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## CAS Complaint: Complaint Bill Dougan Jeep Wrangler 2006

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## Contact Information

- Name: Bill Dougan
- Address:  
[REDACTED]  
[REDACTED]  
USA

## Problem Description

- Problem Description:  
I bought this Jeep used in 2011 from Airpark Dodge. They specifically told me it was sold "as is" and had NO warranties remaining. This point was made repeatedly as the dealer tried to sell me an extended service agreement. I refused. In February 2012 the program control module failed and the vehicle stopped dead in traffic. I had it towed to my independent repair shop and they diagnosed the problem as a defective program control module. The shop replaced the module with a new Mopar module. During the repair the shop informed me the module had been replaced before making this at least the second failure on a very low mileage vehicle. After the repair I went on line to see if there was a history of problems like this with my Jeep. I found out that there is an emissions warranty covering the program control module and the catalytic converter. I submitted the repair bill to Jeep and they refused to pay anything other than 1/2 the price of the Mopar module. Jeep Corporate told me it was my responsibility to know about warranties on the vehicle. I made a good faith effort to discover this information at the time of the purchase. The selling dealer concealed the existence of this warranty in an attempt to get me to buy an extended warranty. I plan on selling the vehicle. Jeep's reliability and customer service are the worst of all auto manufacturers. I also plan to sue to recover whatever damages I can collect for misrepresentation as well as the balance of the repair cost.
- Interested in Class Action? yes
- CAS Notes:

## Vehicle Information

- Make: Jeep
- Model: Wrangler
- Year: 2006
- VIN: [REDACTED]
- Transmission: automatic
- Vehicle involved in: