

August 10, 2018

Federal Trade Commission
Office of the Secretary
600 Pennsylvania Avenue NW
Suite CC-5610 (Annex C)
Washington, DC 20580

Re: Competition and Consumer Protection in the 21st Century Hearing, Project Number P181201

I would like to see some significant changes in how online services present their terms and conditions and how they use their customers' information. I want companies like Google to keep my information private and to ask me if it's okay if someone obtains it. They should have to say, *We would like permission to give your information to so-and-so*, and if I say yes, then it's okay. If I say no, then they shouldn't be able to do it.

I have glaucoma, so it's hard for me to read all of the terms and conditions on these sites. As a result, I did not read the terms thoroughly when I signed up for these services; I only read what I could because it is in such small print. I would like the conditions to be easier to read, not in tiny print that no matter how much you blow it up, it's blurry. Plus, the everyday person doesn't understand these terms, so I think they should be more transparent, as well.

I use Facebook, as well as Gmail and Amazon. It's frustrating when you see how your information is shared from one site to another. You can be on an online shopping site and then go to Facebook and you get an ad for the very thing you were looking at, saying: *Are you sure you don't want it? Come back and get it!* I don't use Facebook to see those kinds of ads; I use it to keep up with what my friends are saying. If these companies are making so much money by selling our information to advertisers, then I think should pay us!

By sharing our data, these companies are increasing the risk that someone will hack into our account and do whatever they want. I am on Facebook under a different name, as my friend told me to do so because of safety reasons. There are so many scammers out there right now that it's ridiculous. Somebody got into my old email account and sent inappropriate things out to people I know. I keep my email very private because of what happened, and I don't want something like that to happen again because my information was shared.

A lot of people like their privacy. We don't want our information out there around the world. These companies have no right to be giving out my information without my permission, and I want it to stop.

Sincerely,



Deanne Little