

# CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints  
May 1, 2025 thru May 31, 2025

Rank May	Rank April	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Amazon	Business Imposters	5,458
2	11	DMV	Government Imposters	4,703
3	2	Experian plc	Third Party Debt Collection	4,062
4	3	Transunion llc	Third Party Debt Collection	3,835
5	4	Equifax inc.	Third Party Debt Collection	3,705
6	5	Paypal, Inc.	Business Imposters	2,864
7	40	Publishers Clearing House Impostor	Prizes, Sweepstakes & Lotteries	2,553
8	6	JP Morgan Chase and Co.	Banks, Credit Unions & S&Ls	2,536
9	8	Verizon	Phone Devices, Accessories & Services	2,260
10	7	LVNV Funding, llc	Third Party Debt Collection	2,196
11	21	Geek Squad	Business Imposters	2,133
12	12	Bank of America	Banks, Credit Unions & S&Ls	1,988
13	9	Medicare Impostor	Government Imposters	1,923
14	15	AT&T	Phone Billing	1,917
15	10	Capital Cne	Credit Cards	1,871
16	14	E-Zpass	Unsolicited Text Messages	1,779
17	13	Wells Fargo	Banks, Credit Unions & S&Ls	1,743
18	19	Comcast	Broadband Internet Cost	1,729
19	16	Midland Credit Management	Third Party Debt Collection	1,613
20	20	Jefferson Capital Systems, llc	Third Party Debt Collection	1,596
21	17	Apple Computer	Business Imposters	1,536
22	18	Cash App	Online Payment Services	1,458
23	25	Portfolio Recovery	Third Party Debt Collection	1,251
24	22	Microsoft Corporation	Tech Support Scams	1,243
25	26	Mohela	Student Loans	1,226
26	24	FTC Impostor	Government Imposters	1,217
27	27	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	1,149
28	37	Doordash	Food	1,135
29	28	T-mobile	Phone Devices, Accessories & Services	1,134
30	23	U.S. Customs and Border Protection Impostor	Government Imposters	1,090
31	29	American Express	Credit Cards	1,060
32	33	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	981
33	35	Coinbase, Inc.	Business Imposters	868
34	32	SSA Impostor	Government Imposters	854
35	31	Credit One Bank	Credit Cards	841
36	36	Ebay	Online Shopping	761
37	46	Google/Alphabet	Website Content	748
38	44	Chime	Banks, Credit Unions & S&Ls	705
39	47	Spectrum	Cable & Satellite TV	704
40	41	Meta/Facebook	Social Networking Services	689
41	45	Fedex	Other Misc.	686
42	42	Synchrony Bank	Credit Cards	667
43		USPS Impostor	Government Imposters	664
44	43	Walmart	Online Shopping	612
45		Lexisnexis	Credit Information Furnishers	606
46	34	Linkedin	Social Networking Services	595
47	48	National Credit Systems	Third Party Debt Collection	579
48		Illinois State Department of Motor Vehicles	Government Imposters	564
49	50	IC System, Inc.	Third Party Debt Collection	560
50	39	Venmo	Online Payment Services	552