

Abegail (Uber)

May 21, 06:07

Hi Robert,

Sorry to hear about this. Let me help you get this sorted out.

I checked the trip and added \$1.02 in your account as toll reimbursement. You may see this on your next [invoice](#).

We appreciate how you handle this situation professionally. If I can help with anything else, please let me know.

Abegail

help.uber.com

Robert Lo

May 20, 12:00

TRIP BBDA6438-A6DB-496E-A2F7-CA288678917F

Toll is \$1.40

Uber reimbursed \$0.38 only.

Please reimburse me the balance \$1.02. Thanks.