



Debt Collection Dialogue

A conversation between
government and business

Agenda

November 18, 2015
Atlanta, GA

1:00 – 1:15 **Welcome**

Sam Olens, Attorney General of Georgia

1:15 – 1:30 **Introduction**

Christopher Koegel, Assistant Director, FTC Division of Financial Practices

1:30 – 3:00 **Panel 1**

MODERATOR:

Cindy Liebes, Director, Southeast Region, FTC

PANELISTS:

Nick Jarman, President and COO, Delta Outsource Group, Inc., and member of the ACA International Board of Directors

Carri Grube Lybarker, Administrator, South Carolina Department of Consumer Affairs

Olha N.M. Rybakoff, Senior Counsel, Tennessee Attorney General's Office

John Sours, Director, Consumer Protection Unit, Georgia Department of Law

3:00 – 3:15 **Break**

3:15 – 4:45 Panel 2

MODERATOR:

Thomas Kane, Senior Staff Attorney, FTC Division of Financial Practices

PANELISTS:

Christopher Koegel, Assistant Director, FTC Division of Financial Practices

Gregory Nodler, Senior Counsel for Enforcement Policy and Strategy, Consumer Financial Protection Bureau

Kenneth Lennon, Assistant Director, Community and Consumer Law Division, Office of the Comptroller of the Currency

Harvey Moore, President, The Moore Law Group, and President, NARCA, The National Creditors Bar Association

Tim Bauer, President, insideARM, and Co-Executive Director, The Consumer Relations Consortium

Brett Soldevila, Chief Compliance Officer, Security Credit Services, LLC, and Chair, Certification Standards Committee, DBA International