

UNITED STATES DISTRICT COURT  
FOR THE SOUTHERN DISTRICT OF FLORIDA

FEDERAL TRADE COMMISSION,

Plaintiff,

v.

ON POINT GLOBAL LLC, *et al.*,

Defendants.

Case No. 19-CV-25046

**STIPULATED ORDER FOR  
PERMANENT INJUNCTION  
AGAINST DEFENDANT ARLENE  
MAHON**

Plaintiff, the Federal Trade Commission (“Commission” or “FTC”), filed its Complaint for Permanent Injunction and Other Equitable Relief ( “Complaint”), for a permanent injunction and other equitable relief in this matter, pursuant to Section 13(b) of the Federal Trade Commission Act (“FTC Act”), 15 U.S.C. § 53(b). The Commission and Defendant Arlene Mahon stipulate to the entry of this Stipulated Order for Permanent Injunction (“Order”) to resolve all matters in dispute in this action between them.

THEREFORE, IT IS ORDERED as follows:

**FINDINGS**

1. This Court has jurisdiction over this matter.
2. The Complaint charges that Defendant Arlene Mahon, along with the other named Defendants, participated in deceptive acts or practices in violation of Section 5 of the FTC Act, 15 U.S.C. § 45, in the operation of websites offering assistance with government services and transactions.
3. Defendant Arlene Mahon neither admits nor denies any of the allegations in the Complaint, except as specifically stated in this Order. Only for purposes of this action,

Defendant Arlene Mahon admits the facts necessary to establish jurisdiction.

4. Defendant Arlene Mahon waives any claim that she may have under the Equal Access to Justice Act, 28 U.S.C. § 2412, concerning the prosecution of this action through the date of this Order, and agrees to bear her own costs and attorney fees.

5. Defendant Arlene Mahon waives all rights to appeal or otherwise challenge or contest the validity of this Order.

### DEFINITIONS

For the purpose of this Order, the following definitions apply:

A. **“Clear(ly) and conspicuous(ly)”** means that a required disclosure is difficult to miss (*i.e.*, easily noticeable) and easily understandable by ordinary consumers, including in all of the following ways:

1. In any communication that is solely visual or solely audible, the disclosure must be made through the same means through which the communication is presented. In any communication made through both visual and audible means, such as a television advertisement, the disclosure must be presented simultaneously in both the visual and audible portions of the communication even if the representation requiring the disclosure is made in only one means.
2. A visual disclosure, by its size, contrast, location, the length of time it appears, and other characteristics, must stand out from any accompanying text or other visual elements so that it is easily noticed, read, and understood.

3. An audible disclosure, including by telephone or streaming video, must be delivered in a volume, speed, and cadence sufficient for ordinary consumers to easily hear and understand it.
4. In any communication using an interactive electronic medium, such as the Internet or software, the disclosure must be unavoidable.
5. The disclosure must use diction and syntax understandable to ordinary consumers and must appear in each language in which the representation that requires the disclosure appears.
6. The disclosure must comply with these requirements in each medium through which it is received, including all electronic devices and face-to-face communications.
7. The disclosure must not be contradicted or mitigated by, or inconsistent with, anything else in the communication.
8. When the representation or sales practice targets a specific audience, such as children, the elderly, or the terminally ill, “ordinary consumers” includes reasonable members of that group.

B. **“Corporate Defendants”** means On Point Global LLC; On Point Employment LLC; On Point Guides LLC f/k/a Rogue Media Services LLC; DG DMV LLC; On Point Domains LLC; Final Draft Media LLC; Waltham Technologies LLC; Cambridge Media Series LLC f/k/a License America Media Series LLC; Issue Based Media LLC; Bella Vista Media Ltd. also d/b/a BV Media; Carganet S.A. also d/b/a G8 Labs; Dragon Global LLC; Dragon Global Management LLC; Dragon Global Holdings LLC; Direct Market LLC; Bluebird Media LLC;

Borat Media LLC; Bring Back the Magic Media LLC; Chametz Media LLC; Chelsea Media LLC; Coinstar Media LLC; Domain Development Studios LLC; Domain Dividends Media LLC; Eagle Media LLC; Falcon Media LLC; GNR Media LLC; Island Media LLC; Leatherback Media Group LLC; Macau Media LLC; CEG Media LLC f/k/a Matzoh Media LLC; MBL Media Ltd. Inc.; Orange and Blue Media LLC; Orange Grove Media LLC; Panther Media LLC; Pirate Media LLC; Pivot Media Group LLC; PJ Groove Media LLC; Sandman Media Group LLC; Shadow Media LLC; Skylar Media LLC; Slayer Billing LLC; Spartacus Media LLC; Very Busy Media LLC; Wasabi Media LLC; Yamazaki Media LLC; Bronco Family Holdings LP a/k/a Bronco Holdings Family LP; BAL Family LP; Cardozo Holdings LLC; 714 Media Ltd.; Mac Media Ltd.; On Point Capital Partners LLC; License America Management LLC; License America Holdings LLC; Blackbird Media LLC; and each of their subsidiaries, affiliates, successors, and assigns.

C. **“Defendants”** means all of the Individual Defendants and the Corporate Defendants, individually, collectively, or in any combination.

D. **“Express Verifiable Authorization”** means express written authorization by the customer, which includes the customer’s signature, and shall include an electronic or digital form of signature, to the extent that such form of signature is recognized as a valid signature under applicable federal law or state contract law, and which evidences clearly both the customer’s authorization of the uses Defendant will make of the customer’s information and the customer’s receipt, prior to providing such authorization, of: (1) an accurate description, Clearly and Conspicuously stated, of the information to be collected; (2) an accurate description, Clearly and Conspicuously stated, of the goods or services to be provided in exchange for the information; (3) an accurate description, Clearly and Conspicuously stated, of the specific use, disclosure, or sale

Defendants are authorized to make of the information the customer is providing; and (4) an accurate description, Clearly and Conspicuously stated, of the identity or specific category of any third party to whom the information will be disclosed or sold.

E. **“Individual Defendants”** means Burton Katz, Brent Levison, Robert Zangrillo, Arlene Mahon, Elisha Rothman, and Christopher Sherman, individually, collectively, or in any combination.

## **ORDER**

### **I. PROHIBITION AGAINST USE OF INFORMATION WITHOUT EXPRESS VERIFIABLE AUTHORIZATION**

IT IS ORDERED that Arlene Mahon and her officers, agents, employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, are permanently restrained and enjoined from disclosing or using information obtained from a customer without that customer’s Express Verifiable Authorization for such disclosure or use.

### **II. PROHIBITION AGAINST MISREPRESENTATIONS**

IT IS FURTHER ORDERED that Arlene Mahon and her officers, agents, employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, in connection with promoting or offering any good or service are permanently restrained and enjoined from misrepresenting or assisting others in misrepresenting, expressly or by implication:

A. that consumers can complete state motor vehicle or state licensing transactions, eligibility determinations for public benefits, or any other governmental transactions on Defendants’ websites;

B. that consumers who submit payment or personal information on Defendants' websites will receive a state motor vehicle service, state license, eligibility determination for public benefits, or any other governmental service;

C. that consumers who submit payment or personal information on Defendants' website can conduct or complete a government transaction more quickly or efficiently on Defendants' website than by conducting the same transaction directly with the government;

D. that the information Defendants provide regarding government services and transactions is more accurate or easier to understand than information the government provides about those services and transactions; or

E. any other fact material to consumers concerning any good or service, such as: the total costs; any material restrictions, limitations, or conditions; or any material aspect of its performance, efficacy, nature, or central characteristics.

### **III. CUSTOMER INFORMATION**

IT IS FURTHER ORDERED that Arlene Mahon and her officers, agents, employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order are permanently restrained and enjoined from directly or indirectly:

A. disclosing, using, or benefitting from customer information, including the name, address, telephone number, email address, social security number, other identifying information, or any data that enables access to a customer's account (including a credit card, bank account, or other financial account), that Defendants obtained prior to entry of this Order in connection with the operation of websites offering assistance with government services and transactions; and

B. failing to destroy such customer information in all forms in their possession,

custody, or control within 30 days after receipt of written direction to do so from a representative of the Commission.

Provided, however, that customer information need not be disposed of, and may be disclosed, to the extent requested by a government agency or required by law, regulation, or court order.

#### **IV. COOPERATION**

IT IS FURTHER ORDERED that Arlene Mahon must fully cooperate with representatives of the Commission in this case and in any investigation related to or associated with the transactions or the occurrences that are the subject of the Complaint. Arlene Mahon must provide truthful and complete information, evidence, and testimony. Arlene Mahon must appear for interviews, discovery, hearings, trials, and any other proceedings that a Commission representative may reasonably request upon 5 days written notice, or other reasonable notice, at such places and times as a Commission representative may designate, without the service of a subpoena.

#### **V. ORDER ACKNOWLEDGMENTS**

IT IS FURTHER ORDERED that Arlene Mahon obtain acknowledgments of receipt of this Order:

A. Arlene Mahon, within 7 days of entry of this Order, must submit to the Commission an acknowledgment of receipt of this Order sworn under penalty of perjury.

B. For 10 years after entry of this Order, Arlene Mahon must, for any business that she, individually or collectively with any other Defendant, is the majority owner or controls directly or indirectly, deliver a copy of this Order to: (1) all principals, officers, directors, and

LLC managers and members; (2) all employees having managerial responsibilities for conduct related to the subject matter of the Order and all agents and representatives who participate in conduct related to the subject matter of the Order; and (3) any business entity resulting from any change in structure as set forth in the Section titled Compliance Reporting. Delivery must occur within 7 days of entry of this Order for current personnel. For all others, delivery must occur before they assume their responsibilities.

C. From each individual or entity to which Arlene Mahon delivered a copy of this Order, that Defendant must obtain, within 30 days, a signed and dated acknowledgment of receipt of this Order.

## **VI. COMPLIANCE REPORTING**

IT IS FURTHER ORDERED that Arlene Mahon make timely submissions to the Commission:

A. One year after entry of this Order, Arlene Mahon must submit a compliance report, sworn under penalty of perjury:

1. Arlene Mahon must: (a) identify the primary physical, postal, and email address and telephone number, as designated points of contact, which representatives of the Commission may use to communicate with her; (b) identify all of her businesses by all of their names, telephone numbers, and physical, postal, email, and Internet addresses; (c) describe the activities of each business, including the goods and services offered, the means of advertising, marketing, and sales, and the involvement of any other Defendant (which Arlene Mahon must describe if she knows or should know due to her own involvement); (d) describe in detail whether and how she is in compliance with each Section of this Order; and (e) provide a copy of each



Order Acknowledgment obtained pursuant to this Order, unless previously submitted to the Commission.

2. Additionally, Arlene Mahon must: (a) identify all telephone numbers and all physical, postal, email and Internet addresses, including all residences; (b) identify all business activities, including any business for which she performs services whether as an employee or otherwise and any entity in which she has any ownership interest; and (c) describe in detail her involvement in each such business, including title, role, responsibilities, participation, authority, control, and any ownership.

B. For 20 years after entry of this Order, Arlene Mahon must submit a compliance notice, sworn under penalty of perjury, within 14 days of any change in the following:

1. Arlene Mahon must report any change in: (a) any designated point of contact; or (b) the structure of any entity that she has any ownership interest in or controls directly or indirectly that may affect compliance obligations arising under this Order, including: creation, merger, sale, or dissolution of the entity or any subsidiary, parent, or affiliate that engages in any acts or practices subject to this Order.

2. Additionally, Arlene Mahon must report any change in: (a) name, including aliases or fictitious name, or residence address; or (b) title or role in any business activity, including any business for which she performs services whether as an employee or otherwise and any entity in which she has any ownership interest, and identify the name, physical address, and any Internet address of the business or entity.

C. Arlene Mahon must submit to the Commission notice of the filing of any bankruptcy petition, insolvency proceeding, or similar proceeding by or against her within 14 days of its filing.

D. Any submission to the Commission required by this Order to be sworn under penalty of perjury must be true and accurate and comply with 28 U.S.C. § 1746, such as by concluding: “I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on: \_\_\_\_\_” and supplying the date, signatory’s full name, title (if applicable), and signature.

E. Unless otherwise directed by a Commission representative in writing, all submissions to the Commission pursuant to this Order must be emailed to DEbrief@ftc.gov or sent by overnight courier (not the U.S. Postal Service) to: Associate Director for Enforcement, Bureau of Consumer Protection, Federal Trade Commission, 600 Pennsylvania Avenue NW, Washington, DC 20580. The subject line must begin: FTC v. On Point Global LLC, et al., X130054.

## **VII. RECORDKEEPING**

IT IS FURTHER ORDERED that Arlene Mahon must create certain records for 20 years after entry of the Order, and retain each such record for 5 years. Specifically, for any business that she, individually or collectively with any other Defendant, is a majority owner or controls directly or indirectly, must create and retain the following records:

- A. accounting records showing the revenues from all goods or services sold;
- B. personnel records showing, for each person providing services, whether as an employee or otherwise, that person’s: name; addresses; telephone numbers; job title or position;

dates of service; and (if applicable) the reason for termination;

C. records of all consumer complaints and refund requests, whether received directly or indirectly, such as through a third party, and any response;

D. all records necessary to demonstrate full compliance with each provision of this Order, including all submissions to the Commission; and

E. a copy of each unique advertisement, website, or other marketing material.

### **VIII. COMPLIANCE MONITORING**

IT IS FURTHER ORDERED that, for the purpose of monitoring Arlene Mahon's compliance with this Order:

A. Within 14 days of receipt of a written request from a representative of the Commission, Arlene Mahon must: submit additional compliance reports or other requested information, which must be sworn under penalty of perjury; appear for depositions; and produce documents for inspection and copying. The Commission is also authorized to obtain discovery, without further leave of court, using any of the procedures prescribed by Federal Rules of Civil Procedure 29, 30 (including telephonic depositions), 31, 33, 34, 36, 45, and 69.

B. For matters concerning this Order, the Commission is authorized to communicate directly with Arlene Mahon. Arlene Mahon must permit representatives of the Commission to interview any employee or other person affiliated with her who has agreed to such an interview. The person interviewed may have counsel present.

C. The Commission may use all other lawful means, including posing, through its representatives as consumers, suppliers, or other individuals or entities, to communicate with Arlene Mahon or any individual or entity affiliated with her, without the necessity of

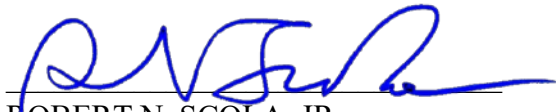
identification or prior notice. Nothing in this Order limits the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49, 57b-1.

D. Upon written request from a representative of the Commission, any consumer reporting agency must furnish consumer reports concerning Arlene Mahon, pursuant to Section 604(1) of the Fair Credit Reporting Act, 15 U.S.C. §1681b(a)(1).

**IX. RETENTION OF JURISDICTION**

IT IS FURTHER ORDERED that this Court retains jurisdiction of this matter for purposes of construction, modification, and enforcement of this Order.


**SO ORDERED** this 18 day of October, 2021.



ROBERT N. SCOLA, JR.  
UNITED STATES DISTRICT JUDGE

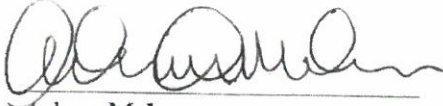
**SO STIPULATED AND AGREED:**

**FOR PLAINTIFF FEDERAL TRADE COMMISSION:**



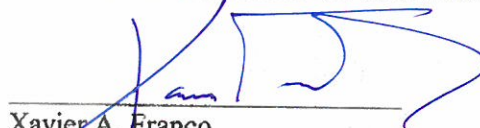
Sarah Waldrop, Special Bar No. A5502583  
(202) 326-3444; swaldrop@ftc.gov  
Sana Chaudhry, Special Bar No. A5502350  
(202) 326-2679; schaudhry@ftc.gov  
Christopher Erickson, Special Bar No. A5502434  
(202) 326-3671; cerickson@ftc.gov  
Federal Trade Commission  
600 Pennsylvania Ave. NW, CC 9528  
Washington, DC 20580  
Facsimile: (202) 326-3197  
Attorneys for Plaintiff, Federal Trade Commission

**DEFENDANT ARLENE MAHON:**

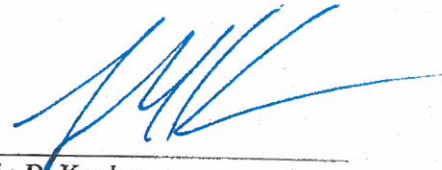


Arlene Mahon  
*Individually*

**FOR DEFENDANT ARLENE MAHON:**



Xavier A. Franco  
McArdle, Perez & Franco P.L.  
255 Alhambra Circle, Suite 925  
Coral Gables, FL 33134  
Tel: (305) 442-2214  
Fax: (305) 442-2291  
xfranco@mcper.com  
*Attorney for Defendant Arlene Mahon*



Justin B. Kaplan  
DiFalco Fernandez Kaplan, LLLP  
777 Brickell Ave., Suite 630  
Miami, FL 33131  
Tel: (305) 569-9800  
Fax: (866) 569-0666  
jkaplan@DFKfirm.com  
*Attorney for Defendant Arlene Mahon*