

MILITARY CONSUMER FINANCIAL WORKSHOP

Protecting Those Who Protect Our Nation

8:00 am **Registration**

8:30 am **Introductory Remarks**

Jim Elliott

Assistant Director, FTC Southwest Regional Office

Opening Remarks

Maureen K. Ohlhausen

Acting Chairman, FTC

8:45 am **Panel 1:**

Military Consumers' Experience in Auto Purchase, Financing, and Leasing

Moderator:

Carole Reynolds

Senior Attorney, FTC Division of Financial Practices

Panelists:

Dwain Alexander II, Capt. Ret. USN

Attorney, U.S. Navy Region Legal Service Office, Mid Atlantic, Legal Assistance
Department

Michael Archer, Maj. Ret. USMC

Director and Attorney, Legal Assistance, U.S. Marine Corps, Camp LeJeune, North
Carolina

Kathryn McClure

Attorney, Chief, Client Services Division, Office of the Staff Judge Advocate, U.S. Army,
Fort Sill, Oklahoma

Paul Metrey, Lieut. Col. Ret. USA

Vice President, Regulatory Affairs, Chief Regulatory Counsel, Financial Services, Privacy,
and Tax, National Automobile Dealers Association

9:45 am

Panel 2:

Military Consumers' Experience in Other Lending

Moderator:

Malini Mithal

Acting Associate Director, FTC Division of Financial Practices

Panelists:

Nicholas Armstrong, Ph.D.

Senior Director for Research and Evaluation, Syracuse University Institute for Veterans and Military Families

Bill Himpler

Executive Vice President, American Financial Services Association

Steven Robinson

Assistant Attorney General and Managing Attorney, San Antonio Office, Texas Office of Attorney General

10:45 am

Break

11:00 am

Presentation:

A Closer Look at Military Consumers' Promotions and Protecting Sensitive Information

Speaker:

Jonathan Gillman

Founder and CEO, Omniangle Technologies

11:15 am

Panel 3:

Military Consumers' Experience in Debt Collection

Moderator:

Thomas Kane

Senior Attorney, FTC Division of Financial Practices

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Panelists:

Timothy Gasaway

Managing Attorney, Veterans Legal Assistance Project, Texas Legal Services Center

Olha N. M. Rybakoff

Senior Counsel, Tennessee Office of Attorney General

Mark Thompson

Attorney, T. L. Thompson & Associates

12:00 pm

Lunch

1:15 pm

Presentation:

Encouraging Financial Readiness through the Military Toolkit and Financial Resources for Military Consumers

Speaker:

Nat Wood

Associate Director, FTC Division of Consumer and Business Education

1:30 pm

Panel 4:

Legal Rights and Remedies for Military Consumers

Moderator:

Duane Pozza

Assistant Director, FTC Division of Financial Practices

Panelists:

Andrew Cohen, Col. Ret. USA

Acting Director, Office of Financial Readiness, Department of Defense

James Dingivan, Maj. USAF

Assistant United States Attorney, Western District of Texas

Bob Elder

Communications Coordinator, Texas State Securities Board

Bill Himpler

Executive Vice President, American Financial Services Association

Paul Kantwill, Col. Ret. USA

Assistant Director, Office of Servicemember Affairs, Consumer Financial Protection Bureau

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2:30 pm **Break**

2:45 pm **Panel 5:**

Promoting Financial Literacy and Capability for Military Consumers

Moderator:

Nat Wood

Associate Director, FTC Division of Consumer and Business Education

Panelists:

Josh Borderud

Director, Baylor University Law School Veterans Clinic

Andrew Cohen, Col. Ret. USA

Acting Director, Office of Financial Readiness, Department of Defense

Kelly Hruska

Director, Office of Government Relations, National Military Family Association

Bud Schneeweis, Capt. Ret. USCG

Associate Director, Military Financial Readiness, FINRA Foundation

David Winfrey

Financial Counselor, Soldiers and Family Assistance Center, Wounded Warriors Battalion, Fort Sam Houston, U.S. Army

3:45 pm **Closing Remarks**

Jim Elliott

Assistant Director, FTC Southwest Regional Office
