

Federal Trade Commission November 2022



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The National Do Not Call Registry

The National Do Not Call Registry provides an easy and efficient way for consumers to tell companies they don't want to receive most telemarketing sales calls. Robocalls that are sales calls are illegal whether a number is on the Registry or not, unless the caller has written permission from a consumer.

Since its inception in 2003, the Registry has continued to grow. As of September 30, 2022, there were 246 million active registrations. Consumers can register multiple phone numbers on the Registry by registering online at <u>donotcall.gov</u> or calling a toll-free number (888-382-1222) from the telephone numbers they wish to register. Telemarketers and sellers must remove numbers added to the Registry from their call lists at least every 31 days. Organizations can access the Registry at telemarketing.donotcall.gov.

If a company violates the Do Not Call rules, consumers can report the call to the Federal Trade Commission (FTC) online at <u>donotcall.gov</u> or by calling the toll free number. Law enforcement officials review these complaints, as well as consumer registration and telemarketer access information, through the Consumer Sentinel Network, a secure online database maintained by the FTC. For more information about Sentinel, visit <u>ftc.gov/sentinel</u>. Law enforcement personnel may join Sentinel at <u>register.consumersentinel.gov</u>.

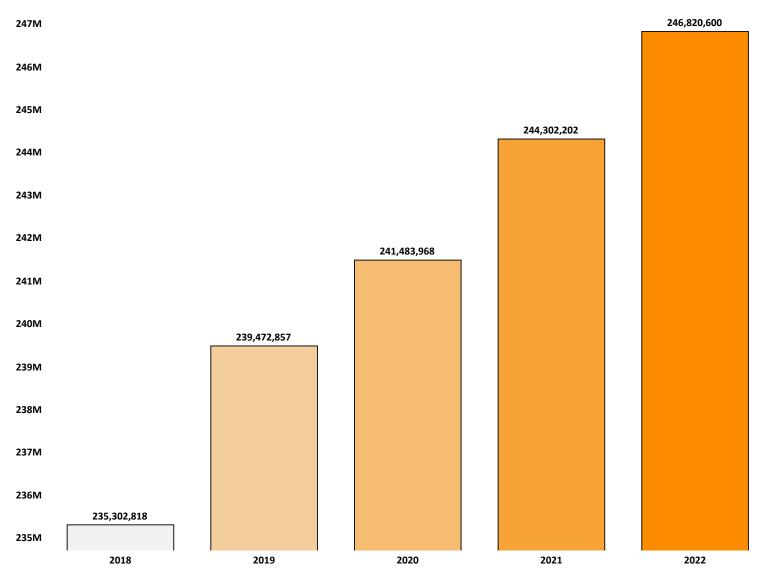
The Data Book

The *National Do Not Call Registry Data Book* contains statistical data about phone numbers on the Registry, telemarketers and sellers accessing phone numbers on the Registry, and complaints consumers submit to the FTC about telemarketers allegedly violating the Do Not Call rules. The FTC monitors the data for accuracy and occasionally makes modifications to address potential problems. Statistical data on complaints is based on unverified complaints reported by consumers, not on a consumer survey.

Inside the numbers

- When we report the total number of DNC complaints, we break it down to show how many
 were robocalls and how many came from live callers. With a few exceptions, telemarketing
 robocalls are illegal, whether or not a number is on the Do Not Call Registry. As always,
 when it's a live caller, we verify that the consumer's telephone number was registered on the
 DNC database before we take the complaint.
- Our online complaint form asks for the topic of the call.
 - Consumers can choose to report specific topics, such as reducing debt, vacation & timeshares, and several other categories. Not everyone who files a complaint reports a topic.
 - The Data Book does not include statistics where a consumer chose "Other," or topics less likely to violate the Do Not Call Rules, such as debt collection, political, or charitable calls.
- The Data Book includes a state-by-state analysis of DNC complaints. This is how we identify a consumer's state:
 - o If consumers report their state, we use the state they report.
 - o If consumers do not report their state, we use their area code.
 - o The state-by-state analysis also includes the top 10 topics consumers reported.
- The underlying data in the report is available on our open government site where we post our daily complaint data at: www.ftc.gov/data.
- States are ranked based on the number of registrations or complaints per 100,000 population.
 Complaint figures include the total number of FY 2022 complaints submitted to the FTC.
 Population estimates are based on 2020 U.S. Census population estimates (2016-2020
 American Community Survey 5-Year Estimates).
- For the purposes of this report, "active registrations" are those registrations consumers have placed on the Registry that have not been subsequently deleted by the consumer or removed by the FTC. The FTC removes numbers that have been disconnected and reassigned.

Active Registrations by Fiscal Year



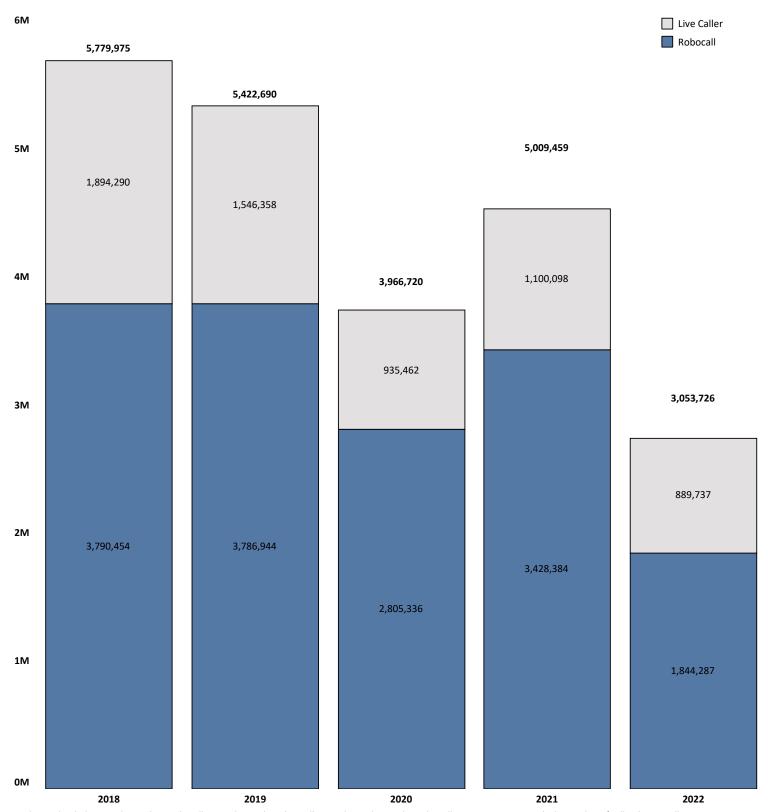
[&]quot;Active Registrations" reflect the total number of phone numbers registered on the National Do Not Call Registry for each fiscal year as of September 30, 2022.

Organizations Accessing the Registry by Fiscal Year

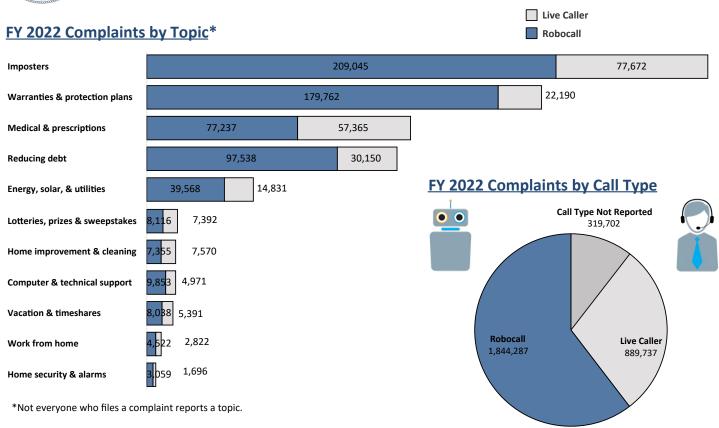
	2018	2019	2020	2021	2022
5 or Fewer Area Codes	15,045	12,525	10,420	9,595	8,502
Organizations Who Paid	2,163	2,014	1,952	2,000	2,116
Exempt Organizations	520	541	556	512	567
Total	17,728	15,080	12,928	12,107	11,185

Telemarketers and sellers can access up to five area codes on the Registry for free. To access more than five area codes, they must pay a fee. Organizations that are not selling goods or services are "exempt" and can access numbers on the Registry for free. This includes organizations asking for charitable contributions, raising money for political purposes, or conducting surveys. It also includes organizations calling **only** people they have an established business relationship with or who have given the organization written permission to call.

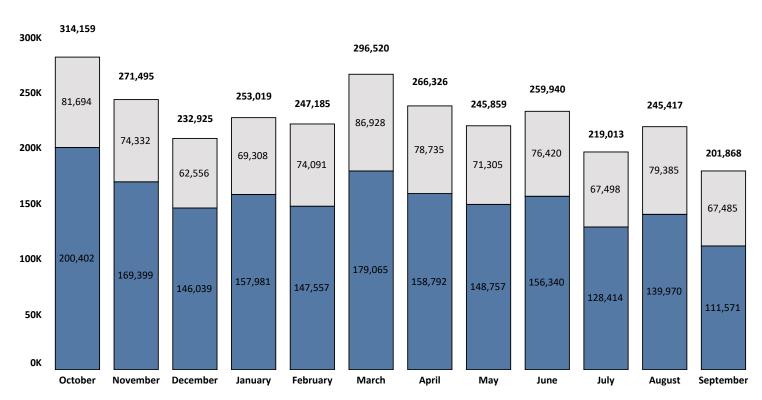
Complaints by Call Type and Fiscal Year



The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every year. The data is available at ftc.gov/data.

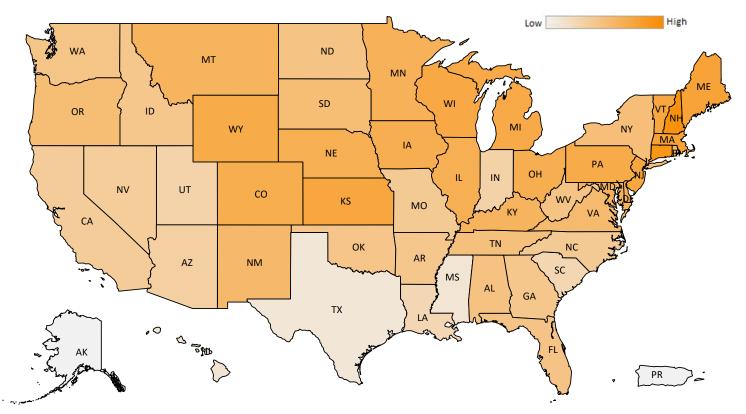


FY 2022 Complaints by Month



The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every month. The full data, as well as complaints reporting that the consumer asked the entity to stop calling, is available at ftc.gov/data.

State Rankings for National Do Not Call Registry Registrations per 100K Population

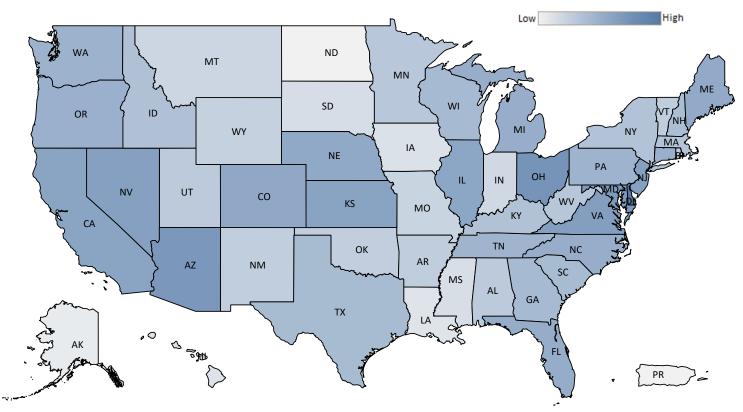


Rank	Consumer State	Active Registrations	Active Registrations per 100K Population
1	New Hampshire	1,296,267	95,648
2	Connecticut	3,348,722	93,787
3	Massachusetts	6,065,109	88,245
4	Maine	1,178,462	87,891
5	New Jersey	7,698,524	86,642
6	Kansas	2,520,559	86,539
7	Vermont	539,560	86,421
8	Wisconsin	4,967,080	85,536
9	Michigan	8,493,003	85,152
10	Pennsylvania	10,873,828	84,986
11	Wyoming	493,321	84,858
12	Colorado	4,762,887	83,781
13	Iowa	2,638,156	83,751
14	Ohio	9,752,206	83,529
15	Illinois	10,568,176	83,108
16	Nebraska	1,596,911	83,007
17	Minnesota	4,591,944	81,997
18	Delaware	789,303	81,567
19	Maryland	4,917,455	81,447
20	Montana	860,679	81,066
21	Rhode Island	856,908	81,009
22	Kentucky	3,609,888	80,904
23	New Mexico	1,653,620	78,856
24	Virginia	6,657,189	78,234
25	Oregon	3,222,082	77,151
26	South Dakota	677,254	77,019

Rank	Consumer State	Active Registrations	Active Registrations per 100K Population
27	New York	14,912,684	76,417
28	Tennessee	5,133,861	75,807
29	Alabama	3,662,211	74,843
30	North Dakota	567,766	74,667
31	West Virginia	1,347,606	74,559
32	Florida	15,769,186	74,324
33	Washington	5,534,591	73,672
34	Oklahoma	2,899,891	73,427
35	Idaho	1,278,362	72,867
36	Georgia	7,662,783	72,864
37	Arkansas	2,193,611	72,832
38	Missouri	4,384,696	71,597
39	North Carolina	7,427,396	71,512
40	California	27,724,128	70,462
41	Nevada	2,130,753	70,315
42	Arizona	4,953,878	69,053
43	Indiana	4,539,882	67,791
44	Utah	2,123,425	67,384
45	South Carolina	3,344,920	65,696
46	Louisiana	3,058,844	65,575
47	Hawaii	852,331	60,020
48	Mississippi	1,777,037	59,595
49	Texas	16,977,632	59,289
50	Alaska	399,728	54,238
	District of Columbia	685,894	97,709
	Puerto Rico	422,713	12,984

The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of active registrations per 100,000 population. Active registrations include all phone numbers on the National Do Not Call Registry as of September 30, 2022. Population estimates are based on 2020 U.S. Census population estimates.

State Rankings for National Do Not Call Registry Complaints per 100K Population



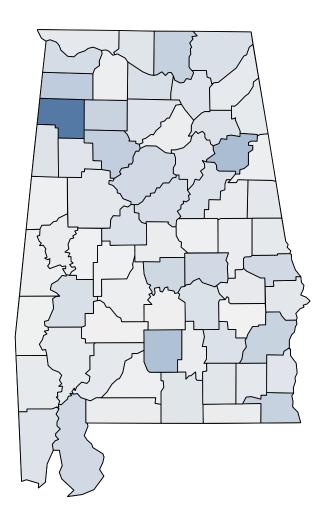
Rank	Consumer State	Complaints	Complaints per 100K Population
1	Delaware	14,875	1,537
2	Ohio	145,443	1,246
3	Arizona	86,550	1,206
4	Maryland	71,244	1,180
5	Virginia	97,337	1,144
6	New Jersey	99,763	1,123
7	Nevada	33,987	1,122
8	Kansas	31,980	1,098
9	California	426,167	1,083
10	Illinois	135,738	1,067
11	Colorado	59,200	1,041
12	Nebraska	19,932	1,036
13	Maine	13,730	1,024
14	Florida	211,635	997
15	Michigan	98,720	990
16	North Carolina	102,644	988
17	Connecticut	34,781	974
18	Oregon	40,093	960
19	Washington	71,224	948
20	Pennsylvania	119,510	934
21	Tennessee	62,564	924
22	Wisconsin	51,000	878
23	Georgia	92,200	877
24	Texas	249,984	873
25	South Carolina	44,285	870
26	New Hampshire	11.340	837

Rank	Consumer State	Complaints	Complaints per 100K Population
27	Idaho	14,193	809
28	Kentucky	35,656	799
29	New York	154,845	793
30	Massachusetts	53,755	782
31	West Virginia	13,785	763
32	Minnesota	42,455	758
33	Alabama	35,672	729
34	Utah	22,804	724
35	Rhode Island	7,608	719
36	Arkansas	21,209	704
37	Vermont	4,380	702
38	New Mexico	14,567	695
39	Oklahoma	27,147	687
40	Wyoming	3,856	663
41	Missouri	39,224	640
42	Montana	6,640	625
43	Indiana	40,653	607
44	South Dakota	4,970	565
45	Mississippi	16,671	559
46	Iowa	16,862	535
47	Hawaii	7,351	518
48	Louisiana	23,817	511
49	Alaska	3,345	454
50	North Dakota	3,032	399
	District of Columbia	6,167	879
	Puerto Rico	2,818	87

The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of complaints per 100,000 population. Complaints include the total number of FY 2022 complaints submitted to the FTC. Population estimates are based on 2020 U.S. Census population estimates.

Alabama

Complaints by County

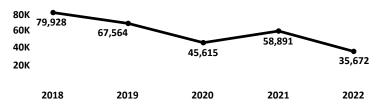


State Totals

Complaints: 35,672 (#33 nationally, per 100K population)

Active Registrations: 3,662,211 (#29 nationally, per 100K population)

Complaints by Fiscal Year

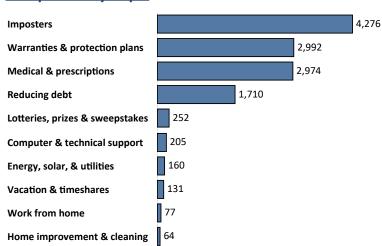


Active Registrations by Fiscal Year

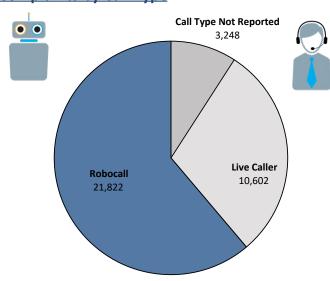
		_			
3M 3	,487,166	3,553,161	3,582,261	3,624,168	3,662,211
2M					
1M					
OM					
	2018	2019	2020	2021	2022



Complaints by Topic*

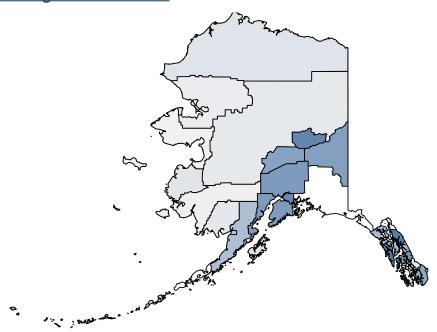


*Not everyone who files a complaint reports a topic.



Alaska

Complaints by Borough or Census Area



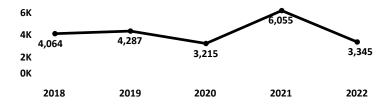


State Totals

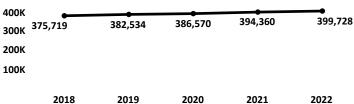
Complaints: 3,345 (#49 nationally, per 100K population)

Active Registrations: 399,728 (#50 nationally, per 100K population)

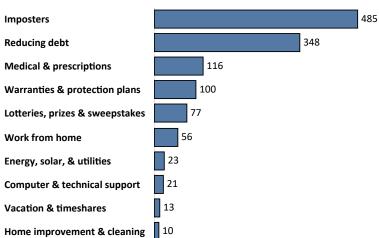
Complaints by Fiscal Year

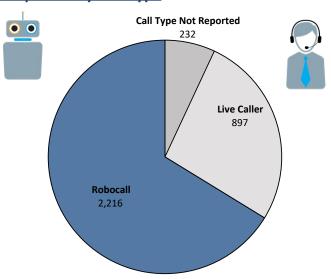


Active Registrations by Fiscal Year



Complaints by Topic*





^{*}Not everyone who files a complaint reports a topic.

Arizona

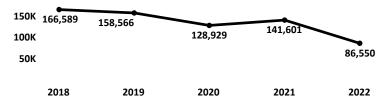
Complaints by County

State Totals

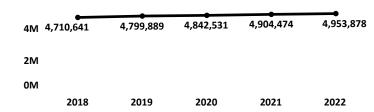
Complaints: 86,550 (#3 nationally, per 100K population)

Active Registrations: 4,953,878 (#42 nationally, per 100K population)

Complaints by Fiscal Year

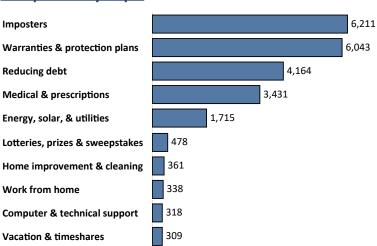


Active Registrations by Fiscal Year

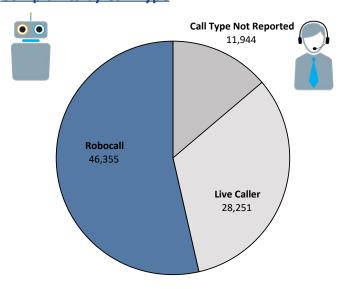




Complaints by Topic*

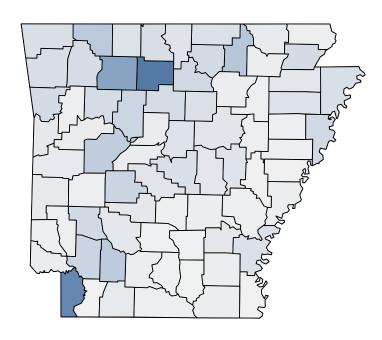


*Not everyone who files a complaint reports a topic.



Arkansas

Complaints by County



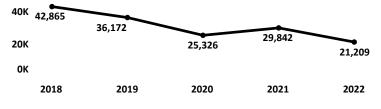


State Totals

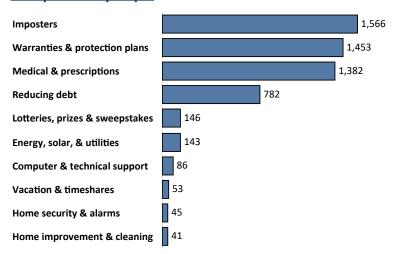
Complaints: 21,209 (#36 nationally, per 100K population)

Active Registrations: 2,193,611 (#37 nationally, per 100K population)

Complaints by Fiscal Year

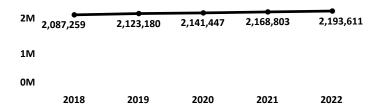


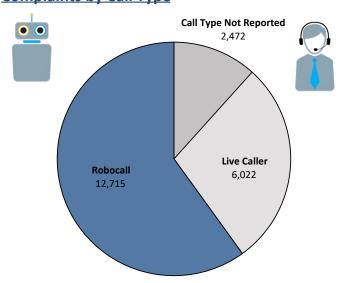
Complaints by Topic*



*Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year





California

Complaints by County

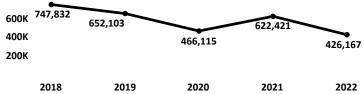
State Totals

Complaints: 426,167 (#9 nationally, per 100K population)

Active Registrations: 27,724,128 (#40 nationally, per 100K population)

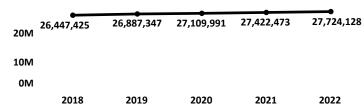


Complaints by Fiscal Year



Active Registrations by Fiscal Year

Complaints by Call Type



Call Type Not Reported

35,953



Complaints by Topic*

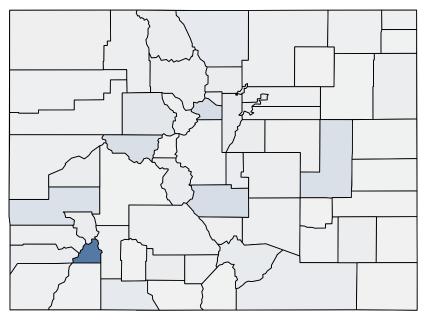
42,750 Warranties & protection plans 41,883 Imposters **Reducing debt** 16,678 Energy, solar, & utilities 12,636 10,110 **Medical & prescriptions** 6,260 Home improvement & cleaning Vacation & timeshares 1,964 1,953 Computer & technical support 1,846 Lotteries, prizes & sweepstakes Work from home 1,105

Robocall 281,520

^{*}Not everyone who files a complaint reports a topic.

Colorado

Complaints by County



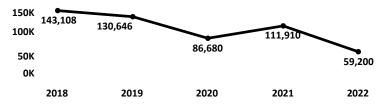


State Totals

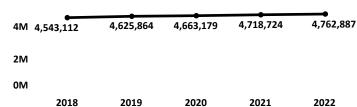
Complaints: 59,200 (#11 nationally, per 100K population)

Active Registrations: 4,762,887 (#12 nationally, per 100K population)

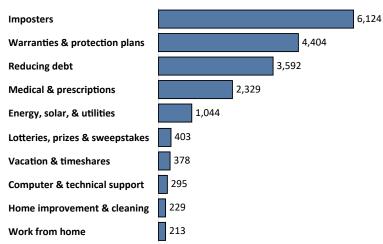
Complaints by Fiscal Year

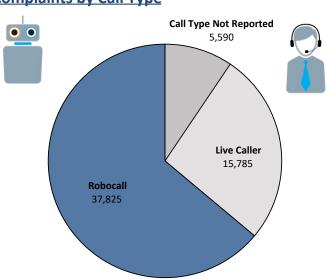


Active Registrations by Fiscal Year



Complaints by Topic*

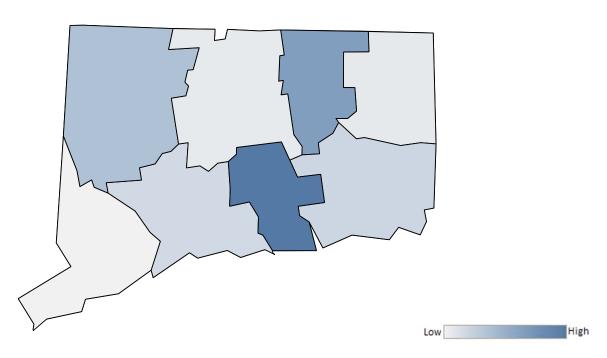




^{*}Not everyone who files a complaint reports a topic.

Connecticut

Complaints by County

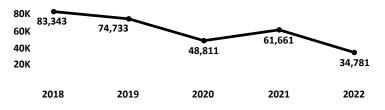


State Totals

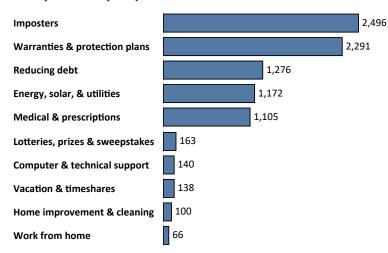
Complaints: 34,781 (#17 nationally, per 100K population)

Active Registrations: 3,348,722 (#2 nationally, per 100K population)

Complaints by Fiscal Year

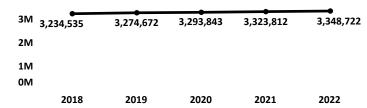


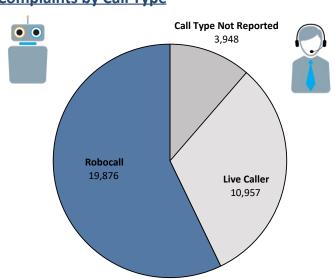
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

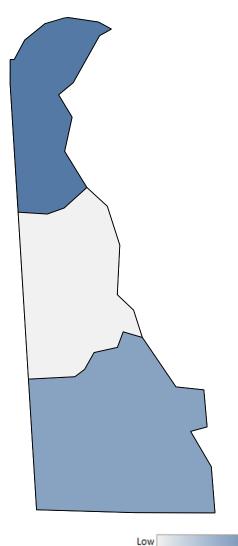
Active Registrations by Fiscal Year





Delaware

Complaints by County

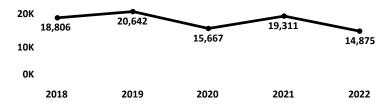


State Totals

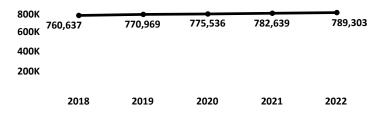
Complaints: 14,875 (#1 nationally, per 100K population)

Active Registrations: 789,303 (#18 nationally, per 100K population)

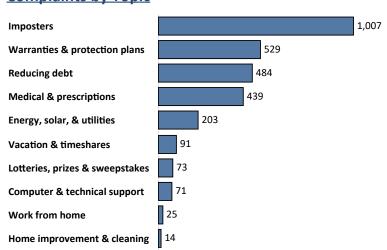
Complaints by Fiscal Year

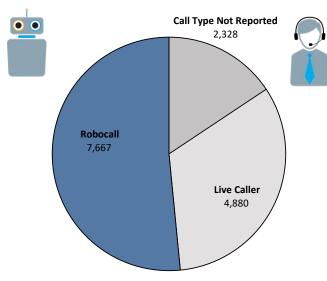


Active Registrations by Fiscal Year



Complaints by Topic*





^{*}Not everyone who files a complaint reports a topic.

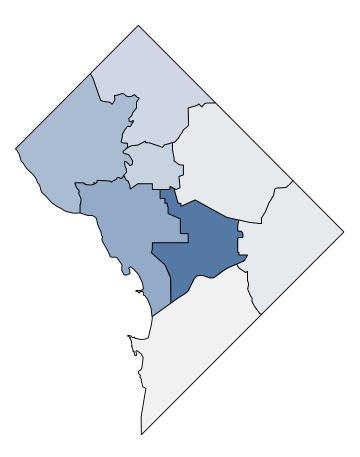
District of Columbia

Complaints by Ward

District of Columbia Totals

Complaints: 6,167 (Not Ranked)

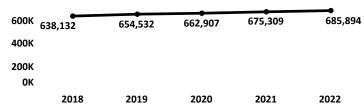
Active Registrations: 685,894 (Not Ranked)



Complaints by Fiscal Year

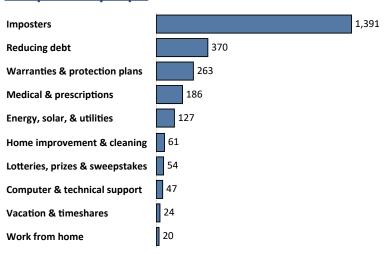


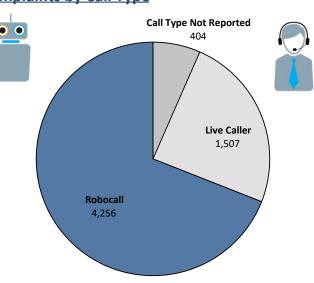
Active Registrations by Fiscal Year





Complaints by Topic*

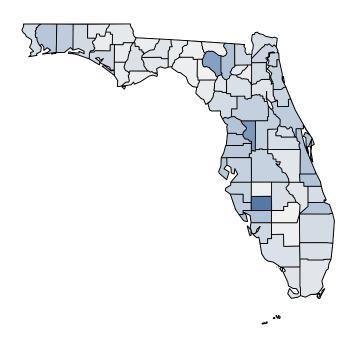




^{*}Not everyone who files a complaint reports a topic.

Florida

Complaints by County



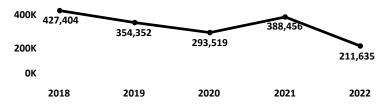


State Totals

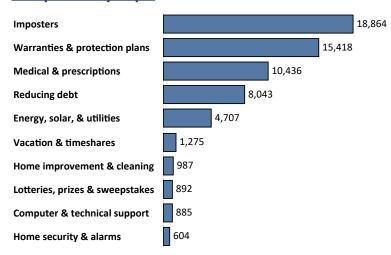
Complaints: 211,635 (#14 nationally, per 100K population)

Active Registrations: 15,769,186 (#32 nationally, per 100K population)

Complaints by Fiscal Year

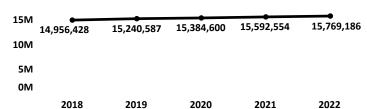


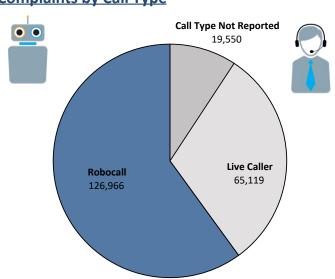
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year





Georgia

Complaints by County

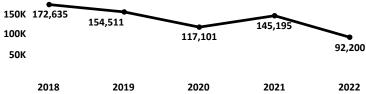
State Totals

Complaints: 92,200 (#23 nationally, per 100K population)

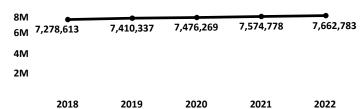
Active Registrations: 7,662,783 (#36 nationally, per 100K population)



Complaints by Fiscal Year



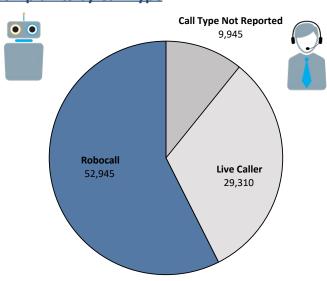
Active Registrations by Fiscal Year





Complaints by Topic*

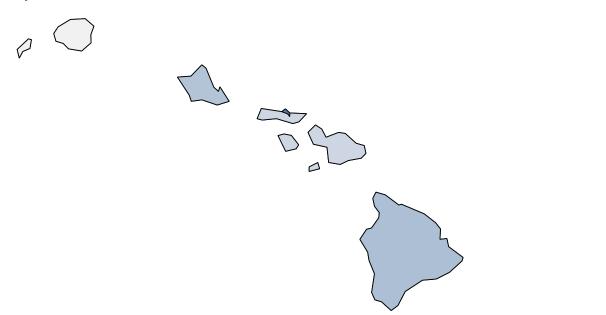
7,285 **Imposters** 6,451 Warranties & protection plans **Medical & prescriptions** 4,849 3,451 **Reducing debt** 641 Energy, solar, & utilities Lotteries, prizes & sweepstakes Computer & technical support 353 340 Vacation & timeshares 309 Home security & alarms Home improvement & cleaning



^{*}Not everyone who files a complaint reports a topic.

Hawaii

Complaints by County

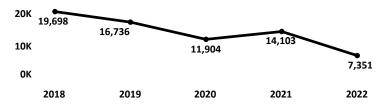


State Totals

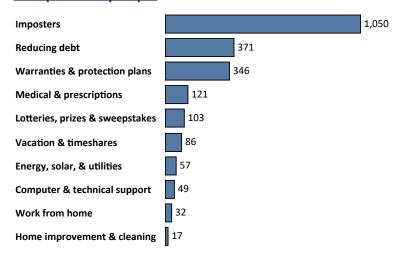
Complaints: 7,351 (#47 nationally, per 100K population)

Active Registrations: 852,331 (#47 nationally, per 100K population)

Complaints by Fiscal Year

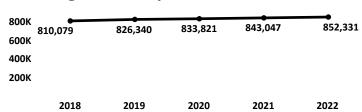


Complaints by Topic*



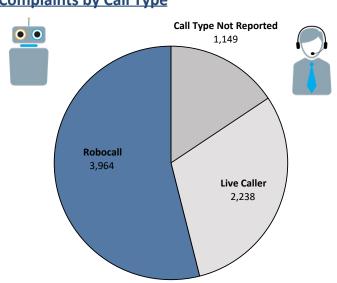
^{*}Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year



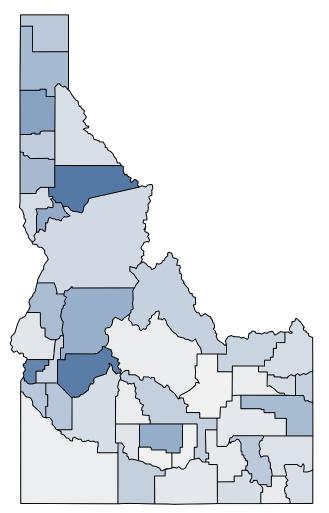
Low

High



Idaho

Complaints by County

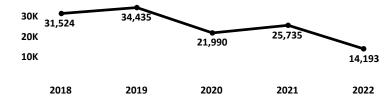


State Totals

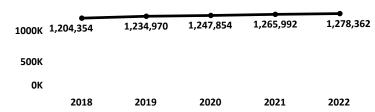
Complaints: 14,193 (#27 nationally, per 100K population)

Active Registrations: 1,278,362 (#35 nationally, per 100K population)

Complaints by Fiscal Year

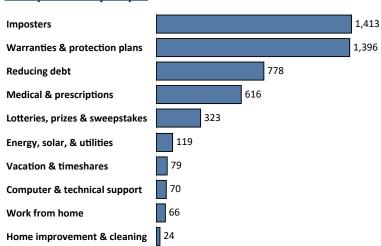


Active Registrations by Fiscal Year

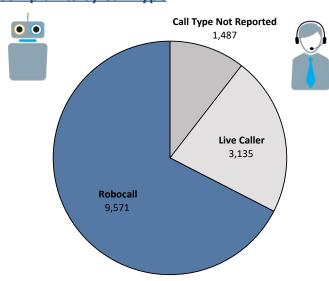




Complaints by Topic*

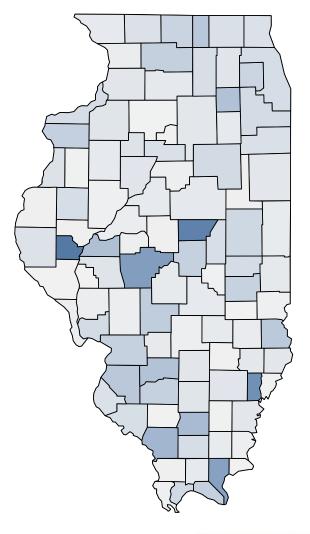


*Not everyone who files a complaint reports a topic.



Illinois

Complaints by County

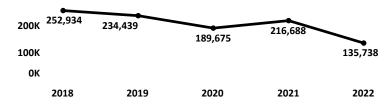


State Totals

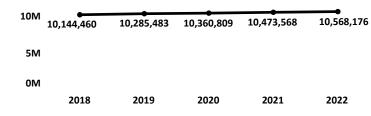
Complaints: 135,738 (#10 nationally, per 100K population)

Active Registrations: 10,568,176 (#15 nationally, per 100K population)

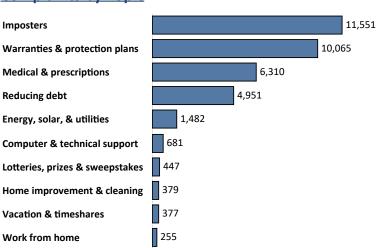
Complaints by Fiscal Year



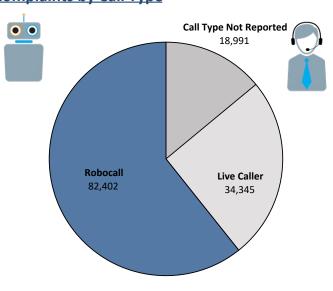
Active Registrations by Fiscal Year



Complaints by Topic*

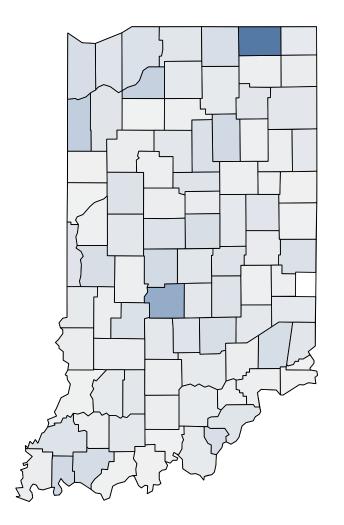


*Not everyone who files a complaint reports a topic.



Indiana

Complaints by County

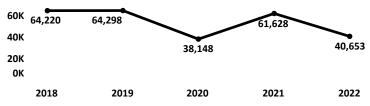


State Totals

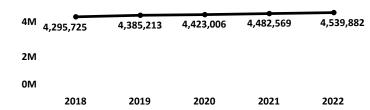
Complaints: 40,653 (#43 nationally, per 100K population)

Active Registrations: 4,539,882 (#43 nationally, per 100K population)

Complaints by Fiscal Year

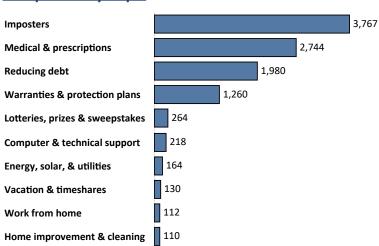


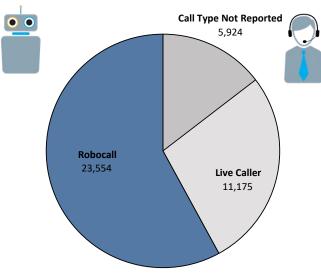
Active Registrations by Fiscal Year





Complaints by Topic*

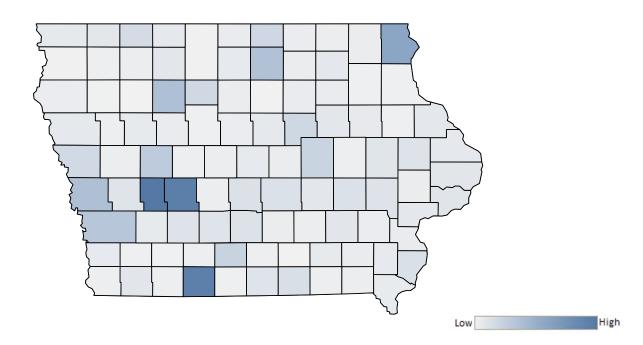




^{*}Not everyone who files a complaint reports a topic.

Iowa

Complaints by County

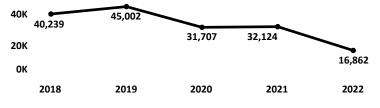


State Totals

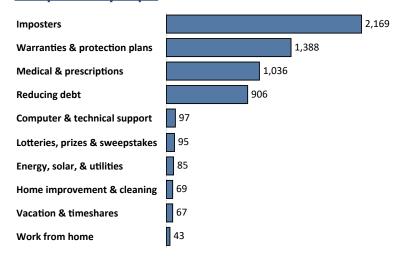
Complaints: 16,862 (#46 nationally, per 100K population)

Active Registrations: 2,638,156 (#13 nationally, per 100K population)

Complaints by Fiscal Year

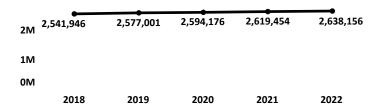


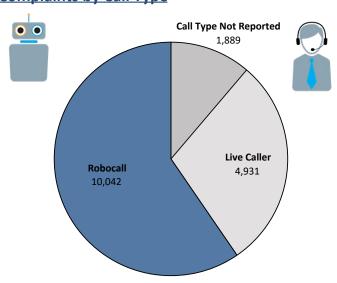
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

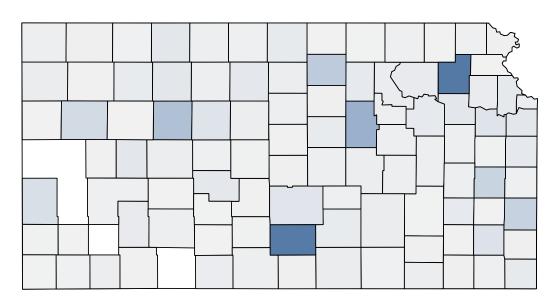
Active Registrations by Fiscal Year





Kansas

Complaints by County



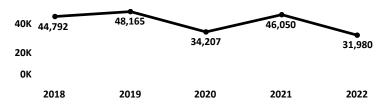


State Totals

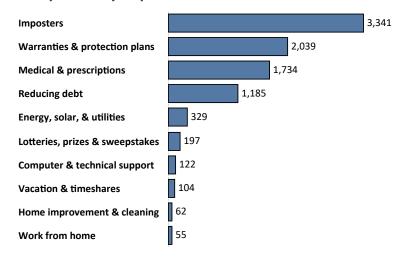
Complaints: 31,980 (#8 nationally, per 100K population)

Active Registrations: 2,520,559 (#6 nationally, per 100K population)

Complaints by Fiscal Year

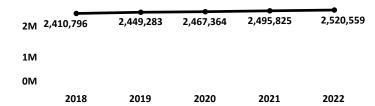


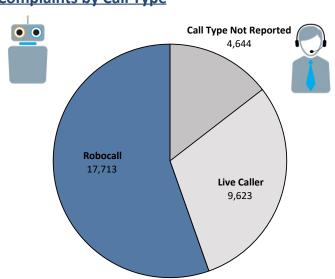
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

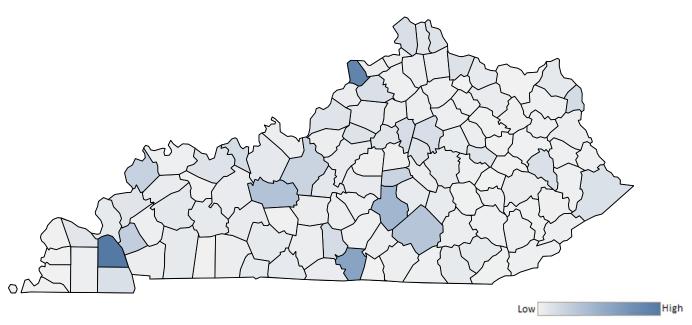
Active Registrations by Fiscal Year





Kentucky

Complaints by County

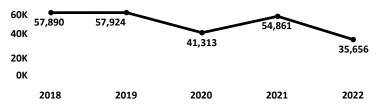


State Totals

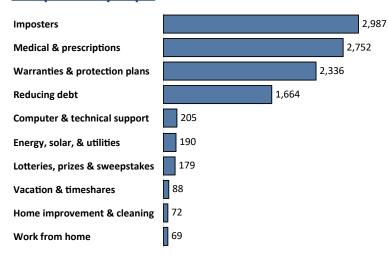
Complaints: 35,656 (#28 nationally, per 100K population)

Active Registrations: 3,609,888 (#22 nationally, per 100K population)

Complaints by Fiscal Year

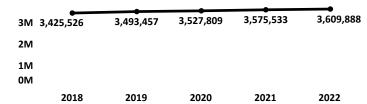


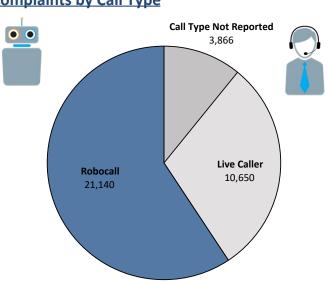
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

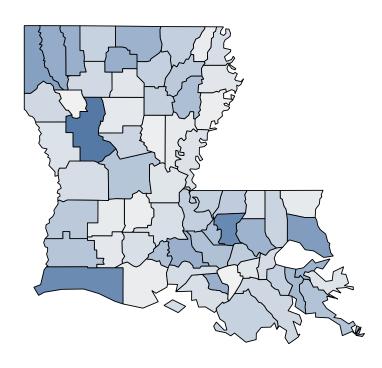
Active Registrations by Fiscal Year





Louisiana

Complaints by Parish



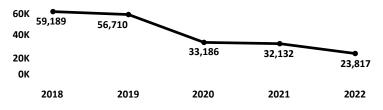


State Totals

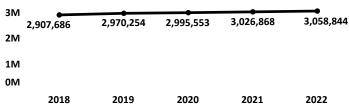
Complaints: 23,817 (#48 nationally, per 100K population)

Active Registrations: 3,058,844 (#46 nationally, per 100K population)

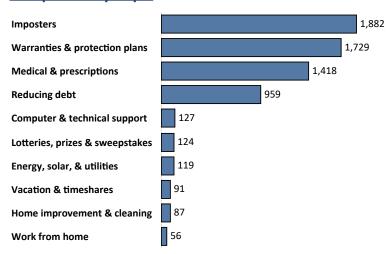
Complaints by Fiscal Year

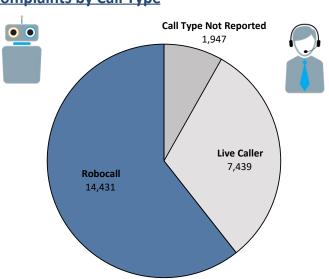


Active Registrations by Fiscal Year



Complaints by Topic*

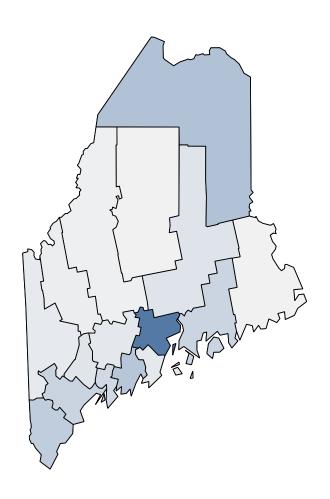




^{*}Not everyone who files a complaint reports a topic.

Maine

Complaints by County

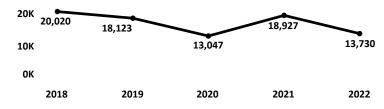


State Totals

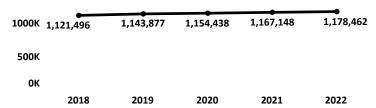
Complaints: 13,730 (#13 nationally, per 100K population)

Active Registrations: 1,178,462 (#4 nationally, per 100K population)

Complaints by Fiscal Year

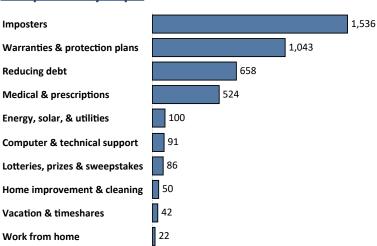


Active Registrations by Fiscal Year

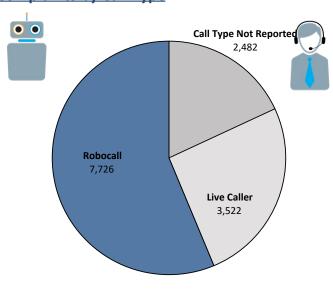




Complaints by Topic*

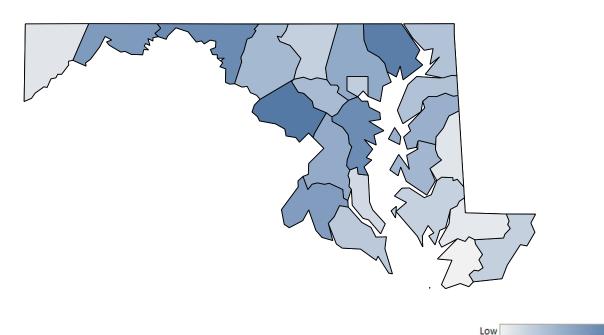


*Not everyone who files a complaint reports a topic.



Maryland

Complaints by County

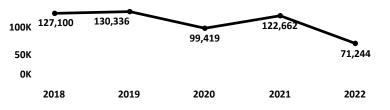


State Totals

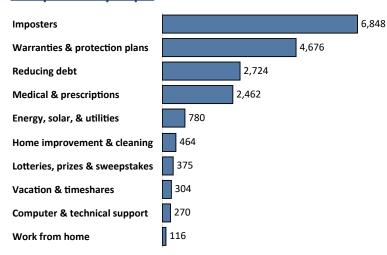
Complaints: 71,244 (#4 nationally, per 100K population)

Active Registrations: 4,917,455 (#19 nationally, per 100K population)

Complaints by Fiscal Year

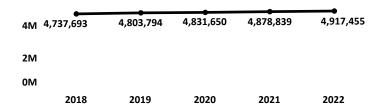


Complaints by Topic*

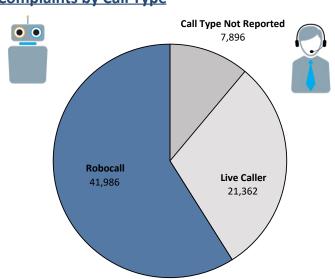


^{*}Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year

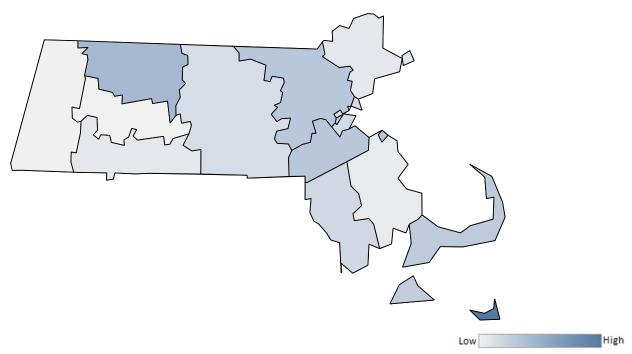


High



Massachusetts

Complaints by County

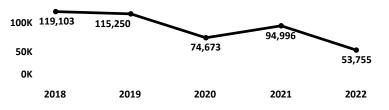


State Totals

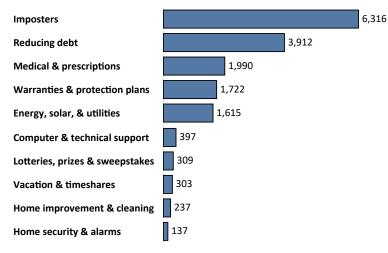
Complaints: 53,755 (#30 nationally, per 100K population)

Active Registrations: 6,065,109 (#3 nationally, per 100K population)

Complaints by Fiscal Year

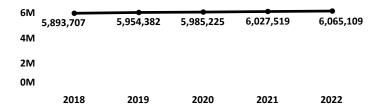


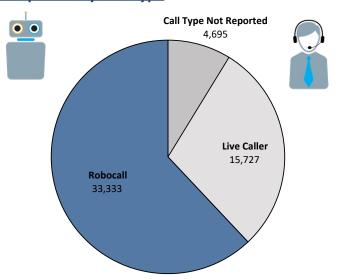
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year





Michigan

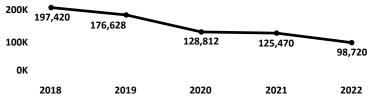
Complaints by County

State Totals

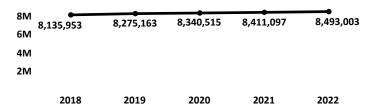
Complaints: 98,720 (#15 nationally, per 100K population)

Active Registrations: 8,493,003 (#9 nationally, per 100K population)

Complaints by Fiscal Year

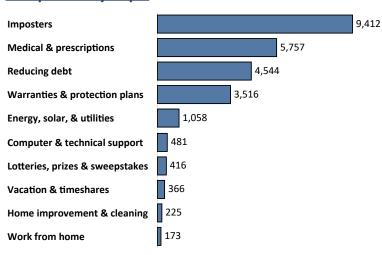


Active Registrations by Fiscal Year

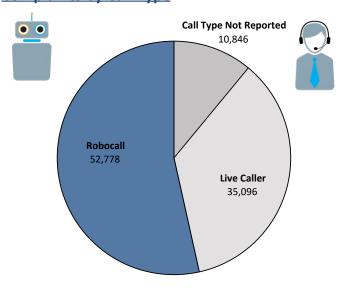




Complaints by Topic*



*Not everyone who files a complaint reports a topic.



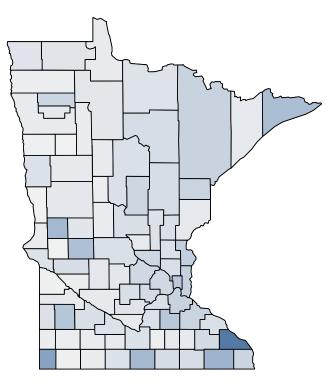
Minnesota

Complaints by County

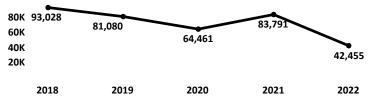
State Totals

Complaints: 42,455 (#32 nationally, per 100K population)

Active Registrations: 4,591,944 (#17 nationally, per 100K population)



Complaints by Fiscal Year



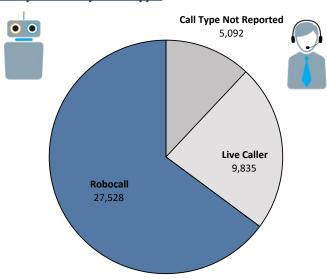
Active Registrations by Fiscal Year

	_	_			
4M 4	,404,606	4,475,302	4,507,224	4,557,018	4,591,944
2M					
0M					
	2018	2019	2020	2021	2022



Complaints by Topic*

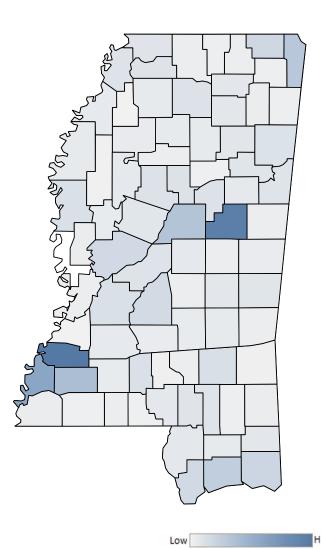
4,132 **Imposters** 3,520 Warranties & protection plans **Reducing debt** 1,962 1,434 **Medical & prescriptions** 275 Lotteries, prizes & sweepstakes 248 Computer & technical support Energy, solar, & utilities 227 202 Home improvement & cleaning 195 **Vacation & timeshares** Work from home 127



^{*}Not everyone who files a complaint reports a topic.

Mississippi

Complaints by County

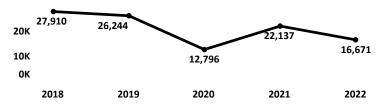


State Totals

Complaints: 16,671 (#45 nationally, per 100K population)

Active Registrations: 1,777,037 (#48 nationally, per 100K population)

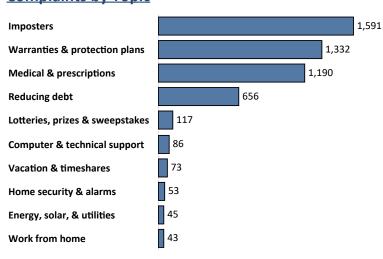
Complaints by Fiscal Year

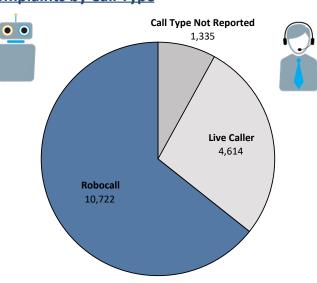


Active Registrations by Fiscal Year

1500K 1,684,79	1,720,338	1,734,038	1,756,228	1,777,037
1000K				
500K				
0K				
201	18 2019	2020	2021	2022

Complaints by Topic*

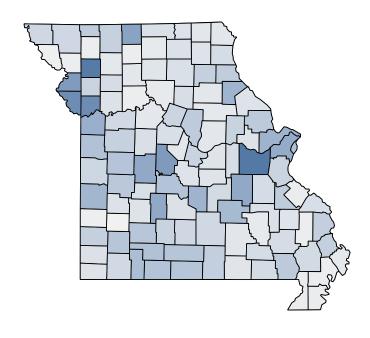




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Missouri

Complaints by County



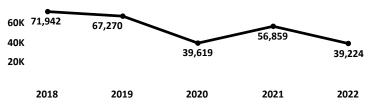


State Totals

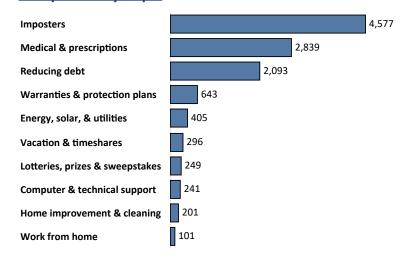
Complaints: 39,224 (#41 nationally, per 100K population)

Active Registrations: 4,384,696 (#38 nationally, per 100K population)

Complaints by Fiscal Year

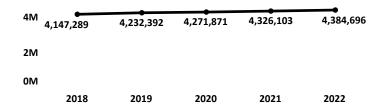


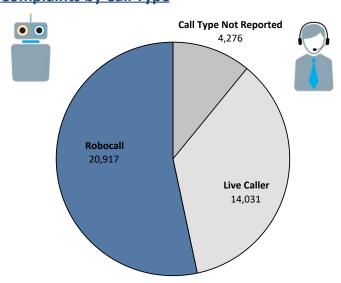
Complaints by Topic*



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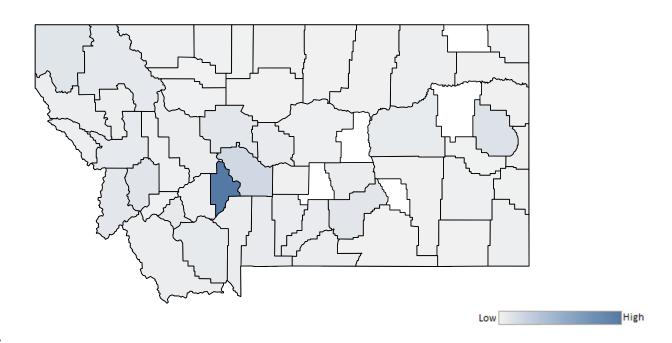
Active Registrations by Fiscal Year





Montana

Complaints by County

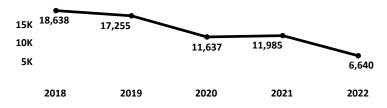


State Totals

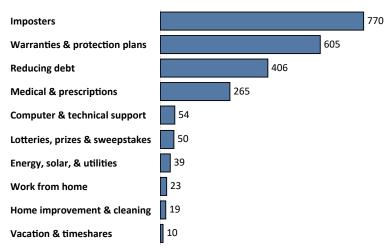
Complaints: 6,640 (#42 nationally, per 100K population)

Active Registrations: 860,679 (#20 nationally, per 100K population)

Complaints by Fiscal Year

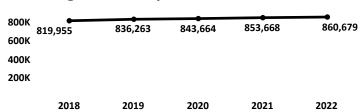


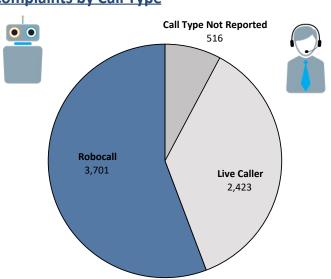
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

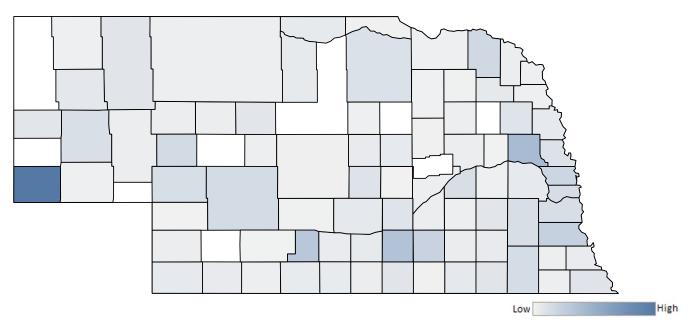
Active Registrations by Fiscal Year





Nebraska

Complaints by County

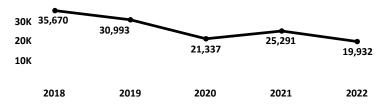


State Totals

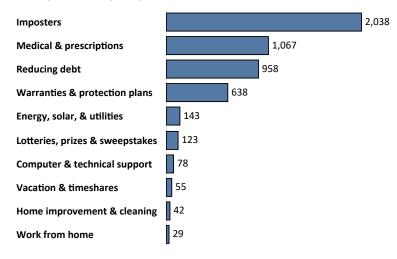
Complaints: 19,932 (#12 nationally, per 100K population)

Active Registrations: 1,596,911 (#16 nationally, per 100K population)

Complaints by Fiscal Year

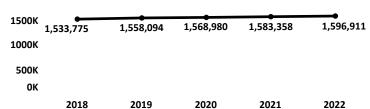


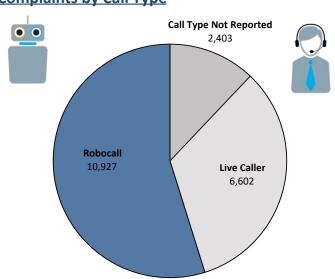
Complaints by Topic*



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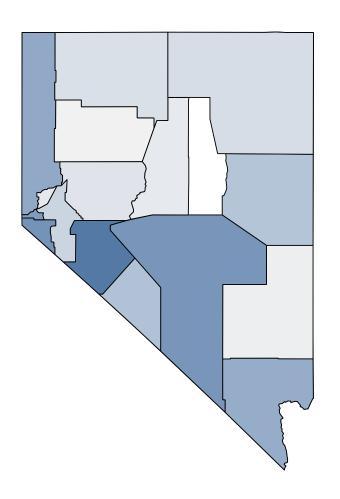
Active Registrations by Fiscal Year





Nevada

Complaints by County

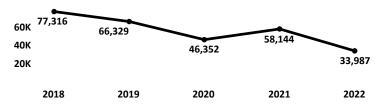


State Totals

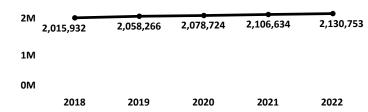
Complaints: 33,987 (#7 nationally, per 100K population)

Active Registrations: 2,130,753 (#41 nationally, per 100K population)

Complaints by Fiscal Year

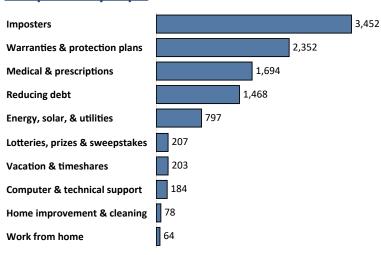


Active Registrations by Fiscal Year

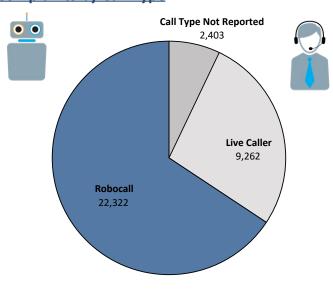




Complaints by Topic*

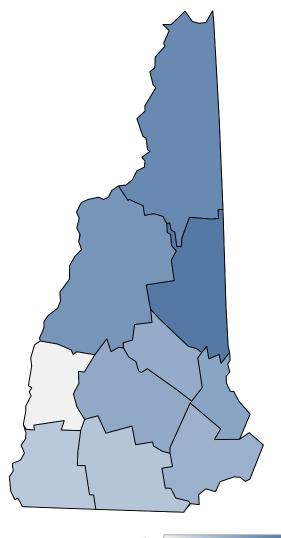


*Not everyone who files a complaint reports a topic.



New Hampshire

Complaints by County

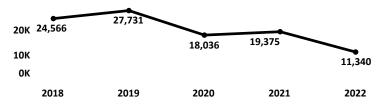


State Totals

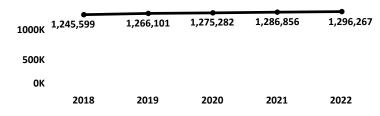
Complaints: 11,340 (#26 nationally, per 100K population)

Active Registrations: 1,296,267 (#1 nationally, per 100K population)

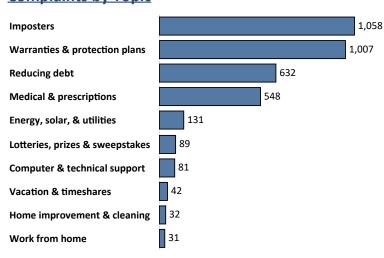
Complaints by Fiscal Year

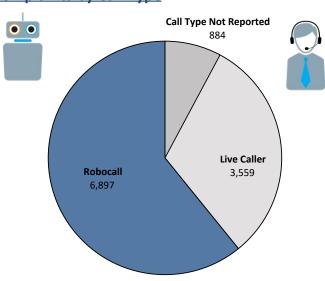


Active Registrations by Fiscal Year



Complaints by Topic*

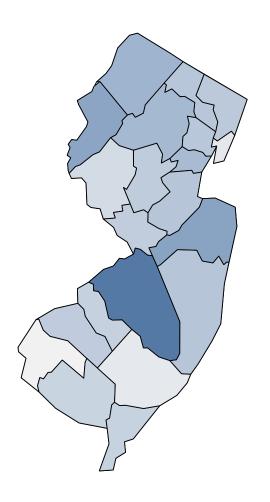




^{*}Not everyone who files a complaint reports a topic.

New Jersey

Complaints by County

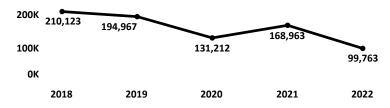


State Totals

Complaints: 99,763 (#6 nationally, per 100K population)

Active Registrations: 7,698,524 (#5 nationally, per 100K population)

Complaints by Fiscal Year

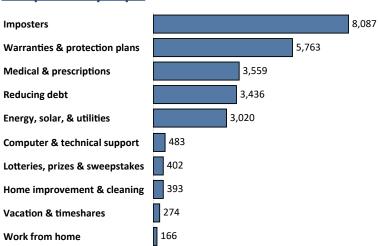


Active Registrations by Fiscal Year

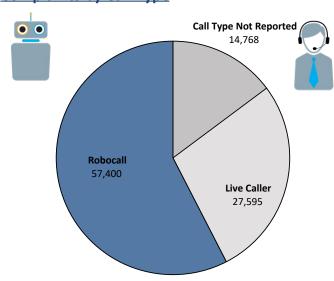
8M 6M ^{7,6}	453,121	7,543,587	7,582,629	7,644,925	7,698,524
4M					
2M					
	2018	2019	2020	2021	2022



Complaints by Topic*



*Not everyone who files a complaint reports a topic.



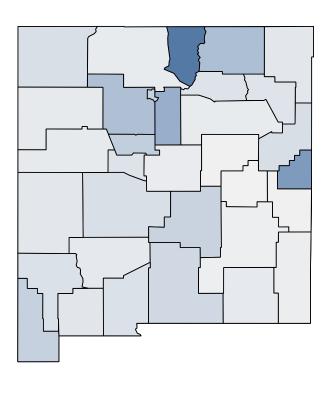
New Mexico

Complaints by County

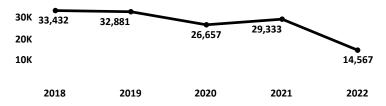
State Totals

Complaints: 14,567 (#38 nationally, per 100K population)

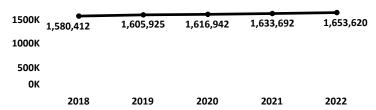
Active Registrations: 1,653,620 (#23 nationally, per 100K population)



Complaints by Fiscal Year



Active Registrations by Fiscal Year

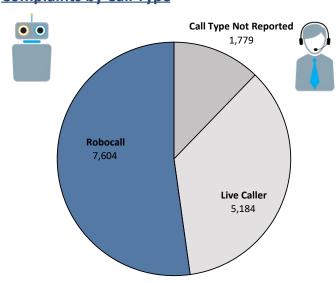




Complaints by Topic*

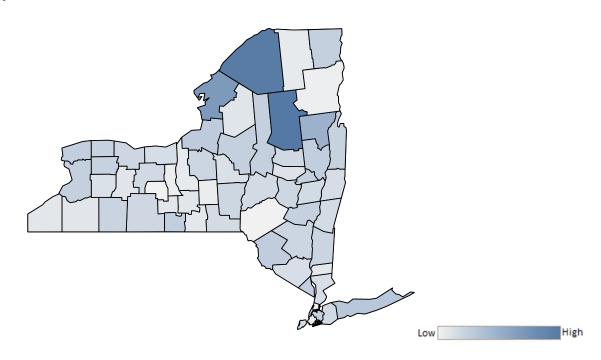
1,356 **Imposters** 833 Warranties & protection plans **Reducing debt** 820 **Medical & prescriptions** 744 185 Energy, solar, & utilities 126 Lotteries, prizes & sweepstakes Computer & technical support Vacation & timeshares Work from home Home improvement & cleaning 18

*Not everyone who files a complaint reports a topic.



New York

Complaints by County

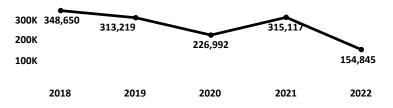


State Totals

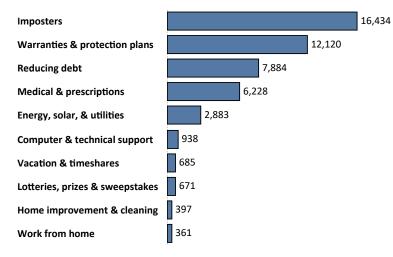
Complaints: 154,845 (#29 nationally, per 100K population)

Active Registrations: 14,912,684 (#27 nationally, per 100K population)

Complaints by Fiscal Year

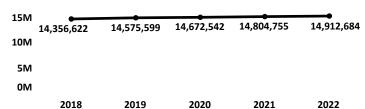


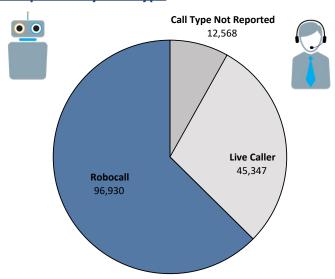
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

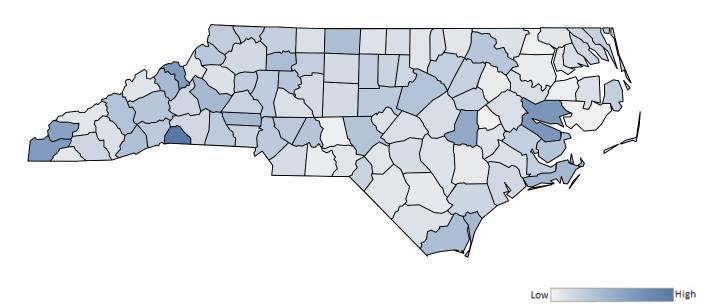
Active Registrations by Fiscal Year





North Carolina

Complaints by County

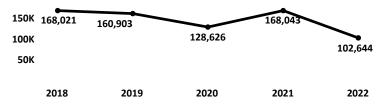


State Totals

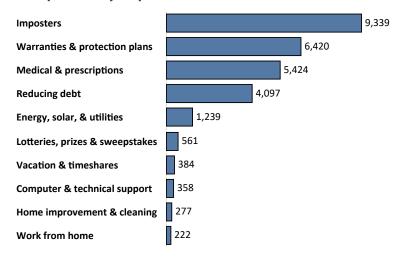
Complaints: 102,644 (#16 nationally, per 100K population)

Active Registrations: 7,427,396 (#39 nationally, per 100K population)

Complaints by Fiscal Year

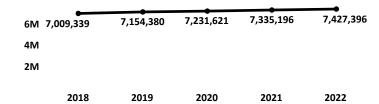


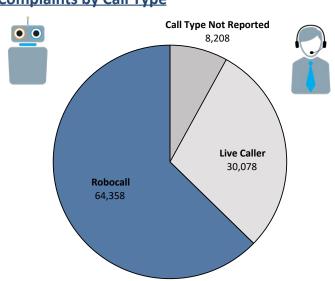
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

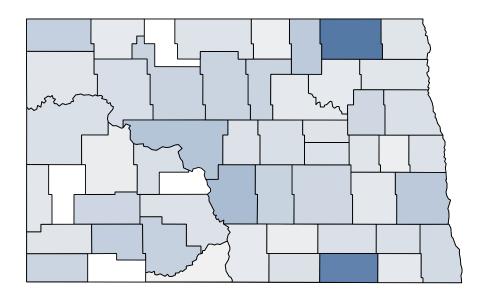
Active Registrations by Fiscal Year





North Dakota

Complaints by County



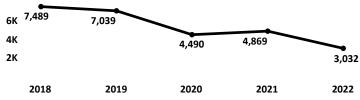


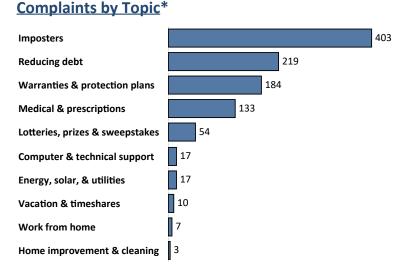
State Totals

Complaints: 3,032 (#50 nationally, per 100K population)

Active Registrations: 567,766 (#30 nationally, per 100K population)

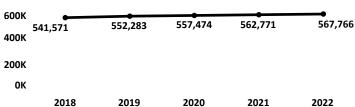
Complaints by Fiscal Year





^{*}Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year





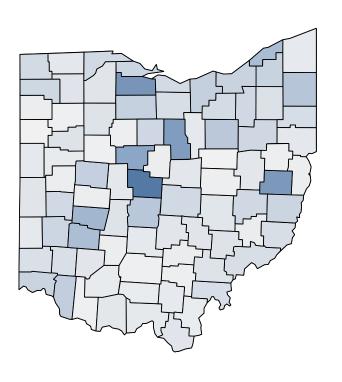
Ohio

Complaints by County

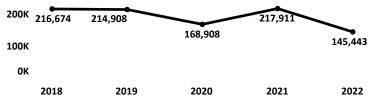
State Totals

Complaints: 145,443 (#2 nationally, per 100K population)

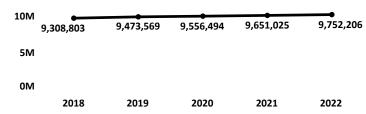
Active Registrations: 9,752,206 (#14 nationally, per 100K population)



Complaints by Fiscal Year



Active Registrations by Fiscal Year

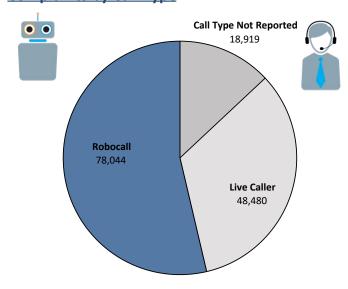




Complaints by Topic*

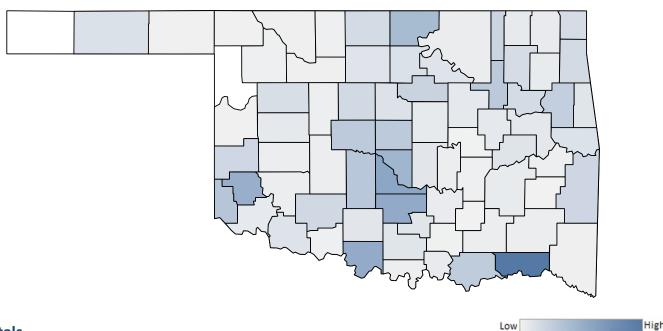
11,785 **Imposters** 6,971 **Medical & prescriptions Reducing debt** 4,441 4,260 Energy, solar, & utilities 2,560 Warranties & protection plans 586 Lotteries, prizes & sweepstakes Computer & technical support 444 Vacation & timeshares 304 Work from home Home security & alarms 233

*Not everyone who files a complaint reports a topic.



Oklahoma

Complaints by County

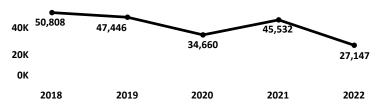


State Totals

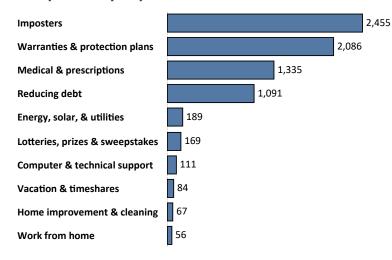
Complaints: 27,147 (#39 nationally, per 100K population)

Active Registrations: 2,899,891 (#34 nationally, per 100K population)

Complaints by Fiscal Year

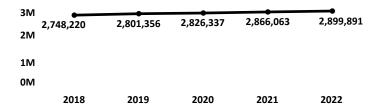


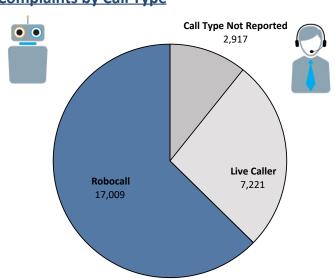
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

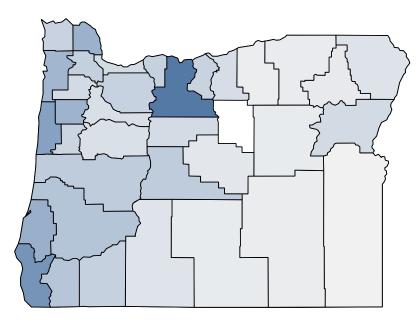
Active Registrations by Fiscal Year





Oregon

Complaints by County



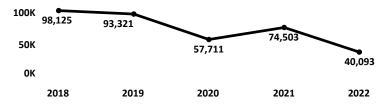


State Totals

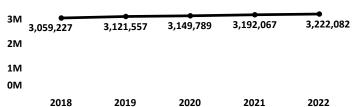
Complaints: 40,093 (#18 nationally, per 100K population)

Active Registrations: 3,222,082 (#25 nationally, per 100K population)

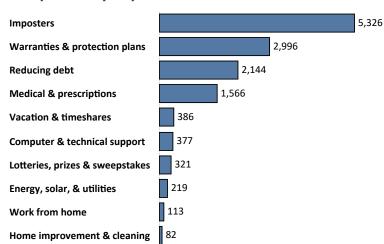
Complaints by Fiscal Year

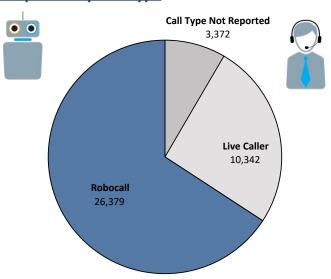


Active Registrations by Fiscal Year



Complaints by Topic*

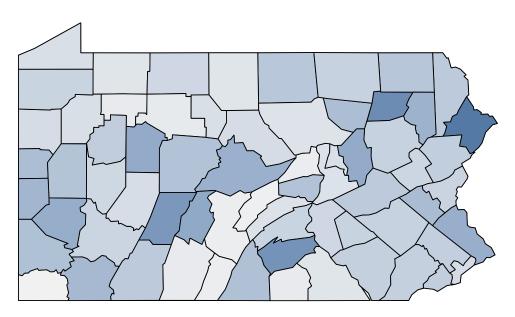




^{*}Not everyone who files a complaint reports a topic.

Pennsylvania

Complaints by County



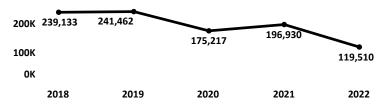


State Totals

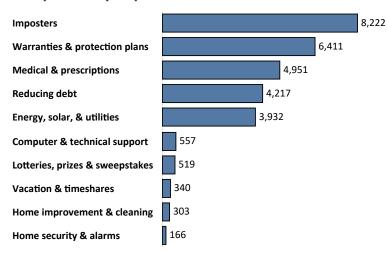
Complaints: 119,510 (#20 nationally, per 100K population)

Active Registrations: 10,873,828 (#10 nationally, per 100K population)

Complaints by Fiscal Year

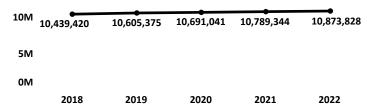


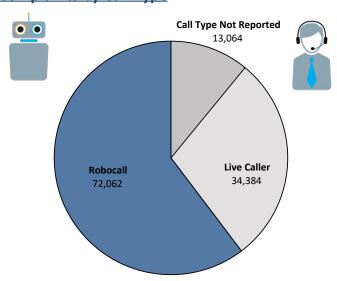
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

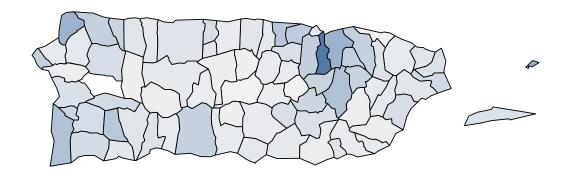
Active Registrations by Fiscal Year





Puerto Rico

Complaints by Municipality





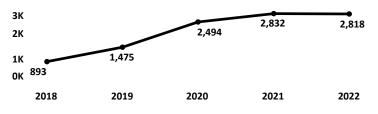
Complaints: 2,818 (Not Ranked)

Puerto Rico Totals

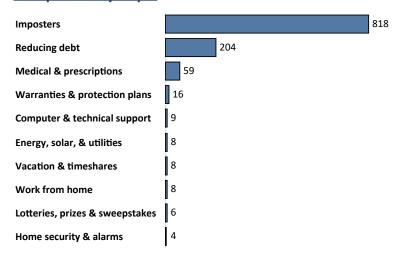
 ∇

Active Registrations: 422,713 (Not Ranked)

Complaints by Fiscal Year

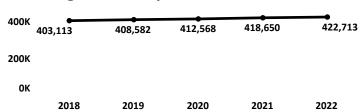


Complaints by Topic*



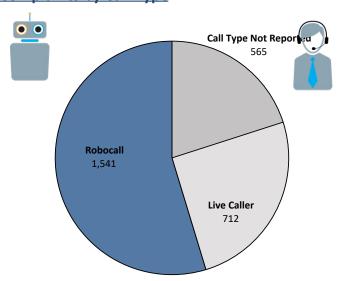
^{*}Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year



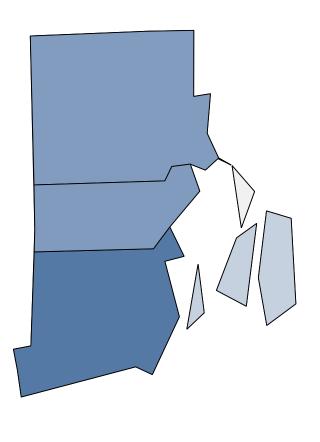
Low

High



Rhode Island

Complaints by County

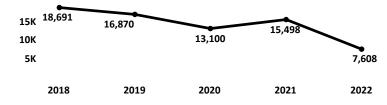


State Totals

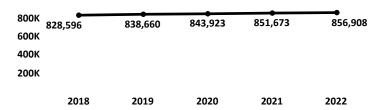
Complaints: 7,608 (#35 nationally, per 100K population)

Active Registrations: 856,908 (#21 nationally, per 100K population)

Complaints by Fiscal Year

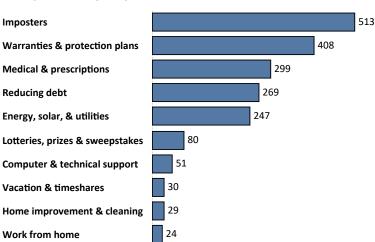


Active Registrations by Fiscal Year

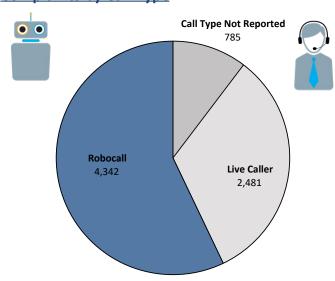




Complaints by Topic*

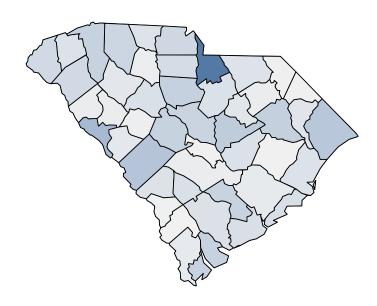


*Not everyone who files a complaint reports a topic.



South Carolina

Complaints by County



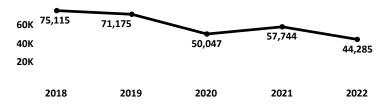


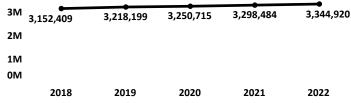
State Totals

Complaints: 44,285 (#25 nationally, per 100K population)

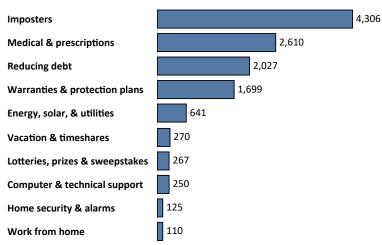
Active Registrations: 3,344,920 (#45 nationally, per 100K population)

Complaints by Fiscal Year





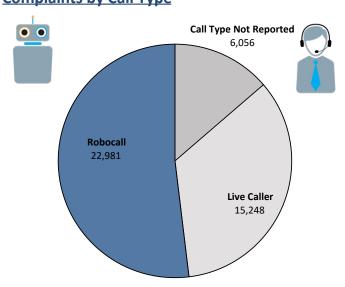
Complaints by Topic*



*Not everyone who files a complaint reports a topic.

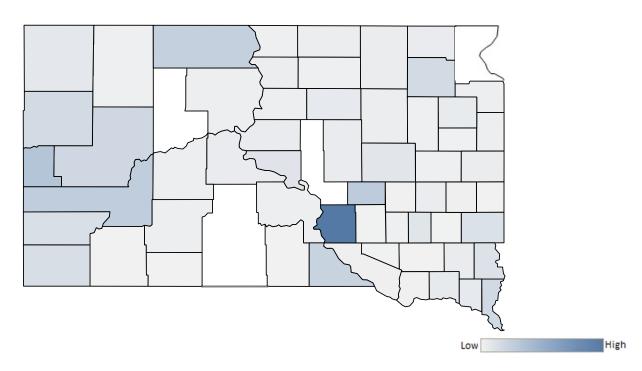
Complaints by Call Type

Active Registrations by Fiscal Year



South Dakota

Complaints by County

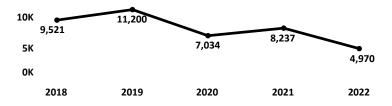


State Totals

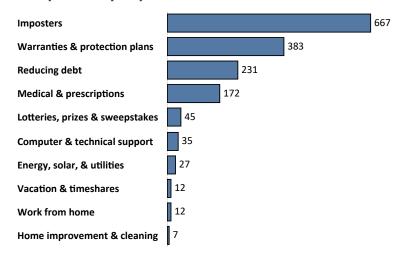
Complaints: 4,970 (#44 nationally, per 100K population)

Active Registrations: 677,254 (#26 nationally, per 100K population)

Complaints by Fiscal Year

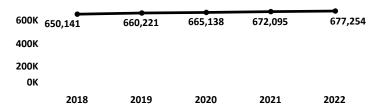


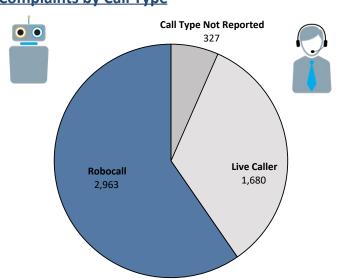
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

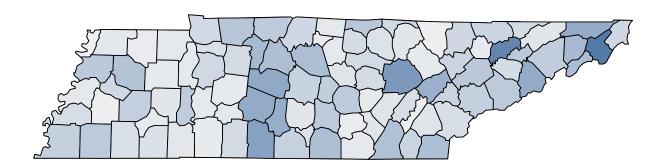
Active Registrations by Fiscal Year





Tennessee

Complaints by County



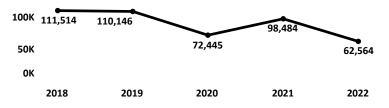


State Totals

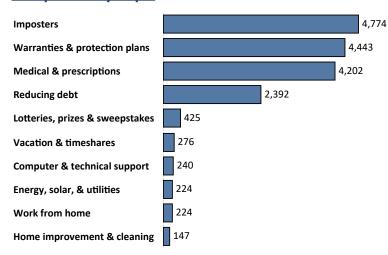
Complaints: 62,564 (#21 nationally, per 100K population)

Active Registrations: 5,133,861 (#28 nationally, per 100K population)

Complaints by Fiscal Year

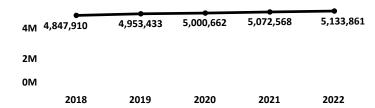


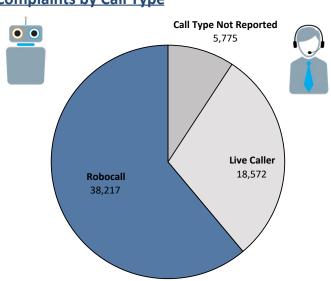
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

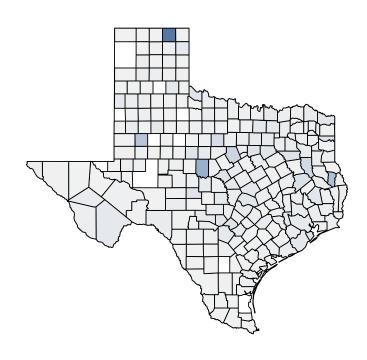
Active Registrations by Fiscal Year





Texas

Complaints by County



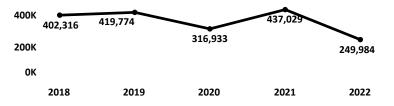


State Totals

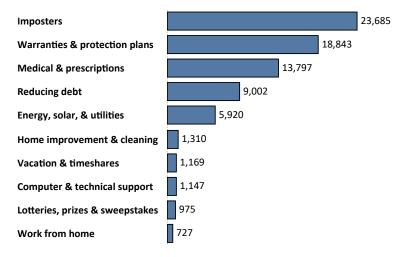
Complaints: 249,984 (#24 nationally, per 100K population)

Active Registrations: 16,977,632 (#49 nationally, per 100K population)

Complaints by Fiscal Year

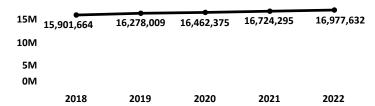


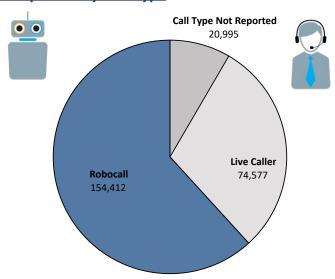
Complaints by Topic*



^{*}Not everyone who files a complaint reports a topic.

Active Registrations by Fiscal Year





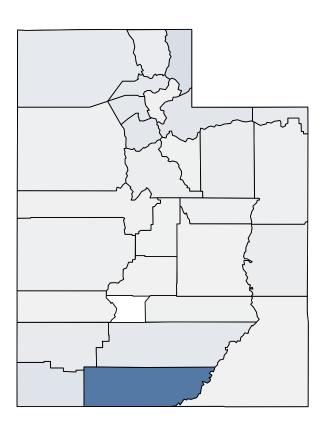
Utah

Complaints by County

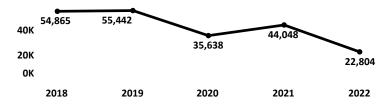
State Totals

Complaints: 22,804 (#34 nationally, per 100K population)

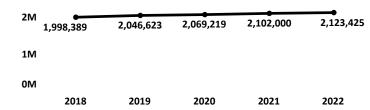
Active Registrations: 2,123,425 (#44 nationally, per 100K population)



Complaints by Fiscal Year



Active Registrations by Fiscal Year

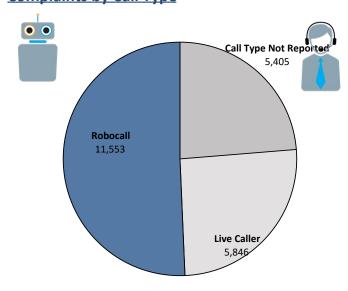




Complaints by Topic*

2,080 **Imposters** 1,563 Warranties & protection plans **Reducing debt** 1,377 860 **Medical & prescriptions** 246 **Vacation & timeshares** 226 Lotteries, prizes & sweepstakes Energy, solar, & utilities 165 146 Computer & technical support 73 Home improvement & cleaning Work from home 63

*Not everyone who files a complaint reports a topic.



Vermont

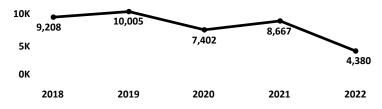
Complaints by County

State Totals

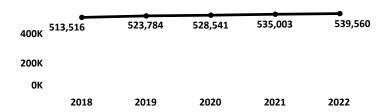
Complaints: 4,380 (#37 nationally, per 100K population)

Active Registrations: 539,560 (#7 nationally, per 100K population)

Complaints by Fiscal Year

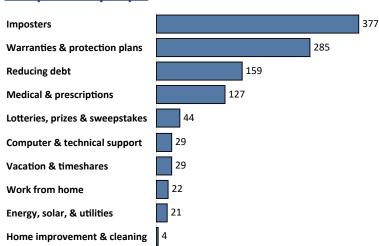


Active Registrations by Fiscal Year

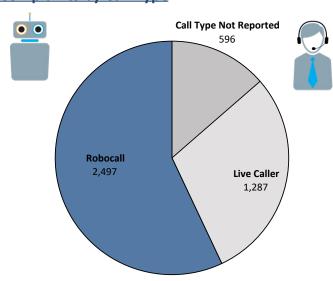




Complaints by Topic*

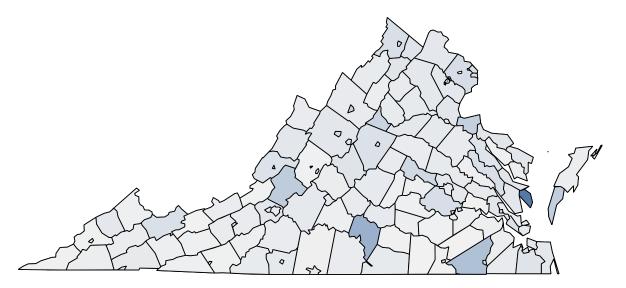


*Not everyone who files a complaint reports a topic.



Virginia

Complaints by County



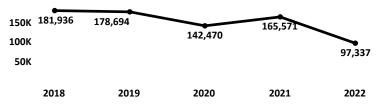


State Totals

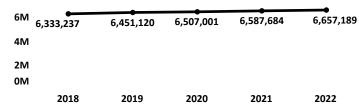
Complaints: 97,337 (#5 nationally, per 100K population)

Active Registrations: 6,657,189 (#24 nationally, per 100K population)

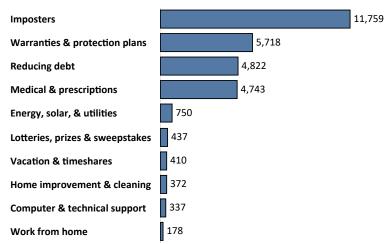
Complaints by Fiscal Year

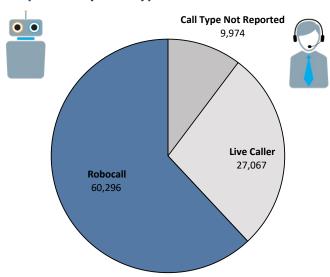


Active Registrations by Fiscal Year



Complaints by Topic*

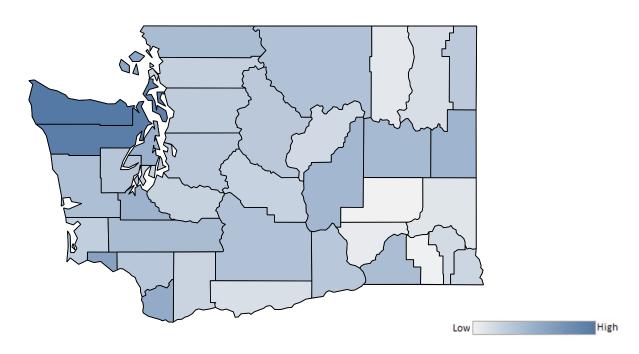




^{*}Not everyone who files a complaint reports a topic.

Washington

Complaints by County

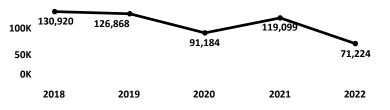


State Totals

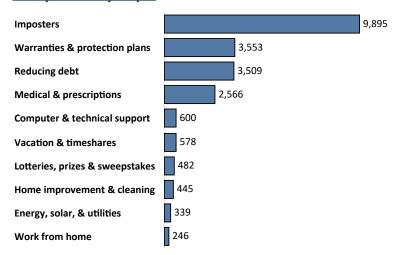
Complaints: 71,224 (#19 nationally, per 100K population)

Active Registrations: 5,534,591 (#33 nationally, per 100K population)

Complaints by Fiscal Year

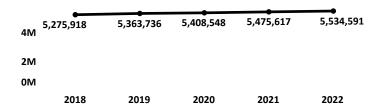


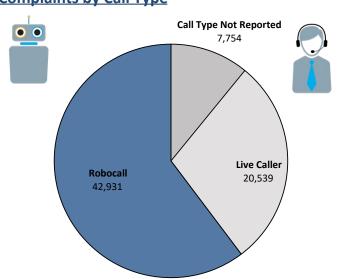
Complaints by Topic*



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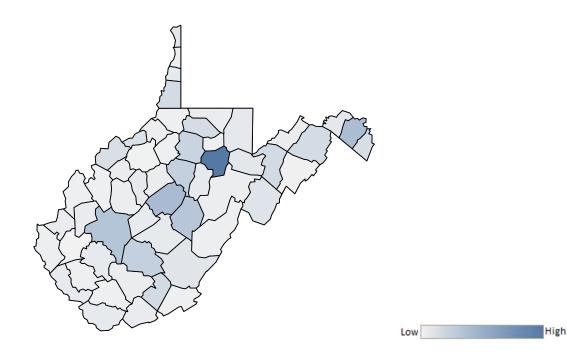
Active Registrations by Fiscal Year





West Virginia

Complaints by County



State Totals

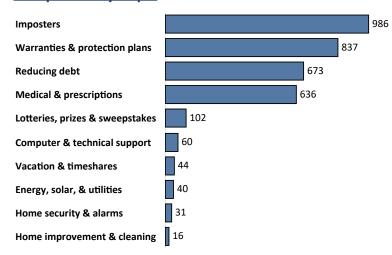
Complaints: 13,785 (#31 nationally, per 100K population)

Active Registrations: 1,347,606 (#31 nationally, per 100K population)

Complaints by Fiscal Year

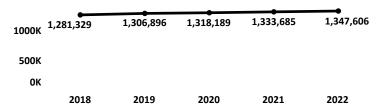


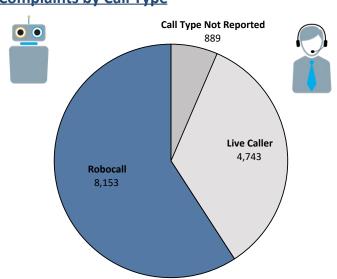
Complaints by Topic*



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Active Registrations by Fiscal Year





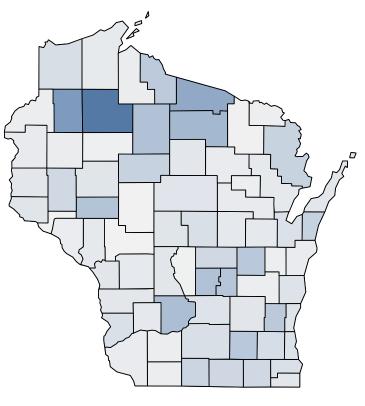
Wisconsin

Complaints by County

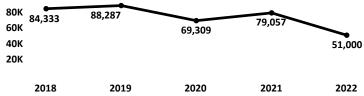
State Totals

Complaints: 51,000 (#22 nationally, per 100K population)

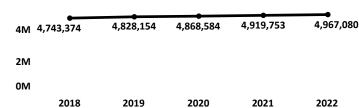
Active Registrations: 4,967,080 (#8 nationally, per 100K population)



Complaints by Fiscal Year



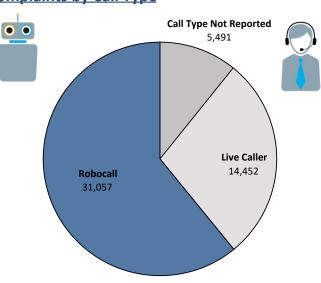
Active Registrations by Fiscal Year





Complaints by Topic*

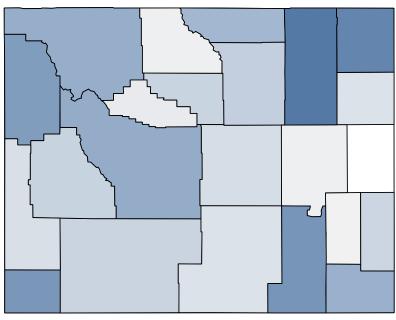
4,846 **Imposters** 2,295 **Medical & prescriptions** Warranties & protection plans 2,123 **Reducing debt** 2,069 392 Computer & technical support Energy, solar, & utilities Lotteries, prizes & sweepstakes 234 Vacation & timeshares Work from home Home improvement & cleaning 94



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Wyoming

Complaints by County



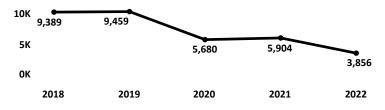
Low

State Totals

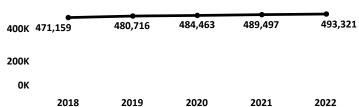
Complaints: 3,856 (#40 nationally, per 100K population)

Active Registrations: 493,321 (#11 nationally, per 100K population)

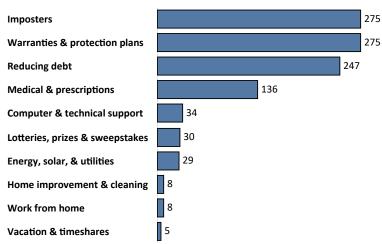
Complaints by Fiscal Year

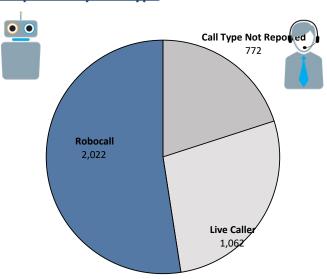


Active Registrations by Fiscal Year



Complaints by Topic*





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