



Accuracy in Consumer Reporting

An FTC/CFPB Workshop

December 10, 2019 | Washington, DC

8:30 am	Registration
9:00 am	Introductory Remarks Tiffany George Division of Privacy and Identity Protection, FTC
9:05 am	Opening Remarks Noah Joshua Phillips Commissioner, FTC
9:15 am	Presentation: Setting the Stage – A Decade of Developments in Consumer Reporting Peggy Twohig Assistant Director for Supervision Policy, CFPB
9:30 am	Panel 1: Furnisher Practices and Compliance with Accuracy Requirements Moderators: Susan Stocks Office of Enforcement, CFPB David Wake Office of Supervision Policy, CFPB Panelists: Leslie Bender Chief Strategy Officer and General Counsel, BCA Financial Services Francis Creighton President and Chief Executive Officer, Consumer Data Industry Association Syed Ejaz Policy Analyst, Consumer Reports Nessa Feddis Senior Counsel and Vice President, American Bankers Association Elisabeth Johnson-Crawford Chief Technical Officer, Credit Builders Alliance
10:45 am	Break

11:00 am

Panel 2: Current Accuracy Topics for Traditional Credit Reporting

Moderators:

Tony Rodriguez

Office of Supervision Policy, CFPB

Kiren Gopal

Office of Supervision Policy, CFPB

Panelists:

Roberto Cera

Senior Manager, Data Acquisitions, TransUnion

E. Michelle Drake

Shareholder, BergerMontague, PC

Troy Kubes

Vice President and Deputy Chief Compliance Officer, Equifax

Ed Mierzwinski

Senior Director, Federal Consumer Programs, U.S. Public Interest Research Group

Donna Smith

Chief Data Officer, Consumer Information Services, Experian North America

Michael A. Turner

President and Chief Executive Officer, Policy and Economic Research Council

12:30 pm

Lunch Break

1:30 pm

Remarks

Brian Johnson

Deputy Director, CFPB

1:40 pm

Remarks

Andrew Stivers

Deputy Director, Bureau of Economics, FTC

1:50 pm

Panel 3: Accuracy Considerations for Background Screening

Moderators:

Tiffany George

Division of Privacy and Identity Protection, FTC

Amanda Koulousias

Division of Privacy and Identity Protection, FTC

Panelists:

Terry W. Clemans

Executive Director, National Consumer Reporting Association

Eric Dunn

Director of Litigation, National Housing Law Project

Jamie Gullen

Supervising Attorney, Community Legal Services

Ariel Nelson

Staff Attorney, National Consumer Law Center

Melissa L. Sorenson

Executive Director, Professional Background Screening Association

Matt Visser

Chief Executive Officer, VICTIG Screening Solutions

3:00 pm

Break

3:15 pm

Panel 4: Navigating the Dispute Process**Moderators:****Amanda Koulousias**

Division of Privacy and Identity Protection, FTC

Beth Freeborn

Bureau of Economics, FTC

Panelists:**LaDonna Bohling**

Chief Compliance Officer, Receivable Solutions

Eric J. Ellman

Senior Vice President, Public Policy and Legal Affairs, Consumer Data Industry Association

Stephanie Froelich

Chief Executive Officer, True Hire

Kristi C. Kelly

Attorney, Kelly & Guzzo

Rebecca Kuehn

Partner, Hudson Cook

Chi Chi Wu

Staff Attorney, National Consumer Law Center

4:30 pm

Closing Remarks**Maneesha Mithal**

Associate Director, Division of Privacy and Identity Protection, FTC
