

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints December 1, 2023 thru December 31, 2023

Rank December	Rank November	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Transunion	Credit Bureaus	36,083
2	2	Experian	Credit Bureaus	35,610
3	3	Equifax	Credit Bureaus	33,014
4	32	PCH Impostor	Prizes, Sweepstakes & Lotteries	6,702
5	4	Amazon	Online Shopping	5,700
6	5	USPS Impostor	Government Imposters	2,253
7	6	Geek Squad	Business Imposters	2,215
8	7	JP Morgan Chase	Banks, Credit Unions & S&Ls	1,876
9	12	Paypal, Inc.	Online Payment Services	1,873
10	10	AT&T	Phone Devices, Accessories & Services	1,872
11	14	Verizon	Phone Devices, Accessories & Services	1,717
12	8	Bank of America	Banks, Credit Unions & S&Ls	1,635
13	11	Wells Fargo	Banks, Credit Unions & S&Ls	1,530
14	9	Medicare Impostor	Government Imposters	1,479
15	15	Capital One	Credit Cards and Loss Protection	1,461
16	16	T-mobile	Phone Devices, Accessories & Services	1,244
17	17	Comcast	Cable & Satellite TV	1,166
18	22	American Express	Credit Cards and Loss Protection	1,141
19	13	U.S. Customs and Border Protection Impostor	Government Imposters	1,103
20	21	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	971
21	31	United Parcel Service	Business Imposters	968
22	24	LVNV Funding, llc	Third Party Debt Collection	964
23	19	Spectrum	Cable & Satellite TV	927
24	30	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	884
25	25	Mohela	Student Loans	808
26	20	Apple Computer	Home Furnishings	792
27	27	Norton/Lifelock	Business Imposters	775
28	35	Ebay	Online Shopping	748
29	28	Midland Credit Management	Online Payment Services	736
30	40	Portfolio Recovery	Third Party Debt Collection	679
31	23	Microsoft Corporation	Tech Support Scams	663
32	43	Fedex	Online Shopping	662
33	34	Best Buy	Business Imposters	647
34	41	Doordash	Food	610
35	47	Lexisnexis	Credit Bureaus	581
36	29	SSA Impostor	Government Imposters	581
37	39	Cash App	Phone Devices, Accessories & Services	570
38	36	Meta/Facebook	Social Networking Services	568
39	37	Synchrony Bank	Credit Cards and Loss Protection	567
40	18	FTC Impostor	Government Imposters	561
41	33	Comenity Bank	Credit Cards and Loss Protection	557
42	26	LinkedIn Corporation	Social Networking Services	542
43	42	Jefferson Capital Systems	Third Party Debt Collection	538
44		IRS Impostor	Government Imposters	529
45	46	US Bank	Banks, Credit Unions & S&Ls	523
46	49	Google	Website Content	515
47		Capital One Finance	Credit Cards and Loss Protection	497
48	38	Credit One Bank	Credit Cards and Loss Protection	450
49	48	Walmart	Online Shopping	448
50		Chime	Banks, Credit Unions & S&Ls	430