

**The Number of referrals from EU Data Protection Authorities:**

Until 2010, the FTC received no referrals from EU Data Protection Authorities. Since 2010, we have received four.

## Mischler, Erin

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**From:** Stearns, Dione J.  
**Sent:** Thursday, November 21, 2013 4:14 PM  
**To:** Mischler, Erin  
**Subject:** FW: FOIA response 2014-00171

Erin,

Here is the response from Guilherme.

Dione

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**From:** Roschke, Guilherme  
**Sent:** Thursday, November 21, 2013 4:07 PM  
**To:** Stearns, Dione J.  
**Cc:** Stevenson, Hugh G.  
**Subject:** FOIA response 2014-00171

Dione – the below responds to the FOIA request for numbers.

1. The number of consumer complaints received by the FTC.

The FTC maintains a database of consumer complaints made to the FTC and various other organizations. See [www.ftc.gov/sentinel](http://www.ftc.gov/sentinel). The database contains millions of complaints. An October 2013 search of that database, which typically retains complaints submitted for approximately five years, found 88 consumer complaints on the subject of the U.S.-EU Safe Harbor. Of these, 77 were highly similar/form complaints regarding one company.

2. The number of referrals from European Authorities.

Until 2010, the FTC received no referrals from EU member state authorities. Since 2010, we are aware of four. We have also received reports from an individual researcher alleging a large number of Safe Harbor violations.