



Office of Commissioner
Mark R. Meador

UNITED STATES OF AMERICA
Federal Trade Commission
WASHINGTON, D.C. 20580

Concurring Statement of Commissioner Mark R. Meador
Premium Home Service
Matter Number 2323033

May 11, 2026

Today, upon referral from the FTC, the United States Department of Justice filed a complaint against B.E.S.T. GDR, LLC, doing business as Premium Home Service, and its CEO and owner, Yosef Bernath. I am incredibly proud of the work by FTC staff on this matter, and I also thank DOJ and co-plaintiff the Illinois Attorney General for their partnership and professionalism in this and other matters.

The complaint details a particularly disturbing example of how fraud compounds already-challenging cost of living issues faced by hardworking Americans.

For Americans who have achieved the dream of home ownership, repairs and maintenance are a fact of life. But they stretch budgets, arise at the most inconvenient times, and require energy and focus that we would much rather contribute to our families, work, faith, and hobbies. Nearly everyone has experienced the stress and disruption of a water leak or the temporary loss of electricity, air conditioning, or heating and the bills for hundreds or thousands of dollars that follow.

As detailed in the complaint, the Commission alleges that Premium Home Service provided anything but “premium” home repair services. The complaint describes how it inserted itself as a middleman between consumers and service providers by committing fraud. As alleged in the complaint, defendants gamed search engine results by creating thousands of fake, seemingly-local service providers such as “Mason Heating & Air Conditioning” and “Maple Grove Electrical Repairs,” complete with local phone numbers, addresses, and glowing but entirely phony reviews. When consumers contacted Premium Home Service, the complaint alleges that defendants attempted to charge them for a membership or a fee for a service call. Then, Premium Home Service would attempt to find an actual provider in the consumer’s area to service the consumer. The complaint alleges that in some cases Premium Home Service failed entirely and no one showed up to consumers’ homes. In other instances, consumers allegedly received disturbingly subpar services from unscrupulous contractors and were left with worse and more expensive problems as a result of having contacted Premium Home Service. As alleged in the complaint, Premium Home Service profited handsomely from this brazen fraud, deceiving over 100,000 consumers to the tune of tens of millions of dollars.

A particularly troubling aspect of this case is how the fraud as alleged defeated the efforts of diligent consumers who went to extra lengths to try to hire reputable, local providers with good reviews. Indeed, Premium Home Service allegedly diverted these very consumers *away*

from reliable local providers with genuine reviews, harming both the consumers and those providers.

I am proud to support this case because it stands up for and seeks justice for consumers. I also fully support and will continue to push for civil penalties and individual liability in cases where available under the law and warranted, as here, by the egregious misconduct alleged in the complaint.