7:45 am Registration

9:15 am Introductory Remarks

**John Krebs**
Division of Privacy and Identity Protection, Federal Trade Commission

Opening Remarks

**Maureen K. Ohlhausen**
Acting Chairman, Federal Trade Commission

9:30 am Setting the Stage: Identity Theft Today

This session will provide an overview of identity theft, including how identity thieves use consumer information to commit fraud.

**Presenters:**

**Keith Anderson**
Bureau of Economics, Federal Trade Commission

**Sean McCleskey**
Director of Organizational Education, Center for Identity, The University of Texas at Austin

**Alana Benson**
Identity and Document Fraud Consultant
10:30 am  Presentation by the Office of Technology Research and Investigation

This presentation will examine how consumer data available online is used by malicious actors.

Presenters:

Dan Salsburg  
Office of Technology Research and Investigation, Federal Trade Commission

Christina Yeung  
Office of Technology Research and Investigation, Federal Trade Commission

10:45 am  Break

11:00 am  The Identity Theft Marketplace

This panel will discuss the websites that sell consumer information and explore how these websites operate, the types of information available for purchase through them, and cost to obtain such information.

Moderator:

John Krebs  
Division of Privacy and Identity Protection, Federal Trade Commission

Panelists:

Robert Hoback  
Assistant to the Special Agent in Charge, Criminal Investigative Division, United States Secret Service

Danny Rogers  
CEO, Terbium Labs
12:00 pm  Impact of Identity Theft: The Big Picture

This panel will explore the impact of identity theft on the financial services sector, the healthcare sector, the Internal Revenue Service, and law enforcement.

Moderator:

Mark Eichorn
Assistant Director, Division of Privacy and Identity Protection, Federal Trade Commission

Panelists:

Ann Patterson
Senior Vice President, Program Director, Medical Identity Fraud Alliance

Christopher Mascaro
Vice President, Threat Intelligence & Analytics, First Data Corporation

Michael Beebe
Director, Return Integrity & Compliance Services (RICS) and IRS Security Summit Executive Lead, Internal Revenue Service

Todd Egaas
IRS Executive Official, Identity Theft Tax Refund Fraud ISAC, Internal Revenue Service

Kenn Kern
Chief of Staff to the Investigative Division and Special Assistant for International Relations, New York County District Attorney’s Office

1:00 pm  Lunch
**2:00 pm**

**The Victim’s Perspective**

This panel will discuss the impact of identity theft on victims, the types of harms suffered, and the challenges involved in recovering from identity theft.

**Moderator:**

Lisa Schifferle  
Division of Consumer and Business Education, Federal Trade Commission

**Panelists:**

Amy Wang  
Identity Theft Victim

Tamera Fine  
Assistant United States Attorney, District of Maryland

Eva Velasquez  
CEO, Identity Theft Resource Center

Ellen Abbott  
Manager, Consumer Investigations, Identity Theft & Breach Notification, Kroll
3:00 pm  **Resources for Recovery**

This panel will discuss resources available for identity theft victims, including those offered by the Federal Trade Commission, the Office for Victims of Crime, and private sector identity theft service providers.

**Moderator:**

**Ryan Mehm**  
Division of Privacy and Identity Protection, Federal Trade Commission

**Panelists:**

**Nat Wood**  
Associate Director, Division of Consumer and Business Education, Federal Trade Commission

**Laura Ivkovich**  
Policy Analyst, Office for Victims of Crime, U.S. Department of Justice

**Eugenia Buggs**  
Vice President, Global Marketing, Identity and Digital Protection Services, Generali Global Assistance

3:45 pm  **Closing Remarks**

**Thomas B. Pahl**  
Acting Director, Bureau of Consumer Protection, Federal Trade Commission