

# CONSUMER SENTINEL NETWORK

*Law enforcement's source for consumer complaints*

Top 50 Companies Receiving Consumer Sentinel Network Complaints  
August 1, 2025 thru August 31, 2025

Rank August	Rank July	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Amazon	Business Imposters	7,128
2	2	Experian PLC	Third Party Debt Collection	4,841
3	4	Transunion LLC	Third Party Debt Collection	4,547
4	5	Equifax Inc.	Third Party Debt Collection	4,439
5	9	Paypal, Inc.	Online Payment Services	3,452
6	6	Publishers Clearing House Impostor	Prizes, Sweepstakes & Lotteries	2,887
7	8	JP Morgan Chase and Co.	Banks, Credit Unions & S&Ls	2,808
8	19	Apple Computer	Business Imposters	2,484
9	10	Bank of America Corporation	Banks, Credit Unions & S&Ls	2,452
10	16	LVNV Funding, LLC	Third Party Debt Collection	2,406
11	12	Verizon	Phone Devices, Accessories & Services	2,393
12	11	Wells Fargo	Banks, Credit Unions & S&Ls	2,361
13	20	AT&T	Phone Billing	2,320
14	13	Capital One	Credit Cards	2,195
15	17	Comcast/Xfinity	Broadband Internet Cost	1,968
16	14	Medicare Impostor	Government Imposters	1,901
17	24	FTC Impostor	Government Imposters	1,778
18	18	Midland Credit Management	Third Party Debt Collection	1,764
19	23	Cash App	Online Payment Services	1,599
20	21	Jefferson Capital Systems, LLC	Third Party Debt Collection	1,453
21	35	Coinbase, Inc.	Business Imposters	1,426
22	26	Portfolio Recovery	Third Party Debt Collection	1,405
23	7	Geek Squad	Unsolicited Email	1,399
24	42	Fedex Corporation	Other Misc.	1,398
25	3	Department of Motor Vehicles Impostor	Government Imposters	1,388
26	22	Microsoft Corporation	Tech Support Scams	1,317
27	27	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	1,299
28	30	T-mobile	Phone Devices, Accessories & Services	1,160
29	29	American Express	Credit Cards	1,067
30	32	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	1,046
31		Ebay	Online Shopping	1,031
32	39	Meta/Facebook	Social Networking Services	961
33	48	Google/Alphabet	Website Content	960
34	31	Doordash	Food	932
35	36	SSA Impostor	Government Imposters	921
36		Hinge, Inc.	Other Misc.	919
37	40	Chime	Banks, Credit Unions & S&Ls	916
38		Costco	Business Imposters	916
39		Shein	Online Shopping	898
40		Discover Financial Services, Inc.	Credit Cards	892
41	33	Credit One Bank	Credit Cards	886
42	38	Discord, Inc.	Computer Equipment & Software	884
43	34	U.S. Customs and Border Protection Impostor	Government Imposters	856
44	41	Synchrony Bank	Credit Cards	830
45	43	Lexisnexis	Credit Information Furnishers	771
46		LSSC	Miscellaneous Investments & Investment Advice	770
47	25	FLHSMV	Government Imposters	753
48		Stubhub	Online Shopping	736
49	49	Walmart	Online Shopping	735
50	37	Mohela	Student Loans	688