

Ms. Gloria Mayfield Banks
Mary Kay Independent Executive National Sales Director

July 5, 2006

Federal Trade Commission/Office of the Secretary, Room H-135 (Annex W)
600 Pennsylvania Avenue, NW
Washington, D.C. 20580
Re: Business Opportunity Rule R511993

Dear Sir or Madam:

As a Mary Kay Independent Executive National Sales Director, I am writing to express my concern about the proposed New Business Opportunity Rule R511993. I am very troubled about the impact this proposed rule would have on my Mary Kay business.

I have been building my Mary Kay business for over 18 years, beginning as a single parent working a full-time job with two small children. Working in the Admissions Office at Harvard Business School, I was drawn to Mary Kay because of the increased income opportunity and flexible schedule. After two years of working part time I left Harvard to pursue Mary Kay full-time. I fell in love with the opportunity because of the recognition and grew from the positive challenges of my own business. I then was a single parent for 7 years, re-married and moved to Baltimore and continued to grow my business with a blended family with 4 teenagers. Two are finishing college in the next twenty-four months with no college debt and they will feel the impact of my Mary Kay decision for their entire life. I am sure that many of the proposed Rule's requirements would have prevented me from joining Mary Kay. My recruiting with Mary Kay has been tremendously successful because of the easy decision in and the easy decision out environment that Mary Kay provides. Had I not joined Mary Kay I would have been successful in my corporate journey but my life and the lives of those I have touch in these 18 years would not be nearly as rewarding.

As Independent Beauty Consultants we offer Mary Kay to others attracted to these high ethics and principles seeking a career with independence, freedom, and the chance to fulfill the dream of owning their own business. Many start their Mary Kay business to supplement their family income or help pay for holiday gifts. For others, it becomes a full-time career. This proposed new rule puts everything we've accomplished as entrepreneurs and small business owners at risk. Here's why:

Seven-Day Waiting Period

The seven-day waiting period provision of the proposed rule puts me at a competitive disadvantage in running my business and is unnecessary. The cost to begin Mary Kay and purchase a starter sales kit is only \$105. In fact, the starter sales kit can be returned for a full refund within 30 days of purchase. On a daily basis, Americans everywhere make purchases – whether it is clothes, cars, televisions or even a meal – without having to wait seven days. Our free market economy allows consumers to make their own choices and start new careers when and how they like. Mary Kay protects consumers by offering an unusually safe investment thanks to its 90% buyback policy for products purchased by an

Independent Beauty Consultant within the last twelve months (100% if returned in the first 30 days). That's a rare deal in any business.

References

The proposed rule requires the disclosure of 10 individuals who have recently been approached with Mary Kay. I am glad to provide references, but this provision adds an unreasonable administrative burden and makes doing business unduly complicated and time-consuming. First, I am not aware of every individual in every area who has been approached by every Mary Kay Independent Beauty Consultant. That means I will need to send the address of every prospective Beauty Consultant to Mary Kay Inc. and wait for the list.

Second, I am very concerned about giving out the personal information of other individuals, without their permission, to strangers. In this day of identity theft and privacy concerns, people are guarded of their personal information. The way this rule is written will scare people away from a Mary Kay career and will hurt my business and that of the 750,000 Mary Kay Independent Beauty Consultants who sell Mary Kay skin care products.

Litigation Disclosure

Finally, the proposed rule calls for the release of any information regarding prior litigation and civil or criminal legal actions to our prospective Independent Beauty Consultants. This provision does not take into account frivolous lawsuits or cases where the company was found to have done nothing wrong.

I am a hard-working, honest and ethical woman who is running a successful and legitimate business. Disclosing lawsuits in which neither I nor Mary Kay have done anything wrong is truly unfair.

In closing, let me express my appreciation to the FTC for its work in protecting consumers. You are to be applauded for all that you do. But I believe the proposed new Business Opportunity Rule has many unintended consequences that will hurt me and others who are the smallest of the small business owners.

Like you, Mary Kay also celebrates the highest ideals, morals and ethical standards. Mary Kay Ash herself challenged us to "build corridors of honesty and of fairness, of sincerity and of right-dealings." She always said:

...the most valuable assets we carry with us are our integrity, our reputation, the good, honest name upon which we can build our future in business. Integrity is the calling card we leave behind when we are gone.

Thank you for your time and for considering my comments.

Sincerely,

Gloria Mayfield Banks
Mary Kay Independent Executive National Sales Director