

# MILITARY CONSUMER FINANCIAL WORKSHOP

*Protecting Those Who Protect Our Nation*

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**8:00 am**      **Registration**

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**8:30 am**      **Introductory Remarks**

**Jim Elliott**

Assistant Director, FTC Southwest Regional Office

**Opening Remarks**

**Maureen K. Ohlhausen**

Acting Chairman, FTC

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**8:45 am**      **Panel 1:**

**Military Consumers' Experience in Auto Purchase, Financing, and Leasing**

**Moderator:**

**Carole Reynolds**

Senior Attorney, FTC Division of Financial Practices

**Panelists:**

**Dwain Alexander II, Capt. Ret. USN**

Attorney, U.S. Navy Region Legal Service Office, Mid Atlantic, Legal Assistance  
Department

**Michael Archer, Maj. Ret. USMC**

Director and Attorney, Legal Assistance, U.S. Marine Corps, Camp LeJeune, North  
Carolina

**Kathryn McClure**

Attorney, Chief, Client Services Division, Office of the Staff Judge Advocate, U.S. Army,  
Fort Sill, Oklahoma

**Paul Metrey, Lt. Col. Ret. USA**

Vice President, Regulatory Affairs, Chief Regulatory Counsel, Financial Services,  
Privacy, and Tax, National Automobile Dealers Association

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9:45 am

**Panel 2:**

**Military Consumers' Experience in Other Lending**

Moderator:

**Malini Mithal**

Acting Associate Director, FTC Division of Financial Practices

Panelists:

**Nicholas Armstrong, Ph.D.**

Senior Director for Research and Evaluation, Syracuse University Institute for Veterans and Military Families

**Bill Himpler**

Executive Vice President, American Financial Services Association

**Kevin Keith**

Community Readiness Consultant, Military and Family Readiness, JBSA Lackland Air Force Base

**Steven Robinson**

Assistant Attorney General and Managing Attorney, San Antonio Office, Texas Office of Attorney General

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10:45 am

**Break**

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11:00 am

**Presentation:**

**A Closer Look at Online Promotions Directed at Military Consumers and Strategies to Protect Sensitive Information**

Speaker:

**Jonathan Gillman**

Founder and CEO, Omniangle Technologies

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11:15 am

**Panel 3:**

**Military Consumers' Experience in Debt Collection**

Moderator:

**Thomas Kane**

Senior Attorney, FTC Division of Financial Practices

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**Panelists:**

**Anthony Davis**

Team Lead, Community Readiness Consultant, Military and Family Readiness, JBSA Lackland Air Force Base

**Timothy Gasaway**

Managing Attorney, Veterans Legal Assistance Project, Texas Legal Services Center

**Olha N. M. Rybakoff**

Senior Counsel, Tennessee Office of Attorney General

**Mark Thompson**

Owner and President, T. L. Thompson & Associates

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12:00 pm

### Lunch

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1:15 pm

### Presentation:

**Encouraging Financial Readiness through the Military Toolkit and Financial Resources for Military Consumers**

**Speaker:**

**Nat Wood**

Associate Director, FTC Division of Consumer and Business Education

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1:30 pm

### Panel 4:

**Legal Rights and Remedies for Military Consumers**

**Moderator:**

**Duane Pozza**

Assistant Director, FTC Division of Financial Practices

**Panelists:**

**Andrew Cohen, Col. Ret. USA**

Acting Director, Office of Financial Readiness, Department of Defense

**James Dingivan, Maj. USAF**

Assistant United States Attorney, Western District of Texas

**Bob Elder**

Communications Coordinator, Texas State Securities Board

**Bill Himpler**

Executive Vice President, American Financial Services Association

**Paul Kantwill, Col. Ret. USA**

Assistant Director, Office of Servicemember Affairs, Consumer Financial Protection Bureau

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**2:30 pm**      **Break**

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**2:45 pm**      **Panel 5:**  
**Promoting Financial Literacy and Capability for Military Consumers**

**Moderator:**

**Nat Wood**

Associate Director, FTC Division of Consumer and Business Education

**Panelists:**

**Josh Borderud**

Director, Baylor University Law School Veterans Clinic

**Andrew Cohen, Col. Ret. USA**

Acting Director, Office of Financial Readiness, Department of Defense

**Kelly Hruska**

Director, Office of Government Relations, National Military Family Association

**Bud Schneeweis, Capt. Ret. USCG**

Associate Director, Military Financial Readiness, FINRA Foundation

**David Winfrey**

Financial Counselor, Soldiers and Family Assistance Center, Wounded Warriors Battalion, Fort Sam Houston, U.S. Army

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**3:45 pm**      **Closing Remarks**

**Jim Elliott**

Assistant Director, FTC Southwest Regional Office

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