (Item 17)	\$		\$
Real Property (Item 18)	\$		\$
Other Assets (Itemize)			\$
	\$		\$
	\$		\$
	\$		\$
Total Assets	\$	Total Liabilities	\$

Item 26. Combined Current Monthly Income and Expenses for You, Your Spouse, and Your Dependents

Provide the current monthly income and expenses for you, your spouse, and your dependents. Do not include credit card payments separately; rather, include credit card expenditures in the appropriate categories.

Income (State source of each item)		Expenses	
Salary - After Taxes Source:	\$	Mortgage or Rental Payments for Residence(s)	\$
Fees, Commissions, and Royalties Source:	\$	Property Taxes for Residence(s)	\$
Interest Source:	\$	Rental Property Expenses, Including Mortgage Payments, Taxes, and Insurance	\$
Dividends and Capital Gains Source:	\$	Car or Other Vehicle Lease or Loan Payments	\$
Gross Rental Income Source:	\$	Food Expenses	\$
Profits from Sole Proprietorships Source:	\$	Clothing Expenses	\$
Distributions from Partnerships, S-Corporations, and LLCs Source:	\$	Utilities	\$

Initials: _____

Item 26. Combined Current Monthly Income and Expenses for You, Your Spouse, and Your Dependents (cont.)

Distributions from Trusts and Estates Source:	\$	Medical Expenses, Including Insurance	\$
Distributions from Deferred Income Arrangements Source:	\$	Other Insurance Premiums	\$
Social Security Payments	\$	Other Transportation Expenses	\$
Alimony/Child Support Received	\$	Other Expenses (Itemize)	
Gambling Income	\$		\$
Other Income (Itemize)			\$
	\$		\$
	\$		\$
	\$		\$
Total Income	\$	Total Expenses	\$

ATTACHMENTS**Item 27. Documents Attached to this Financial Statement**

List all documents that are being submitted with this financial statement. For any Item 24 documents that are not attached, explain why.

Item No. Document Relates To	Description of Document

I am submitting this financial statement with the understanding that it may affect action by the Federal Trade Commission or a federal court. I have used my best efforts to obtain the information requested in this statement. The responses I have provided to the items above are true and contain all the requested facts and information of which I have notice or knowledge. I have provided all requested documents in my custody, possession, or control. I know of the penalties for false statements under 18 U.S.C. § 1001, 18 U.S.C. § 1621, and 18 U.S.C. § 1623 (five years imprisonment and/or fines). I certify under penalty of perjury under the laws of the United States that the foregoing is true and correct.

Executed on:

(Date)_____
Signature

Attachment C

FEDERAL TRADE COMMISSION

FINANCIAL STATEMENT OF CORPORATE DEFENDANT

Instructions:

1. Complete all items. Enter "None" or "N/A" ("Not Applicable") where appropriate. If you cannot fully answer a question, explain why.
2. The font size within each field will adjust automatically as you type to accommodate longer responses.
3. In completing this financial statement, "the corporation" refers not only to this corporation but also to each of its predecessors that are not named defendants in this action.
4. When an Item asks for information about assets or liabilities "held by the corporation," include ALL such assets and liabilities, located within the United States or elsewhere, held by the corporation or held by others for the benefit of the corporation.
5. For any digital assets you hold including but not limited to virtual currencies (e.g. Bitcoin, Ethereum, Tether) and non-fungible tokens ("NFTs") please list your holdings in item 17. "Other Personal Property." As to virtual currencies, in the "Property Category" column identify the type and quantity of each virtual currency you hold; in the "Property Location" column list the following information: (i) the name of the virtual currency wallet, exchange or digital currency exchange (DCE); (ii) email address used to set-up with the virtual currency exchange or DCE; and (iii) the location(s) of the virtual currency [e.g., mobile wallet, online, and/or external hardware storage].
6. Attach continuation pages as needed. On the financial statement, state next to the Item number that the Item is being continued. On the continuation page(s), identify the Item number being continued.
7. Type or print legibly.
8. An officer of the corporation must sign and date the completed financial statement on the last page and initial each page in the space provided in the lower right corner.

Penalty for False Information:

Federal law provides that any person may be imprisoned for not more than five years, fined, or both, if such person:

- (1) "in any matter within the jurisdiction of any department or agency of the United States knowingly and willfully falsifies, conceals or covers up by any trick, scheme, or device a material fact, or makes any false, fictitious or fraudulent statements or representations, or makes or uses any false writing or document knowing the same to contain any false, fictitious or fraudulent statement or entry" (18 U.S.C. § 1001);
- (2) "in any . . . statement under penalty of perjury as permitted under section 1746 of title 28, United States Code, willfully subscribes as true any material matter which he does not believe to be true" (18 U.S.C. § 1621); or
- (3) "in any (. . . statement under penalty of perjury as permitted under section 1746 of title 28, United States Code) in any proceeding before or ancillary to any court or grand jury of the United States knowingly makes any false material declaration or makes or uses any other information . . . knowing the same to contain any false material declaration." (18 U.S.C. § 1623)

For a felony conviction under the provisions cited above, federal law provides that the fine may be not more than the greater of (i) \$250,000 for an individual or \$500,000 for a corporation, or (ii) if the felony results in pecuniary gain to any person or pecuniary loss to any person other than the defendant, the greater of twice the gross gain or twice the gross loss. 18 U.S.C. § 3571.

BACKGROUND INFORMATION

Item 1. General Information

Corporation's Full Name _____

Primary Business Address _____ From (Date) _____

Telephone No. _____ Fax No. _____

E-Mail Address _____ Internet Home Page _____

All other current addresses & previous addresses for past five years, including post office boxes and mail drops:

Address _____ From/Until _____

Address _____ From/Until _____

Address _____ From/Until _____

All predecessor companies for past five years:

Name & Address _____ From/Until _____

Name & Address _____ From/Until _____

Name & Address _____ From/Until _____

Item 2. Legal Information

Federal Taxpayer ID No. _____ State & Date of Incorporation _____

State Tax ID No. _____ State _____ Profit or Not For Profit _____

Corporation's Present Status: Active _____ Inactive _____ Dissolved _____

If Dissolved: Date dissolved _____ By Whom _____

Reasons _____

Fiscal Year-End (Mo./Day) _____ Corporation's Business Activities _____

Item 3. Registered Agent

Name of Registered Agent _____

Address _____ Telephone No. _____

Item 4. Principal Stockholders

List all persons and entities that own at least 5% of the corporation's stock.

<u>Name & Address</u>	<u>% Owned</u>

Item 5. Board Members

List all members of the corporation's Board of Directors.

<u>Name & Address</u>	<u>% Owned</u>	<u>Term (From/Until)</u>

Item 6. Officers

List all of the corporation's officers, including *de facto* officers (individuals with significant management responsibility whose titles do not reflect the nature of their positions).

<u>Name & Address</u>	<u>% Owned</u>

Item 7. Businesses Related to the Corporation

List all corporations, partnerships, and other business entities in which this corporation has an ownership interest.

<u>Name & Address</u>	<u>Business Activities</u>	<u>% Owned</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____

State which of these businesses, if any, has ever transacted business with the corporation _____

Item 8. Businesses Related to Individuals

List all corporations, partnerships, and other business entities in which the corporation's principal stockholders, board members, or officers (i.e., the individuals listed in Items 4 - 6 above) have an ownership interest.

<u>Individual's Name</u>	<u>Business Name & Address</u>	<u>Business Activities</u>	<u>% Owned</u>
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

State which of these businesses, if any, have ever transacted business with the corporation _____

Item 9. Related Individuals

List all related individuals with whom the corporation has had any business transactions during the three previous fiscal years and current fiscal year-to-date. A "related individual" is a spouse, sibling, parent, or child of the principal stockholders, board members, and officers (i.e., the individuals listed in Items 4 - 6 above).

<u>Name and Address</u>	<u>Relationship</u>	<u>Business Activities</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____

Item 10. Outside Accountants

List all outside accountants retained by the corporation during the last three years.

<u>Name</u>	<u>Firm Name</u>	<u>Address</u>	<u>CPA/PA?</u>

Item 11. Corporation's Recordkeeping

List all individuals within the corporation with responsibility for keeping the corporation's financial books and records for the last three years.

<u>Name, Address, & Telephone Number</u>	<u>Position(s) Held</u>

Item 12. Attorneys

List all attorneys retained by the corporation during the last three years.

<u>Name</u>	<u>Firm Name</u>	<u>Address</u>

Item 13. Pending Lawsuits Filed by the Corporation

List all pending lawsuits that have been filed by the corporation in court or before an administrative agency. (List lawsuits that resulted in final judgments or settlements in favor of the corporation in Item 25).

Opposing Party's Name & Address _____

Court's Name & Address _____

Docket No. _____ Relief Requested _____ Nature of Lawsuit _____

_____ Status _____

Opposing Party's Name & Address _____

Court's Name & Address _____

Docket No. _____ Relief Requested _____ Nature of Lawsuit _____

_____ Status _____

Opposing Party's Name & Address _____

Court's Name & Address _____

Docket No. _____ Relief Requested _____ Nature of Lawsuit _____

_____ Status _____

Opposing Party's Name & Address _____

Court's Name & Address _____

Docket No. _____ Relief Requested _____ Nature of Lawsuit _____

_____ Status _____

Opposing Party's Name & Address _____

Court's Name & Address _____

Docket No. _____ Relief Requested _____ Nature of Lawsuit _____

_____ Status _____

Opposing Party's Name & Address _____

Court's Name & Address _____

Docket No. _____ Relief Requested _____ Nature of Lawsuit _____

_____ Status _____

Item 14. Current Lawsuits Filed Against the Corporation

List all pending lawsuits that have been filed against the corporation in court or before an administrative agency. (List lawsuits that resulted in final judgments, settlements, or orders in Items 26 - 27).

Opposing Party's Name & Address _____

Court's Name & Address _____

Docket No. _____ Relief Requested _____ Nature of Lawsuit _____

_____ Status _____

Opposing Party's Name & Address _____

Court's Name & Address _____

Docket No. _____ Relief Requested _____ Nature of Lawsuit _____

_____ Status _____

Opposing Party's Name & Address _____

Court's Name & Address _____

Docket No. _____ Relief Requested _____ Nature of Lawsuit _____

_____ Status _____

Opposing Party's Name & Address _____

Court's Name & Address _____

Docket No. _____ Relief Requested _____ Nature of Lawsuit _____

_____ Status _____

Opposing Party's Name & Address _____

Court's Name & Address _____

Docket No. _____ Relief Requested _____ Nature of Lawsuit _____

_____ Status _____

Opposing Party's Name & Address _____

Court's Name & Address _____

Docket No. _____ Relief Requested _____ Nature of Lawsuit _____

_____ Status _____

Item 15. Bankruptcy Information

List all state insolvency and federal bankruptcy proceedings involving the corporation.

Commencement Date _____ Termination Date _____ Docket No. _____

If State Court: Court & County _____ If Federal Court: District _____

Disposition _____

Item 16. Safe Deposit Boxes

List all safe deposit boxes, located within the United States or elsewhere, held by the corporation, or held by others for the benefit of the corporation. *On a separate page, describe the contents of each box.*

<u>Owner's Name</u>	<u>Name & Address of Depository Institution</u>	<u>Box No.</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

FINANCIAL INFORMATION

REMINDER: When an Item asks for information about assets or liabilities “held by the corporation,” include **ALL** such assets and liabilities, located within the United States or elsewhere, held by the corporation or held by others for the benefit of the corporation.

Item 17. Tax Returns

List all federal and state corporate tax returns filed for the last three complete fiscal years. *Attach copies of all returns.*

<u>Federal/ State/Both</u>	<u>Tax Year</u>	<u>Tax Due Federal</u>	<u>Tax Paid Federal</u>	<u>Tax Due State</u>	<u>Tax Paid State</u>	<u>Preparer's Name</u>
_____	_____	\$ _____	\$ _____	\$ _____	\$ _____	_____
_____	_____	\$ _____	\$ _____	\$ _____	\$ _____	_____
_____	_____	\$ _____	\$ _____	\$ _____	\$ _____	_____

Item 18. Financial Statements

List all financial statements that were prepared for the corporation's last three complete fiscal years and for the current fiscal year-to-date. *Attach copies of all statements, providing audited statements if available.*

<u>Year</u>	<u>Balance Sheet</u>	<u>Profit & Loss Statement</u>	<u>Cash Flow Statement</u>	<u>Changes in Owner's Equity</u>	<u>Audited?</u>
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

Item 19. Financial Summary

For each of the last three complete fiscal years and for the current fiscal year-to-date for which the corporation has not provided a profit and loss statement in accordance with Item 18 above, provide the following summary financial information.

	<u>Current Year-to-Date</u>	<u>1 Year Ago</u>	<u>2 Years Ago</u>	<u>3 Years Ago</u>
<u>Gross Revenue</u>	\$ _____	\$ _____	\$ _____	\$ _____
<u>Expenses</u>	\$ _____	\$ _____	\$ _____	\$ _____
<u>Net Profit After Taxes</u>	\$ _____	\$ _____	\$ _____	\$ _____
<u>Payables</u>	\$ _____			
<u>Receivables</u>	\$ _____			

Item 20. Cash, Bank, and Money Market Accounts

List cash and all bank and money market accounts, including but not limited to, checking accounts, savings accounts, and certificates of deposit, held by the corporation. The term "cash" includes currency and uncashed checks.

Cash on Hand \$ _____ Cash Held for the Corporation's Benefit \$ _____

<u>Name & Address of Financial Institution</u>	<u>Signator(s) on Account</u>	<u>Account No.</u>	<u>Current Balance</u>
_____	_____	_____	\$ _____
_____	_____	_____	\$ _____
_____	_____	_____	\$ _____
_____	_____	_____	\$ _____

Item 21. Government Obligations and Publicly Traded Securities

List all U.S. Government obligations, including but not limited to, savings bonds, treasury bills, or treasury notes, held by the corporation. Also list all publicly traded securities, including but not limited to, stocks, stock options, registered and bearer bonds, state and municipal bonds, and mutual funds, held by the corporation.

Issuer _____ Type of Security/Obligation _____

No. of Units Owned _____ Current Fair Market Value \$ _____ Maturity Date _____

Issuer _____ Type of Security/Obligation _____

No. of Units Owned _____ Current Fair Market Value \$ _____ Maturity Date _____

Item 22. Real Estate

List all real estate, including leaseholds in excess of five years, held by the corporation.

Type of Property _____ Property's Location _____

Name(s) on Title and Ownership Percentages _____

Current Value \$ _____ Loan or Account No. _____

Lender's Name and Address _____

Current Balance On First Mortgage \$ _____ Monthly Payment \$ _____

Other Loan(s) (describe) _____ Current Balance \$ _____

Monthly Payment \$ _____ Rental Unit? _____ Monthly Rent Received \$ _____

Type of Property _____ Property's Location _____

Name(s) on Title and Ownership Percentages _____

Current Value \$ _____ Loan or Account No. _____

Lender's Name and Address _____

Current Balance On First Mortgage \$ _____ Monthly Payment \$ _____

Other Loan(s) (describe) _____ Current Balance \$ _____

Monthly Payment \$ _____ Rental Unit? _____ Monthly Rent Received \$ _____

Item 23. Other Assets

List all other property, by category, with an estimated value of \$2,500 or more, held by the corporation, including but not limited to, inventory, machinery, equipment, furniture, vehicles, customer lists, computer software, patents, and other intellectual property.

<u>Property Category</u>	<u>Property Location</u>	<u>Acquisition Cost</u>	<u>Current Value</u>
_____	_____	\$ _____	\$ _____
_____	_____	\$ _____	\$ _____
_____	_____	\$ _____	\$ _____
_____	_____	\$ _____	\$ _____
_____	_____	\$ _____	\$ _____
_____	_____	\$ _____	\$ _____
_____	_____	\$ _____	\$ _____
_____	_____	\$ _____	\$ _____
_____	_____	\$ _____	\$ _____

Item 24. Trusts and Escrows

List all persons and other entities holding funds or other assets that are in escrow or in trust for the corporation.

<u>Trustee or Escrow Agent's Name & Address</u>	<u>Description and Location of Assets</u>	<u>Present Market Value of Assets</u>
_____	_____	\$ _____
_____	_____	\$ _____
_____	_____	\$ _____
_____	_____	\$ _____
_____	_____	\$ _____
_____	_____	\$ _____
_____	_____	\$ _____

Item 25. Monetary Judgments and Settlements Owed To the Corporation

List all monetary judgments and settlements, recorded and unrecorded, owed to the corporation.

Opposing Party's Name & Address _____

Court's Name & Address _____ Docket No. _____

Nature of Lawsuit _____ Date of Judgment _____ Amount \$ _____

Opposing Party's Name & Address _____

Court's Name & Address _____ Docket No. _____

Nature of Lawsuit _____ Date of Judgment _____ Amount \$ _____

Item 26. Monetary Judgments and Settlements Owed By the Corporation

List all monetary judgments and settlements, recorded and unrecorded, owed by the corporation.

Opposing Party's Name & Address _____

Court's Name & Address _____ Docket No. _____

Nature of Lawsuit _____ Date _____ Amount \$ _____

Opposing Party's Name & Address _____

Court's Name & Address _____ Docket No. _____

Nature of Lawsuit _____ Date of Judgment _____ Amount \$ _____

Opposing Party's Name & Address _____

Court's Name & Address _____ Docket No. _____

Nature of Lawsuit _____ Date of Judgment _____ Amount \$ _____

Opposing Party's Name & Address _____

Court's Name & Address _____ Docket No. _____

Nature of Lawsuit _____ Date of Judgment _____ Amount \$ _____

Opposing Party's Name & Address _____

Court's Name & Address _____ Docket No. _____

Nature of Lawsuit _____ Date of Judgment _____ Amount \$ _____

Item 27. Government Orders and Settlements

List all existing orders and settlements between the corporation and any federal or state government entities.

Name of Agency _____ Contact Person _____

Address _____ Telephone No. _____

Agreement Date _____ Nature of Agreement _____

Item 28. Credit Cards

List all of the corporation's credit cards and store charge accounts and the individuals authorized to use them.

Name of Credit Card or Store

Names of Authorized Users and Positions Held

Item 29. Compensation of Employees

List all compensation and other benefits received from the corporation by the five most highly compensated employees, independent contractors, and consultants (other than those individuals listed in Items 5 and 6 above), for the two previous fiscal years and current fiscal year-to-date. "Compensation" includes, but is not limited to, salaries, commissions, consulting fees, bonuses, dividends, distributions, royalties, pensions, and profit sharing plans. "Other benefits" include, but are not limited to, loans, loan payments, rent, car payments, and insurance premiums, whether paid directly to the individuals, or paid to others on their behalf.

<u>Name/Position</u>	<u>Current Fiscal Year-to-Date</u>	<u>1 Year Ago</u>	<u>2 Years Ago</u>	<u>Compensation or Type of Benefits</u>
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____

Item 30. Compensation of Board Members and Officers

List all compensation and other benefits received from the corporation by each person listed in Items 5 and 6, for the current fiscal year-to-date and the two previous fiscal years. "Compensation" includes, but is not limited to, salaries, commissions, consulting fees, dividends, distributions, royalties, pensions, and profit sharing plans. "Other benefits" include, but are not limited to, loans, loan payments, rent, car payments, and insurance premiums, whether paid directly to the individuals, or paid to others on their behalf.

<u>Name/Position</u>	<u>Current Fiscal Year-to-Date</u>	<u>1 Year Ago</u>	<u>2 Years Ago</u>	<u>Compensation or Type of Benefits</u>
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	\$ _____	_____

Item 31. Transfers of Assets Including Cash and Property

List all transfers of assets over \$2,500 made by the corporation, other than in the ordinary course of business, during the previous three years, by loan, gift, sale, or other transfer.

<u>Transferee's Name, Address, & Relationship</u>	<u>Property Transferred</u>	<u>Aggregate Value</u>	<u>Transfer Date</u>	<u>Type of Transfer (e.g., Loan, Gift)</u>
_____	_____	\$ _____	_____	_____
_____	_____	\$ _____	_____	_____
_____	_____	\$ _____	_____	_____
_____	_____	\$ _____	_____	_____
_____	_____	\$ _____	_____	_____

Attachment D

Form **4506**

(September 2024)

Department of the Treasury
Internal Revenue Service**Request for Copy of Tax Return**

- **Do not sign this form unless all applicable lines have been completed.**
- **Request may be rejected if the form is incomplete or illegible.**
- **For more information about Form 4506, visit www.irs.gov/form4506.**

OMB No. 1545-0429

Tip: Get faster service: Online at www.irs.gov, **Get Your Tax Record** (Get Transcript) or by calling **1-800-908-9946** for specialized assistance. We have teams available to assist. **Note:** Taxpayers may register to use [Get Transcript](#) to view, print, or download the following transcript types: **Tax Return Transcript** (shows most line items including Adjusted Gross Income (AGI) from your original Form 1040-series tax return as filed, along with any forms and schedules), **Tax Account Transcript** (shows basic data such as return type, marital status, AGI, taxable income and all payment types), **Record of Account Transcript** (combines the tax return and tax account transcripts into one complete transcript), **Wage and Income Transcript** (shows data from information returns we receive such as Forms W-2, 1099, 1098 and Form 5498), and **Verification of Non-filing Letter** (provides proof that the IRS has no record of a filed Form 1040-series tax return for the year you request).

1a Name shown on tax return. If a joint return, enter the name shown first.	1b First social security number on tax return, individual taxpayer identification number, or employer identification number (see instructions)
2a If a joint return, enter spouse's name shown on tax return.	2b Second social security number or individual taxpayer identification number if joint tax return
3 Current name, address (including apt., room, or suite no.), city, state, and ZIP code (see instructions).	
4 Previous address shown on the last return filed if different from line 3 (see instructions).	
5 If the tax return is to be mailed to a third party (such as a mortgage company), enter the third party's name, address, and telephone number.	

Caution: If the tax return is being sent to the third party, ensure that lines 5 through 7 are completed before signing. (see instructions).

6 Tax return requested. Form 1040, 1120, 941, etc. and all attachments as originally submitted to the IRS, including Form(s) W-2, schedules, or amended returns. Copies of Forms 1040, 1040A, and 1040EZ are generally available for 7 years from filing before they are destroyed by law. Other returns may be available for a longer period of time. Enter only one return number. If you need more than one type of return, you must complete another Form 4506. ► _____	<input type="checkbox"/>
Note: If the copies must be certified for court or administrative proceedings, check here <input type="checkbox"/>	
7 Year or period requested. Enter the ending date of the tax year or period using the mm/dd/yyyy format (see instructions). <div style="display: flex; justify-content: space-between;"> <div>____/____/____</div> <div>____/____/____</div> <div>____/____/____</div> <div>____/____/____</div> </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> <div>____/____/____</div> <div>____/____/____</div> <div>____/____/____</div> <div>____/____/____</div> </div>	
8 Fee. There is a \$30 fee for each return requested. Full payment must be included with your request or it will be rejected. Make your check or money order payable to "United States Treasury." Enter your SSN, ITIN, or EIN and "Form 4506 request" on your check or money order	<div style="border-bottom: 1px solid black; height: 1.2em; margin-bottom: 5px;"></div> <div style="border-bottom: 1px solid black; height: 1.2em; margin-bottom: 5px;"></div> <div style="border-bottom: 1px solid black; height: 1.2em;"></div>
a Cost for each return	\$ 30.00
b Number of returns requested on line 7	_____
c Total cost. Multiply line 8a by line 8b	\$ _____
9 If we cannot find the tax return, we will refund the fee. If the refund should go to the third party listed on line 5, check here <input type="checkbox"/>	

Caution: Do not sign this form unless all applicable lines have been complete

Signature of taxpayer(s). I declare that I am either the taxpayer whose name is shown on line 1a or 2a, or a person authorized to obtain the tax return requested. If the request applies to a joint return, at least one spouse must sign. If signed by a corporate officer, 1 percent or more shareholder, partner, managing member, guardian, tax matters partner, executor, receiver, administrator, trustee, or party other than the taxpayer, I certify that I have the authority to execute Form 4506 on behalf of the taxpayer. **Note:** This form must be received by IRS within 120 days of the signature date.

☐ **Signatory attests that he/she has read the attestation clause and upon so reading declares that he/she has the authority to sign the Form 4506. See instructions**

Phone number of taxpayer on line 1a or 2a

Sign Here

Signature (see instructions)	Date
Print/Type name	Title (if line 1a above is a corporation, partnership, estate, or trust)
Spouse's signature	Date
Print/Type name	

Section references are to the Internal Revenue Code unless otherwise noted.

Future Developments

For the latest information about Form 4506 and its instructions, go to www.irs.gov/form4506.

General Instructions

Caution: Do not sign this form unless all applicable lines, including lines 5 through 7, have been completed.

Designated Recipient Notification. Internal Revenue Code, Section 6103(c), limits disclosure and use of return information received pursuant to the taxpayer's consent and holds the recipient subject to penalties for any unauthorized access, other use, or redisclosure without the taxpayer's express permission or request.

Taxpayer Notification. Internal Revenue Code, Section 6103(c), limits disclosure and use of return information provided pursuant to your consent and holds the recipient subject to penalties, brought by private right of action, for any unauthorized access, other use, or redisclosure without your express permission or request.

Purpose of form. Use Form 4506 to request a copy of your tax return. You can also designate (on line 5) a third party to receive the tax return.

How long will it take? It may take up to 75 calendar days for us to process your request.

Where to file. Attach payment and mail Form 4506 to the address below for the state you lived in, or the state your business was in, when that return was filed. There are two address charts: one for individual returns (Form 1040 series) and one for all other returns.

If you are requesting a return for more than one year or period and the chart below shows two different addresses, send your request based on the address of your most recent return.

Chart for individual returns (Form 1040 series)

If you filed an individual return and lived in:

Mail to:

Alabama, Arizona, Arkansas, Florida, Georgia, Louisiana, Mississippi, New Mexico, North Carolina, Oklahoma, South Carolina, Tennessee, Texas, a foreign country, American Samoa, Puerto Rico, Guam, the Commonwealth of the Northern Mariana Islands, the U.S. Virgin Islands, or A.P.O. or F.P.O. address

Internal Revenue Service
RAIVS Team
Stop 6716 AUSC
Austin, TX 73301

Connecticut, Delaware, District of Columbia, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Minnesota, Missouri, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia, Wisconsin

Internal Revenue Service
RAIVS Team
Stop 6705 S-2
Kansas City, MO 64999

Alaska, California, Colorado, Hawaii, Idaho, Kansas, Michigan, Montana, Nebraska, Nevada, North Dakota, Ohio, Oregon, South Dakota, Utah, Washington, Wyoming

Internal Revenue Service
RAIVS Team
P.O. Box 9941
Mail Stop 6734
Ogden, UT 84409

Chart for all other returns

For returns not in Form 1040 series, if the address on the return was in:

Mail to:

Connecticut, Delaware, District of Columbia, Georgia, Illinois, Indiana, Kentucky, Maine, Maryland, Massachusetts, Michigan, New Hampshire, New Jersey, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, South Carolina, Tennessee, Vermont, Virginia, West Virginia, Wisconsin

Internal Revenue Service
RAIVS Team
Stop 6705 S-2
Kansas City, MO 64999

Alabama, Alaska, Arizona, Arkansas, California, Colorado, Florida, Hawaii, Idaho, Iowa, Kansas, Louisiana, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Mexico, North Dakota, Oklahoma, Oregon, South Dakota, Texas, Utah, Washington, Wyoming, a foreign country, American Samoa, Puerto Rico, Guam, the Commonwealth of the Northern Mariana Islands, the U.S. Virgin Islands, or A.P.O. or F.P.O. address

Internal Revenue Service
RAIVS Team
P.O. Box 9941
Mail Stop 6734
Ogden, UT 84409

Specific Instructions

Line 1b. Enter the social security number (SSN) or individual taxpayer identification number (ITIN) for the individual listed on line 1a, or enter the employer identification number (EIN) for the business listed on line 1a. For example, if you are requesting Form 1040 that includes Schedule C (Form 1040), enter your SSN.

Line 3. Enter your current address. If you use a P.O. box, please include it on this line 3.

Line 4. Enter the address shown on the last return filed if different from the address entered on line 3.

Note. If the addresses on lines 3 and 4 are different and you have not changed your address with the IRS, file Form 8822, Change of Address, or Form 8822-B, Change of Address or Responsible Party — Business, with Form 4506.

Line 7. Enter the end date of the tax year or period requested in mm/dd/yyyy format. This may be a calendar year, fiscal year or quarter. Enter each quarter requested for quarterly returns. Example: Enter 12/31/2018 for a calendar year 2018 Form 1040 return, or 03/31/2017 for a first quarter Form 941 return.

Signature and date. Form 4506 must be signed and dated by the taxpayer listed on line 1a or 2a. The IRS must receive Form 4506 within 120 days of the date signed by the taxpayer or it will be rejected. Ensure that all applicable lines, including lines 5 through 7, are completed before signing.



You must check the box in the signature area to acknowledge you have the authority to sign and request the information. The form will not be processed and returned to you if the box is unchecked.

Individuals. Copies of jointly filed tax returns may be furnished to either spouse. Only one signature is required. Sign Form 4506 exactly as your name appeared on the original return. If you changed your name, also sign your current name.

Corporations. Generally, Form 4506 can be signed by: (1) an officer having legal authority to bind the corporation, (2) any person designated by the board of directors or other governing body, or (3) any officer or employee on written request by any principal officer and attested to by the secretary or other officer. A bona fide shareholder of record owning 1 percent or more of the outstanding stock of the corporation may submit a Form 4506 but must provide documentation to support the requester's right to receive the information.

Partnerships. Generally, Form 4506 can be signed by any person who was a member of the partnership during any part of the tax period requested on line 7.

All others. See section 6103(e) if the taxpayer has died, is insolvent, is a dissolved corporation, or if a trustee, guardian, executor, receiver, or administrator is acting for the taxpayer.

Note: If you are Heir at law, Next of kin, or Beneficiary you must be able to establish a material interest in the estate or trust.

Documentation. For entities other than individuals, you must attach the authorization document. For example, this could be the letter from the principal officer authorizing an employee of the corporation or the letters testamentary authorizing an individual to act for an estate.

Signature by a representative. A representative can sign Form 4506 for a taxpayer only if this authority has been specifically delegated to the representative on Form 2848, line 5a. Form 2848 showing the delegation must be attached to Form 4506.

Privacy Act and Paperwork Reduction Act

Notice. We ask for the information on this form to establish your right to gain access to the requested return(s) under the Internal Revenue Code. We need this information to properly identify the return(s) and respond to your request. If you request a copy of a tax return, sections 6103 and 6109 require you to provide this information, including your SSN or EIN, to process your request. If you do not provide this information, we may not be able to process your request. Providing false or fraudulent information may subject you to penalties.

Routine uses of this information include giving it to the Department of Justice for civil and criminal litigation, and cities, states, the District of Columbia, and U.S. commonwealths and possessions for use in administering their tax laws. We may also disclose this information to other countries under a tax treaty, to federal and state agencies to enforce federal nontax criminal laws, or to federal law enforcement and intelligence agencies to combat terrorism.

You are not required to provide the information requested on a form that is subject to the Paperwork Reduction Act unless the form displays a valid OMB control number. Books or records relating to a form or its instructions must be retained as long as their contents may become material in the administration of any Internal Revenue law. Generally, tax returns and return information are confidential, as required by section 6103.

The time needed to complete and file Form 4506 will vary depending on individual circumstances. The estimated average time is: **Learning about the law or the form**, 10 min.; **Preparing the form**, 16 min.; and **Copying, assembling, and sending the form to the IRS**, 20 min.

If you have comments concerning the accuracy of these time estimates or suggestions for making Form 4506 simpler, we would be happy to hear from you. You can write to:

Internal Revenue Service
Tax Forms and Publications Division
1111 Constitution Ave. NW, IR-6526
Washington, DC 20224.

Do not send the form to this address. Instead, see *Where to file* on this page.

Attachment E

CONSENT TO RELEASE FINANCIAL RECORDS

I, _____ of _____, (City, State), do hereby direct any bank, saving and loan association, credit union, depository institution, finance company, commercial lending company, credit card processor, credit card processing entity, automated clearing house, network transaction processor, bank debit processing entity, brokerage house, escrow agent, money market or mutual fund, title company, commodity trading company, trustee, or person that holds, controls, or maintains custody of assets, wherever located, that are owned or controlled by me or at which there is an account of any kind upon which I am authorized to draw, and its officers, employees, and agents, to disclose all information and deliver copies of all documents of every nature in its possession or control which relate to the said accounts to any attorney of the Federal Trade Commission, and to give evidence relevant thereto, in the matter of [], now pending in the United States District Court of [], and this shall be irrevocable authority for so doing.

This direction is intended to apply to the laws of countries other than the United States of America which restrict or prohibit disclosure of bank or other financial information without the consent of the holder of the account, and shall be construed as consent with respect hereto, and the same shall apply to any of the accounts for which I may be a relevant principal.

Dated: _____

Signature: _____

Printed Name: _____