



UNITED STATES OF AMERICA
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

January 25, 2018

Via E-mail

David Goldenberg
Sidley Austin, LLP
1501 K Street, NW
Washington, DC 20005

RE: FOIA-2018-00373
FleetCor (consumer
complaints)

Dear Mr. Goldenberg:

This is in response to your request dated January 5, 2018 under the Freedom of Information Act seeking access to seeking consumer complaints filed against FleetCor. In accordance with the FOIA and agency policy, we searched our records as of January 5, 2018, the date we received your request.

We located approximately 38 consumer complaints filed against FleetCor filed from July 17, 2017 to January 5, 2018, the timeframe specified in your request. I am granting partial access to the records. Portions of the records are exempt from disclosure as explained below.

I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because an individual's right to privacy outweighs the general public's interest in disclosure of personally identifying information (PII). *See The Lakin Law Firm v. FTC*, 352 F.3d 1122 (7th Cir. 2003).

Please note that the complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided.

Based on the fee provisions of the FOIA, 5 U.S.C. § 552(a)(4)(A), and the Commission's Rules of Practice, 16 C.F.R. § 4.8 et seq., as amended, I am also attaching an invoice for the charges we incurred for this response to your request. Failure to pay this bill promptly will result in our refusal to provide copies of accessible documents in response to future requests. If not paid within 30 days, this bill will accrue interest penalties as provided by Federal Claims Collection Standards, 31 C.F.R. § 900-904, as amended.

Please make checks payable to U.S. Treasury and send payment to:

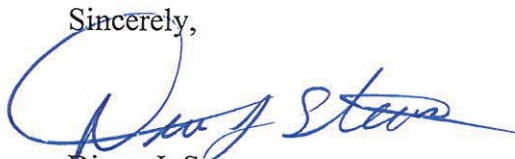
Financial Management Office, H-790
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington, D.C. 20580 or to FOIAAppeal@ftc.gov within 90 days of the date of this letter. Please enclose or attach a copy of your original request and a copy of this response.

You also may seek dispute resolution services from the FTC FOIA Public Liaison Richard Gold via telephone at (202) 326-3355 or via e-mail at rgold@ftc.gov; or from the Office of Government Information Services via email at ogis@nara.gov, via fax at (202) 741-5769, or via mail at Office of Government Information Services (OGIS), National Archives and Records Administration, 8601 Adelphi Road, College Park, MD 20740.

If you have any questions about the way we handled your request or about the FOIA regulations or procedures, please contact Shelley M. O'Hara at (202) 326-2072.

Sincerely,



Dione J. Stearns
Assistant General Counsel

Attachments

1 MS Workbook
Invoice No. 4286