

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints
 September 1, 2025 thru September 30, 2025

Rank September	Rank August	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Amazon	Online Shopping	5,675
2	2	Experian PLC	Third Party Debt Collection	4,951
3	3	Transunion LLC	Third Party Debt Collection	4,950
4	4	Equifax nc.	Third Party Debt Collection	4,478
5	7	JP Morgan Chase and Co.	Banks, Credit Unions & S&Ls	2,928
6	5	Paypal, Inc.	Online Payment Services	2,903
7	10	LVNV Funding, LLC	Third Party Debt Collection	2,744
8	11	Verizon	Phone Devices, Accessories & Services	2,563
9	13	AT&T	Phone Billing	2,516
10	8	Apple Computer	Business Imposters	2,471
11	14	Capital One	Credit Cards	2,394
12	9	Bank of America Corporation	Banks, Credit Unions & S&Ls	2,280
13	12	Wells Fargo	Banks, Credit Unions & S&Ls	2,204
14	18	Midland Credit Management	Third Party Debt Collection	1,970
15	16	Medicare Impostor	Government Imposters	1,951
16	15	Comcast/Xfinity	Broadband Internet Cost	1,812
17	21	Coinbase, Inc.	Unsolicited Text Messages	1,614
18	20	Jefferson Capital Systems, LLC	Third Party Debt Collection	1,582
19	23	Geek Squad	Unsolicited Email	1,557
20	17	FTC Impostor	Government Imposters	1,526
21	22	Portfolio Recovery	Third Party Debt Collection	1,503
22	27	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	1,399
23	19	Cash App	Online Payment Services	1,381
24	24	Fedex Corporation	Other Misc.	1,303
25	28	t-mobile	Phone Devices, Accessories & Services	1,230
26		Texas Department of Motor Vehicles Impostor	Government Imposters	1,220
27	26	Microsoft Corporation	Tech Support Scams	1,144
28	29	American Express	Credit Cards	1,134
29	30	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	1,038
30	6	Publishers Clearing House Impostor	Prizes, Sweepstakes & Lotteries	991
31		Ohio BMV	Government Imposters	987
32	41	Credit One Bank	Credit Cards	979
33	34	Doordash	Food	937
34	49	Walmart	Business Imposters	932
35	35	SSA Impostor	Government Imposters	929
36	44	Synchrony Bank	Credit Cards	926
37	31	Ebay	Online Shopping	919
38	40	Discover Financial Services, Inc.	Credit Cards	901
39	37	Chime	Banks, Credit Unions & S&Ls	899
40	33	Google/Alphabet	Website Content	843
41	25	Department of Motor Vehicles Impostor	Government Imposters	836
42	45	Lexisnexis	Credit Information Furnishers	818
43	48	Stubhub	Online Shopping	796
44	42	Discord, Inc.	Computer Equipment & Software	790
45	39	Shein	Online Shopping	721
46	32	Meta/Facebook	Social Networking Services	710
47		Spectrum	Cable & Satellite TV	707
48	50	Mohela	Student Loans	704
49	43	U.S. Customs and Border Protection Impostor	Government Imposters	686
50		US Bank	Banks, Credit Unions & S&Ls	678