

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints
July 1, 2025 thru July 31, 2025

| Rank July | Rank June | Company | Product/Service Code(s) | # of Complaints Entered During Reporting Period |
|-----------|-----------|---|---------------------------------------|---|
| 1 | 2 | Amazon | Business Imposters | 6301 |
| 2 | 3 | Experian plc | Third Party Debt Collection | 4408 |
| 3 | 1 | DMV | Government Imposters | 4378 |
| 4 | 4 | Transunion llc | Third Party Debt Collection | 4154 |
| 5 | 5 | Equifax Inc. | Third Party Debt Collection | 3954 |
| 6 | 6 | Publishers Clearing House Impostor | Prizes, Sweepstakes & Lotteries | 3148 |
| 7 | 15 | Geek Squad | Business Imposters | 3119 |
| 8 | 9 | JP Morgan Chase and Co. | Banks, Credit Unions & S&Ls | 2950 |
| 9 | 8 | Paypal, Inc. | Business Imposters | 2879 |
| 10 | 12 | Bank of America | Banks, Credit Unions & S&Ls | 2392 |
| 11 | 13 | Wells Fargo | Banks, Credit Unions & S&Ls | 2317 |
| 12 | 10 | Verizon | Phone Devices, Accessories & Services | 2315 |
| 13 | 14 | Capital One | Credit Cards | 2068 |
| 14 | 16 | Medicare Impostor | Government Imposters | 2054 |
| 15 | | Illinois Department of Vehicles | Government Imposters | 1919 |
| 16 | 11 | LVNV Funding, llc | Third Party Debt Collection | 1839 |
| 17 | 18 | Comcast | Broadband Internet Cost | 1821 |
| 18 | 20 | Midland Credit Management | Third Party Debt Collection | 1707 |
| 19 | 24 | Apple Computer | Business Imposters | 1657 |
| 20 | 19 | AT&T | Phone Billing | 1628 |
| 21 | 21 | Jefferson Capital Systems, llc | Third Party Debt Collection | 1620 |
| 22 | 23 | Microsoft Corporation | Tech Support Scams | 1560 |
| 23 | 22 | Cash App | Online Payment Services | 1500 |
| 24 | 26 | FTC Impostor | Government Imposters | 1439 |
| 25 | | FLHSMV | Government Imposters | 1369 |
| 26 | 25 | Portfolio Recovery | Third Party Debt Collection | 1331 |
| 27 | 29 | Citigroup/Citibank Entities | Banks, Credit Unions & S&Ls | 1306 |
| 28 | | Ohio BMV | Government Imposters | 1175 |
| 29 | 28 | American Express | Credit Cards | 1081 |
| 30 | 30 | T-mobile | Phone Devices, Accessories & Services | 1052 |
| 31 | 33 | Doordash | Food | 1027 |
| 32 | 31 | Navy Federal Credit Union | Banks, Credit Unions & S&Ls | 968 |
| 33 | 34 | Credit One Bank | Credit Cards | 951 |
| 34 | 40 | U.S. Customs and Border Protection Impostor | Government Imposters | 934 |
| 35 | 42 | Coinbase, Inc. | Business Imposters | 894 |
| 36 | 35 | SSA Impostor | Government Imposters | 868 |
| 37 | 36 | Mohela | Student Loans | 866 |
| 38 | 32 | Discord, Inc. | Computer Equipment & Software | 835 |
| 39 | 37 | Meta/Facebook | Social Networking Services | 822 |
| 40 | 39 | Chime | Banks, Credit Unions & S&Ls | 784 |
| 41 | 45 | Synchrony Bank | Credit Cards | 775 |
| 42 | | Fedex | Other Misc. | 767 |
| 43 | 46 | Lexisnexis | Credit Information Furnishers | 748 |
| 44 | 44 | Spectrum | Cable & Satellite TV | 735 |
| 45 | 50 | US Bank | Banks, Credit Unions & S&Ls | 696 |
| 46 | | Colorado DMV | Government Imposters | 686 |
| 47 | 47 | United Parcel Service | Business Imposters | 672 |
| 48 | 41 | Google/Alphabet | Website Content | 671 |
| 49 | | Walmart | Online Shopping | 663 |
| 50 | | Lending Union West Coast Branch | Credit Cards | 662 |