

August 6, 2018

Federal Trade Commission
Office of the Secretary
600 Pennsylvania Avenue NW
Suite CC-5610 (Annex C)
Washington, DC 20580

Jamie Sand

To Whom It May Concern:

Re: Competition and Consumer Protection in the 21st Century Hearing, Project Number P181201

Nearly everything you do online generates data and companies that are collecting and selling that data. This is an invasion of privacy. I don't even fill out surveys to win things anymore, because then you start getting phone calls. We do not have enough privacy as it is.

I use online shopping companies whom all have terms and conditions. I don't read them because it is written in legal language; you could read it and still not understand it. It is not at all fair for them to take our data just because we can't read the legal jargon. It is purposely written so you can't understand it. They should be much clearer about what data they are collecting and what they intend to do with it. We are in such a position anymore, everything has gotten out of hand. I do not think they follow the rules/laws, because I do not trust them. Everyone is out for the almighty dollar and that is all that matters these days. I have been looking for a dress online and every time I turn on the computer there is a different company trying to get me to go on their site for a dress.

The whole situation is wrong, we need to stop this somehow. It is all out of control. We need to stop this anti-competitive behavior. Without competition companies can charge whatever they want. I would like to have a choice between companies, I would like to know which companies are known to have been abusing their customers personal information. I am tired of being ripped off and companies putting unnecessary claims on my private information.

For Facebook to say they let you use their service for free and in exchange they collect your personal data, I do not believe that. They are profiting off it or they wouldn't offer it.

Consumers need more options because we are getting to the point, we have very few. For instance, All the little farmers are gone, the few big conglomerates have gobbled them up. Then there is censorship that is creating a negative effect. There are many points of view and everyone should be heard.

I want to see the end of online surveillance, it is not right, it just isn't right, we are entitled to our privacy. Your information is everywhere, and no one seems to care or do anything about it.

My bank account was compromised, and they didn't give me a lot of details. The bank just sent me a new debit card and said my account was compromised. I don't even know what company compromised my account. It made me feel violated.

Sincerely,

Jamie Sand