

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints February 1, 2024 thru February 29, 2024

Rank February	Rank January	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Transunion	Credit Bureaus	47,779
2	2	Experian	Credit Bureaus	47,024
3	3	Equifax	Credit Bureaus	43,112
4	5	Amazon	Online Shopping	3,583
5	6	Geek Squad	Unsolicited Email	3,561
6	8	Medicare Impostor	Government Imposters	2,047
7	7	JP Morgan Chase	Banks, Credit Unions & S&Ls	2,021
8	9	U.S. Customs and Border Protection Impostor	Government Imposters	1,883
9	10	Bank of America	Banks, Credit Unions & S&Ls	1,749
10	33	Jefferson Capital Systems	Third Party Debt Collection	1,719
11	14	Verizon	Phone Devices, Accessories & Services	1,663
12	16	AT&T	Phone Devices, Accessories & Services	1,647
13	4	USPS Impostor	Government Imposters	1,641
14	12	Paypal, Inc.	Business Imposters	1,587
15	15	Wells Fargo	Banks, Credit Unions & S&Ls	1,587
16	13	Capital One	Credit Cards and Loss Protection	1,521
17	18	LVNV Funding, LLC	Third Party Debt Collection	1,354
18	17	American Express	Credit Cards and Loss Protection	1,048
19	23	T-mobile	Phone Devices, Accessories & Services	1,033
20	25	Comcast	Cable & Satellite TV	1,014
21	29	Microsoft Corporation	Tech Support Scams	996
22	32	FTC Impostor	Government Imposters	931
23	22	SSA Impostor	Government Imposters	911
24	21	Spectrum	Business Imposters	900
25	20	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	898
26	27	Midland Credit Management	Online Payment Services	898
27	19	Mohela	Student Loans	877
28	24	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	832
29	11	United Parcel Service	Business Imposters	809
30	28	Lexisnexis	Credit Bureaus	804
31	37	Portfolio Recovery	Third Party Debt Collection	757
32	30	Norton/Lifelock	Business Imposters	721
33	34	Synchrony Bank	Credit Cards and Loss Protection	692
34	26	PCH Impostor	Prizes, Sweepstakes & Lotteries	649
35	39	Credit One Bank	Credit Cards and Loss Protection	628
36	48	Ebay	Online Shopping	621
37	31	Apple Computer	Business Imposters	613
38		Doordash	Food	581
39	35	Comenity Bank	Credit Cards and Loss Protection	576
40	46	Cash App	Phone Devices, Accessories & Services	532
41	42	Hinge, Inc.	Other Misc.	485
42	40	US Bank	Banks, Credit Unions & S&Ls	461
43	36	Chime	Banks, Credit Unions & S&Ls	460
44	41	Best Buy	Business Imposters	458
45	38	Meta/Facebook	Business Imposters	457
46	49	Google	Website Content	455
47		Innovis	Credit Bureaus	443
48	45	Truist Bank	Banks, Credit Unions & S&Ls	407
49	43	Walmart	Business Imposters	404
50	44	Fedex	Other Misc.	396