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**UNITED STATES DISTRICT COURT  
CENTRAL DISTRICT OF CALIFORNIA**

		) Case No. CV17-07044-SJO (JCx)
FEDERAL TRADE COMMISSION,	)	
	)	<b>FILED UNDER SEAL</b>
Plaintiff,	)	
	)	<b><del>{Proposed}</del> EX PARTE</b>
vs.	)	<b>TEMPORARY RESTRAINING</b>
	)	<b>ORDER WITH ASSET FREEZE,</b>
A1 DOCPREP INC., et al.,	)	<b>APPOINTMENT OF RECEIVER,</b>
	)	<b>AND OTHER EQUITABLE</b>
Defendants.	)	<b>RELIEF, AND ORDER TO SHOW</b>
	)	<b>CAUSE WHY A PRELIMINARY</b>
	)	<b>INJUNCTION SHOULD NOT</b>
	)	<b>ISSUE</b>

1 Plaintiff, the Federal Trade Commission, has filed its Complaint for  
2 Permanent Injunction and Other Equitable Relief pursuant to Section 13(b) of the  
3 Federal Trade Commission Act (“FTC Act”), 15 U.S.C. § 53(b), the Telemarketing  
4 and Consumer Fraud and Abuse Prevention Act (“Telemarketing Act”), 15 U.S.C.  
5 §§ 6101-6108, and the 2009 Omnibus Appropriations Act, Public Law 111-8,  
6 Section 626, 123 Stat. 524, 678 (Mar. 11, 2009) (“Omnibus Act”), as clarified by  
7 the Credit Card Accountability Responsibility and Disclosure Act of 2009, Public  
8 Law 111-24, Section 511, 123 Stat. 1734, 1763-64 (May 22, 2009) (“Credit Card  
9 Act”), and amended by the Dodd-Frank Wall Street Reform and Consumer  
10 Protection Act, Public Law 111-203, Section 1097, 124 Stat. 1376, 2102-03 (July  
11 21, 2010) (“Dodd-Frank Act”). Plaintiff has moved, pursuant to Fed. R. Civ. P.  
12 65(b), for a temporary restraining order, asset freeze, other equitable relief, and an  
13 order to show cause why a preliminary injunction should not issue against  
14 Defendants.

### 15 **FINDINGS OF FACT**

16 The Court, having considered the Complaint, the *ex parte* Motion for a  
17 Temporary Restraining Order, declarations, exhibits, and the memorandum of  
18 points and authorities filed in support thereof, and being otherwise advised,  
19 **GRANTS** Plaintiff’s motion for a temporary restraining order and **FINDS** and  
20 **ORDERS** as follows:

- 21 1. This Court has jurisdiction over the subject matter of this case, and  
22 there is good cause to believe that it will have jurisdiction over the parties;
- 23 2. Venue in this district is proper;
- 24 3. There is good cause to believe that Defendants Homan Ardalan, A1  
25 DocPrep Inc., Stream Lined Marketing, and Bloom Law Group P.C. have engaged  
26 in and are likely to engage in acts or practices that violate Section 5(a) of the FTC  
27 Act, 15 U.S.C. § 45(a), the FTC’s Telemarketing Sales Rule (“TSR”), 16 C.F.R.  
28 Part 310, and the Mortgage Assistance Relief Services Rule (“MARS Rule” or

1 “Regulation O”), 12 C.F.R. Part 1015, formerly codified as 16 C.F.R. Part 322, and  
2 that Plaintiff is therefore likely to prevail on the merits of this action.

3 4. There is good cause to believe that immediate and irreparable injury,  
4 loss, or damage will result from Defendants’ ongoing violations of the FTC Act,  
5 the TSR, and the MARS Rule unless Defendants are restrained and enjoined by  
6 Order of this Court;

7 5. There is good cause to believe that immediate and irreparable damage  
8 to the Court’s ability to grant effective final relief for consumers—including  
9 monetary restitution, rescission, disgorgement, or refunds—will occur from the  
10 sale, transfer, destruction or other disposition or concealment by Defendants of  
11 their assets or records, unless Defendants are immediately restrained and enjoined  
12 by order of this Court; and that, in accordance with Fed. R. Civ. P. 65(b), the  
13 interests of justice require that this Order be granted without prior notice to  
14 Defendants. Thus, there is good cause for relieving Plaintiff of the duty to provide  
15 Defendants with prior notice of its Application for a Temporary Restraining Order;

16 6. Good cause exists for appointing a temporary receiver over the  
17 Corporate Defendants and their subsidiaries; freezing Defendants’ assets;  
18 permitting the Plaintiff and the Receiver immediate access to the Defendants’  
19 business premises; and permitting the Plaintiff and the Receiver to take expedited  
20 discovery;

21 7. Weighing the equities and considering Plaintiff’s likelihood of  
22 ultimate success on the merits, a temporary restraining order with an asset freeze,  
23 the appointment of a temporary receiver, immediate access to business premises,  
24 expedited discovery, and other equitable relief is in the public interest;

25 8. Plaintiff FTC is an independent agency of the United States and no  
26 security is required of any agency of the United States for issuance of a temporary  
27 restraining order. Fed. R. Civ. P. 65(c).

28

1 **DEFINITIONS**

2 For the purpose of this Temporary Restraining Order (“Order”), the following  
3 definitions shall apply:

4 A. “**Asset**” or “**Assets**” means any legal or equitable interest in, right to,  
5 or claim to, any real or personal property, including “goods,” “instruments,”  
6 “equipment,” “fixtures,” “general intangibles,” “inventory,” “checks,” or “notes”  
7 (as these terms are defined in the Uniform Commercial Code), lines of credit,  
8 chattels, leaseholds, contracts, mail or other deliveries, shares of stock, lists of  
9 consumer names, accounts, credits, premises, receivables, funds, and all cash,  
10 wherever located.

11 B. “**Assisting Others**” includes: (a) providing administrative services,  
12 including filing business registrations with federal, state, or local government  
13 entities, establishing bank or merchant accounts, and/or handling banking  
14 transactions; (b) acting as an officer, director, or registered agent of a business  
15 entity; (c) establishing mail accounts or mail receiving boxes, and/or providing  
16 mailing or printing services; (d) performing customer service functions, including  
17 forwarding mail received from consumers and/or receiving or responding to  
18 consumer complaints; (e) formulating or providing, or arranging for the  
19 formulation or provision of, any sales script or other marketing material; (f)  
20 providing names of, or assisting in the generation of, potential customers; and (g)  
21 performing or providing marketing or billing services of any kind, including  
22 performing or providing telemarketing services.

23 C. “**Commercial communication**” means any written or oral statement,  
24 illustration, or depiction, whether in English or any other language, that is designed  
25 to affect a sale or create interest in purchasing any service, plan, or program,  
26 whether it appears on or in a label, package, package insert, radio, television, cable  
27 television, brochure, newspaper, magazine, pamphlet, leaflet, circular, mailer, book  
28 insert, free standing insert, letter, catalogue, poster, chart, billboard, public transit

1 card, point of purchase display, film, silde, audio program transmitted over a  
2 telephone system, telemarketing script, onhold sript, upsell script, training  
3 materials provided to telemarketing firms, program-length commercial  
4 (“informercial”), the Internet, cellular network, or any other medium. Promotional  
5 materials and items and Web pages are included in the term “commercial  
6 communication.”

7 D. **“Consumer-specific commercial communication”** means a  
8 commercial communication that occurs prior to a consumer agreeing to permit the  
9 provider to seek offers of mortgage assistance relief on behalf of the consumer, or  
10 otherwise agreeing to use the mortgage assistance relief service, and that is  
11 directed at a specific consumer.

12 E. **“Corporate Defendants”** means A1 DocPrep Inc., Stream Lined  
13 Marketing, also doing business as Project Uplift Students and Project Uplift  
14 America, and Bloom Law Group P.C., also doing business as Home Shield  
15 Network and Keep Your Home USA, and each of their subsidiaries, affiliates,  
16 successors, and assigns.

17 F. **“Debt relief service”** means any program or service represented,  
18 directly or by implication, to renegotiate, settle, or in any way alter the terms of  
19 payment or other terms of the debt between a person and one or more unsecured  
20 creditors or debt collectors, including, but not limited to, a reduction in the balance,  
21 interest rate, or fees owed by a person to an unsecured creditor or debt collector.

22 G. **“Defendant(s)”** means Corporate Defendants and Holman Ardalan,  
23 individually, collectively, or in any combination.

24 H. **“Document”** is synonymous in meaning and equal in scope to the  
25 usage of “document” and “electronically stored information” in Fed. R. Civ. P.  
26 34(a), and includes writings, drawings, graphs, charts, photographs, sound and  
27 video recordings, images, Internet sites, web pages, websites, electronic  
28 correspondence, including e-mail and instant messages, contracts, accounting data,

1 advertisements, FTP Logs, Server Access Logs, books, written or printed records,  
2 handwritten notes, telephone logs, telephone scripts, receipt books, ledgers,  
3 personal and business canceled checks and check registers, bank statements,  
4 appointment books, computer records, customer or sales databases and any other  
5 electronically stored information, including Documents located on remote servers  
6 or cloud computing systems, and other data or data compilations from which  
7 information can be obtained directly or, if necessary, after translation into a  
8 reasonably usable form. A draft or non-identical copy is a separate document  
9 within the meaning of the term.

10 I. **“Electronic data host”** means any person in the business of storing,  
11 hosting, or otherwise maintaining electronically stored information. This includes,  
12 but is not limited to, any entity hosting a website or server, and any entity  
13 providing “cloud based” electronic storage.

14 J. **“Established Business Relationship”** means a relationship between a  
15 Seller and a person based on: (a) the person’s purchase, rental, or lease of the  
16 Seller’s good or services or a financial transaction between the Seller and person,  
17 within the eighteen months immediately preceding the date of the Telemarketing  
18 call; or (b) the person’s inquiry or application regarding a product or service  
19 offered by the Seller, within the three months immediately preceding the date of a  
20 Telemarketing call.

21 K. **“Financial institution”** means any bank, savings and loan institution,  
22 credit union, or any financial depository of any kind, including, but not limited to,  
23 any brokerage house, trustee, broker-dealer, escrow agent, title company,  
24 commodity trading company, or precious metal dealer.

25 L. **“General commercial communication”** means a commercial  
26 communication that occurs prior to the consumer agreeing to permit the provider to  
27 seek offers of mortgage assistance relief on behalf of the consumer, or otherwise  
28 agreeing to use the mortgage assistance relief service, and that is not directed at a

1 specific consumer.

2 M. **“Individual Defendant”** means Holman Ardalan, by whatever names  
3 he may be known.

4 N. **“Mortgage assistance relief service”** or **“MARS”** means any  
5 product, service, plan, or program, offered or provided to the consumer in  
6 exchange for consideration, that is represented, expressly or by implication, to  
7 assist or attempt to assist the consumer with any of the following:

- 8 1. stopping, preventing, or postponing any mortgage or deed of  
9 foreclosure sale for the consumer’s dwelling, any repossession  
10 of the consumer’s dwelling, or otherwise saving the consumer’s  
11 dwelling from foreclosure or repossession;
- 12 2. negotiating, obtaining, or arranging a modification of any term  
13 of a dwelling loan, including a reduction in the amount of  
14 interest, principal, balance, monthly payments, or fees;
- 15 3. obtaining any forbearance or modification in the timing of  
16 payments from any dwelling loan holder or servicer on any  
17 dwelling loan;
- 18 4. negotiating, obtaining, or arranging any extension of the period  
19 of time within which the consumer may (i) cure his or her  
20 default on a dwelling loan, (ii) reinstate his or her dwelling  
21 loan, (iii) redeem a dwelling, or (iv) exercise any right to  
22 reinstate a dwelling loan or redeem a dwelling;
- 23 5. obtaining any waiver of an acceleration clause or balloon  
24 payment contained in any promissory note or contract secured  
25 by any dwelling; or
- 26 6. negotiating, obtaining, or arranging (i) a short sale of a  
27 dwelling, (ii) a deed-in-lieu of foreclosure, or (iii) any other  
28 disposition of a dwelling other than a sale to a third party who

1 is not the dwelling loan holder.

2 The foregoing shall include any manner of claimed assistance, including  
3 auditing or examining a consumer’s mortgage or home loan application.

4 O. “**National Do Not Call Registry**” means the “do-not-call” registry of  
5 telephone numbers maintained by the Commission pursuant to 16 C.F.R. §  
6 310.4(b)(1)(iii)(B).

7 P. “**Outbound Telephone Call**” means a telephone call initiated by a  
8 Telemarketer to induce the purchase of goods or services or to solicit a charitable  
9 contribution.

10 Q. “**Person**” means a natural person, organization, or other legal entity,  
11 including a corporation, partnership, proprietorship, association, cooperative, or  
12 any other group or combination acting as an entity.

13 R. “**Receiver**” means the temporary receiver appointed in Section XIV  
14 of this Order and any deputy receivers that shall be named by the temporary  
15 receiver.

16 S. “**Seller**” means any person who, in connection with a Telemarketing  
17 transaction, provides, offers to provide, or arranges for others to provide goods or  
18 services to the customer in exchange for consideration.

19 T. “**Telemarketer**” means any person who, in connection with  
20 telemarketing, initiates or receives telephone calls to or from a customer or donor.  
21 16 C.F.R. § 310.2(cc).

22 U. “**Telemarketing**” means a plan, program, or campaign (whether or  
23 not covered by the TSR, 16 C.F.R. Part 310) that is conducted to induce the  
24 purchase of goods or services or a charitable contribution by use of one or more  
25 telephones.

26 **I. PROHIBITION ON DECEPTIVE REPRESENTATIONS**

27 **IT IS THEREFORE ORDERED** that Defendants, Defendants’ officers,  
28 agents, employees, and attorneys, and all other persons in active concert or



1 participation with them, who receive actual notice of this Order by personal service  
2 or otherwise, whether acting directly or indirectly, in connection with the  
3 advertising, marketing, promoting, or offering for sale of any MARS or debt relief  
4 service, are temporarily restrained and enjoined from:

5 A. misrepresenting or assisting others in misrepresenting, expressly or by  
6 implication:

- 7 1. that Defendants are part of or affiliated with the federal  
8 government or a federal government program;
- 9 2. that consumers who enroll in Defendants' debt relief services  
10 will have their monthly payments reduced or their loan balances  
11 forgiven in whole or in part;
- 12 3. that consumers who enroll in Defendants' MARS will obtain a  
13 loan modification that will make their payments substantially  
14 more affordable or help them avoid foreclosure;
- 15 4. any other fact material to consumers concerning any MARS or  
16 debt relief service, such as: the total costs; any material  
17 restrictions, limitations, or conditions; or any material aspect of  
18 its performance, efficacy, nature, or central characteristics; and

19 B. making or assisting others in making, any representation, expressly or  
20 by implication, about the benefits, performance, or efficacy of any product or  
21 service, unless the representation is non-misleading and, at the time such  
22 representation is made, Defendants possess and rely upon competent and reliable  
23 evidence that is sufficient in quality and quantity based on standards generally  
24 accepted in the relevant fields, when considered in light of the entire body of  
25 relevant and reliable evidence, to substantiate that the representation is true.

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1 **II. PROHIBITION ON COLLECTION OF ADVANCE FEES**

2 **IT IS FURTHER ORDERED** that the Defendants, and their officers,  
3 agents, employees, and those persons or entities in active concert or participation  
4 with any of them who receive actual notice of this Order, whether acting directly or  
5 indirectly, are hereby restrained and enjoined from:

6 A. In connection with providing, offering to provide, or arranging for  
7 others to provide any MARS, requesting or receiving payment of any fee or other  
8 consideration for any MARS before the consumer has executed a written  
9 agreement with the consumer's dwelling loan holder or servicer incorporating the  
10 offer of mortgage assistance relief that a Defendant obtained from the consumer's  
11 dwelling loan holder or servicer on the consumer's behalf; and

12 B. providing, offering to provide, or arranging for others to provide any  
13 debt relief service and requesting or receiving payment of any fees or consideration  
14 for any debt relief service, until and unless:

- 15 1. the seller or telemarketer has renegotiated, settled, reduced, or  
16 otherwise altered the terms of at least one debt pursuant to a  
17 settlement agreement, debt management plan, or other such  
18 valid contractual agreement executed by the customer;
- 19 2. the customer has made at least one payment pursuant to that  
20 settlement agreement, debt management plan, or other valid  
21 contractual agreement between the customer and the creditor or  
22 debt collector; and
- 23 3. to the extent that debts enrolled in a service are renegotiated,  
24 settled, reduced, or otherwise altered individually, the fee or  
25 consideration either:  
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- 1 a. bears the same proportional relationship to the total fee  
2 for renegotiating, settling, reducing, or altering the terms  
3 of the entire debt balance as the individual debt amount  
4 bears to the entire debt amount. The individual debt  
5 amount and the entire debt amount are those owed at the  
6 time the debt was enrolled in the service; or  
7 b. is a percentage of the amount saved as a result of the  
8 renegotiation, settlement, reduction, or alteration. The  
9 percentage charged cannot change from one individual  
10 debt to another. The amount saved is the difference  
11 between the amount owed at the time the debt was  
12 enrolled in the service and the amount actually paid to  
13 satisfy the debt.

14 **III. DISCLOSURES REQUIRED BY THE MARS RULE**

15 **IT IS FURTHER ORDERED** that Defendants and their officers,  
16 agents, employees, and attorneys, and those persons or entities in active concert or  
17 participation with any of them who receive actual notice of this Order, whether  
18 acting directly, in connection with the advertising, marketing, promotion, offering  
19 for sale, sale, or provision of any MARS, are hereby temporarily restrained and  
20 enjoined from engaging in the following conduct:

21 A. Failing to disclose the following information in all general  
22 commercial communications:

- 23 1. “[Name of Company] is not associated with the government,  
24 and our service is not approved by the government or your  
25 lender;” and  
26 2. “Even if you accept this offer and use our service, your lender  
27 may not agree to change your loan;”

28 B. Failing to disclose the following information in all consumer-specific

1 commercial communications:

- 2 1. “You may stop doing business with us at any time. You may  
3 accept or reject the offer of mortgage assistance we obtain from  
4 your lender [or servicer]. If you reject the offer, you do not  
5 have to pay us. If you accept the offer, you will have to pay us  
6 [insert amount or method for calculating the amount] for our  
7 services.” For the purposes of this section, the amount “you  
8 will have to pay” shall consist of the total amount the consumer  
9 must pay to purchase, receive, and use all of the MARS that are  
10 the subject of the sales offer, including but not limited to, all  
11 fees and charges;
- 12 2. “[Name of company] is not associated with the government,  
13 and our service is not approved by the government or your  
14 lender;”
- 15 3. “Even if you accept this offer and use our service, your lender  
16 may not agree to change your loan;” and
- 17 4. “If you stop paying your mortgage, you could lose your home  
18 and damage your credit.”

19 **IV. PROHIBITION AGAINST UNLAWFUL TELEMARKETING**  
20 **PRACTICES**

21 **IT IS FURTHER ORDERED** that Defendants and their officers, agents,  
22 employees, and attorneys, and those persons or entities in active concert or  
23 participation with any of them who receive actual notice of this Order, whether  
24 acting directly, in connection with the advertising, marketing, promotion, offering  
25 for sale, sale, or provision of any good or service, are hereby temporarily restrained  
26 and enjoined from engaging in any of the following practices:

27 A. Initiating or causing others to initiate any outbound telephone call to  
28 any person at a telephone number on the National Do Not Call Registry, unless:

- 1           1. Defendants have obtained the express agreement, in writing, of  
2           such person to place calls to that person. Such written  
3           agreement shall clearly evidence such person's authorization  
4           that calls made by or on behalf of Defendants may be placed to  
5           that person, and shall include the telephone number to which  
6           the calls may be placed and the signature of that person; or
- 7           2. Defendants have an established business relationship with such  
8           person, and that person has not previously stated that he or she  
9           does not wish to receive outbound telephone calls made by or  
10          on behalf of Defendants;

11           B. Initiating or causing others to initiate any outbound telephone call to  
12 a telephone number within a given area code when the annual fee for access to the  
13 telephone numbers within that area code that are on the National Do Not Call  
14 Registry has not been paid by or on behalf of Defendants, unless the telephone call  
15 is:

- 16           1. A solicitation to induce charitable contributions;
- 17           2. To a business;
- 18           3. To persons who have given the Seller their express agreement,  
19           in writing and signed, to receive calls from Defendants; or
- 20           4. To persons who have an Established Business Relationship  
21           with Defendants.

22 **V. PROHIBITION ON RELEASE OF CUSTOMER INFORMATION**

23           **IT IS FURTHER ORDERED** that Defendants, Defendants' officers,  
24 agents, employees, and attorneys, and all other Persons in active concert or  
25 participation with any of them, who receive actual notice of this Order, whether  
26 acting directly or indirectly, are hereby temporarily restrained and enjoined from:

27           A. Selling, renting, leasing, transferring, or otherwise disclosing, the  
28 name, address, birth date, telephone number, email address, credit card number,

1 bank account number, Social Security number, or other financial or identifying  
2 information of any person that any Defendant obtained in connection with any  
3 activity that pertains to the subject matter of this Order; and

4 B. Benefitting from or using the name, address, birth date, telephone  
5 number, email address, credit card number, bank account number, Social Security  
6 number, or other financial or identifying information of any person that any  
7 Defendant obtained in connection with any activity that pertains to the subject  
8 matter of this Order.

9 *Provided, however,* that Defendants may disclose such identifying  
10 information to a law enforcement agency, as required by any law, regulation, or  
11 court order, or in any filings, pleadings or discovery in this action in the manner  
12 required by the Federal Rules of Civil Procedure and by any protective order in the  
13 case.

14 **VI. ASSET FREEZE**

15 **IT IS FURTHER ORDERED** that Defendants and their officers, agents,  
16 employees, and attorneys, and all other persons in active concert or participation  
17 with any of them, who receive actual notice of this Order, whether acting directly  
18 or indirectly, are hereby temporarily restrained and enjoined from:

19 A. Transferring, liquidating, converting, encumbering, pledging, loaning,  
20 selling, concealing, dissipating, disbursing, assigning, relinquishing, spending,  
21 withdrawing, granting a lien or security interest or other interest in, or otherwise  
22 disposing of any Assets, wherever located, including outside the United States, that  
23 are:

- 24 1. owned or controlled, directly or indirectly, by any Defendant,  
25 including, but not limited to those for which a Defendant is a  
26 signatory on the account;
- 27 2. held, in part or in whole, for the benefit of any Defendant;
- 28 3. in the actual or constructive possession of any Defendant; or

1           4.     owned or controlled by, in the actual or constructive possession  
2                   of, or otherwise held for the benefit of, any corporation,  
3                   partnership, asset protection trust, or other entity that is directly  
4                   or indirectly owned, managed or controlled by any Defendant,  
5                   including any Assets that are held by or for any Defendant in  
6                   any account at any Financial Institution, whether within or  
7                   without the territorial United States, or with any credit card  
8                   processing agent, automated clearing house processor, network  
9                   transaction processor, bank debit processing agent, customer  
10                  service agent, commercial mail receiving agency, mail holding  
11                  or forwarding company, credit union, retirement fund  
12                  custodian, money market or mutual fund, or storage company;

13           B.     Opening or causing to be opened any safe deposit boxes, commercial  
14                  mail boxes, or storage facilities titled in the name of any Defendant or subject to  
15                  access by any Defendant, except as necessary to comply with written requests from  
16                  the Receiver acting pursuant to its authority under this Order;

17           C.     Incurring charges or cash advances on any credit or bank card issued  
18                  in the name, individually or jointly, of any Defendant or any corporation,  
19                  partnership, or other entity directly or indirectly owned, managed, or controlled by  
20                  any Defendant or of which any Defendant is an officer, director, member, or  
21                  manager. This includes any corporate bankcard or corporate credit card account  
22                  for which any Defendant is, or was on the date that this Order was signed, an  
23                  authorized signor; or

24           D.     Cashing any checks or depositing or processing any payments from  
25                  consumers, clients, or customers of any Defendant.

26           E.     Incurring liens or encumbrances on real property, personal property,  
27                  or other Assets in the name, singly or jointly, of any Defendant or of any  
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1 corporation, partnership, or other entity directly or indirectly owned, managed, or  
2 controlled by any Defendant.

3 The Assets affected by this Section shall include: (1) all Assets of  
4 Defendants as of the time this Order is entered; (2) Assets obtained by Defendants  
5 after this Order is entered if those Assets are derived from any activity that is the  
6 subject of the Complaint in this matter or that is prohibited by this Order. This  
7 Section does not prohibit any transfers to the Receiver or repatriation of foreign  
8 Assets specifically required by this order.

9 **VII. DUTIES OF ASSET HOLDERS AND OTHER THIRD PARTIES**

10 **IT IS FURTHER ORDERED** that any Financial Institution, Electronic  
11 Data Host, credit card processor, payment processor, merchant bank, acquiring  
12 bank, independent sales organization, third party processor, payment gateway,  
13 insurance company, business entity, or person who receives actual notice of this  
14 Order (by service or otherwise) and that (a) holds, controls, or maintains custody,  
15 through an account or otherwise, of any Document or Asset that is: owned or  
16 controlled, directly or indirectly, by any Defendant; held, in part or in whole, for  
17 the benefit of any Defendant; in the actual or constructive possession of any  
18 Defendant; or owned or controlled by, in the actual or constructive possession of,  
19 or otherwise held for the benefit of, any corporation, partnership, asset protection  
20 trust, or other entity that is directly or indirectly owned, managed, or controlled by  
21 any Defendant; (b) holds, controls, or maintains custody of any Document or Asset  
22 associated with credits, debits or charges made on behalf of any Defendant,  
23 including reserve funds held by payment processors, credit card processors,  
24 merchant banks, acquiring banks, independent sales organizations, third party  
25 processors, payment gateways, insurance companies, or other entities; or (c) has  
26 held, controlled, or maintained custody of any such Document, Asset, or account at  
27 any time since the date of entry of this Order shall:  
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1           A.     Hold, preserve, and retain within its control and prohibit the  
2 withdrawal, removal, alteration, assignment, transfer, pledge, encumbrance,  
3 disbursement, dissipation, relinquishment, conversion, sale, or other disposal of  
4 any such Document or Asset, as well as all Documents or other property related to  
5 such Assets, except by further order of this Court;

6           B.     Deny any Person, except the Receiver, access to any safe deposit box,  
7 commercial mail box, or storage facility that is titled in the name of any Defendant,  
8 either individually or jointly, or otherwise subject to access by any Defendant;

9           C.     Provide Plaintiff's counsel and the Receiver, within three (3) business  
10 days of receiving a copy of this Order, a sworn statement setting forth:

- 11               1.     The identification number of each such account or Asset;
- 12               2.     The balance of each such account, or a description of the nature  
13                     and value of each such Asset as of the close of business on the  
14                     day on which this Order is served, and, if the account or other  
15                     Asset has been closed or removed, the date closed or removed,  
16                     the total funds removed in order to close the account, and the  
17                     name of the person to whom such account or other Asset was  
18                     remitted; and
- 19               3.     The identification of any safe deposit box, commercial mail  
20                     box, or storage facility that is either titled in the name,  
21                     individually or jointly, of any Defendant, or is otherwise subject  
22                     to access by any Defendant; and

23           D.     Upon the request of Plaintiff's counsel or the Receiver, promptly  
24 provide Plaintiff's counsel and the Receiver with copies of all records or other  
25 Documents pertaining to such account or Asset, including originals or copies of  
26 account applications, account statements, signature cards, checks, drafts, deposit  
27 tickets, transfers to and from the accounts, including wire transfers and wire  
28 transfer instructions, all other debit and credit instruments or slips, currency

1 transaction reports, 1099 forms, and all logs and records pertaining to safe deposit  
2 boxes, commercial mail boxes, and storage facilities.

3 **VIII. FINANCIAL DISCLOSURES**

4 **IT IS FURTHER ORDERED** that each Defendant, within five (5) days of  
5 service of this Order upon them, shall prepare and deliver to Plaintiff's counsel and  
6 the Receiver (1) completed financial statements on the forms attached to this Order  
7 as **Attachment A** (Financial Statement of Individual Defendant) for the Individual  
8 Defendant, and **Attachment B** (Financial Statement of Corporate Defendant) for  
9 each Corporate Defendant and (2) a completed statement, verified under oath, of  
10 all payments, transfers or assignments of funds, assets, or property worth \$1,000 or  
11 more since January 1, 2015. Such statement shall include: (a) the amount  
12 transferred or assigned; (b) the name of each transferee or assignee; (c) the date of  
13 the transfer or assignment; and (d) the type and amount of consideration paid by  
14 the Defendant. Each statement shall specify the name and address of each  
15 financial institution and brokerage firm at which the Defendant has accounts or  
16 safe deposit boxes. Said statements shall include assets held in foreign as well as  
17 domestic accounts.

18 **IX. FOREIGN ASSET REPATRIATION**

19 **IT IS FURTHER ORDERED** that within five (5) days following the  
20 service of this Order, each Defendant shall:

21 A. Provide Plaintiff's counsel and the Receiver with a full accounting,  
22 verified under oath and accurate as of the date of this Order, of all Assets,  
23 Documents, and accounts outside of the United States which are: (1) titled in the  
24 name, individually or jointly, of any Defendant; (2) held by any person for the  
25 benefit of any Defendant or for the benefit of, any corporation, partnership, asset  
26 protection trust, or other entity that is directly or indirectly owned, managed, or  
27 controlled by any Defendant; or (3) under the direct or indirect control, whether  
28 jointly or singly, of any Defendant;

1           B. Take all steps necessary to provide Plaintiff’s counsel and Receiver  
2 access to all Documents and records that may be held by third parties located  
3 outside of the territorial United States of America, including signing the Consent to  
4 Release of Financial Records appended to this Order as **Attachment C**.

5           C. Transfer to the territory of the United States and deliver to the  
6 Receiver all Documents and Assets located in foreign countries which are: (1)  
7 titled in the name, individually or jointly, of any Defendant; (2) held by any person  
8 for the benefit of any Defendant or for the benefit of, any corporation, partnership,  
9 asset protection trust, or other entity that is directly or indirectly owned, managed,  
10 or controlled by any Defendant; or (3) under the direct or indirect control, whether  
11 jointly or singly, of any Defendant; and

12           D. The same business day as any repatriation, (1) notify the Receiver and  
13 counsel for Plaintiff of the name and location of the financial institution or other  
14 entity that is the recipient of such Documents or Assets; and (2) serve this Order on  
15 any such financial institution or other entity.

16 **X. NON-INTERFERENCE WITH REPATRIATION**

17           **IT IS FURTHER ORDERED** that Defendants, Defendants’ officers,  
18 agents, employees, and attorneys, and all other Persons in active concert or  
19 participation with any of them, who receive actual notice of this Order, whether  
20 acting directly or indirectly, are hereby temporarily restrained and enjoined from  
21 taking any action, directly or indirectly, which may result in the encumbrance or  
22 dissipation of foreign Assets, or in the hindrance of the repatriation required by this  
23 Order, including, but not limited to:

24           A. Sending any communication or engaging in any other act, directly or  
25 indirectly, that results in a determination by a foreign trustee or other entity that a  
26 “duress” event has occurred under the terms of a foreign trust agreement until such  
27 time that all Defendants’ Assets have been fully repatriated pursuant to this Order;  
28 or

1 B. Notifying any trustee, protector or other agent of any foreign trust or  
2 other related entities of either the existence of this Order, or of the fact that  
3 repatriation is required pursuant to a court order, until such time that all  
4 Defendants' Assets have been fully repatriated pursuant to this Order.

5 **XI. CONSUMER CREDIT REPORTS**

6 **IT IS FURTHER ORDERED** that Plaintiff may obtain credit reports  
7 concerning any Defendants pursuant to Section 604(a)(1) of the Fair Credit  
8 Reporting Act, 15 U.S.C. 1681b(a)(1), and that, upon written request, any credit  
9 reporting agency from which such reports are requested shall provide them to  
10 Plaintiff.

11 **XII. PRESERVATION OF RECORDS**

12 **IT IS FURTHER ORDERED** that Defendants, and their officers, agents,  
13 employees, and attorneys, and all other Persons in active concert or participation  
14 with any of them, who receive actual notice of this Order, whether acting directly  
15 or indirectly, are hereby temporarily restrained and enjoined from:

16 A. Destroying, erasing, falsifying, writing over, mutilating, concealing,  
17 altering, transferring, or otherwise disposing of, in any manner, directly or  
18 indirectly, Documents that relate to: (1) the business, business practices, Assets, or  
19 business or personal finances of any Defendant; (2) the business practices or  
20 finances of entities directly or indirectly under the control of any Defendant; or (3)  
21 the business practices or finances of entities directly or indirectly under common  
22 control with any other Defendant; and

23 B. Failing to create and maintain Documents that, in reasonable detail,  
24 accurately, fairly, and completely reflect Defendants' incomes, disbursements,  
25 transactions, and use of Defendants' Assets.

26 **XIII. REPORT OF NEW BUSINESS ACTIVITY**

27 **IT IS FURTHER ORDERED** that Defendants, Defendants' officers,  
28 agents, employees, and attorneys, and all other persons in active concert or

1 participation with any of them, who receive actual notice of this Order, whether  
2 acting directly or indirectly, are hereby temporarily restrained and enjoined from  
3 creating, operating, or exercising any control over any business entity, whether  
4 newly formed or previously inactive, including any partnership, limited  
5 partnership, joint venture, sole proprietorship, or corporation, without first  
6 providing Plaintiff's counsel and the Receiver with a written statement disclosing:  
7 (1) the name of the business entity; (2) the address and telephone number of the  
8 business entity; (3) the names of the business entity's officers, directors, principals,  
9 managers, and employees; and (4) a detailed description of the business entity's  
10 intended activities.

11 **XIV. TEMPORARY RECEIVER**

12 **IT IS FURTHER ORDERED** that Robb Evans & Associates, LLC is  
13 appointed as temporary receiver of the Corporate Defendants with full powers of  
14 an equity receiver. The Receiver shall be solely the agent of this Court in acting as  
15 Receiver under this Order.

16 **XV. DUTIES AND AUTHORITY OF RECEIVER**

17 **IT IS FURTHER ORDERED** that the Receiver is directed and authorized  
18 to accomplish the following:

19 A. Assume full control of Corporate Defendants by removing, as the  
20 Receiver deems necessary or advisable, any director, officer, independent  
21 contractor, employee, attorney, or agent of any Corporate Defendant from control  
22 of, management of, or participation in, the affairs of the Corporate Defendant;

23 B. Take exclusive custody, control, and possession of all Assets and  
24 Documents of, or in the possession, custody, or under the control of, any Corporate  
25 Defendant, wherever situated;

26 C. Obtain, conserve, hold, manage, and prevent the loss of all Assets of  
27 the Corporate Defendants, and perform all acts necessary or advisable to preserve  
28 the value of those Assets. The Receiver shall assume control over the income and

1 profits therefrom and all sums of money now or hereafter due or owing to the  
2 Corporate Defendants. The Receiver shall have full power to sue for, collect, and  
3 receive, all Assets of the Corporate Defendants and of other persons or entities  
4 whose interests are now under the direction, possession, custody, or control of, the  
5 Corporate Defendants. *Provided, however,* that the Receiver shall not attempt to  
6 collect any amount from a consumer if the Receiver believes the consumer's debt  
7 to the Corporate Defendants has resulted from the deceptive acts or practices or  
8 other violations of law alleged in the Complaint in this matter, without prior Court  
9 approval;

10 D. Obtain, conserve, hold, manage, and prevent the loss of all Documents  
11 of the Corporate Defendants, and perform all acts necessary or advisable to  
12 preserve such Documents. The Receiver shall: divert mail; preserve all  
13 Documents of the Corporate Defendants that are accessible via electronic means  
14 such as online access to financial accounts and access to electronic documents held  
15 onsite or by Electronic Data Hosts, by changing usernames, passwords or other  
16 log-in credentials; take possession of all electronic Documents of the Corporate  
17 Defendants stored onsite or remotely; take whatever steps necessary to preserve all  
18 such Documents; and obtain the assistance of the FTC's Digital Forensic Unit for  
19 the purpose of obtaining electronic documents stored onsite or remotely;

20 E. Choose, engage, and employ attorneys, accountants, appraisers, and  
21 other independent contractors and technical specialists, as the Receiver deems  
22 advisable or necessary in the performance of duties and responsibilities under the  
23 authority granted by this Order;

24 F. Make payments and disbursements from the receivership estate that  
25 are necessary or advisable for carrying out the directions of, or exercising the  
26 authority granted by, this Order, and to incur, or authorize the making of, such  
27 agreements as may be necessary and advisable in discharging his or her duties as  
28 Receiver. The Receiver shall apply to the Court for prior approval of any payment

1 of any debt or obligation incurred by the Corporate Defendants prior to the date of  
2 entry of this Order, except payments that the Receiver deems necessary or  
3 advisable to secure Assets of the Corporate Defendants, such as rental payments;

4 G. Take all steps necessary to secure and take exclusive custody of each  
5 location from which the Corporate Defendants operate their businesses. Such steps  
6 may include, but are not limited to, any of the following, as the Receiver deems  
7 necessary or advisable: (1) securing the location by changing the locks and alarm  
8 codes and disconnecting any internet access or other means of access to the  
9 computers, servers, internal networks, or other records maintained at that location;  
10 and (2) requiring any persons present at the location to leave the premises, to  
11 provide the Receiver with proof of identification, and/or to demonstrate to the  
12 satisfaction of the Receiver that such persons are not removing from the premises  
13 Documents or Assets of the Corporate Defendants. Law enforcement personnel,  
14 including, but not limited to, police or sheriffs, may assist the Receiver in  
15 implementing these provisions in order to keep the peace and maintain security. If  
16 requested by the Receiver, the United States Marshal will provide appropriate and  
17 necessary assistance to the Receiver to implement this Order and is authorized to  
18 use any necessary and reasonable force to do so;

19 H. Take all steps necessary to prevent the modification, destruction, or  
20 erasure of any web page or website registered to and operated, in whole or in part,  
21 by any Defendants, and to provide access to all such web page or websites to  
22 Plaintiff's representatives, agents, and assistants, as well as Defendants and their  
23 representatives;

24 I. Enter into and cancel contracts and purchase insurance as advisable or  
25 necessary;

26 J. Prevent the inequitable distribution of Assets and determine, adjust,  
27 and protect the interests of consumers who have transacted business with the  
28 Corporate Defendants;

1           K.     Make an accounting, as soon as practicable, of the Assets and  
2 financial condition of the receivership and file the accounting with the Court and  
3 deliver copies thereof to all parties;

4           L.     Institute, compromise, adjust, appear in, intervene in, defend, dispose  
5 of, or otherwise become party to any legal action in state, federal or foreign courts  
6 or arbitration proceedings as the Receiver deems necessary and advisable to  
7 preserve or recover the Assets of the Corporate Defendants, or to carry out the  
8 Receiver's mandate under this Order, including but not limited to, actions  
9 challenging fraudulent or voidable transfers;

10          M.     Issue subpoenas to obtain Documents and records pertaining to the  
11 Receivership, and conduct discovery in this action on behalf of the receivership  
12 estate;

13          N.     Open one or more bank accounts at designated depositories for funds  
14 of the Corporate Defendants. The Receiver shall deposit all funds of the Corporate  
15 Defendants in such designated accounts and shall make all payments and  
16 disbursements from the receivership estate from such accounts. The Receiver shall  
17 serve copies of monthly account statements on all parties;

18          O.     Maintain accurate records of all receipts and expenditures incurred as  
19 Receiver;

20          P.     Allow the Plaintiff's representatives, agents, and assistants, as well as  
21 Defendants' representatives and Defendants themselves, reasonable access to the  
22 premises of the Corporate Defendants, or any other premises where the Corporate  
23 Defendants conduct business. The purpose of this access shall be to inspect and  
24 copy any and all books, records, Documents, accounts, and other property owned  
25 by, or in the possession of, the Corporate Defendants or their agents. The Receiver  
26 shall have the discretion to determine the time, manner, and reasonable conditions  
27 of such access;

28



1 Q. Allow the Plaintiff's representatives, agents, and assistants, as well as  
2 Defendants and their representatives reasonable access to all Documents in the  
3 possession, custody, or control of the Corporate Defendants;

4 R. Cooperate with reasonable requests for information or assistance from  
5 any state or federal civil or criminal law enforcement agency;

6 S. Suspend business operations of the Corporate Defendants if in the  
7 judgment of the Receiver such operations cannot be continued legally and  
8 profitably;

9 T. Take all steps necessary to ensure that any of the Corporate  
10 Defendants' web pages or websites relating to debt relief or MARS cannot be  
11 accessed by the public, or are modified for consumer education and/or  
12 informational purposes, if the Receiver deems it necessary or advisable;

13 U. Take all steps necessary to ensure that any telephone numbers  
14 associated with the Corporate Defendants cannot be accessed by the public, or are  
15 answered solely to provide consumer education or information regarding the status  
16 of operations, if the Receiver deems it necessary or advisable; and

17 V. File timely reports with the Court at reasonable intervals, or as  
18 otherwise directed by the Court.

19 **XVI. TRANSFER OF RECEIVERSHIP PROPERTY TO RECEIVER**

20 **IT IS FURTHER ORDERED** that Defendants and any other person with  
21 possession, custody, or control of property of, or records relating to, the Corporate  
22 Defendants shall, upon notice of this Order by personal service or otherwise, fully  
23 cooperate with and assist the Receiver in taking and maintaining possession,  
24 custody, or control of the Assets and Documents of the Corporate Defendants and  
25 immediately transfer or deliver to the Receiver possession, custody, and control of  
26 the following:

27 A. All Assets held by or for the benefit of the Corporate Defendants;

28 B. All Documents of or pertaining to the Corporate Defendants;

1 C. All computers, electronic devices, mobile devices and machines used  
2 to conduct the business of the Corporate Defendants;

3 D. All Assets and Documents belonging to other persons or entities  
4 whose interests are under the direction, possession, custody, or control of the  
5 Corporate Defendants; and

6 E. All keys, codes, user names and passwords necessary to gain access or  
7 to secure access to any Assets or Documents of or pertaining to the Corporate  
8 Defendants, including access to their business premises, means of communication,  
9 accounts, computer systems (onsite and remote), Electronic Data Hosts, or other  
10 property.

11 In the event that any person fails to deliver or transfer any Asset or  
12 Document, or otherwise fails to comply with any provision of this Section, the  
13 Receiver may file an Affidavit of Non-Compliance regarding the failure and a  
14 motion seeking compliance or a contempt citation.

15 **XVII. PROVISION OF INFORMATION TO RECEIVER**

16 **IT IS FURTHER ORDERED** that Defendants shall immediately provide  
17 to the Receiver:

18 A. A list of all Assets and accounts of the Corporate Defendants that are  
19 held in any name other than the name of a Corporate Defendant, or by any person  
20 other than a Corporate Defendant; and

21 B. A list of all agents, employees, officers, attorneys, and servants of the  
22 Corporate Defendants, and those persons in active concert and participation with  
23 the Corporate Defendants, or who have been associated with or done business with  
24 the Corporate Defendants.

25 **XVIII. COOPERATION WITH THE RECEIVER**

26 **IT IS FURTHER ORDERED** that the Defendants, Defendants' officers,  
27 agents, employees, and attorneys, all other persons in active concert or  
28 participation with any of them, and any other person with possession, custody, or

1 control of property or of records relating to the Corporate Defendants who receive  
2 actual notice of this Order shall fully cooperate with and assist the Receiver. This  
3 cooperation and assistance shall include, but is not limited to, providing  
4 information to the Receiver that the Receiver deems necessary to exercise the  
5 authority and discharge the responsibilities of the Receiver under this Order;  
6 providing any keys, codes, user names and passwords required to access any  
7 computers, electronic devices, mobile devices, or machines (onsite or remotely) or  
8 any cloud account (including the specific method used to access the account) or  
9 electronic file in any medium; advising all persons who owe money to any  
10 Corporate Defendant that all debts should be paid directly to the Receiver; and  
11 transferring funds at the Receiver's direction and producing records related to the  
12 Assets and sales of the Corporate Defendants.

13 **XIX. NON-INTERFERENCE WITH THE RECEIVER**

14 **IT IS FURTHER ORDERED** that the Defendants, Defendants' officers,  
15 agents, employees, attorneys, and all other persons in active concert or  
16 participation with any of them, who receive actual notice of this Order, and any  
17 other person served with a copy of this Order, are hereby restrained and enjoined  
18 from directly or indirectly:

19 A. Interfering with the Receiver's efforts to manage, or take custody,  
20 control, or possession of, the Assets or Documents subject to the receivership;

21 B. Transacting any of the business of the Corporate Defendants;

22 C. Transferring, receiving, altering, selling, encumbering, pledging,  
23 assigning, liquidating, or otherwise disposing of any Assets owned, controlled, or  
24 in the possession or custody of, or in which an interest is held or claimed by, the  
25 Corporate Defendants; or

26 D. Refusing to cooperate with the Receiver or the Receiver's duly  
27 authorized agents in the exercise of their duties or authority under any order of this  
28 Court.

1 **XX. STAY OF ACTIONS**

2 **IT IS FURTHER ORDERED** that, except by leave of this Court, during  
3 the pendency of the receivership ordered herein, Defendants, Defendants' officers,  
4 agents, employees, attorneys, and all other persons in active concert or  
5 participation with any of them, who receive actual notice of this Order, and their  
6 corporations, subsidiaries, divisions, or affiliates, and all investors, creditors,  
7 stockholders, lessors, customers and other persons seeking to establish or enforce  
8 any claim, right, or interest against or on behalf of Corporate Defendants, and all  
9 others acting for or on behalf of such persons, are hereby enjoined from taking  
10 action that would interfere with the exclusive jurisdiction of this Court over the  
11 Assets or Documents of the Corporate Defendants, including, but not limited to:

12 A. Filing or assisting in the filing of a petition for relief under the  
13 Bankruptcy Code, 11 U.S.C. § 101 *et seq.*, or of any similar insolvency proceeding  
14 on behalf of the Corporate Defendants;

15 B. Commencing, prosecuting, or continuing a judicial, administrative, or  
16 other action or proceeding against the Corporate Defendants, including the  
17 issuance or employment of process against the Corporate Defendants, except that  
18 such actions may be commenced if necessary to toll any applicable statute of  
19 limitations; or

20 C. Filing or enforcing any lien on any Asset of the Corporate Defendants,  
21 taking or attempting to take possession, custody, or control of any Asset of the  
22 Corporate Defendants, attempting to foreclose, forfeit, alter, or terminate any  
23 interest in any Asset of the Corporate Defendants, whether such acts are part of a  
24 judicial proceeding, are acts of self-help, or otherwise.

25 *Provided, however,* that this Order does not stay: (1) the commencement or  
26 continuation of a criminal action or proceeding; (2) the commencement or  
27 continuation of an action or proceeding by a governmental unit to enforce such  
28 governmental unit's police or regulatory power; or (3) the enforcement of a

1 judgment, other than a money judgment, obtained in an action or proceeding by a  
2 governmental unit to enforce such governmental unit's police or regulatory power.

3 **XXI. COMPENSATION OF RECEIVER**

4 **IT IS FURTHER ORDERED** that the Receiver and all personnel hired by  
5 the Receiver as herein authorized, including counsel to the Receiver and  
6 accountants, are entitled to reasonable compensation for the performance of duties  
7 pursuant to this Order and for the cost of actual out-of-pocket expenses incurred by  
8 them, from the Assets now held by, in the possession or control of, or which may  
9 be received by, the Corporate Defendants. The Receiver shall file with the Court  
10 and serve on the parties periodic requests for the payment of such reasonable  
11 compensation, with the first such request filed no more than sixty (60) days after  
12 the date of entry of this Order. The Receiver shall not increase the hourly rates  
13 used as the bases for such fee applications without prior approval of the Court.

14 **XXII. RECEIVER'S BOND**

15 **IT IS FURTHER ORDERED** that the Receiver shall file with the Clerk of  
16 this Court a bond in the sum of \$15,000 with sureties to be approved by the Court,  
17 conditioned that the Receiver will well and truly perform the duties of the office  
18 and abide by and perform all acts the Court directs. 28 U.S.C. § 754.

19 **XXIII. IMMEDIATE ACCESS TO BUSINESS PREMISES AND RECORDS**

20 **IT IS FURTHER ORDERED** that:

21 A. In order to allow Plaintiff and the Receiver to preserve Assets and  
22 evidence relevant to this action and to expedite discovery, Plaintiff and the  
23 Receiver, and their representatives, agents, contractors, and assistants, shall have  
24 immediate access to the business premises and storage facilities owned, controlled,  
25 or used by the Corporate Defendants. Such locations include, but are not limited  
26 to, 16200 Ventura Boulevard, Encino, California 91426, and 3699 Wilshire  
27 Boulevard, Suite 601, Los Angeles, California, and any offsite location or  
28 commercial mailbox used by the Corporate Defendants. The Receiver may

1 exclude Defendants and their employees from the business premises during the  
2 immediate access.

3 B. Plaintiff and the Receiver, and their representatives, agents,  
4 contractors, and assistants, shall also have immediate access to the records of the  
5 Corporate Defendants, and are authorized to remove Documents from the  
6 Corporate Defendants' premises in order that they may be inspected, inventoried,  
7 and copied. Plaintiff shall return any removed materials to the Receiver within  
8 five (5) business days of completing inventorying and copying, or such time as is  
9 agreed upon by Plaintiff and the Receiver;

10 C. Plaintiff's access to the Corporate Defendants' documents pursuant to  
11 this Section shall not provide grounds for any Defendant to object to any  
12 subsequent request for documents served by Plaintiff.

13 D. Plaintiff and the Receiver, and their representatives, agents,  
14 contractors, and assistants, are authorized to obtain the assistance of federal, state,  
15 and local law enforcement officers as they deem necessary to effect service and to  
16 implement peacefully the provisions of this Order;

17 E. If any Documents, computers, or electronic storage devices containing  
18 information related to the business practices or finances of the Corporate  
19 Defendants are at a location other than those listed herein, including personal  
20 residence(s) of any Defendant, then, immediately upon receiving notice of this  
21 order, Defendants shall produce to the Receiver all such Documents, computers,  
22 and electronic storage devices, along with any codes or passwords needed for  
23 access. In order to prevent the destruction of computer data, upon service of this  
24 Order, any such computers or electronic storage devices shall be powered down in  
25 the normal course of the operating system used on such devices and shall not be  
26 powered up or used until produced for copying and inspection; and

27 F. If any communications or records of any Corporate Defendant are  
28 stored with an Electronic Data Host, such Entity shall, immediately upon receiving

1 notice of this order, provide the Receiver with the user name, passwords, and any  
2 other login credential needed to access the communications and records, and shall  
3 not attempt to access, or cause a third-party to attempt to access, the  
4 communications or records.

5 **XXIV. DISTRIBUTION OF ORDER BY DEFENDANTS**

6 **IT IS FURTHER ORDERED** that Defendants shall immediately provide a  
7 copy of this Order to each affiliate, telemarketer, marketer, sales entity, successor,  
8 assign, member, officer, director, employee, agent, independent contractor,  
9 attorney, spouse, former spouse, subsidiary, division, and representative of any  
10 Defendant and any company owned or controlled by any Defendant, and shall,  
11 within three (3) calendar days from the date of entry of this Order provide Plaintiff  
12 and the Receiver with a sworn statement that this provision of the Order has been  
13 satisfied, which statement shall include the names, physical addresses, phone  
14 number, and email addresses of each such person who received a copy of the  
15 Order. Furthermore, Defendants shall not take any action that would encourage  
16 officers, agents, members, directors, employees, salespersons, independent  
17 contractors, attorneys, subsidiaries, affiliates, successors, assigns or other persons  
18 or entities in active concert or participation with them to disregard this Order or  
19 believe that they are not bound by its provisions.

20 **XXV. LIMITED EXPEDITED DISCOVERY**

21 **IT IS FURTHER ORDERED** that, notwithstanding the provisions of the  
22 Fed. R. Civ. P. 26(d) and (f) and 30(a)(2)(c), and pursuant to Fed. R. Civ. P. 30(a),  
23 34, and 45, Plaintiff and the Receiver are granted leave, at any time after service of  
24 this Order, to conduct limited expedited discovery for the purpose of discovering:  
25 (1) the nature, location, status, and extent of Defendants' Assets; (2) the location of  
26 Defendants' documents; or (3) compliance with this Order. The limited expedited  
27 discovery set forth in this Section shall proceed as follows:  
28



1           A. Plaintiff and the Receiver may take the deposition of parties and non-  
2 parties. Forty-eight (48) hours' notice shall be sufficient notice for such  
3 depositions. The limitations and conditions set forth in Fed. R. Civ. P. 30(a)(2)(B)  
4 and 31(a)(2)(B) regarding subsequent depositions of an individual shall not apply  
5 to depositions taken pursuant to this Section. Any such deposition taken pursuant  
6 to this Section shall not be counted towards the deposition limit set forth in Rules  
7 30(a)(2)(A) and 31(a)(2)(A) and depositions may be taken by telephone or other  
8 remote electronic means;

9           B. Plaintiff and the Receiver may serve upon parties requests for  
10 production of Documents or inspection that require production or inspection within  
11 five (5) days of service, *provided, however*, that three (3) days of notice shall be  
12 deemed sufficient for the production of any such Documents that are maintained or  
13 stored in an electronic format.

14           C. Plaintiff and the Receiver may serve upon parties interrogatories that  
15 require response within five (5) days after service of such interrogatories;

16           D. Plaintiff and the Receiver may serve subpoenas upon non-parties that  
17 direct production or inspection within five (5) days of service.

18           E. Service of discovery upon a party to this action, taken pursuant to this  
19 Section, shall be sufficient if made by facsimile, email, or by overnight delivery.

20           F. Any expedited discovery taken pursuant to this Section is in addition  
21 to, and is not subject to, the limits on discovery set forth in the Federal Rules of  
22 Civil Procedure and the Local Rules of this Court. The expedited discovery  
23 permitted by this Section does not require a meeting or conference of the parties,  
24 pursuant to Fed. R. Civ. P. 26(d) & (f).

25           G. The Parties are exempted from making initial disclosures under Fed.  
26 R. Civ. P. 26(a)(1) until further order of this Court.



1 **XXVI. SERVICE OF THIS ORDER**

2 **IT IS FURTHER ORDERED** that copies of this Order as well as the  
3 Motion for Temporary Restraining Order and all other pleadings, Documents, and  
4 exhibits filed contemporaneously with that Motion (other than the complaint and  
5 summons), may be served by any means, including facsimile transmission,  
6 electronic mail or other electronic messaging, personal or overnight delivery, U.S.  
7 Mail or FedEx, by agents and employees of Plaintiff, by any law enforcement  
8 agency, or by private process server, upon any Defendant or any Person (including  
9 any financial institution) that may have possession, custody, or control of any  
10 Asset or Document of any Defendant, or that may be subject to any provision of  
11 this Order pursuant to Fed. R. Civ. P. 65(d)(2). For purposes of this Section,  
12 service upon any branch, subsidiary, affiliate or office of any entity shall effect  
13 service upon the entire entity.

14 **XXVII. CORRESPONDENCE AND SERVICE ON PLAINTIFF**

15 **IT IS FURTHER ORDERED** that, for the purpose of this Order,  
16 Defendants shall serve all pleadings or other documents related to this Order, or  
17 Plaintiff's application for a preliminary injunction by (1) email at  
18 mgrajales@ftc.gov and lrothfarb@ftc.gov; and (2) facsimile transmission to (202)  
19 326-3768, or by hand delivery or overnight shipment via third-party carrier to the  
20 offices of:

21 K. Michelle Grajales  
22 Federal Trade Commission  
23 600 Pennsylvania Ave., NW, CC-10232  
24 Washington, DC 20580

25 **XXVIII. PRELIMINARY INJUNCTION HEARING**

26 **IT IS FURTHER ORDERED** that, pursuant to Fed. R. Civ. P. 65(b),  
27 Defendants shall appear before this Court on the 4th day of October 2017, at 3:00  
28 p.m. to show cause, if there is any, why this Court should not enter a preliminary

1 injunction, pending final ruling on the Complaint against Defendants, enjoining the  
2 violations of the law alleged in the Complaint, continuing the freeze of Assets,  
3 continuing the receivership, and imposing such additional relief as may be  
4 appropriate.

5 **XXIX. BRIEFS AND AFFIDAVITS CONCERNING PRELIMINARY**  
6 **INJUNCTION**

7 **IT IS FURTHER ORDERED** that:

8 A. Defendants shall file with the Court and serve on Plaintiff's counsel  
9 any answering pleadings, affidavits, motions, expert reports or declarations, or  
10 legal memoranda no later than October 3, 2017. Plaintiff may simultaneously file  
11 supplemental pleadings, materials, affidavits, or memoranda with the Court and  
12 serve the same on counsel for Defendants. *Provided that* such affidavits,  
13 pleadings, motions, expert reports, declarations, legal memoranda, or oppositions  
14 must be served by personal or overnight delivery, facsimile, or email, and be  
15 received by the other party or parties no later than 5:00 p.m. (PT) October 3, 2017.

16 B. An evidentiary hearing on Plaintiff's request for a preliminary  
17 injunction is not necessary unless Defendants demonstrate that they have, and  
18 intend to introduce, evidence that raises a genuine and material factual issue. The  
19 question of whether this Court should enter a preliminary injunction shall be  
20 resolved on the pleadings, declarations, exhibits, and memoranda filed by, and oral  
21 argument of, the parties. Live testimony shall be heard only on further order of  
22 this Court. Any motion to permit such testimony shall be filed with the Court and  
23 served on counsel for the other parties by at least October 2, 2017. Such motion  
24 shall set forth the name, address, and telephone number of each proposed witness,  
25 a detailed summary or affidavit revealing the substance of each proposed witness's  
26 expected testimony, and an explanation of why the taking of live testimony would  
27 be helpful to this Court. Any papers opposing a timely motion to present live  
28 testimony or to present live testimony in response to another party's timely motion

1 to present live testimony shall be filed with this Court and served on the other  
2 parties by at least October 3.

3 *Provided, however,* that service shall be performed by personal or overnight  
4 delivery, facsimile, or email, and Documents shall be delivered so that they shall  
5 be received by the other parties no later than 5:00 p.m. (PT) on the appropriate  
6 dates provided in this Section.

7 **XXX. DURATION OF THE ORDER**

8 **IT IS FURTHER ORDERED** that this Order shall expire fourteen (14)  
9 days from the date of entry noted below, unless within such time, the Order is  
10 extended for good cause shown or, as to any Defendant, the Defendant consents to  
11 an additional period pursuant to Fed. R. Civ. P. 65(b)(2).

12 **XXXI. WAIVER OF NOTICE**

13 **IT IS FURTHER ORDERED** that this the notice requirement in local rule  
14 7-19.1 is waived and, in the interest of justice, this Order is issued, pursuant to  
15 local rule 7-19.2, without notice to the Defendants.

16 **XXXII. RETENTION OF JURISDICTION**

17 **IT IS FURTHER ORDERED** that this Court shall retain jurisdiction of  
18 this matter for all purposes.

19  
20  
21 Dated: September 28, 2017 at 4:00 p.m.

22 \_\_\_\_\_  
23 S. JAMES OTERO

24 UNITED STATES DISTRICT JUDGE  
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26  
27  
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