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13	Attorneys for Plaintiff Federal Trade		
14	UNITED STAT	ES E	DISTRICT COURT T OF CALIFORNIA
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15	FEDERAL TRADE COMMISSION	N,	
16	Plaintiff,		UNDER SEAL
17	v.		COMPLAINT FOR PERMANE INJUNCTION AND OTHER
18	BUNZAI MEDIA GROUP, INC.,	a	EQUITABLE RELIEF
19	California corporation, also doing business as AuraVie, Miracle Face I and Attitude Cosmetics;	ζit,	
20	PINNACLE LOGISTICS, INC., a California corporation;		

COMPLAINT FOR PERMANENT INJUNCTION AND OTHER EQUITABLE RELIEF

FILED CLERK, U.S. DISTRICT COURT JN 162015 1 JONATHAN E. NUECHTERLEIN General Counsel 2 DAMA J. BROWN Regional Director 3 REID TEPFER 4 rtepfer@ftc.gov Texas Bar No. 24079444 LUIS GALLEGOS lgallegos@ftc.gov Oklahoma Bar No. 19098 Federal Trade Commission 1999 Bryan Street, Suite 2150 7 Dallas, Texas 75201 (214) 979-9395 (Tepfer) (214) 979-9383 (Gallegos) (214) 953-3079 (fax) RAYMOND McKOWN rmckown@ftc.gov LODGED CLERK, U.S. DISTRICT COURT 10 California Bar No. 150975 10877 Wilshire Boulevard, Suite 700 11 Los Angeles, California 90024 JUN 1 5 2015 (310) 824-4325(voice) ET OF CALIFORNIA DEPUTY (310) 824-4380 (fax) 12 Attorneys for Plaintiff Federal Trade Commission 13 UNITED STATES DISTRICT COURT 14 CENTRAL DISTRICT OF CALIFORNIA -04527-GW/PLAN 15 FEDERAL TRADE COMMISSION, 16 Plaintiff, UNDER SEAL 17 COMPLAINT FOR PERMANENT v. INJUNCTION AND OTHER 18 BUNZAI MEDIA GROUP, INC., a **EQUITABLE RELIEF** California corporation, also doing business as AuraVie, Miracle Face Kit, 19 and Attitude Cosmetics; 20 PINNACLE LOGISTICS, INC., a California corporation; COMPLAINT FOR PERMANENT INJUNCTION AND OTHER EQUITABLE RELIEF

1	DSA HOLDINGS, INC., a California
2	corporation;
3	LIFESTYLE MEDIA BRANDS, INC., a California corporation;
4	AGOA HOLDINGS, INC., a California corporation;
5	ZEN MOBILE MEDIA, INC., a California corporation;
7	SAFEHAVEN VENTURES, INC., a California corporation;
8	HERITAGE ALLIANCE GROUP, INC., a California corporation, also
9	doing business as AuraVie Distribution;
10	AMD FINANCIAL NETWORK, INC., a California corporation;
11	SBM MANAGEMENT, INC.; a California corporation;
12 13	MEDIA URGE, INC., a California corporation;
14	ADAGEO, LLC, a California limited liability corporation;
15	CALENERGY, INC., a California corporation;
16	KAI MEDIA, INC., a California corporation;
17	INSIGHT MEDIA, INC., a California
18	corporation;
19	ALON NOTTEA, individually and as an officer or manager of BunZai Media Group, Inc. and Pinnacle Logistics, Inc.;
20	Group, me. and I mnacle Logistics, me.,

MOTTI NOTTEA, individually and as 1 an officer or manager of BunZai Media Group, Inc.; 2 **DORON NOTTEA**, individually and as 3 an officer or manager of BunZai Media Group, Inc. and Pinnacle Logistics, Inc.; 4 **IGOR LATSANOVSKI**, individually and as an officer or manager of BunZai 5 Media Group, Inc, Pinnacle Logistics, Inc., and Zen Mobile Media, Inc.; 6 **OZ MIZRAHI**, individually and as an officer or manager of BunZai Media 7 Group, Inc. and Pinnacle Logistics, Inc.: 8 **ROI REUVENI**, individually and as an officer or manager of BunZai Media 9 Group, Inc. and Pinnacle Logistics, Inc.; 10 and KHRISTOPHER BOND, also known 11 as Ray Ibbot, individually and as an officer or manager of BunZai Media 12 Group, Inc. 13 Defendants. 14 Plaintiff, the Federal Trade Commission ("FTC"), for its Complaint alleges: 15 1. The FTC brings this action under Sections 13(b) and 19 of the 16 Federal Trade Commission Act ("FTC Act"), 15 U.S.C. §§ 53(b) and 57b, Section 17 5 of the Restore Online Shoppers' Confidence Act ("ROSCA"), 15 U.S.C. § 8404, 18 and Section 917(c) of the Electronic Fund Transfer Act ("EFTA"), 15 U.S.C. 19 § 1693o(c), to obtain temporary, preliminary, and permanent injunctive relief, 20 rescission or reformation of contracts, restitution, the refund of monies paid, COMPLAINT FOR PERMANENT INJUNCTION AND OTHER EQUITABLE RELIEF Page | 3

disgorgement of ill-gotten monies, and other equitable relief for Defendants' acts or practices in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), Section 4 of ROSCA, 15 U.S.C. § 8403, and Section 907(a) of EFTA, 15 U.S.C. § 1693e(a), in connection with the sale of skincare products through a negative option continuity plan.

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SUMMARY OF THE CASE

2. Defendants collectively market skincare products over the Internet using deceptive offers with hidden costs, negative option features, and return policies. Specifically, Defendants offer "risk-free" trials of skincare products to consumers nationwide through online banners, pop-up advertisements, and websites. Defendants require consumers who accept the "risk-free" trials to provide their credit or debit card billing information, purportedly to pay nominal shipping and handling fees to receive the advertised products. However, 10 days after receiving consumers' billing information, Defendants charge consumers the full costs of the products included in the "risk-free" trials, imposing charges of up to \$97.88 onto consumers' credit or debit cards. Defendants refuse to provide refunds for product returns unless consumers meet onerous conditions that are not adequately disclosed. Additionally, after charging consumers, Defendants enroll consumers in a negative option continuity plan, in which Defendants ship additional products each month and charge consumers' credit or debit cards the

full costs of the products, usually \$97.88 per month. Defendants' scheme has deceived consumers nationwide out of millions of dollars.

3. As explained more fully below, Defendants operate a common enterprise through which they: (a) fail to disclose adequately material terms of their sales offer, including the offer's costs and negative option features; (b) falsely represent that consumers can obtain their products on a "trial" or "risk-free" trial basis for only a nominal shipping and handling fee; (c) fail to obtain a consumer's informed consent to the material terms, including the negative option feature, of the transaction before charging the consumer; (d) falsely represent their business is accredited by the Better Business Bureau with an "A-" rating; (e) fail to provide consumers a simple method of cancelling their negative option continuity plan, and (f) debit consumers' bank accounts on a recurring basis without obtaining written authorization from the consumer or providing a written copy of the authorization to the consumer.

JURISDICTION, VENUE, AND INTRADISTRICT ASSIGNMENT

- 4. This Court has subject matter jurisdiction pursuant to 28 U.S.C. §§ 1331, 1337(a), and 1345 and 15 U.S.C. §§ 45(a), 53(b), and 57b.
- 5. Venue is proper in this district under 28 U.S.C. §§ 1391(b)(1) and (b)(2), and 15 U.S.C. § 53(b).
 - 6. Assignment to the Western Division is proper because Defendants'

primary place of business is in Los Angeles County.

PLAINTIFF

- 7. The FTC is an independent agency of the United States Government created by statute. 15 U.S.C. §§ 41-58. The FTC enforces Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), which prohibits unfair or deceptive acts or practices in or affecting commerce. Additionally, the FTC enforces ROSCA, 15 U.S.C. §§ 8401-05, which prohibits certain methods of negative option marketing on the Internet, as well as EFTA, 15 U.S.C. § 1693 *et seq.*, which regulates the rights, liabilities, and responsibilities of participants in electronic fund transfer systems.
- 8. The FTC is authorized to initiate federal district court proceedings, by its own attorneys, to enjoin violations of the FTC Act, ROSCA, and EFTA, and to secure such equitable relief as may be appropriate in each case, including rescission or reformation of contracts, restitution, the refund of monies paid, and the disgorgement of ill-gotten monies. 15 U.S.C. §§ 53(b), 56(a)(2)(A), 56(a)(2)(B), 57b, 8404, and 1693o(c).

DEFENDANTS

9. Defendant **BunZai Media Group, Inc.**, also doing business as AuraVie, Miracle Face Kit, and Attitude Cosmetics, is or was a California corporation with its principal place of business at 7900 Gloria Avenue, Van Nuys, California 91406 ("the Van Nuys Office"). BunZai Media Group, Inc. also uses a

COMPLAINT FOR PERMANENT INJUNCTION AND OTHER EQUITABLE RELIEF

- 10. Defendant **Pinnacle Logistics**, **Inc.** is or was a California corporation with its principal place of business at the same location as BunZai Media Group, Inc. at the Van Nuys Office. Pinnacle Logistics, Inc. has a secondary address of 6914 Canby Avenue, Suite 107, Reseda, California 91335 ("the Reseda Office"). At times material to this Complaint, Pinnacle Logistics, Inc., has advertised, marketed, distributed, or sold the skincare products at issue in this case, or provided customer service for such products, to consumers throughout the United States. Pinnacle Logistics, Inc. transacts or has transacted business in this district and throughout the United States.
- 11. Defendant **DSA Holdings, Inc.** is or was a California corporation with its principal place of business at the same location as BunZai Media Group, Inc., at the Van Nuys Office, and a secondary address of 8335 Winnetka Avenue, #118, Winnetka, California 91306. At times material to this Complaint, DSA Holdings, Inc., has advertised, marketed, distributed, or sold the skincare products

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at issue in this case to consumers throughout the United States. DSA Holdings, Inc., transacts or has transacted business in this district and throughout the United States.

- 12. Defendant **Lifestyle Media Brands**, **Inc.** is or was a California corporation with its principal place of business at the Van Nuys Office and a secondary address of 8335 Winnetka Avenue, #112, Winnetka, California 91306. At times material to this Complaint, Lifestyle Media Brands, Inc. has advertised, marketed, distributed, or sold the skincare products at issue in this case to consumers throughout the United States. Lifestyle Media Brands, Inc. transacts or has transacted business in this district and throughout the United States.
- 13. Defendant **Agoa Holdings, Inc.** is or was a California corporation with its principal place of business at the Van Nuys Office. At times material to this Complaint, Agoa Holdings, Inc. has advertised, marketed, distributed, or sold the skincare products at issue in this case to consumers throughout the United States. Agoa Holdings, Inc. transacts or has transacted business in this district and throughout the United States.
- 14. Defendant **Zen Mobile Media**, **Inc.** is or was a California corporation with its principal place of business at the Van Nuys Office and a secondary address of 4335 Van Nuys Boulevard #167, Sherman Oaks, California 91403. Zen Mobile Media, Inc. also uses a commercial mail receiving agent

- 15. Defendant Safehaven Ventures, Inc. is or was a California corporation with its principal place of business at the Van Nuys Office and a secondary address of 548 South Spring Street, #406, Los Angeles, California 90013. Safehaven Ventures, Inc. also uses Encino Mailbox B. At times material to this Complaint, Safehaven Ventures, Inc. has advertised, marketed, distributed, or sold the skincare products at issue in this case to consumers throughout the United States. Safehaven Ventures, Inc. transacts or has transacted business in this district and throughout the United States.
- 16. Defendant Heritage Alliance Group, Inc. also doing business as AuraVie Distribution, is or was a California corporation with its principal place of business at the Van Nuys Office and a secondary address of 21113 Osborne Street, Canoga Park, California 91304. At times material to this Complaint, Heritage Alliance Group, Inc. has advertised, marketed, distributed, or sold the skincare products at issue in this case to consumers throughout the United States.

Heritage Alliance Group, Inc. transacts or has transacted business in this district and throughout the United States.

- 17. Defendant **AMD Financial Network, Inc.** is or was a California corporation with its principal place of business at the Van Nuys Office and a secondary address of 9820 Owensmouth Avenue, #15, Chatsworth, California 91311. At times material to this Complaint, AMD Financial Network, Inc. has advertised, marketed, distributed, or sold the skincare products at issue in this case to consumers throughout the United States. AMD Financial Network, Inc. transacts or has transacted business in this district and throughout the United States.
- 18. Defendant SBM Management, Inc. is or was a California corporation with its principal place of business at 655 North Central Avenue, Suite 1700, Glendale, California 91203. SBM Management, Inc. also uses Encino Mailbox B. At times material to this Complaint, SBM Management, Inc. has advertised, marketed, distributed, or sold the skincare products at issue in this case to consumers throughout the United States. SBM Management, Inc. transacts or has transacted business in this district and throughout the United States.
- 19. Defendant **Media Urge, Inc.** is or was a California corporation with its principal place of business at 18757 Burbank Boulevard, Suite 205, Tarzana, California 91436. At times material to this Complaint, Media Urge, Inc. has

advertised, marketed, distributed, or sold the skincare products at issue in this case to consumers throughout the United States. Media Urge, Inc. transacts or has transacted business in this district and throughout the United States.

- 20. Defendant Adageo, LLC is or was a California limited liability corporation with Encino Mailbox A listed as its registered place of business.

 Adageo, LLC also uses Encino Mailbox B. At times material to this Complaint,

 Adageo, LLC has advertised, marketed, distributed, or sold the skincare products at issue in this case to consumers throughout the United States. Adageo, LLC transacts or has transacted business in this district and throughout the United States.
- 21. Defendant **CalEnergy**, **Inc.** is or was a California corporation with its principal place of business at 6925 Canby Avenue, #105, Reseda, California 91335, which is in the same complex as the Reseda Office. At times material to this Complaint, CalEnergy, Inc. has advertised, marketed, distributed, or sold the skincare products at issue in this case to consumers throughout the United States. CalEnergy, Inc. transacts or has transacted business in this district and throughout the United States.
- 22. Defendant **Kai Media**, **Inc.** is or was a California corporation with its principal place of business at the same location as BunZai Media Group, Inc. at the Van Nuys Office. Kai Media, Inc. also uses Encino Mailbox B. At times

- 23. Defendant **Insight Media**, **Inc.** is or was a California corporation with its principal place of business at the same location as BunZai Media Group, Inc. at the Van Nuys Office. Insight Media, Inc. also uses Encino Mailbox B. At times material to this Complaint, Insight Media, Inc. has advertised, marketed, distributed, or sold the skincare products at issue in this case to consumers throughout the United States. Insight Media, Inc. transacts or has transacted business in this district and throughout the United States.
- 24. Defendant **Alon Nottea** is or was a Chief Executive Officer ("CEO") of BunZai Media Group, Inc., a manager of Pinnacle Logistics, Inc., a consultant for Media Urge, Inc., and an owner of Adageo, LLC. At times material to this Complaint, acting alone or in concert with others, he has formulated, directed, controlled, had the authority to control, or participated in the acts or practices set forth in this Complaint. By and through the corporate defendants, he has harmed consumers nationwide with his unfair and deceptive business practices. Defendant Alon Nottea resides in this district and, in connection with the matters alleged

United States.

25. Defendant Motti Nottea was also a CEO of BunZai Media Group,
Inc. and he held a merchant account in his name for BunZai Media Group, Inc.'s

herein, transacts or has transacted business in this district and throughout the

- use. At times material to this Complaint, acting alone or in concert with others, he has formulated, directed, controlled, had the authority to control, or participated in
- the acts or practices set forth in this Complaint. Defendant Motti Nottea resides in this district and, in connection with the matters alleged herein, transacts or has
- transacted business in this district and throughout the United States.
 - 26. Defendant **Doron Nottea** is or has been a manager at BunZai Media Group, Inc. and Pinnacle Logistics, Inc. At times material to this Complaint, he has formulated, directed, controlled, had the authority to control, or participated in the acts or practices set forth in this Complaint. Defendant Doron Nottea resides in this district and, in connection with the matters alleged herein, transacts or has transacted business in this district and throughout the United States.
 - 27. Defendant **Oz Mizrahi** is or has been a CEO of Defendant Pinnacle Logistics, Inc. and a CEO of Media Urge, Inc. At times material to this Complaint, he has formulated, directed, controlled, had the authority to control, or participated in the acts or practices set forth in this Complaint. Defendant Mizrahi was integrally involved in establishing Pinnacle Logistics, Inc., its business

- 28. Defendant **Igor Latsanovski** is or was an owner of BunZai Media Group, Inc. and CEO of Zen Mobile Media Group, Inc. At times material to this Complaint, he has formulated, directed, controlled, had the authority to control, or participated in the acts or practices set forth in this Complaint. Defendant Igor Latsanovski resides in this district and, in connection with the matters alleged herein, transacts or has transacted business in this district and throughout the United States.
- 29. Defendant **Roi Reuveni** is or has been a manager at BunZai Media Group, Inc. and Pinnacle Logistics, Inc. He was a manager of the customer service and chargebacks departments at Defendant Pinnacle Logistics, Inc. Further, he is owner or CEO of Agoa Holdings, Inc. At times material to this Complaint, he has formulated, directed, controlled, had the authority to control, or participated in the acts or practices set forth in this Complaint. Defendant Roi Reuveni resides in this district and, in connection with the matters alleged herein, transacts or has transacted business in this district and throughout the United States.

30. Defendant **Khristopher Bond**, also known as Ray Ibbot, is or has 1 been an owner of BunZai Media Group, Inc. At times material to this Complaint, 2 he has formulated, directed, controlled, had the authority to control, or 3 participated in the acts or practices set forth in this Complaint. Defendant Bond 4 was integrally involved in the day-to-day operations of BunZai Media Group, Inc. 5 and, among other things, trained customer-service representatives on responding 6 to consumer complaints. Bond resides in this district and, in connection with the 7 matters alleged herein, transacts or has transacted business in this district and 8 throughout the United States. 9

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COMMON ENTERPRISE

31. Defendants BunZai Media Group, Inc.; Pinnacle Logistics, Inc.; DSA Holdings, Inc.; Lifestyle Media Brands, Inc.; Agoa Holdings, Inc.; Zen Mobile Media, Inc.; Safehaven Ventures, Inc.; Heritage Alliance Group, Inc.; AMD Financial Network, Inc.; SBM Management, Inc.; Media Urge, Inc.; Adageo, Inc.; CalEnergy, Inc.; Kai Media, Inc.; and Insight Media, Inc. (collectively, "Corporate Defendants") have operated as a common enterprise while engaging in the deceptive and unlawful acts and practices alleged herein. Defendants have conducted the business practices described below through an interrelated network of companies that have common ownership, officers, managers, business functions, employees, and office locations. Further, the companies commingle

alleged below.

32. Defendants Alon Nottea, Motti Nottea, Doron Nottea, Oz Mizrahi, Igor Latsanovski, Roi Reuveni, Khristopher Bond, also known as Ray Ibbot, (collectively, "Individual Defendants") have formulated, directed, controlled, had the authority to control, or participated in the acts and practices of the Corporate Defendants that constitute the common enterprise.

COMMERCE

33. At all times material to this Complaint, Defendants have maintained a substantial course of trade in or affecting commerce, as "commerce" is defined in Section 4 of the FTC Act, 15 U.S.C. § 44.

DEFENDANTS' BUSINESS PRACTICES

34. Defendants have advertised, marketed, distributed, and sold skincare products online from multiple Internet websites, including auraviefreetrial.com, auravietrialkit.com, and mymiraclekit.com, since at least 2010. Defendants deceptively offer free trials of their products under a variety of brand names including "AuraVie," "Dellure," "LéOR Skincare," and "Miracle Face Kit" (collectively, "AuraVie").

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Defendants' Risk-Free Trial Offers

Defendants' online offers fail to disclose adequately and materially

36. Defendants contract with a network of third parties, known as "affiliate marketers," to direct consumers to Defendants' websites. The affiliate marketers use a variety of Internet advertising techniques, including banner and pop-up advertisements, sponsored search terms, and offers to drive consumer traffic to Defendants' websites. Defendants provide affiliate marketers with advertisements describing the offers for the affiliate marketers to use. Some affiliate marketers also create their own advertising.

- 37. Defendants also purchase advertising space on third-party websites such as Amazon.com, Huffingtonpost.com, and Lowes.com, and offer consumers a "risk-free" trial or "trial order" of Defendants' skincare products. After consumers click on these advertisements and are directed to Defendants' websites, Defendants lure consumers into providing their credit or debit card information by representing that consumers need to pay only a nominal shipping and handling charge, typically \$4.95 or less, to receive a "risk-free" trial or a "trial order" of their products.
- Defendants' websites prominently claim that their offer is merely a 38. "trial":



COMPLAINT FOR PERMANENT INJUNCTION AND OTHER EQUITABLE RELIEF

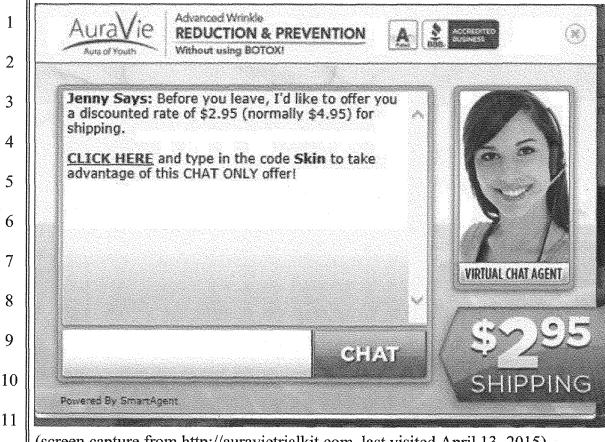
Page | 18

Defendants promote their offer as a "risk-free" trial and, on most sites, claim that customer satisfaction is "100% guaranteed":



(screen capture from http://mymiraclekit.com, last visited April 13, 2015)

39. Defendants also use deceptive pop-up advertisements that discourage consumers from leaving Defendants' websites without accepting a trial offer. When consumers attempt to leave the websites, a text box appears that offers to ship the trial offer at an even lower shipping price. These pop-up advertisements contain false representations that AuraVie is accredited by the Better Business Bureau ("BBB") with an "A-" rating:



(screen capture from http://auravietrialkit.com, last visited April 13, 2015)

In fact, AuraVie is not accredited by the BBB and has an F rating.

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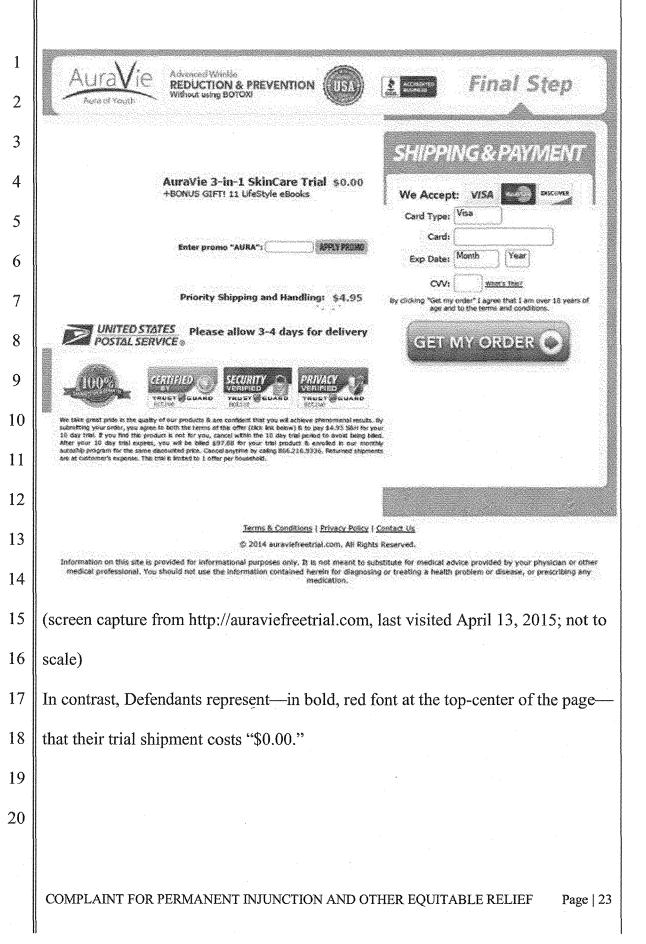
Defendants' Hidden Costs, Continuity Plan Features, and Return Policy

40. Defendants' marketing practices are materially deceptive and employ tactics including hidden costs, signing up consumers for negative option continuity plans without their consent, and undisclosed and onerous return policies. In their advertisements and sales offers, Defendants fail to disclose adequately that they will charge consumers' credit or debit accounts for the trial product, typically as much as \$97.88, after a 10-day period.

- 41. Defendants also fail to disclose adequately that consumers who accept the trial offer will be enrolled into a continuity program. Under the continuity program, Defendants send consumers additional shipments of Defendants' skincare product each month and charge consumers' credit or debit cards the full cost of each product shipped until consumers affirmatively cancel their membership in the continuity program.
- 42. Consumers are typically unaware that they have been enrolled in this continuity program until they discover the charges—usually \$97.88 a month—on their credit or debit card statements. And often, by that time, it is too late for consumers to return the product for a refund.
- 43. Further, although they promote their offer as "risk-free" with "100% satisfaction guaranteed," Defendants fail to disclose, or disclose adequately, material terms of their return policy. Defendants fail to disclose adequately that, if the consumer opens the product, the product must be returned and received by Defendants within 10 days of placing the order to avoid a \$97.88 fee. Defendants also fail to disclose adequately that after 10 days, only unopened products may be returned for a refund and that no refunds will be provided for any product returned after 30 days.
- 44. In fact, because consumers often do not receive their "risk-free" trial until after 10 days have elapsed (or nearly elapsed), many consumers cannot

return the product in time to avoid the \$97.88 fee. Moreover, Defendants fail to disclose adequately to consumers that they often assess a "restocking" fee of up to \$15 for returning the products. Accordingly, consumers who accept Defendants' trial offer are likely to incur unexpected charges.

45. Defendants' websites do not contain a disclosure concerning the initial charges for the product, continuity program, or return policies until the "final step" of the Defendants' ordering page. Many consumers report never seeing such a disclosure, even when they specifically looked for such a disclosure. As the screen capture below illustrates, the disclosure is in significantly smaller print and is obscured by a variety of graphics and text:



We take great pride in the quality of our products & are confident that you will achieve phenomenal results. By submitting your order, you agree to both the terms of this offer (click link below) & to pay \$4.95 S&H for your 10 day trial. If you find this product is not for you, cancel within the 10 day trial period to avoid being billed. After your 10 day trial expires, you will be billed \$97.88 for your trial product & enrolled in our monthly autoship program for the same discounted price. Cancel anytime by calling 866.216.9336. Returned shipments are at customer's expense. This trial is limited to 1 offer per household.

47. Defendants' disclosure paragraph fails to disclose: (a) that the 10-day trial period begins on the day that the product is ordered; (b) that, to avoid charges, the consumer must also return the product to Defendants before the end of the trial period; (c) that consumers may not return the product for a refund after 10 days if it has been opened; (d) that consumers may not return the product for a refund after 30 days, even if it has not been opened; and (e) that a restocking fee, usually \$15, may be charged when a product is returned.

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48. Most of the material terms and conditions of Defendants' offer can only be found in a separate, multi-page terms and conditions webpage that is accessible by hyperlink. On many of Defendants' affiliate sites, this hyperlink can only be found by scrolling to the bottom of the website and clicking on a hyperlink labeled "T&C":

NOURISH, MOISTEN, AND PAMPER YOUR SKIN FOR A BEAUTIFUL NEW YOU!



T&C | Privacy Policy | Contact Us

© 2014 auraviefreetrial.com All Rights Reserved.

**The testimonials herein were provided by real people who were not paid by the advertiser and the images are of the actual people.

*** The Free bonus gift valued at \$200.00 is free with this exclusive offer and the Processing fee of \$1.93 is included in the Shipping and Handling charge for your trial order.

(screen capture from auravietrialkit.com, last visited April 13, 2015)

49. Defendants also send consumers who sign up for a trial offer a confirmation email that reinforces the false impression that they will receive a free shipment of Defendants' skincare product. These emails show no charges for the "risk-free" trial other than the nominal shipping and handling fees.

50. Further, Defendants' confirmation emails do not disclose that consumers will be charged the full cost of the product, usually \$97.88, after 10 days unless the consumer cancels the order and returns the product during that time. Defendants' confirmation emails do not disclose that the consumer has been enrolled into a continuity program that will result in future shipments of product and a monthly charge of \$97.88 on their credit or debit cards. These emails also fail to state when the charge will be imposed or how consumers can avoid the charge. Nor do the emails disclose that unopened products may be returned for a refund only within 30 days of ordering.

Defendants' Cancellation and Refund Practices

- 51. After consumers learn that Defendants have charged their accounts and signed them up for a continuity plan, they often have significant difficulty receiving a refund and cancelling the continuity plan.
- 52. Many consumers have difficulty contacting Defendants' customer service representatives, despite calling Defendants' toll-free number numerous times. Even when consumers speak with a representative, consumers often continue to receive shipments and unauthorized charges after cancelling the continuity plan. Still others report receiving multiple charges from Defendants without receiving products. As a result, consumers continue to incur unwanted and unauthorized charges.

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- When consumers call Defendants to complain about the unauthorized charges, Defendants often tell consumers that, while the continuity plan will be cancelled, their money will not be refunded. In some instances, Defendants inform consumers they will offer only a partial refund. Other times, Defendants condition a partial refund upon the consumer's promise or signed statement that they will not complain to any government authority or to the Better Business Bureau.
- 54. Many of Defendants' charges for their continuity program result in chargeback requests by consumers. In response, Defendants provide false documents to payment processing companies and exaggerate the measures they take to communicate the terms of their offer to consumers.
- 55. Further, Defendants often do not honor return policies, even when consumers satisfy them. For example, Defendants often tell consumers that they cannot obtain a refund on any product returned even when the product remains unopened and the 30-day period has not yet elapsed, contrary to Defendants' terms and conditions. Some consumers report being refused a refund by Defendants despite sending the product back within the permissible time period, with Defendants' customer service representative stating that Defendants never received the return shipment.
- 56. In other instances, consumers receive refunds from Defendants only after they have complained to their credit card companies, state regulatory

authorities, or the Better Business Bureau. Even in those instances, however, Defendants have not always issued full refunds.

VIOLATIONS OF THE FTC ACT

- 57. Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), prohibits "unfair or deceptive acts or practices in or affecting commerce."
- 58. Misrepresentations or deceptive omissions of material fact constitute deceptive acts or practices prohibited by Section 5(a) of the FTC Act. Acts or practices are unfair under Section 5 of the FTC Act if they cause substantial injury to consumers that consumers cannot reasonably avoid themselves and that is not outweighed by countervailing benefits to consumers or competition. 15 U.S.C. § 45(n).

Count I.

Failure to Disclose Adequately Material Terms of Offer

59. In numerous instances, in connection with the advertising, marketing, promotion, offering for sale, or sale of skincare products, including but not limited to AuraVie products, Defendants have represented, directly or indirectly, expressly or by implication, that consumers who provide their credit or debit card billing information will be charged only a nominal shipping and handling fee to receive a trial shipment of Defendants' skincare products and, that their satisfaction is guaranteed.

COMPLAINT FOR PERMANENT INJUNCTION AND OTHER EQUITABLE RELIEF

Page | 28

- 60. In numerous instances in which Defendants have made the representation set forth in Paragraph 59 of this Complaint, Defendants have failed to disclose, or disclose adequately to consumers, material terms and conditions of their offer, including:
 - (a) That Defendants will use consumers' credit or debit card information to charge consumers the full costs of the trial products, usually \$97.88, upon the expiration of a limited trial period;
 - (b) The dates on which the trial period begins and ends;
 - (c) That Defendants will automatically enroll consumers in a negative option continuity plan with additional charges;
 - (d) The cost of the continuity plan, and the frequency and duration of the recurring charges;
 - (e) The means consumers must use to cancel the negative option program to avoid additional charges; and
 - (f) Requirements of their refund policies.
- 61. Defendants' failure to disclose, or to disclose adequately, the material information described in Paragraph 60, in light of the representation described in Paragraph 59, constitutes a deceptive act or practice in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).

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Count II.

False "Risk-Free" Trial Claim

- 62. Through the means described in Paragraph 34-56, Defendants have represented, directly or indirectly, that consumers can try AuraVie "risk-free."
- 63. The representation set forth in Paragraph 62 is false. Consumers could not try Defendants' products "risk-free," because Defendants charged consumers the full cost if the "risk-free" product was opened and not returned within 10 days of placing the order, often assessed a restocking fee of up to \$15, and consumers had to bear the additional expense of returning the product to the Defendants. In addition, Defendants failed, in numerous instances, to refund consumers' charges assessed for the trial order, despite consumers having returned the product according to the offer's terms and conditions.
- 64. Therefore, the making of the representation as set forth in Paragraph 62 of this Complaint constitutes a deceptive act or practice in or affecting commerce in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).

Count III.

False Better Business Bureau Accreditation and Rating Claims

65. In numerous instances in connection with the advertising, marketing, promotion, offering for sale, or sale of skincare products, Defendants have

VIOLATIONS OF THE RESTORE ONLINE SHOPPERS' CONFIDENCE ACT

- 71. In 2010, Congress passed the Restore Online Shoppers' Confidence Act, 15 U.S.C. §§ 8401-05, which became effective on December 29, 2010. Congress passed ROSCA because "[c]onsumer confidence is essential to the growth of online commerce. To continue its development as a marketplace, the Internet must provide consumers with clear, accurate information and give sellers an opportunity to fairly compete with one another for consumers' business." Section 2 of ROSCA, 15 U.S.C. § 8401.
- 72. Section 4 of ROSCA, 15 U.S.C. § 8403, generally prohibits charging consumers for goods or services sold in transactions effected on the Internet through a negative option feature, as that term is defined in the Commission's Telemarketing Sales Rule ("TSR"), 16 C.F.R. § 310.2(u), unless the seller: (a) clearly and conspicuously discloses all material terms of the transaction before obtaining the consumer's billing information; (b) obtains the consumer's express informed consent before making the charge; and (c) provides a simple mechanism to stop recurring charges. *See* 15 U.S.C. § 8403.
- 73. The TSR defines a negative option feature as: "in an offer or agreement to sell or provide any goods or services, a provision under which the consumer's silence or failure to take an affirmative action to reject goods or

COMPLAINT FOR PERMANENT INJUNCTION AND OTHER EQUITABLE RELIEF

Page | 33

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Count VI.

the preauthorized transfer are clear and readily understandable." ¶ 10(b), cmt 6.

that "[a]n authorization is valid if it is readily identifiable as such and the terms of

Unauthorized Debiting from Consumers' Accounts

- 82. In numerous instances, Defendants debit consumers' bank accounts on a recurring basis without obtaining a written authorization signed or similarly authenticated from consumers for preauthorized electronic fund transfers from their accounts, thereby violating Section 907(a) of EFTA, 15 U.S.C. § 1693e(a), and Section 205.10(b) of Regulation E, 12 C.F.R. § 205.10(b).
- 83. Further, in numerous instances, Defendants debit consumers' bank accounts on a recurring basis without providing a copy of a written authorization signed or similarly authenticated by the consumer for preauthorized electronic fund transfers from the consumer's account, thereby violating Section 907(a) of

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EFTA, 15 U.S.C. § 1693e(a), and Section 205.10(b) of Regulation E, 12 C.F.R. § 205.10(b).

- 84. Under Section 917 of EFTA, 15 U.S.C. § 1693o(c), a violation of EFTA and Regulation E constitutes a violation of the FTC Act.
- 85. Accordingly, by engaging in violations of EFTA and Regulation E as alleged in Paragraphs 82 and 83 of this Complaint, Defendants have engaged in violations of the FTC Act. 15 U.S.C. § 1693o(c).

CONSUMER INJURY

86. Consumers have suffered and will continue to suffer substantial injury as a result of Defendants' violations of the FTC Act, ROSCA, and EFTA. In addition, Defendants have been unjustly enriched as a result of their unlawful acts or practices. Absent injunctive relief by this Court, Defendants are likely to continue to injure consumers, reap unjust enrichment, and harm the public interest.

THIS COURT'S AUTHORITY TO GRANT RELIEF

87. Section 13(b) of the FTC Act, 15 U.S.C. § 53(b), empowers this Court to grant injunctive and such other relief as the Court may deem appropriate to halt and redress violations of any provision of law enforced by the FTC. The Court, in the exercise of its equitable jurisdiction, may award ancillary relief, including rescission or reformation of contracts, restitution, the refund of monies

paid, and the disgorgement of ill-gotten monies, to prevent and remedy any violation of any provision of law enforced by the FTC.

88. Section 19 of the FTC Act, 15 U.S.C. § 57b, Section 5 of ROSCA, 15 U.S.C. § 8404, and Section 917(c) of EFTA, 15 U.S.C. § 16930(c), authorize this Court to grant such relief as the Court finds necessary to redress injury to consumers resulting from Defendants' violations of the FTC Act, ROSCA, and EFTA, including the rescission or reformation of contracts and the refund of money.

PRAYER FOR RELIEF

Wherefore, Plaintiff FTC, pursuant to Sections 13(b) and 19 of the FTC Act, 15 U.S.C. §§ 53(b), 57b, Section 5 of ROSCA, 15 US.C. § 8404, Section 917(c) of EFTA, 15 U.S.C. § 1693o(c), and the Court's own equitable powers, requests that the Court:

A. Award Plaintiff such preliminary injunctive and ancillary relief as may be necessary to avert the likelihood of consumer injury during the pendency of this action and to preserve the possibility of effective final relief, including but not limited to temporary and preliminary injunctions, an order freezing assets, immediate access, and appointment of a receiver;

- B. Enter a permanent injunction to prevent future violations of the FTCAct, ROSCA, and EFTA by Defendants;
- C. Award such relief as the Court finds necessary to redress injury to consumers resulting from Defendants' violations of the FTC Act, ROSCA, and EFTA, including, but not limited to, rescission or reformation of contracts, restitution, the refund of monies paid, and the disgorgement of ill-gotten monies; and
- D. Award Plaintiff the cost of bringing this action, as well as such other additional relief the Court determines to be just and proper.

1	Respectfully submitted,	NATHAN E. NUECHTERLEIN
2		neral Counsel
3	· · · · · · · · · · · · · · · · · · ·	AMA J. BROWN
4	Keş	gional Director
5	Dated: 6/15/15	/s/ Reid Tepfer
×6	Tex	ID TEPFER, kas Bar No. 24079444
7	Ok	IS GALLEGOS lahoma Bar No. 19098
8	199	deral Trade Commission 99 Bryan Street, Suite 2150
9	(21	llas, Texas 75201 4) 979-9395 (Tepfer)
10	(21)	4) 979-9383 (Gallegos) 4) 953-3079 (fax)
11		ofer@ftc.gov; lgallegos@ftc.gov
12	Cal	YMOND MCKOWN ifornia Bar No. 150975
13	Los	377 Wilshire Boulevard, Suite 700 s Angeles, California 90024
14	. [31	0) 824-4325(voice) 0) 824-4380 (fax)
15	ll .	ckown@ftc.gov
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	COMPLAINT FOR PERMANENT INJUNCTION AND OT	THER EQUITABLE RELIEF Page 39

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

I. (a) PLAINTIFFS (Ch	eck box if you are repr	esenting yourself [])	DEFENDANTS	(Check box if you are re	epresenting yourself [])			
Federal Trade Commission			See Attachment A	See Attachment A				
(b) County of Residence	e of First Listed Plair	ıtilff	County of Reside	ence of First Listed Defe	ndant Los Angeles County			
(EXCEPT IN U.S. PLAINTIFF CAS	SES)		(IN U.S. PLAINTIFF CA	SES ONLY)	differences and the second			
	(c) Attorneys (Firm Name, Address and Telephone Number) If you are representing yourself, provide the same information. Attorneys (Firm Name, Address and Telephone Number) If you are representing yourself, provide the same information.							
See Attachment B								
II. BASIS OF JURISDIC	TION (Place an X in o	ne box only.)	II. CITIZENSHIP OF PE (Place an X in one bo	RINCIPAL PARTIES-For Dox for plaintiff and one for the state of the st	Diversity Cases Only defendant)			
1. U.S. Government Plaintiff	1. U.S. Government 3. Federal Question (U.S. Citizen of This State 1 Incorporated or Principal Place of Business in this State 1 A 4 4 4							
2. U.S. Government Defendant	4. Diversity (of Parties in		itizen or Subject of a Coreign Country	3 G 3 Foreign Nation				
[V] *		3. Remanded from Appellate Court	- 10 A D P T - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	ansferred from Another	. Multi- District Itigation			
V. REQUESTED IN CO	MPLAINT: JURY DE	MAND: Yes 🗵	No (Check "Yes" o	nly if demanded in com	plaint.)			
CLASS ACTION under	F.R.Cv.P. 23:	Yes 🗵 No	☐ MONEY DEMA	NDED IN COMPLAINT:	\$			
	ection 45(a) of the Resto	re Online Shoppers' Confid			ictional statutes unless diversity.) ict. Unfair and deceptive acts and			
VII. NATURE OF SUIT (Place an X in one bo	ox only).	- O Contraction Co		Market and a second and a second assemble and a second assemble and a second and a second assemble as a second			
OTHER STATUTES	CONTRACT	REAL PROPERTY CONT.	IMMIGRATION	PRISONER PETITIONS	PROPERTY RIGHTS			
375 False Claims Act	110 Insurance	240 Torts to Land	462 Naturalization	Habeas Corpus:	820 Copyrights			
400 State	120 Marine	☐ 245 Tort Product Liability	Application	463 Alien Detainee 510 Motions to Vacate	☐ 830 Patent			
☐ Reapportionment ☐ 410 Antitrust	130 Miller Act	290 All Other Real	☐ 465 Other Immigration Actions	L Sentence	840 Trademark			
430 Banks and Banking	140 Negotiable	Property TORTS	TORTS PERSONAL PROPERTY	530 General 535 Death Penalty	SOCIAL SECURITY			
450 Commerce/ICC	Instrument 150 Recovery of	PERSONAL INJURY	370 Other Fraud	Other:	861 HIA (1395ff) 862 Black Lung (923)			
Rates/Etc.	Overpayment & Enforcement of	310 Airplane	371 Truth in Lending	540 Mandamus/Other	863 DIWC/DIWW (405 (g))			
470 Racketeer Influ-	Judgment	☐ 315 Airplane Product Liability	☐ 380 Other Personal	550 Civil Rights	☐ 864 SSID Title XVI			
enced & Corrupt Org.	☐ 151 Medicare Act	320 Assault, Libel & Slander	Property Damage	555 Prison Condition	865 RSI (405 (g))			
480 Consumer Credit	152 Recovery of Defaulted Student	330 Fed. Employers'	☐ 385 Property Damage Product Liability	1 200 CIAII DETUILEE	FEDERAL TAX SUITS			
490 Cable/Sat TV	Loan (Excl. Vet.)		BANKRUPTCY	Conditions of Confinement	870 Taxes (U.S. Plaintiff or			
B50 Securities/Commodities/Exchange	153 Recovery of	340 Marine 345 Marine Product	☐ 422 Appeal 28 USC 158	FORFEITURE/PENALTY	☐ Defendant)			
890 Other Statutory Actions	Overpayment of Vet. Benefits 160 Stockholders'	Liability 350 Motor Vehicle	423 Withdrawal 28 USC 157	625 Drug Related Seizure of Property 21 USC 881	871 IRS-Third Party 26 USC 7609			
891 Agricultural Acts	Suits	☐ 355 Motor Vehicle Product Liability	CIVIL RIGHTS	☐ 690 Other				
口 893 Environmental Matters	190 Other Contract	360 Other Personal	440 Other Civil Rights	750 Cniv Labour Chau alausia				
B95 Freedom of Info.	195 Contract	☐ Injury ☐ 362 Personal Injury-	441 Voting 442 Employment	Act 720 Labor/Mgmt.				
☐ 896 Arbitration	Product Liability 196 Franchise	│	443 Housing/ Accommodations	Relations				
899 Admin. Procedures Act/Review of Appeal of	REAL PROPERTY	Product Liability 367 Health Care/ Pharmaceutical	445 American with Disabilities-	740 Railway Labor Act 751 Family and Medical Leave Act	*			
Agency Decision	Condemnation 220 Foreclosure	Personal Injury Product Liability	Employment 446 American with	790 Other Labor				
☐ 950 Constitutionality of State Statutes	230 Rent Lease &	368 Asbestos Personal Injury	Disabilities-Other 448 Education	Litigation 791 Employee Ret. Inc.				
Jiaic Diatutes	LJ Ejectment	Product Liability	1 1 1 5 2	Security Act				
FOR OFFICE USE ONLY:	Case Numbe	r:	- U 1 J L					

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

I. (a) PLAINTIFFS (Ch	eck box if you are repr	esenting yourself [])	DEFENDANTS	(Check box if you are re	epresenting yourself [])				
Federal Trade Commission			See Attachment A	See Attachment A					
(b) County of Residence		itlif		County of Residence of First Listed Defendant Los Angeles County					
	(c) Attorneys (Firm Name, Address and Telephone Number) If you are representing yourself, provide the same information. Attorneys (Firm Name, Address and Telephone Number) If you are representing yourself, provide the same information.								
See Attachment B					No. 10 Property of the Control of th				
II. BASIS OF JURISDIC	TION (Place an X in o	ne box only.)	III. CITIZENSHIP OF PI	RINCIPAL PARTIES-For I	Diversity Cases Only				
1. U.S. Government Plaintiff	3. Federal Q Governmen		TF DEF Incorporated of Business in t	or Principal Place PTF 4 4 4 4 4 4 4 4 4 4 5 4 5 5 5 5 5					
2. U.S. Government Defendant	4. Diversity (of Parties in		Citizen or Subject of a Foreign Country	3 Foreign Nation					
Proceeding	Removed from State Court	3. Remanded from Appellate Court	Reopened L D	ensterred from Another L	i. Multi- District Litigation				
V. REQUESTED IN COM			alliant propose the Tell For	nly if demanded in com	*				
Section 5(a) of the FTC Act. 5 practices in connection with	(Cite the U.S. Civil Status ection 45(a) of the Resto an online skincare produ	re Online Shoppers' Confid ict scheme.	ng and write a brief stateme		ictional statutes unless diversity.) Act. Unfair and deceptive acts and				
VII. NATURE OF SUIT (OTHER STATUTES	CONTRACT		SEASON OF THE SEASON	PRISONER PETITIONS	PROPERTY RIGHTS				
375 False Claims Act	T 110 Insurance	REAL PROPERTY CONT	JIMMIGRATION 462 Naturalization	Habeas Corpus:	820 Copyrights				
1 400 State	☐ 120 Marine	245 Tort Product	☐ Application	463 Alien Detainee	☐ 830 Patent				
☐ Reapportionment ☐ 410 Antitrust	☐ 130 Miller Act	│	465 Other Immigration Actions	口 510 Motions to Vacate Sentence	840 Trademark				
430 Banks and Banking	140 Negotiable	Property TORTS	TORTS	530 General	SOCIAL SECURITY				
150 Commerce/ICC	Instrument 150 Recovery of	PERSONAL INJURY	PERSONAL PROPERTY 370 Other Fraud	535 Death Penalty Other:	☐ 861 HIA (1395ff)				
Rates/Etc.	Overpayment & Enforcement of	310 Airplane	☐ 371 Truth in Lending	540 Mandamus/Other	862 Black Lung (923) B63 DIWC/DIWW (405 (g))				
470 Racketeer influ-	Judgment	☐ 315 Airplane Product Liability	380 Other Personal	550 Civil Rights	☐ 864 SSID Title XVI				
L enced & Corrupt Org.	☐ 151 Medicare Act	☐ 320 Assault, Libel & Slander	니 Property Damage	555 Prison Condition	☐ 865 RSI (405 (g))				
480 Consumer Credit	152 Recovery of Defaulted Student	330 Fed. Employers'	☐ 385 Property Damage Product Liability	560 Civil Detainee Conditions of	FEDERAL TAX SUITS				
490 Cable/Sat TV	Loan (Excl. Vet.)	Liability 「 340 Marine	BANKRUPTCY	Confinement	870 Taxes (U.S. Plaintiff or				
B50 Securities/Commodities/Exchange	153 Recovery of Overpayment of	345 Marine Product	口 422 Appeal 28 USC 158	FORFEITURE/PENALTY 625 Drug Related	Defendant) R5-Third Party 26 USC				
890 Other Statutory	Vet. Benefits	□ Liability □ 350 Motor Vehicle	423 Withdrawal 28	Seizure of Property 21 USC 881	口 7609 Till 7609				
Actions 891 Agricultural Acts	☐ 160 Stockholders' Suits	コ 355 Motor Vehicle	USC 157 CIVIL RIGHTS	690 Other					
893 Environmental	190 Other	Product Liability 360 Other Personal	440 Other Civil Rights						
Matters 895 Freedom of Info.	Contract	니 Injury	441 Voting	710 Fair Labor Standards					
☐ Act	☐ 195 Contract Product Liability	☐ 362 Personal Injury- Med Malpratice	☐ 442 Employment	フ 720 Labor/Mgmt. Relations					
☐ 896 Arbitration	☐ 196 Franchise	☐ 365 Personal Injury- Product Liability	☐ 443 Housing/ Accommodations	740 Railway Labor Act					
899 Admin, Procedures Act/Review of Appeal of Agency Decision	Condemnation	367 Health Care/ Pharmaceutical Personal Injury	445 American with Disabilities- Employment	751 Family and Medical Leave Act 790 Other Labor					
☐ 950 Constitutionality of State Statutes	230 Foreclosure 230 Rent Lease & Electment	Product Liability 368 Asbestos Personal Injury Product Liability	☐ 446 American with Disabilities-Other ☐ 448 Education	Litigation 791 Employee Ret. Inc. Security Act					
FOR OFFICE USE ONLY:	Case Numbe		04527						
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UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

VIII. VENUE: Your answers to the questions below will determine the division of the Court to which this case will be initially assigned. This initial assignment is subject to change, in accordance with the Court's General Orders, upon review by the Court of your Complaint or Notice of Removal.

QUESTION A: Was this case removed from state court?	STATE CASE WAS PENDING IN		INITIAL DIVISION IN CACD IS Western				
☐ Yes 😡 No	Los Angeles, Ventura, Santa Barbara, or San Luis Obispo						
If "no," skip to Question B. If "yes," check the box to the right that applies, enter the	☐ Orange				Southern		
corresponding division in response to Question E, below, and continue from there.	Riverside or San Bernardino				Eastern (%)		
QUESTION B: Is the United States, or one of its agencies or employees, a PLAINTIFF in this action?	B.1. Do 50% or more of the defendants who reside in the district reside in Orange Co.? check one of the boxes to the right B.2. Do 50% or more of the defendants who reside in the district reside in Riverside and/or San Bernardino Counties? (Consider the two counties together.) check one of the boxes to the right		YES. Your case will initially be assigned to the Southern Division. Enter "Southern" in response to Question E, below, and continue from there.				
▼ Yes □ No			NO. Continue to Question 8.2.				
if "no," skip to Question C. If "yes," answer Question B.1, at right.			YES. Your case will initially be assigned to the Eastern Division. Enter "Eastern" in response to Question E, below, and continue from there.				
			NO. Your case will initially be assigned to the Western Division. Enter "Western" in response to Question E, below, and continue from there.				
QUESTION C: Is the United States, or one of its agencies or employees, a DEFENDANT in this action?	C.1. Do 50% or more of the plaintiffs who reside in the district reside in Orange Co.? check one of the boxes to the right C.2. Do 50% or more of the plaintiffs who reside in the district reside in Riverside and/or San Bernardino Counties? (Consider the two counties together.) check one of the boxes to the right		YES. Your case will initially be assigned to the Southern Division. Enter "Southern" in response to Question E, below, and continue from there.				
☐ Yes 🗷 No			☐ NO. Continue to Question C.2.				
if "no," skip to Question D. If "yes," answer Question C.1, at right.			YES. Your case will initially be assigned to the Eastern Division. Enter "Eastern" in response to Question E, below, and continue from there.				
			NO. Your case will initially be assigned to the Western Division. Enter "Western" in response to Question E, below, and continue from there.				
QUESTION D: Location of plaintiff	is and defendants?	- Oran	A. ige County	B. Sonorens agreed discount	B. Iside or San Irdino County	C. Los Angeles, Ventura, Santa Barbara, or San Luis Obispo County	
Indicate the location(s) in which 50% or reside. (Check up to two boxes, or leave	more of <i>plaintiffs who reside in this district</i> blank if none of these choices apply.)					Local	
indicate the location(s) in which 50% or district reside. (Check up to two boxes, c apply.)	more of <i>defendants who reside in this</i> or leave blank if none of these choices				CJ	×	
D.1. Is there at least one	answer in Column A?		D 2 is there:	at least o	ne answer in C	Alumn R7	
T Yes	⊠ No	☐ Yes ☒ No					
If "yes," your case will initia SOUTHERN D	· 1 · · · · · · · · · · · · · · · · · ·	If "yes," your case will initially be assigned to the EASTERN DIVISION.					
Enter "Southern" in response to Question	E, below, and continue from there.	Enter "Eastern" in response to Question E, below.					
lf "no," go to question	n D2 to the right.	ુ જ	*** ***		ned to the WEST	and the second s	
QUESTION E: Initial Division?			ואו .	TIAL DIVIS	SION IN CACD	1	
Enter the initial division determined by C	Question A, B, C, or D above:	C2401021110221111-1-1-1-1-1-1-1-1-1-1-1-1-1		WES	TERN	ens, _{viet} s, _{entre} censor en experience es estado en e	
QUESTION F: Northern Counties?							
Do 50% or more of plaintiffs or defendar	nts in this district reside in Ventura, Santa	Barbara, c	or San Luis Obi:	spo count	ies?	Yes 🔀 No	
CV-73 /30/34\	CIVII COVED SI	LFEEF		***********************	PROBLEM (1980)	Dans 2 of 8	

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

IX(a). IDENTICAL CA	SES: Has this act	ion been previously filed in this court?	⊠ NO		YES
If yes, list case num	ber(s):				
IX(b). RELATED CASE	S: Is this case rel	ated (as defined below) to any civil or criminal case(s) previously filed in t	this court?		YES
If yes, list case num	ber(s):				
Civil cases are re	lated when they	(check all that apply):			
A. Arise	e from the same o	or a closely related transaction, happening, or event;			
☐ B. Call	for determination	of the same or substantially related or similar questions of law and fact; of	or		
C. For	other reasons wo	uld entail substantial duplication of labor if heard by different judges.			
Note: That cases	may involve the :	same patent, trademark, or copyright is not, in itself, sufficient to deem ca	ses related.		
A civil forfeiture	case and a crim	inal case are related when they (check all that apply):			
A. Arise	e from the same o	er a closely related transaction, happening, or event;			
B. Call f	for determination	of the same or substantially related or similar questions of law and fact; of)r		
C. Invo	live one or more of heard by differer	defendants from the criminal case in common and would entail substanti of judges.	al duplication of	f	
neither replaces nor sup	TED LITIGANT): ies: The submissi plements the filin	on of this Civil Cover Sheet is required by Local Rule 3-1. This Form CV-71 g and service of pleadings or other papers as required by law, except as postruction sheet (CV-071A).			
Key to Statistical codes relat	ting to Social Securi	ty Cases:			20000000000000000000000000000000000000
Nature of Suit Code	Abbreviation	Substantive Statement of Cause of Action		•	
861	HIA	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Sinclude claims by hospitals, skilled nursing facilities, etc., for certification as provi (42 U.S.C. 1935FF(b))			
862	BL	All claims for "Black Lung" benefits under Title 4, Part 8, of the Federal Coal Mine 923)	Health and Safety	Act of 1969.	(30 U.S.C.
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 call claims filed for child's insurance benefits based on disability. (42 U.S.C. 405 (g	of the Social Secur))	ity Act, as an	ended; plu:
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability un amended. (42 U.S.C. 405 (g))	der Title 2 of the S	Social Securit	y Act, as
864	SSID	All claims for supplemental security income payments based upon disability filed amended.	d under Title 16 of	the Social Se	curity Act, a
865	RSI	All claims for retirement (old age) and survivors benefits under Title 2 of the Soci (42 U.S.C. 405 (g))	al Security Act, as	amended.	

CV-71 (10/14) CIVIL COVER SHEET

Page 3 of 3

ATTACHMENT A 1 2 UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA 3 WESTERN DIVISION 4 5 FEDERAL TRADE COMMISSION, 6 Plaintiff, 7 ٧. 8 BUNZAI MEDIA GROUP, INC., a California corporation, also doing 10 business as AuraVie and Miracle Face Kit: 11 PINNACLE LOGISTICS, INC., a 12 California corporation; 13 PINNACLE LOGISTICS, INC., a 14 California corporation; 15 LIFESTYLE MEDIA BRANDS. 16 INC., a California corporation; 17 AGOA HOLDINGS, INC., a California corporation; 18 19 ZEN MOBILE MEDIA, INC., a California corporation; 20 SAFEHAVEN VENTURES, INC., a 21 California corporation; 22 HERITATGE ALLIANCE GROUP, 23 INC., a California corporation, also doing business as AuraVie Distribution; 24 25 AMD FINANCIAL NETWORK, INC., a California corporation; 26 27 SBM MANAGEMENT, INC., a California corporation; 28

Attachment A

1	MEDIA URGE, INC., a California corporation;
2	ADAGEO, LLC, a California
3	corporation;
4	CALENERGY, INC., a California
5	corporation;
6	KAI MEDIA, INC., a California
7	corporation;
8	INSIGHT MEDIA, INC., a California
9	corporation;
10	ALON NOTTEA, individually and as an officer or manager of BunZai Media
11	Group, Inc. and Pinnacle Logistics, Inc.;
12	MOTTI NOTTEA, individually and as
13	an officer or manager of Bunzai Media Group, Inc.;
14	***
15	DORON NOTTEA, individually and as an officer or manager of BunZai Media
16	Group, Inc. and Pinnacle Logistics, Inc.;
17	IGOR LATSANOVSKI, individually
18	and as an officer or manager of BunZai Media Group, Inc. and Pinnacle
19	Logistics, Inc.;
20	ROI REUVENI, individually and as an
21	officer or manager of BunZai Media Group, Inc. and Pinnacle Logistics, Inc.;
22	And
23	
24	KHRISTOPHER BOND, also known as Ray Ibbot, individually and as an
25	officer or manager of BunZai Media
26	Group, Inc.
27	Defendants.
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