

# PROTECTING MILITARY CONSUMERS

A Common Ground Conference



## Consumer Protection for Military Servicemembers

A workshop to bring together and train JAGs, military financial advisors, law enforcement, prosecution agencies, and consumer protection officials to identify, prevent, and address consumer fraud and other issues affecting servicemembers and their families.



**Thursday, September 7, 2017**

**9:00 am – 1:00 pm**

**Los Angeles Police Department**

**100 W. 1st Street, Los Angeles, CA 90012**

### AGENDA

**9:00 am**

#### **Opening and Keynote:**

**Tom Pahl**, Acting Director

Bureau of Consumer Protection, Federal Trade Commission

#### **Master and Mistress of Ceremonies**

**Rigo Reyes**, LA Department of Consumer and Business Affairs

**Dominique-Chantale Alepin**, Federal Trade Commission

**9:15 am**

#### **Top 10 Consumer Issues Impacting Servicemembers**

**Representative**, US Attorney's Office

**Stan Williams**, Head Deputy, Los Angeles District Attorney's Office, Consumer Protection Unit

**Captain Alfred Labrada**, Los Angeles Police Department

**10:30 am**

#### **Overview of Major Federal and California Consumer Protection Laws**

**COL (CA) Jay Coggan**, Judge Advocate General, California Military Department

**Tom Dahdouh**, Regional Director, Federal Trade Commission

**Tom Papageorge**, Head Deputy, San Diego District Attorney's Office

**Nicklas Akers**, Senior Assistant Attorney General, California Attorney General's Office

**11:45 am**

#### **Resources Available for Servicemembers to Prevent, Detect and Defend Consumer Fraud Issues**

**Carol Kando-Pineda**, Division of Consumer & Business Education, Federal Trade Commission

**Angela O. Martin**, Senior Enforcement Attorney, Military Affairs Liaison, Consumer Financial Protection Bureau

**Hoon Chun**, Assistant Head Deputy, Los Angeles District Attorney's Office, Consumer Protection Unit

**12:30 pm**

**Discussion:** Recommendations to enhance collaboration among military, consumer advocates and prosecutors to provide better consumer protections for servicemembers and their families.

**1:00**

**Closing**