

## Exhibit A

[To appear with the SkyMed logo]

Dear [Customer]:

In May 2019, we notified you by email that your personal information saved in a SkyMed database was exposed between October 2018 and March 2019. We said that there was no evidence that anyone had misused it. We also said that your health information and your financial information were not exposed.

We have since learned that the exposed database may have contained some members' health information, possibly including yours, and which may have included whether you were hospitalized or took any prescription medications. In addition, the other personal information exposed in the database included:

- your name
- your mailing address
- your email address
- your date of birth
- your phone number
- your membership number

Your Social Security number was not exposed. Neither was your financial information.

We've since put in place a new information security program to protect your information. If you have any questions or comments about this data exposure or what we do to protect your information, please contact us at [[email address]].

Eleanore Klein

President, SkyMed Group of Companies