

#### THE CHANGING CONSUMER DEMOGRAPHICS:

An FTC Workshop - December 6, 2016

## MARKETING TO DIFFERENT CONSUMER POPULATIONS

#### **Research Presentation**

Yannis Spiliopoulos, Columbia University
Vincent Toubiana, Commission Nationale de
l'Informatique et des Libertés

# MARKETING TO DIFFERENT CONSUMER POPULATIONS

Orlena Blanchard, Joy Collective

Xenia Boone, Direct Marketing Association

**Edward Chang,** Asian American Advertising Federation

Horacio Gavilán, The Voice of Hispanic Marketing



## THE DEMOGRAPHICS OF CONSUMER COMPLAINTS & FRAUD

Devesh Ravel,

Bureau of Economics, FTC

#### Lunch

1 pm to 2 pm