REGISTRATION

WELCOME

Cindy Liebes, Director, Southeast Region, Federal Trade Commission

OPENING SPEAKERS

Roy Cooper, North Carolina Attorney General

Edith Ramirez, Commissioner, Federal Trade Commission

WORKING TOGETHER: WHO WE ARE, WHAT WE DO
Discussion of agency priorities, top issues, case selection, legislative initiatives, intra and inter agency cooperation, the legal and ethical concerns that arise, and using outreach and the press to achieve our goals.

Chuck Harwood, Acting Director, Bureau of Consumer Protection, Federal Trade Commission

Kevin Anderson, Sr. Deputy Attorney General, Director, Consumer Protection Division, North Carolina Department of Justice

George Hausen, Jr., Executive Director, Legal Aid of North Carolina

Laura Collins Britton, Supervising Attorney, Consumer Financial Transitions Clinic, University of North Carolina School of Law, and Pamela Glean, Assistant Dean for Professional and Clinical Skills, North Carolina Central University School of Law, will discuss Consumer Financial Transaction Clinics.

BREAK

CASH STRAPPED, GET CASH EASY
Discussion of lending schemes, including payday loans, advance-fee loans and credit, recent legislation, and efforts to better collaborate.

Moderator: Monica Vaca, Assistant Director of Marketing Practices, Bureau of Consumer Protection, Federal Trade Commission
Phil Lehman, Special Deputy Attorney General, Consumer Protection Division, North Carolina Department of Justice

Ellen Harnick, Senior Policy Counsel, Center for Responsible Lending

12:00 - 1:30  LUNCH - On Your Own

1:30 - 2:45  DEBT RIDDEN, GET RELIEF
Discussion of debt issues confronting North Carolina consumers, including debt collection, debt buying, debt relief, mortgage assistance relief and credit repair, recent legislation, and efforts to better collaborate.

Moderator: Phil Woods, Special Deputy Attorney General, Deputy Director, Consumer Protection Division, North Carolina Department of Justice

Cindy Liebes, Director, Southeast Region, Federal Trade Commission

Lynne Weaver, Assistant Attorney General, Consumer Protection Division, North Carolina Department of Justice

Gerald Sachs, Sr. Counsel, Enforcement Division, Consumer Financial Protection Bureau

Carlene McNulty, Director of Litigation, Senior Attorney, Consumer and Housing Projects, North Carolina Justice Center

2:45 - 3:00  BREAK

3:00 - 4:30  BUYERS BE AWARE
Workshop attendees will breakout into small discussion groups to examine existing and emerging frauds that affect North Carolina consumers. Group discussions will include identifying problematic practices, collectively formulating solutions, and developing steps going forward.

- Scams targeting military service members
- Scams targeting seniors
- Scams targeting minority & immigrant populations
- Scams involving mortgage & housing issues
- Scams involving credit repair, debt collection & debt settlement
- Biz Op, work-at-home & pyramid schemes
- Robocalls, lottery, sweepstakes & prize promotion scams
- Identity Theft

4:30  CLOSING REMARKS

Cindy Liebes, Director, Southeast Region, Federal Trade Commission