

August 6, 2018

Federal Trade Commission
Office of the Secretary
600 Pennsylvania Avenue NW
Suite CC-5610 (Annex C)
Washington, DC 20580

Re: Competition and Consumer Protection in the 21st Century Hearing, Project Number P181201

I have been affected by online security breaches on three occasions. I am a disabled vet, and I was notified that my data may have been part of the OPM security breach. The same thing happened with Experian and Target. I first heard about the breaches on the news and then received an email saying I may have been affected. I already have a problem with companies using my data in the first place. My data should stay personal and not be given out to *anybody*. I would like the FTC to prevent companies from taking and selling my data.

I use all the digital services, like Amazon, Facebook, and Google. I've tried to change some of the permissions given for third-party use, but sometimes, you can't get the things you need if you don't check it off. No average person understands all that legal language, and we shouldn't have to give the rights to our data away just to use a service. I don't think Google and Facebook even follow their own rules for data use. I was really angry to learn that Google tracks your location through your phone. Nothing was said about that when I got the phone! I didn't know they'd be tracking me!

I'm also disturbed by the amount of censorship that is allowed to take place online, as well. It's not fair that only some people get to be heard and others don't, because that affects everybody. I believe it's influenced our politics. Even if you don't agree with someone's position, anyone being censored still affects you. The big companies like Google and Facebook shouldn't decide who is heard and who isn't, whether it's through which products appear in search results or what viewpoints appear in YouTube videos.

Where I go and what I do is *my* business, and I believe that some media company taking my information and selling it to a third party for profit is unconstitutional. Online companies shouldn't be able to do that! My data shouldn't be harvested at all, and it should be trashed after a certain amount of time. Right now, it seems like there are only two or three companies that you can use, and everybody's joining together. If this keeps up, there's not going to be *any* type of selection. You're going to have to use one or two companies because that's all that will be available. If there were more choices, the companies would be more concerned with treating their customers better, and we could choose what is acceptable to us.

Sincerely,

Marc Conquest



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