

The background of the entire slide is a repeating pattern of small, light-orange silhouettes of people in various poses and activities, representing a diverse community. A white rectangular box with a blue border is centered on the slide, containing the main title and date. Above the text box, a row of larger white silhouettes of people is visible against the orange background.

FRAUD AFFECTS EVERY COMMUNITY

October 29, 2014

Panel 3: Getting More Specific: Community Case Studies on Fraud

- **Melissa Armstrong, SEC**
- **John Breyault, National Consumers League**
- **Jane Duong, National CAPACD**
- **Courtney Gregoire, Microsoft**
- **Heather L. Hodges, NLSP**
- **Brian Ross, Department of the Interior**
- **Anne Schaufele, Ayuda's Project END**



Panel 3: Getting More Specific: Community Case Studies on Fraud

Notario/Legal Services Fraud Targeting Immigrant Communities

Ayuda's Project END: <http://ayuda.com/project-end.php>



Advertisements & Signs for *Notario*/Legal Services in Central America




SERVICIOS PROFESIONALES
ABOGACÍA Y NOTARIADO
www.elsalvadorservicios.es.tl



Advertisements & Signs for
Notario/Legal Services in
D.C., Virginia & Maryland

D.C. - *Hernandez v. Flores, et al.* (D.C. Super. Ct.)

Virginia - *Flores v. Ramirez*
(Fairfax Co. Cir. Ct.)

Maryland - *Argueta v. Mejia*
(Md. Cir. Ct.)





SOCORRO CENTROAMERICANO MARIA F. MEJIA

¿ES RESIDENTE O CITIZEN? PROTEJA A SU FAMILIA, HAGA PETICION FAMILIAR

NOSOTROS LE LLENAMOS SU PAQUETE PARA INMIGRACION:

RENOVACIONES • APELACIONES • RESIDENCIAS • CIUDADANIA • RENOVACIONES DE T.P.S. • TRASLADO DE CORTE

• ESCRITURAS PUBLICAS CON PROTOCOLO PARA SALVADOREÑOS • RECORD MIGRATORIO • LE DIERON DEPORTACION, PIDA PERDON AL JUEZ

TPS TAXES

¿ERES CIUDADANO RESIDENTE? PIDE A TU PAREJA PARA RESIDENCIA PERMANENTE

NACARA

¿TIENE PAQUETES DEVUELTOS DE INMIGRACION POR RENOVACION O T.P.S.? VENGA A NUESTRAS OFICINAS

10 - HYATTSVILLE - LANGLEY PARK - MD 20783
301-434-6562 / 301-434-6942 / 301-434-1699

5881 LEESBURG PIKE - OF. 301 - FALLS CHURCH - RUTA 7
Editorial Marita- Periodico "El Ojo Latino" 703-933-1072

HORARIO:

LUN. A VIER.: 9:00 AM - 5:00 PM
LUN. A VIER.: 3:00 PM - 7:00 PM
SABADOS: 9:00 AM - 1:00 PM
DOMINGOS: 11:00 AM - 1:00 PM



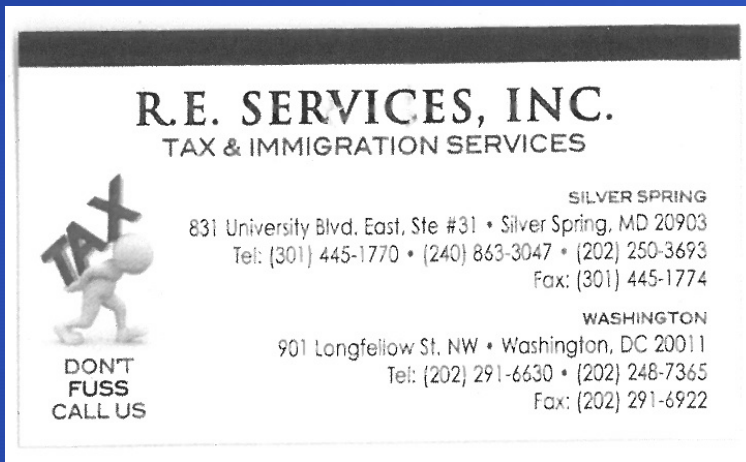
What remedies are available to victims of *notario*/legal services fraud?

- Legal Remedies:

- CIVIL: Federal Trade Commission Act, State's Consumer Protection Statute, State's Notario Fraud Statute, Common Law Fraud, Breach of Contract, Negligent Misrepresentation, Unauthorized Practice of Law (UPL) to seek an injunction, consent agreement, cease-and-desist order, restitution, and/or monetary damages
- CRIMINAL: Prosecution of *Notario* for Related Crimes, e.g. Theft, UPL, Blackmail, Extortion, Fraud, Perjury, Obstruction of Justice, Obtaining Money by False Pretense, Violation of State's Notario Fraud Statute to seek a criminal sentence, injunction, fine, and/or restitution
- IMMIGRATION: U Visa (*if additional qualifying crime*), Prosecutorial Discretion, Ineffective Assistance of Counsel



Legal Services Fraud Case Example



R.E. Services, Inc. Tax & Immigration Services

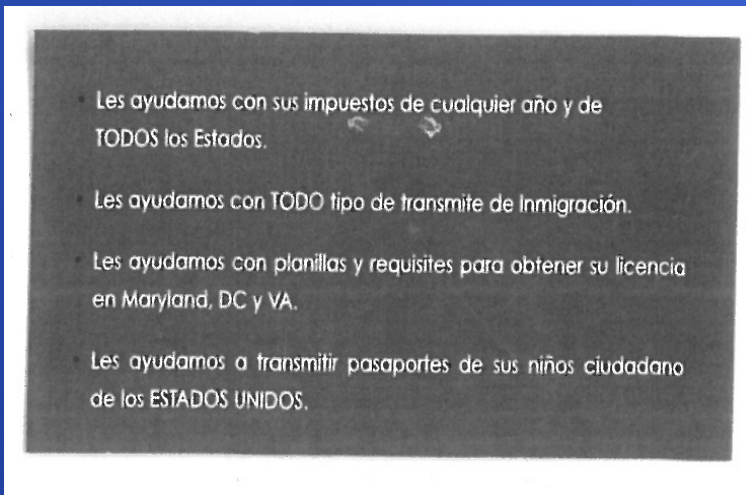
(English Translation)

We help you with your taxes in any year and from ALL states.

We help you with ALL types of immigration [*paperwork].

We help you with forms and requirements to obtain a license in Maryland, DC and VA.

We help you [*process] passports from your UNITED STATES citizen children.



Criminal Sentencing for the Unauthorized Practice of Law & Violation of the Maryland Immigration Consultant Act

HOME > NEWS > LOCAL



Notary Pleads Guilty to Immigration Fraud

Ramon Escarfullet pleaded guilty to charging thousands of dollars in cash for help with immigration services. Consumer Reporter Erika Gonzalez reports he is a notary, not a lawyer.

By Erika Gonzalez | Oct 1, 2014

Tras las rejas por fraude en casos migratorios

Twitter 33 Facebook 0



WFDC News
10/01/2014 8:55 PM

Washington D.C. (Entravision) – El hombre se declaró culpable de sus crímenes.

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Clockwise from top left: (1) NLSP attorneys meeting with job training students in Ward 7; (2) our Ward 7 office; (3) stakeholder meeting of job training programs, legal aid lawyers, government agencies and library staff at the library, and (4) NLSP attorney in library job seekers clinic.

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Speaker

Jane Duong

National Coalition for Asian Pacific
American Community Development
(National CAPACD)

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Microsoft: Technical Support Scams

Courtney Gregoire
Sr. Attorney, Digital Crimes Unit
Microsoft

Leading the fight
against cybercrime

Technical Support Scams

1) Cold Calls:

Fraudster calls consumer claiming to have detected viruses and/or malware on the computer (sometimes representing as Microsoft or trusted party).

2) Internet Search Engine Advertising:

Consumer clicks on an advertisement for tech support, ad directs consumer to website of a "Microsoft affiliated company".

3) Web Browser Pop-Up Messages:

User searching the web and encounters screen displaying a message indicating malware infection.

Potential harm to consumers:

- \$199 to over \$600 to "clean" computer or enroll in a subscription service
- Potential installation of malware with viruses, spyware, adware, keystroke loggers and other harmful applications
- Potential theft of PII during remote access to consumer's computer

Impact of Technical Support Scams

Number of victims continues to grow

Microsoft Call Centers receive approximately 1,000 consumer calls about tech support scams each month.

Suspect company (over a 2-yr period)

- 125 million impressions (ad appeared when searching for tech support)
- 1 million clicks from consumers
- Estimated ad spend of \$1.4 million

2011 Microsoft Survey

2000 United States participants

9.3% were contacted in a 14-month period

12.9% suffered financial loss

\$453 average amount consumer spend


Actively Protecting our Customers

Digital Crimes Unit

is a worldwide team of lawyers, investigators, technical analysts and other specialists partnering internationally to transform the fight against cybercrime.

Addressing tech support scams

- Actively providing consumers information about fraud schemes
www.microsoft.com/security/online-privacy
- Working with law enforcement locally and internationally to investigate and support appropriate enforcement action
- Seeking partners for broader education and outreach efforts



The screenshot shows a BBC News Technology article. The header includes the BBC logo and navigation links for News, Sport, Weather, Capital, Future, and Shop. The article title is 'Microsoft scam man is sentenced in 'landmark' case'. The byline indicates the date is 31 March 2014 and the article was last updated at 10:59 ET. The main text describes how a man who ran a Microsoft computer scam, tricking people into paying for free anti-virus software, has received a suspended four-month jail sentence. A red key with the word 'SCAM' is shown in a close-up image. The article also mentions that the targets would be charged between £35 and £150 for software Microsoft made available for free. A quote from Lord Harris, chairman of the National Trading Standards Board, is included, along with a quote from Trading Standards. The article concludes with a statement about the importance of the case for UK consumers.

BBC News Sport Weather Capital Future Shop

NEWS TECHNOLOGY

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31 March 2014 Last updated at 10:59 ET

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Microsoft scam man is sentenced in 'landmark' case

A man who ran a Microsoft computer scam tricking people into paying for free anti-virus software has received a suspended four-month jail sentence.

Mohammed Khalid Jamil, 34, from Luton, hired people at an Indian call centre to falsely tell victims their computers had a serious problem.

The targets would be charged between £35 and £150 for software Microsoft made available for free.

Trading Standards hailed the case as being the first victory of its kind

As well as the suspended sentence, Jamil was ordered to pay a £5,000 fine.

He must also pay £5,665 compensation and £13,929 in prosecution costs.

The decision has been hailed as a "landmark" case by Trading Standards.

"We believe it may be the first ever successful prosecution of someone involved in the Microsoft scam in the UK," said Lord Harris, chairman of the National Trading Standards Board, which oversees the work of the National Trading Standards e-crime team.

"It's an important turning point for UK consumers who have been plagued by this scam, or variants of it, for several years.

Related Stories

- Microsoft, Yahoo partner on scams
- Xbox users targeted in web scam
- Concern over computer virus scam



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Lunch