Remarks

Commissioner Terrell McSweeny
Federal Trade Commission
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Panel 4: Education and Community Outreach: An Open Discussion

- **Catherine Blinder**, Connecticut Office of Consumer Protection
- **Anthony Jackson**, Office of Military Community Outreach, Military Community and Family Policy
- **Deborah Kennedy**, Center for Applied Linguistics
- **Annette LoVoi**, Texas Appleseed
- **Ted Mermin**, Public Good Law Center
- **Shawn Spruce**, First Nations Development Institute
- **Andrew P. Tuck**, Applied Research & Consulting, LLC
Fraud Education in Native Communities

Shawn Spruce
Programs Consultant
First Nations Development Institute
Manage Your EBCI Money

Click on the buttons below to learn more about managing your money.
Let’s think this through... (Lesson 6: Page 6 of 6)

Jessica, 18 years old, lives in Birdtown inside the Qualla Boundary. One Saturday afternoon she and her cousin drive to the mall in Asheville to do some shopping. While walking through the parking lot, a guy in a while van pulls up and feeds them a line:

"Hey, I install home theaters for a local electronics store, and the warehouse accidently put a pair of $2,000 speakers in my van this morning. There's no record of them, and if I take them back my manager will just go sell them and pocket the money. But I'd rather sell them to you right now for just $500......"

This is actually a fairly common scam in larger cities that is primarily targeted to young people who appear to have extra spending money. The guy is no stereo installer and the speakers are not in his van by mistake. He's actually selling a pair of cheap, knock off speakers that are aren't worth anything close to $500. Do business with this guy and you'll be stuck with a pair of junk speakers and no way to ever get your money back.

HELP!

If you or anyone you know is a victim of a money scam contact your local, state, or EBCI tribal authorities immediately.

For more information check out: www.ripoffreport.com
Like taking candy from a baby!
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Military OneSource Overview

Call. Click. Connect.
Military OneSource Program – Confidential Help

- Department of Defense-Funded Program
- Under the direction of the Deputy Assistant Secretary of Defense for Military Community and Family Policy
- Government oversight for contractor provided services
- Extension of installations and bases
Military OneSource At A Glance

• Live information and assistance 24/7/365
• Non-medical counseling
• Specialty consultations
• Educational materials
• Special services
• Website, newsletters, tools, and online chats
• Social media hub, RSS feeds
• DoD source for posting emergency contact information in the event of a disaster (DoD Instruction 3001.02)
Eligibility

• Service members on active duty, in the National Guard and Reserve Component and their family members, regardless of activation status

• Eligible survivors of active duty, Guard, and Reserve deceased service members regardless of activation status.

• Helping professionals (installation military and family centers)

• Civilian Expeditionary Workforce and their families during training in preparation for deployment and while deployed
Live Information and Assistance

- Services provided worldwide by master’s level consultants
- Provides confidential comprehensive information and assistance on every aspect of military life at no cost to Active Duty, Guard and Reserve service members, and their families
- Information includes, but is not limited to, deployment, reintegration, financial, relationship issues, grief, spouse employment and education, parenting and life skills
Utilization Summary – FY 2013

• 885,179 total calls, counseling types, online registrations, emails, and coaching sessions
• 212,768 Non-medical counseling sessions completed
• 2,411 Wounded Warrior cases resolved
• 20,525 Financial counseling sessions completed
• 1,880,972 Educational/promotional materials distributed
• 217,994 Federal and state tax returns completed
Military OneSource Program Manager

Dr. Kelly Mohondro
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Break