



UNITED STATES OF AMERICA
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

Via E-mail

Brandon Smith
MuckRock/The Capitol Forum
DEPT MR 33895, 411A Highland Avenue
Somerville, MA 02144-2516

MAR 13 2017

Re: FOIA-2017-00562
FleetCor et al.

Dear Mr. Smith:

This is in response to your request dated February 27, 2017 under the Freedom of Information Act seeking access to consumer complaints filed against:

Fleetcor; Universal Premium Fleet Card; Fuelman Diesel Advantage Fleet Card; ARCO Business Solutions Fuel Card; ARCO Business Solutions Mastercard; BP Business Solutions Fuel Card; BP Business Solutions Fuel Card Plus; BP Business Solutions Mastercard; Comdata MasterCard Corporate FleetCare; Comdata Card; BuilderPro Fleetcard MasterCard by Comdata; Fuelman Commercial Advantage Fleet Card; Fuelman Diesel Platinum Fleet Card; Fuelman Advantage Fleet Card; Fuelman Advantage Platinum MasterCard®; Fuelman Discount Advantage Fleet Card; Fuelman Advantage Local Diesel Fleet Card; Fuelman Public Sector Fleet Card; Universal Premium Mastercard; Comdata Universal FleetCard MasterCard; ARCO Business Solutions Mastercard; BuilderPro Superfleet Mastercard; Habitat for Humanity® Fuel Card MasterCard; Meineke Fleet Solutions Mastercard; Shell FLEET NAVIGATOR MasterCard; Speedway Superfleet Mastercard; Quarles Classic Card; Quarles Universal Fuel Card; Quarles Diesel Plus Fuel Card; CFN Fleet Cards; Pacific Pride Cards; Husky Pro Fuel Cards

between September 20, 2016 through February 22, 2017. In accordance with the FOIA and agency policy, we have searched our records as of February 27, 2017, the date we received your request in our FOIA office.

We located approximately 45 consumer complaints that consumers have made to the Federal Trade Commission regarding FleetCor and the above-identified companies between September 20, 2016 and February 22, 2017. You should know that the complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided.

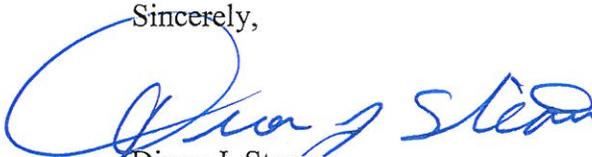
I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in disclosure of personally identifiable information. *See The Lakin Law Firm v. FTC*, 352 F.3d 1122 (7th Cir. 2003).

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington, D.C. 20580, within 90 days of the date of this letter. Please enclose a copy of your original request and a copy of this response.

You also may seek dispute resolution services from the FTC FOIA Public Liaison Richard Gold via telephone at (202) 326-3355 or via e-mail at rgold@ftc.gov; or from the Office of Government Information Services via e-mail at ogis@nara.gov, via fax at (202) 741-5769, or via mail at Office of Government Information Services (OGIS), National Archives and Records Administration, 8601 Adelphi Road, College Park, MD 20740.

If you have any questions about the way we handled your request or about the FOIA regulations or procedures, please contact Shelley M. O'Hara at (202) 326-2072.

Sincerely,



Dione J. Stearns
Assistant General Counsel

Attachments
5 MS Excel Workbooks