

1 UNITED STATES DISTRICT COURT
2 DISTRICT OF NEVADA

3 * * *

4 FEDERAL TRADE COMMISSION,

Case No. 2:08-cv-00620-APG-GWF

5 Plaintiff,

6 v.

**ORDER (1) GRANTING FEDERAL
TRADE COMMISSION'S MOTION
FOR JUDGMENT AND (2) DENYING
AS MOOT THE PARTIES' MOTIONS
TO EXCLUDE EXPERTS**

7 PUBLISHERS BUSINESS SERVICES, INC.,
8 *et al.*,

9 Defendants.

(ECF Nos. 297, 312, 315)

10 The Federal Trade Commission (FTC) filed this enforcement action seeking injunctive
11 and other equitable relief based on the defendants' unfair and deceptive practices when selling
12 magazine subscriptions, in violation of Section 5(a) of the Federal Trade Commission Act, 15
13 U.S.C. § 45(a), and the FTC's Telemarketing Sales Rule, 16 C.F.R. Part 310. Judge Philip Pro
14 entered summary judgment in favor of the FTC on liability and issued a permanent injunction.
15 ECF Nos. 151, 152. He also awarded \$191,219.00 in equitable relief against some of the
16 defendants. ECF No. 248. The FTC appealed the monetary award and the Ninth Circuit reversed
17 and remanded for a recalculation of monetary equitable relief. ECF No. 266. Following Judge
18 Pro's retirement, the case was assigned to me. ECF No. 273.

19 The parties have briefed their respective positions on the proper amount of monetary
20 equitable relief. They also move to exclude each other's experts. I award monetary equitable
21 relief in favor of the FTC and against defendants Publishers Business Services, Inc.; Ed Dantuma
22 Enterprises, Inc.; Edward Dantuma; Brenda Dantuma Schang; Dries Dantuma; Dirk Dantuma;
23 and Jeffrey Dantuma in the amount of \$23,773,147.78.

24 **I. BACKGROUND**

25 The facts are laid out extensively in the summary judgment order. ECF No. 151. In brief,
26 the defendants operated a magazine subscription service. The defendants would telephonically
27 contact individuals at their place of business and tell them that they would get a "surprise" if they
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1 participated in a survey. The surprise was that the defendants were selling the consumer
2 magazine subscriptions. The full details of the transaction were spread out over three stages: the
3 initial call with the sales representative, who then transferred the consumer to a shift supervisor,
4 and a later verification call. The transaction was presented in a confusing and misleading manner
5 by fast-talking sales representatives, resulting in a net impression that the consumer was receiving
6 free magazines while having to pay only a nominal shipping and handling fee. In fact, the
7 consumer was agreeing to pay hundreds of dollars in magazine subscription fees. At summary
8 judgment, these practices were found as a matter of law to create a net impression likely to
9 mislead the consumer in a material way.

10 In addition to the deceptive initial sales practices, the defendants also engaged in
11 misleading and abusive collections practices when consumers refused to pay. The defendants
12 would falsely tell consumers their accounts could not be canceled because the defendants had
13 already paid the publishers for the full subscription when in fact the defendants had not done so.
14 They also sent misleading collection letters from their “legal department” even though they had
15 no legal department. Finally, the defendants made harassing and threatening phone calls.

16 Judge Pro entered summary judgment in favor of the FTC on liability and issued a
17 permanent injunction. ECF Nos. 151, 152. The parties then presented evidence regarding
18 monetary equitable relief during a multi-day evidentiary hearing. ECF Nos. 239-41, 252-53, 255.
19 Judge Pro ruled that the FTC had not shown that complete disgorgement of profits was necessary
20 to redress consumer injury. ECF No. 248 at 3. He considered full reimbursement to complaining
21 customers but concluded it would be impossible or impracticable to locate and reimburse those
22 customers. *Id.* at 3-4. He thus concluded disgorgement of net revenues the defendants received as
23 a result of their violations was the proper remedy, and he adopted the analysis of the defendants’
24 expert, Dr. Gregory Duncan, to impose monetary equitable relief in the amount of \$191,219.00.
25 *Id.* at 4. Finally, Judge Pro ruled that there was insufficient evidence to hold defendants Persis
26 Dantuma, Brenda Dantuma Schang, Dirk Dantuma, and Jeffrey Dantuma individually liable. *Id.*
27 He therefore entered judgment in the amount of \$191,219.00 against defendants Publishers
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1 Business Services, Inc.; Ed Dantuma Enterprises, Inc.; Edward Dantuma; and Dries Dantuma. *Id.*
2 at 4-5.

3 The FTC appealed the monetary award and the Ninth Circuit reversed and remanded. ECF
4 No. 266. As to individual liability, the Ninth Circuit directed that individual liability be imposed
5 on Dirk, Brenda, and Jeff, as well as Edward and Dries. *Id.* at 8. As to the amount of monetary
6 relief, the Ninth Circuit ruled that Judge Pro “applied an incorrect legal standard when [he]
7 focused on the defendants’ gain rather than the loss to the consumers.” *Id.* at 3. Judge Pro also
8 erred by relying on the fact that it may be impossible to locate and reimburse individual
9 customers. *Id.* at 4.

10 The Ninth Circuit found further error in the reliance on the defendants’ expert, Dr.
11 Duncan, because his report was based on two flawed assumptions. *Id.* at 5. First, Duncan
12 assumed most customers heard all the terms of the magazine subscriptions so they were not
13 misled. *Id.* But the defendants’ “fraud . . . was not simply the failure to disclose all pertinent
14 terms.” *Id.* Rather, they violated Section 5 “by the misrepresentations that launched the process,
15 among other reasons.” *Id.* Second, Duncan assumed the magazine subscriptions were not
16 valueless. *Id.* But the Ninth Circuit stated this “assumption is not relevant even if true” because
17 restitution may be appropriate where the consumer injury “arises out of misrepresentations made
18 in the sales process, which lead to a tainted purchasing decision.” *Id.* at 5-6 (quotation omitted).
19 Thus, consumers are entitled to a full refund where, as here, the “fraud is in the selling, not in the
20 value of the thing sold . . .” *Id.* (quotation omitted).

21 The Ninth Circuit vacated the award and remanded for recalculation. *Id.* at 6. In doing so,
22 the Ninth Circuit stated that the court “should base its calculation on the injury to the consumers,
23 not on the net revenues received by defendants.” *Id.* But “[t]hat does not mean that the district
24 court must accept the calculation proposed by the FTC”:

25 PBS has argued, for example, that a customer who renewed subscriptions
26 necessarily knew the actual terms of the transaction at the time of renewal. A
27 similar argument was made regarding customers who added on to a subscription
28 order. The district court may consider these and other arguments in determining
the appropriate amount of damages to be awarded.

1 *Id.*

2 Following remand, the parties attempted to settle, and when that failed they engaged in
3 another round of expert discovery and briefing on the issue of monetary equitable relief. In
4 relation to that briefing, the FTC moves to exclude the defendants' expert, Dr. Armando Levy.
5 The defendants move to exclude the FTC's psychological expert, Dr. Alan D. Castel. The parties
6 also filed competing analyses of how the monetary equitable relief ought to be calculated.

7 **II. ANALYSIS**

8 The FTC contends I should enter judgment in the amount of \$23,773,147.78 based on the
9 presumption that all first-time orders were made in reliance on the deceptive practices. The FTC
10 argues it is entitled to the presumption that every first-time customer relied on the deceptive sales
11 practices because the summary judgment order established the defendants' deceptive practices
12 were material and widely disseminated. The FTC excluded from its calculation payments by
13 customers who renewed or added on to their subscriptions, consistent with the Ninth Circuit's
14 remand order. However, the FTC did not exclude those same customers' initial subscriptions
15 because it takes the position that all first-time orders were tainted by the misleading practices,
16 even for those customers who later renewed or added on.

17 The defendants argue this court is not authorized to award monetary relief. The
18 defendants also assert the FTC is not entitled to a presumption of consumer reliance because the
19 FTC has not shown the defendants' revenues were the result of widespread deception. Rather, the
20 defendants contend, they had many satisfied customers. Alternatively, the defendants argue their
21 expert has provided three different formulas for determining relief that more accurately reflect
22 consumer injury resulting from the violations.

23 **A. Authority to Grant Monetary Equitable Relief**

24 District courts have the authority under Section 13(b) of the FTC Act to "grant any
25 ancillary relief necessary to accomplish complete justice, including restitution." *F.T.C. v.*
26 *Commerce Planet, Inc.*, 815 F.3d 593, 598 (9th Cir. 2016) (quotation omitted), *cert. denied sub*
27 *nom. Gugliuzza v. F.T.C.*, 2017 WL 69198 (U.S. Jan. 9, 2017); *see also F.T.C. v. Stefanchik*, 559
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1 F.3d 924, 931 (9th Cir. 2009). The defendants' argument that I lack authority to enter monetary
2 equitable relief is foreclosed by controlling authority.

3 Moreover, the defendants waived this argument in this case. They did not appeal Judge
4 Pro's prior order entering a monetary award against them. Nor did they raise the issue in their
5 briefs opposing the FTC's appeal before the Ninth Circuit. *See F.T.C. v. Publishers Business*
6 *Services, Inc., et al.*, No. 11-17270, ECF Nos. 22 (Answering Br.), 24 (Answering Br.), 57 (Pet.
7 for R'hrq En Banc). Consequently, I have authority to enter monetary equitable relief in this
8 case.

9 **B. Reliance**

10 The defendants argue that to order relief redressing consumer injury, there must be proof
11 that customers were injured by the deceptive practices, meaning the customers relied on the
12 deceptive practices in making their decision to purchase the magazines. The defendants
13 acknowledge that under certain circumstances, the FTC is entitled to a presumption of consumer
14 reliance. However, they contend the FTC has not met its burden of showing it is entitled to the
15 presumption, and, even if the presumption arises, the defendants argue they have rebutted it.

16 The FTC responds that it is entitled to the presumption of consumer reliance because the
17 summary judgment order established that the defendants' deceptive practices were material and
18 widespread. Additionally, the FTC contends that the presumption was not rebutted, as the
19 evidence showed consumers were confused about the transaction.

20 “[P]roof of individual reliance by each purchasing customer is not needed” under
21 Section 13 of the FTC Act. *F.T.C. v. Figgie Int’l, Inc.*, 994 F.2d 595, 605 (9th Cir. 1993).
22 Requiring a showing of individual reliance in FTC enforcement actions “would thwart effective
23 prosecutions of large consumer redress actions and frustrate the statutory goals of the section.” *Id.*
24 (quotation omitted). Thus, in such cases, the FTC is entitled to a “presumption of actual reliance”
25 once it “has proved that the defendant made material misrepresentations, that they were widely
26 disseminated, and that consumers purchased the defendant’s product.” *Id.* at 605-06. If the FTC
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1 makes this showing, “the burden shifts to the defendant to prove the absence of reliance.” *Id.* at
2 606.

3 *1. The FTC is Entitled to the Presumption*

4 There is no dispute that consumers purchased the defendants’ magazine subscriptions and
5 that the misleading practices were material. The summary judgment order made a specific
6 materiality finding. ECF No. 151 at 30. The defendants contend, however, that the FTC has not
7 shown the misleading practices were widespread.

8 The summary judgment order, which the defendants did not appeal, describes the
9 widespread nature of the misleading practices. The evidence showed the defendants made
10 approximately 25 million calls during the relevant period. ECF No. 151 at 11. The defendants’
11 sales representatives, shift supervisors, and verifiers were directed to follow scripts for these calls
12 and those scripts comprised the misleading sales pitch. *Id.* at 3-5, 7-8, 27-30. Although some
13 employees deviated from the scripts, the evidence showed those deviations made the sales pitches
14 more misleading, not less so. *Id.*; *see also* ECF No. 94 at 25 (former employee stating that when
15 representatives deviated from the script, they “said whatever they felt they needed to say in order
16 to make a sale” and no employees were disciplined for deviating); *id.* at 31-32 (former employee
17 stating some telemarketers went off script to increase sales, telemarketers were not disciplined for
18 going off script, and even when off script, “the basic message of the script remained the same”);
19 *id.* at 38-39 (former employee stating it was “an open secret” that “supervisors subtlety [sic]
20 encouraged the experienced telemarketers to go off script in order to increase sales”). The
21 defendants do not point to any evidence that the deviations cured the misleading statements in the
22 scripts or that the deviations were the norm. Indeed, when it suited them, the defendants argued
23 at summary judgment that the deviations were rare. ECF No. 131 at 8. The FTC thus is entitled
24 to a presumption that all consumers who purchased magazine subscriptions did so in reliance on
25 the misleading sales practices.

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1 2. *The FTC Has Shown Reliance*

2 The defendants argue that even if the FTC is entitled to the presumption, they have
3 rebutted that presumption through evidence that some customers were satisfied. The FTC
4 responds that even those customers who testified they were satisfied were still confused about the
5 terms of the transaction.

6 Under Federal Rule of Evidence 301, “[i]n a civil case, unless a federal statute or these
7 rules provide otherwise, the party against whom a presumption is directed has the burden of
8 producing evidence to rebut the presumption. But this rule does not shift the burden of
9 persuasion, which remains on the party who had it originally.” The Ninth Circuit has adopted the
10 “so-called ‘bursting bubble’ approach to presumptions” in some contexts. *See Nunley v. City of*
11 *L.A.*, 52 F.3d 792, 796 (9th Cir. 1995) (finding bursting bubble approach appropriate in the
12 context of Federal Rule of Appellate Procedure 4(a)(6) in relation to the presumption that a
13 document that was mailed was received). Under the bursting bubble approach, “a presumption
14 disappears where rebuttal evidence is presented.” *Id.* Upon presentation of evidence rebutting the
15 presumption, the district judge “must then weigh the evidence and make a considered factual
16 determination . . . , rather than denying the motion out of hand” *Id.* I may find consumer
17 reliance, despite the presentation of rebuttal evidence, based on all the evidence including the
18 very facts that support the presumption. *Id.*

19 Assuming the bursting bubble theory would apply to the presumption of consumer
20 reliance in an FTC enforcement action, it is questionable the defendants’ evidence even rebuts the
21 presumption. The fact that some customers were ultimately satisfied with the magazines they
22 purchased does not necessarily mean their original decision to purchase was free from the taint of
23 the defendants’ deceptive sales practices. “The injury to a consumer occurs at the instant of a
24 seller’s misrepresentations, which taint the consumer’s subsequent purchasing decisions.” *F.T.C.*
25 *v. BlueHippo Funding, LLC*, 762 F.3d 238, 244 (2d Cir. 2014); *see also Figgie Int’l, Inc.*, 994
26 F.2d at 606 (stating the “seller’s misrepresentations tainted the customers’ purchasing decisions”
27 and the “fraud in the selling . . . is what entitles consumers . . . to full refunds”).
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1 Even if the presumption bubble has burst, the FTC has met its burden of showing
2 consumer reliance. The evidence underlying the presumption supports the conclusion that every
3 initial order was tainted by the defendants' Section 5 violations. The defendants made millions of
4 sales calls using scripts that were materially misleading as a matter of law. The FTC has
5 presented evidence from consumers that they were misled into giving money to the defendants by
6 the misleading sales pitch. *See* ECF Nos. 5 at 10-11, 35-40¹; 5-2 at 1-3; 96 at 39-43, 69-70, 87-91;
7 241 at 4, 7-16, 90. The defendants' witnesses who testified they were satisfied nevertheless
8 appeared to be confused about, or unaware of, the terms of the transaction.² The FTC therefore
9 has shown reliance on the Section 5 violations to support an award of monetary equitable relief.

10 C. Calculation of the Restitution Amount

11 Following the remand in this case, the Ninth Circuit adopted a "two-step burden-shifting
12 framework . . . for calculating restitution awards under § 13(b)." *Commerce Planet, Inc.*, 815 F.3d
13 at 603. "Under the first step, the FTC bears the burden of proving that the amount it seeks in
14 restitution reasonably approximates the defendant's unjust gains, since the purpose of such an
15 award is 'to prevent the defendant's unjust enrichment by recapturing the gains the defendant
16 secured in a transaction.'" *Id.* (quoting 1 Dobbs, *Law of Remedies* § 4.1(1), at 552). Unjust gains
17 "are measured by the defendant's net revenues (typically the amount consumers paid for the
18 product or service minus refunds and chargebacks), not by the defendant's net profits." *Id.*
19 Unjust gains are not measured by "the consumers' total losses" because "that would amount to an

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21 ¹ This customer made payments but received a refund. Her injury therefore would not be part of
22 the monetary relief award, but her testimony supports the conclusion that consumers relied on the
Section 5 violations to make payments.

23 ² *See* ECF Nos. 241 at 147-54 (customer Benjamin Ryne testifying he understood the defendants
24 were selling magazines, the magazines were not free, he was a satisfied customer, but he was unaware of
25 the total price of the magazines); *id.* at 162-77 (customer Jodi Cairo testifying she understood she would
26 have to pay for the magazines and she was a satisfied customer, but she did not know how many months or
27 years she had agreed to pay); 253 at 116-25 and Evid. Hrg. Ex. 48 (customer Wendy Goken testifying she
28 understood she would have to pay and she was satisfied but she did not know how much the payments
were for, she did not know for how long the payments would need to be made, and she did not understand
what the total cost was); Recording of Hrg. from June 8, 2011, testimony of Shannon Meehan (testifying
she knew how much she was paying and thought she was getting a good deal but she did not comparison
shop and could not identify on what basis she thought the defendants' magazines were a good deal; she
just liked the convenience).

1 award of damages, a remedy . . . precluded under § 13(b).” *Id.* However, in many cases, like this
2 one, “the defendant’s unjust gain will be equal to the consumer’s loss because the consumer buys
3 goods or services directly from the defendant,” without a middleman. *Id.* (quotation omitted).

4 If the FTC meets its burden, “the burden then shifts to the defendant to show that the
5 FTC’s figures overstate the amount of the defendant’s unjust gains.” *Id.* at 604. “Any risk of
6 uncertainty at this second step fall[s] on the wrongdoer whose illegal conduct created the
7 uncertainty.” *Id.* (quotation omitted).

8 *1. The FTC Has Met Its Initial Burden*

9 The parties agree the defendants collected \$24,038,392.03 from first-time orders. ECF
10 Nos. 312-5 at 12; 316-1 at 5-6, 16-17. The parties also agree that the defendants issued
11 \$265,244.25 in chargebacks and refunds. ECF Nos. 132-2 at 19; 312 at 14-15. Under *Commerce*
12 *Planet*, the defendants’ net revenues of \$23,773,147.78 reasonably approximate the defendants’
13 unjust gains (\$24,038,392.03 paid by consumers minus refunds and chargebacks of \$265,244.25,
14 equaling \$23,773,147.78).

15 In light of the Ninth Circuit’s remand order, the FTC has not requested any revenues from
16 renewal or add-on orders. The defendants argue the initial order for any customer who later
17 renewed or added on to their orders should also be removed from the restitution amount.
18 However, the fact that a customer was satisfied with the product or service does not mean that
19 customer’s initial purchasing decision was not induced by the defendants’ misleading practices.
20 Indeed, the Ninth Circuit suggested that renewals or add-ons may be excluded from restitution if
21 those customers “necessarily knew the actual terms of the transaction at the time of renewal.”
22 ECF No. 266 at 6. The Ninth Circuit did not suggest that those customers necessarily knew the
23 terms at the time of the original purchase, nor did it suggest that the defendants’ misleading
24 tactics did not taint the initial purchase decision for these customers. To the contrary, the Ninth
25 Circuit noted that the defendants violated Section 5 “by the misrepresentations that launched the
26 process, among other reasons.” *Id.* at 5. The FTC’s calculation thus reasonably approximates the
27 defendants’ unjust gains by including the first-time orders for all customers. As discussed above,
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1 the FTC has met its burden of showing that all first-time orders were tainted by the defendants'
2 Section 5 violations.

3 *2. The Defendants Have Not Shown the Amount is Overstated*

4 The burden thus shifts to the defendants to show that the FTC's requested amount
5 overstates the amount of their unjust gains. The defendants rely on their expert, Dr. Levy. In
6 response, the FTC seeks to exclude Dr. Levy under *Daubert* because his opinions contradict the
7 Ninth Circuit's remand order and unjustifiably exclude large numbers of consumers from the
8 restitution calculation.

9 Dr. Levy gives three alternative amounts by which to measure monetary equitable relief.
10 First, he proposes that the amount of economic harm suffered by misled consumers is
11 approximately \$465,000. ECF No. 316-1 at 16-17, 24-25. I reject this proposed calculation
12 because it conflicts with the Ninth Circuit's remand order in this case. This calculation involves
13 an assumption that consumers valued the magazines they received and discounts consumer injury
14 by approximately ninety-five percent based on the magazines' value. *See* ECF No. 316-1 at 9, 21-
15 24. The Ninth Circuit's remand order specifically rejected the prior expert's opinion because he
16 assumed the magazine subscriptions had value. ECF No. 266 at 5. The Ninth Circuit stated this
17 "assumption is not relevant even if true" because restitution may be appropriate where the
18 consumer injury "arises out of misrepresentations made in the sales process, which lead to a
19 tainted purchasing decision." *Id.* at 5-6 (quotation omitted). Thus, consumers are entitled to a full
20 refund, with no discount for the value of the magazines, where, as here, the "fraud is in the
21 selling, not in the value of the thing sold . . ." *Id.* (quoting *Figgie Int'l, Inc.*, 994 F.2d at 606).

22 Dr. Levy also does not adequately support his assumption that 67.5 percent of customers
23 who were unhappy called the defendants to cancel or complained to a third party. *See* ECF No.
24 316-1 at 24. Although Dr. Levy extrapolated from studies on complaint rates, those studies had
25 rather unhelpful complaint-rate ranges from 10 to 84 percent. *Id.* at 14-15. Dr. Levy explained
26 that he leaned toward the high end because the defendants offered a service component and
27 because the deception involved the price to be paid, which was the core of the bargain between
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1 the parties. *Id.* at 15. But he does not explain why this leads to the assumption of 67.5 percent as
2 opposed to some other number. Dr. Levy also confined his group of complaining customers to
3 those who complained to a third party or called the defendants to cancel. ECF No. 316-1 at 16.
4 He does not explain why he did not attempt to capture complaints unaccompanied by a request to
5 cancel. *See* ECF No. 102 at 138-66 (first payment coupons from customers showing complaints
6 that consumers preferred not to be called at work, sales representatives talked too fast, consumers
7 were rushed into the decision, were “forced into buying,” and did not understand or received a
8 poor explanation of the transaction’s terms). Nor does he explore whether the defendants’
9 deceptive sales practices themselves contributed to a lower cancellation rate from unhappy
10 customers where customers were told they could not cancel. ECF No. 151 at 17, 30-31 (part of
11 deceptive practices was telling customers they could not cancel).

12 Moreover, Dr. Levy assumes a certain percentage of the defendants’ customers were
13 “satisfied” and thus suffered no or *de minimis* injury. ECF No. 316-1 at 17. But the mere fact that
14 some customers renewed or added on does not show that the initial purchasing decision for these
15 customers was not induced by the Section 5 violations. The defendants bear the risk of
16 uncertainty as to whether there were some customers who were not deceived and did not have
17 their original purchasing decision tainted by the defendants’ misleading practices. They have not
18 provided me a reliable method of determining how many customers fall into this category. I
19 therefore make no deduction from first-time orders based on so-called “satisfied” customers.³

20 Dr. Levy’s second proposal suggests the amount of relief be bounded by the defendants’
21 profits of \$698,446 based on Dr. Duncan’s prior analysis. ECF No. 316-1 at 12-13. I reject this
22 analysis because the Ninth Circuit’s remand order makes clear that relying on Dr. Duncan’s
23 profits analysis is error. ECF No. 266 at 3.

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25 ³ The Ninth Circuit has suggested there is no authority to reduce an equitable restitution award for
26 “satisfied” customers. *See Consumer Fin. Prot. Bureau v. Gordon*, 819 F.3d 1179, 1195-96 (9th Cir. 2016)
27 (“Gordon argues that the district court should not have included fees paid by ‘satisfied’ consumers. There
28 is no precedent for this proposition.”). Even if I interpret “satisfied” to mean the customer was neither
misled nor had their purchasing decision tainted, the defendants have not presented a reliable method for
determining how many customers fall into this category.

1 Finally, Dr. Levy estimates the defendants' revenues from the Section 5 violations
2 amounts to \$1.15 million. I reject this analysis because Dr. Levy assumes misled customers
3 would seek to cancel before making any payment and he thus excludes from this number revenue
4 from customers who never contacted the defendants to cancel and never complained to a third
5 party. ECF Nos. 316-1 at 17-18, 20; 297-3 at 25-26. Dr. Levy does not provide an adequate basis
6 for this assumption and it contradicts his own statement elsewhere in his report that he "expect[s]
7 that there are customers who were unhappy but nevertheless failed to complain." ECF No. 316-1
8 at 15; *see also* ECF No. 297-3 at 32 (Dr. Levy's deposition testimony in which he cites no studies
9 or literature to support his assumption that dissatisfied customers would cancel before their first
10 payment). Moreover, it contradicts the evidence in this case, which shows some consumers
11 complained but still paid the defendants without canceling or complained after they made
12 payments. *See* ECF Nos. 5 at 10-11, 35-40; 5-2 at 1-3; 96 at 39-43, 69-70, 87-91; 102 at 138-66.

13 Thus, even if I consider Dr. Levy's report, the defendants have not met their burden of
14 showing the FTC's calculation overstates their unjust gains. Accordingly, I will award the FTC
15 \$23,773,147.78 in monetary equitable relief against defendants Publishers Business Services,
16 Inc.; Ed Dantuma Enterprises, Inc.; Edward Dantuma; Brenda Dantuma Schang; Dries Dantuma;
17 Dirk Dantuma; and Jeffrey Dantuma. Because I reach this conclusion while considering Dr.
18 Levy's report and without considering Dr. Castel's report, I deny the parties' respective motions
19 to exclude as moot.

20 **III. CONCLUSION**

21 IT IS THEREFORE ORDERED that plaintiff Federal Trade Commission's motion for
22 judgment (**ECF No. 312**) is **GRANTED**. Plaintiff Federal Trade Commission is awarded the
23 sum of \$23,773,147.78 as monetary equitable relief against defendants Publishers Business
24 Services, Inc.; Ed Dantuma Enterprises, Inc.; Edward Dantuma; Dries Dantuma; Brenda Dantuma
25 Schang; Dirk Dantuma; and Jeffrey Dantuma, joint and several. The Clerk of Court shall enter
26 judgment accordingly.


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IT IS FURTHER ORDERED that plaintiff Federal Trade Commission's motion to exclude the testimony of Dr. Armando Levy (**ECF No. 297**) is **DENIED as moot**.

IT IS FURTHER ORDERED that the defendants' motion to exclude putative expert Alan Castel (**ECF No. 315**) is **DENIED as moot**.

IT IS FURTHER ORDERED that unless a motion to seal is filed by any party within 21 days of the date of this order, plaintiff Federal Trade Commission's motion to exclude testimony of Dr. Armando Levy (ECF No. 297) shall be unsealed. If any party determines that any portion of the filing should remain sealed, that party must file a renewed motion to seal along with a proposed redacted version of the filing. Any motion to seal must set forth compelling reasons to support sealing those portions.

DATED this 1st day of February, 2017.



ANDREW P. GORDON
UNITED STATES DISTRICT JUDGE