8:30 - 9:00  Registration

9:00 - 9:15  Welcome

Cindy Liebes, Regional Director, FTC Southeast Regional Office
Ed Rubin, Professor, Vanderbilt Law School

9:15 - 9:45  Opening Speakers

• Robert E. Cooper, Jr., Tennessee Attorney General
• David Vladeck, Director, Federal Trade Commission, Bureau of Consumer Protection

9:45- 10:45  Getting to Know You:  Who We Are and What We Do
A discussion of current priorities, including: top issues facing each agency, handling consumer complaints, case selection, legislative initiatives, developing cases, and strategies to help consumers. Discussion will also include employment opportunities for students - hiring and internships.

• Cindy Liebes, Southeast Regional Director, FTC
• Cynthia Kinser, Deputy Attorney General, Consumer Advocate and Protection Division, Office of the Tennessee Attorney General
• Gary Cordell, Director, Tennessee Division of Consumer Affairs
• Gary Housepian, Executive Director, Legal Aid Society of Middle Tennessee

10:45 - 11:00  Break

11:00 - 12:00  It’s Your Turn:  Audience & Panel Group Discussion on the Path to Better Collaboration, including using outreach & press to achieve our goals

Moderated by: Cindy Liebes, Southeast Regional Director, FTC

• Jeff Hill, Senior Counsel, Consumer Advocate and Protection Division, Office of the Tennessee Attorney General
• Gary Cordell, Director, Tennessee Division of Consumer Affairs
• Gary Housepian, Executive Director, Legal Aid Society of Middle Tennessee

• Jennifer Leach, Consumer Education Specialist, FTC Division of Consumer and Business Education

12:00 - 1:30 Lunch - On Your Own

1:30 - 2:30 Till Debt Do Us Part – Debt Collection, Debt Relief, Mortgage Assistance, Credit Card Interest Rate Reduction, Credit Repair & Other Credit Issues

Moderated by Olha Rybakoff, Senior Counsel, Consumer Advocate and Protection Division, Office of the Tennessee Attorney General

• Laura Johnson, Chief of Staff, FTC Division of Financial Practices Bureau of Consumer Protection

• Janet Mynatt, Legal Aid Society of Middle Tennessee

• Trey Hester, Assistant U.S. Attorney, Middle District of TN

2:30 - 2:50 Hunter Wiggins, Consumer Financial Protection Bureau

2:50 - 3:00 Break

3:00 - 4:00 Marketing Mayhem – Hot Topics and Emerging Trends

Moderated by Monica Vaca, Assistant Director FTC Division of Marketing Practices, Bureau of Consumer Protection

• Brant Harrell, Assistant Attorney General, Consumer Advocate and Protection Division, Office of the Tennessee Attorney General

• Ashley Holliday, West Tennessee Legal Services

• Carrie Daughtrey, Assistant U.S. Attorney, Middle District of TN

4:00 - 4:45 Identity Crisis - Interactive ID Theft Training

• Lisa Schifferle, FTC Division of Privacy & Identity Protection, Bureau of Consumer Protection

• Emily O’Donnell, Legal Aid of Eastern Tennessee

• Sandra Moses, Assistant U.S. Attorney, Middle District of TN

4:45- 5:00 Closing Remarks