

COMMON GROUND CONFERENCE AGENDA
FTC, State Attorneys General, and Legal Services Organizations
October 27 - 28, 2010

Gus Solomon Courthouse, Courtroom 61
620 SW Main Street
Portland, Oregon

Wednesday, October 27

12:30 - 1:00 Registration

1:00 - 1:20 Welcome – Dave Horn, FTC
Self-Introductions – Everybody

1:20 – 2:15 Priorities, Case Selection, and How We Handle Consumer
Complaints & Otherwise Help Consumers

- Dave Horn, Assistant Director, Northwest Region, FTC
- Drew Lianopoulos, Oregon Department of Justice
- Steve Fredrickson, Northwest Justice Project
- Group Discussion

2:15 – 3:15 The Path to Better Collaboration:

- **Delivering Consumer Protection Services to discrete populations including those with limited English proficiency**
- **Being resources for one another – expert lists, publications**
- **Coordinating with private attorneys general**
- **Tangible suggestions for better communications**
- **Opportunities for policy collaboration**
- **FTC Legal Services Initiative**

- Jim Molloy, Montana Department of Justice
- Gary Smith, Northwest Justice Project
- Monica Vaca, Division of Marketing Practices, FTC
- Julie Mayer, Northwest Region, FTC
- Group Discussion

3:15 – 3:30 Break

3:30 – 5:00 Mortgage Madness: Mortgage Rescue, Loan Mods, Mortgage Loan Servicing, and Rights of Tenants in Foreclosed Properties

- Tom Pahl, Assistant Director, Division of Financial Practices, FTC
- David Huey, Washington Attorney General's Office
- Lili Sotelo, Washington Home Foreclosure Legal Aid Project
- Group Discussion

5:00 Very Informal Reception and Dinner (no-host)
At a local establishment to be named later

Thursday, October 28

8:00 – 8:45 Better Consumer Education

- Carolyn Shanoff, Associate Director, and Bridget Small, Assistant Director, Division of Consumer and Business Education, FTC
- Ritchie Epplink, Idaho Legal Services
- Group Discussion

8:45 - 12:15 Brainstorming and Strategizing: Predatory Consumer Transactions

• **8:45 – 10:00 *Auto Dealer Issues – Sales and Credit***

- Chuck Harwood, Deputy Director, FTC Bureau of Consumer Protection
- Doug Walsh, Washington Attorney General's Office
- Mary Welch, Northwest Justice Project
- Group Discussion

10:00- 10:15 Break

• **10:15 - 11:15 *Debt Relief, Credit Repair, Credit Card Interest Rate Reduction, and Payday Lending***

- Nadine Samter, Northwest Region, FTC
- Bruce Neas, Columbia Legal Services
- Group Discussion

- **11:15 – 12:15** *Debt Collection: time-barred debts, debt buyers, litigation issues*

- Tom Pahl, Assistant Director, Division of Financial Practices, FTC
- Doug Walsh, Washington Attorney General's Office
- Julia Kellison, Northwest Justice Project
- Group Discussion

12:15 - 12:30 **Break**

12:30 - 1:30 **Working Lunch**
Next Steps – Devising an Action Plan

- All