

# CONSUMER SENTINEL NETWORK

*Law enforcement's source for consumer complaints*

Top 50 Companies Receiving Consumer Sentinel Network Complaints  
 April 1, 2025 thru April 30, 2025

Rank April	Rank March	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Amazon	Business Imposters	5,230
2	3	Experian PLC	Creditor Debt Collection	3,781
3	6	Transunion LLC	Creditor Debt Collection	3,548
4	4	Equifax Inc.	Creditor Debt Collection	3,536
5	5	Paypal, Inc.	Business Imposters	2,829
6	8	JP Morgan Chase and Co.	Banks, Credit Unions & S&Ls	2,355
7	7	LVNV Funding, LLC	Third Party Debt Collection	2,126
8	9	Verizon	Phone Devices, Accessories & Services	2,117
9	15	Medicare	Government Imposters	2,058
10	11	Capital One	Credit Cards	1,962
11		DMV	Government Imposters	1,931
12	13	Bank of America	Banks, Credit Unions & S&Ls	1,885
13	18	Wells Fargo	Banks, Credit Unions & S&Ls	1,815
14	2	E-Zpass	Unsolicited Text Messages	1,619
15	17	AT&T	Phone Billing	1,597
16	12	Midland Credit Management	Third Party Debt Collection	1,596
17	22	Apple Computer	Business Imposters	1,593
18	20	Cash App	Online Payment Services	1,543
19	21	Comcast	Broadband Internet Cost	1,530
20	16	Jefferson Capital Systems, LLC	Third Party Debt Collection	1,496
21	14	Geek Squad	Unsolicited Email	1,486
22	25	Microsoft Corporation	Tech Support Scams	1,399
23	23	U.S. Customs and Border Protection Impostor	Government Imposters	1,291
24	26	FTC Impostor	Government Imposters	1,289
25	19	Portfolio Recovery	Third Party Debt Collection	1,191
26	24	Mohela	Student Loans	1,186
27	28	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	1,131
28	27	T-mobile	Phone Devices, Accessories & Services	1,073
29	31	American Express	Credit Cards	1,001
30		Illinois Tollway	Government Imposters	984
31	37	Credit One Bank	Credit Cards	930
32	33	SSA Impostor	Government Imposters	921
33	30	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	888
34	42	Linkedin	Social Networking Services	799
35	47	Coinbase, Inc.	Business Imposters	790
36	34	Ebay	Online Shopping	703
37	35	Doordash	Food	688
38		Mochi Health	Misc. Medical	673
39		Venmo	Online Payment Services	665
40	10	Publishers Clearing House Impostor	Prizes, Sweepstakes & Lotteries	663
41	36	Meta/Facebook	Social Networking Services	652
42	41	Synchrony Bank	Credit Cards	640
43	44	Walmart	Business Imposters	638
44	48	Chime	Banks, Credit Unions & S&Ls	625
45	49	Fedex	Other Misc.	622
46	46	Google/Alphabet	Website Content	618
47		Spectrum	Cable & Satellite TV	583
48	45	National Credit Systems	Creditor Debt Collection	576
49	38	Comenity Bank	Credit Cards	575
50		I.C. System, Inc.	Creditor Debt Collection	568