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**UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA
SOUTHERN DIVISION**

FEDERAL TRADE COMMISSION,

Plaintiff,

v.

DENNY LAKE, *et al.*,

Defendants.

Case No.: SACV 15-00585-CJC(JPRx)

**ORDER GRANTING THE FTC'S
MOTION FOR SUMMARY
JUDGMENT**

I. INTRODUCTION

Plaintiff Federal Trade Commission (“FTC”) brings this action against Defendant Denny Lake for violations of the Mortgage Assistance Relief Services (“MARS”) Rule,

1 12 C.F.R. § 1015.6, and the Telemarketing Services Rule (TSR”), 16 C.F.R. § 310.3.¹
2 Before the Court is the FTC’s motion for summary judgment on both counts. For the
3 following reasons, that motion is GRANTED.

4 5 **II. BACKGROUND**

6
7 Defendant Denny Lake claims to have been in the business of assisting distressed
8 homeowners since at least February 2010. (Dkt. 126, “Statement of Plaintiff’s
9 Objections to Defendant’s Response to Plaintiff’s Statement of Uncontroverted Facts”
10 (“UF”) 1; 2.)² He does business as “JD United” and “the Advocacy Program,” (UF 3),
11 and his business model has been to interview homeowners and then file complaints on
12 their behalf with banks, public officials, and other regulatory agencies, in an attempt to
13 get banks to negotiate mortgage modifications for them. (UF 12.) The way that Lake
14 would retain clients was in large part by contracting with other businesses whose clients
15 were distressed homeowners and who would refer those homeowners to Lake for Lake’s
16 “advocacy” services. (UF 16.) Lake did not market his services directly to
17 homeowners—the affiliates who sent him clients did that themselves. (UF 14; Lake Dep.
18 at 231:10–13.) Instead, Lake’s role was to work with banks on the “back end” to help
19 consumers obtain modifications. (UF 17.)

20
21 Federal regulations prohibit third parties like Lake who help homeowners secure
22 modifications from seeking “advance fees.” The third parties may only be paid by a
23 consumer after that consumer “has executed a written agreement between the consumer
24 and the consumer’s dwelling loan holder”—in other words, after the consumer has

25
26 ¹ The remaining Defendants in this case stipulated to liability.

27 ² The FTC submitted a Statement of Uncontroverted Facts, Lake submitted responses, and the FTC
28 submitted objections to those responses. For simplicity’s sake, the Court refers to the facts in Dkt. 126,
which contains the original Statement, Lake’s responses, and the FTC’s objections, as “UF,” and notes
disputes only when necessary.

1 successfully obtained a modification from his or her bank. 12 C.F.R. § 1015.5. This
2 regulation and other related provisions are together known as the “MARS Rule.” In
3 Lake’s experience, the companies who referred clients to him would unlawfully collect
4 advance fees from those clients before paying Lake to process their files and
5 communicate with their lenders. (UF 21.) Lake assumed that if he had been hired to
6 process files, at some point, the company he had contracted with had been paid by the
7 consumer, and he did not work on a consumer file until he was paid to do so. (UF 22;
8 23.) Despite understanding that advance fees were illegal and that his affiliates were
9 taking them, Lake believed that so long as he was only doing “back-end work”—i.e., not
10 marketing directly to consumers or asking them for advance fees himself—he was
11 shielded from liability under state and federal laws regulating mortgage assistance relief
12 services.

13
14 Two of the companies Lake worked with were “HOPE Services” and “HAMP
15 Services,” companies or services run by some or all of the “HOPE Defendants”—Brian
16 Pacios, Chad Caldaronello, Derek Nelson, Justin Moreira, C.C. Enterprises, and D.N.
17 Marketing. (UF 42.) Ultimately, Lake signed contracts with both HOPE Services and
18 HAMP Services, and the two sent Lake clients for whom he would do back-end
19 processing work. (UF 42; 73.) He successfully obtained modifications for some, but not
20 all, of the clients he received from the HOPE Defendants and their companies.

21
22 In April 2015, the FTC filed a complaint for a permanent injunction and equitable
23 relief against the HOPE Defendants and Lake. (Dkt. 1 (“Compl.”).) The complaint
24 alleges a three-phase scheme on the part of the HOPE Defendants to defraud
25 homeowners. In the first phase, according to the FTC, the HOPE Defendants would mail
26 marketing materials and make unsolicited outbound telephone calls to distressed
27 homeowners, advertising modification services. They would falsely represent to
28 homeowners that they were a government-affiliated nonprofit that could help them obtain

1 loan modifications. When a consumer expressed interest, HOPE Services would request
2 some initial documents and then congratulate the customer on being “preliminarily
3 approved” for a modification. (Compl. ¶¶ 18–28.) In the second phase, the HOPE
4 Defendants and their employees would inform consumers that they were required to pay
5 a “reinstatement fee”—typically a percentage of the past-due amount owed on the
6 consumer’s mortgage—and then make three monthly “trial mortgage payments” into
7 their lender’s “trust account,” which was actually just a HOPE account. (*Id.* ¶ 31.) The
8 HOPE Defendants would demand “certified funds only” and instruct consumers to make
9 the funds payable to HOPE entities, who sometimes had names styled to resemble the
10 consumer’s lender. (*Id.* ¶ 32.) After a consumer made the first trial payment, the HOPE
11 Defendants would then direct him or her to Lake’s “Advocacy Department.” The third
12 phase involved Lake: he or one of his employees would contact a consumer, reassure
13 them that the modification process was unfolding (even if the consumer was receiving
14 foreclosure warnings or a sale date was approaching), and generally ask additional
15 financial questions or request additional documentation before “advocating” on the
16 client’s behalf to banks or public officials. (*Id.* ¶¶ 43–49.) The FTC alleges that Lake’s
17 role in the scheme was crucial because it kept consumers making “trial payments” to the
18 HOPE Defendants for months longer than they would have otherwise, all the while
19 accruing interest and penalties with their actual lender. (*Id.*)

20
21 Based on these allegations, the FTC brought counts for violations of the MARS
22 Rule and the TSR against the HOPE Defendants, and counts for assisting violations of
23 the MARS Rule and the TSR against Lake. The individual Hope Defendants stipulated
24 to liability and the entry of permanent injunctions against them. (*See* Dkt. 89
25 (Caldaronello); 90 (Moreira); 91 (Pacios); and 96 (Nelson).) Lake refused to stipulate,
26 and on May 13, 2015, the Court granted a preliminary injunction freezing Lake’s assets
27 and enjoining him from violating the MARS Rule’s prohibition against receiving advance
28 fees for modification-related work. (Dkt. 68.) Lake was initially represented by counsel,

1 but after disagreements on strategy and payment (due, apparently in large part, to Lake’s
2 asset freeze), his attorneys moved to withdraw. The Court granted their motion on
3 January 15, 2016, and Lake is now appearing *pro se*. The FTC moved for summary
4 judgment on January 11, 2016.

6 **III. LEGAL STANDARD**

8 The Court may grant summary judgment on “each claim or defense—or the part of
9 each claim or defense—on which summary judgment is sought.” Fed. R. Civ. P. 56(a).
10 Summary judgment is proper where the pleadings, the discovery and disclosure materials
11 on file, and any affidavits show that “there is no genuine dispute as to any material fact
12 and the movant is entitled to judgment as a matter of law.” *Id.*; *see also Celotex Corp. v.*
13 *Catrett*, 477 U.S. 317, 322 (1986). The party seeking summary judgment bears the initial
14 burden of demonstrating the absence of a genuine issue of material fact. *Celotex Corp.*,
15 477 U.S. at 325. A factual issue is “genuine” when there is sufficient evidence such that
16 a reasonable trier of fact could resolve the issue in the nonmovant’s favor. *Anderson v.*
17 *Liberty Lobby, Inc.*, 477 U.S. 242, 248 (1986). A fact is “material” when its resolution
18 might affect the outcome of the suit under the governing law, and is determined by
19 looking to the substantive law. *Id.* “Factual disputes that are irrelevant or unnecessary
20 will not be counted.” *Id.* at 249.

21
22 Where the movant will bear the burden of proof on an issue at trial, the movant
23 “must affirmatively demonstrate that no reasonable trier of fact could find other than for
24 the moving party.” *Soremekun v. Thrifty Payless, Inc.*, 509 F.3d 978, 984 (9th Cir. 2007).
25 In contrast, where the nonmovant will have the burden of proof on an issue at trial, the
26 moving party may discharge its burden of production by either (1) negating an essential
27 element of the opposing party’s claim or defense, *Adickes v. S.H. Kress & Co.*, 398 U.S.
28 144, 158–60 (1970), or (2) showing that there is an absence of evidence to support the

1 nonmoving party’s case, *Celotex Corp.*, 477 U.S. at 325. Once this burden is met, the
2 party resisting the motion must set forth, by affidavit, or as otherwise provided under
3 Rule 56, “specific facts showing that there is a genuine issue for trial.” *Anderson*, 477
4 U.S. at 256. A party opposing summary judgment must support its assertion that a
5 material fact is genuinely disputed by (i) citing to materials in the record, (ii) showing the
6 moving party’s materials are inadequate to establish an absence of genuine dispute, or
7 (iii) showing that the moving party lacks admissible evidence to support its factual
8 position. Fed. R. Civ. P. 56(c)(1)(A)–(B). The opposing party may also object to the
9 material cited by the movant on the basis that it “cannot be presented in a form that
10 would be admissible in evidence.” Fed. R. Civ. P. 56(c)(2). But the opposing party must
11 show more than the “mere existence of a scintilla of evidence”; rather, “there must be
12 evidence on which the jury could reasonably find for the [opposing party].” *Anderson*,
13 477 U.S. at 252.

14
15 In considering a motion for summary judgment, the court must examine all the
16 evidence in the light most favorable to the non-moving party, and draw all justifiable
17 inferences in its favor. *Id.*; *United States v. Diebold, Inc.*, 369 U.S. 654, 655 (1962); *T.W.*
18 *Elec. Serv., Inc. v. Pac. Elec. Contractors Ass’n*, 809 F.2d 626, 630–31 (9th Cir. 1987).
19 The court does not make credibility determinations, nor does it weigh conflicting
20 evidence. *Eastman Kodak Co. v. Image Tech. Servs., Inc.*, 504 U.S. 451, 456 (1992).
21 But conclusory and speculative testimony in affidavits and moving papers is insufficient
22 to raise triable issues of fact and defeat summary judgment. *Thornhill Pub. Co., Inc. v.*
23 *GTE Corp.*, 594 F.2d 730, 738 (9th Cir. 1979). The evidence the parties present must be
24 admissible. Fed. R. Civ. P. 56(c). “If the court does not grant all the relief requested by
25 the motion, it may enter an order stating any material fact — including an item of
26 damages or other relief — that is not genuinely in dispute and treating the fact as
27 established in the case.” Fed. R. Civ. P. 56(g).

1 **IV. ANALYSIS**

2
3 **A. MARS Substantial Assistance Rule**

4
5 In addition to prohibiting certain acts or practices in mortgage servicing, the
6 MARS Rule, 12 CFR § 1015, prohibits any person from “provid[ing] substantial
7 assistance or support to any [MARS] provider when that person knows or consciously
8 avoids knowing that the provider is engaged in any act or practice that violates this rule.”
9 12 CFR § 1015.6. There are therefore three elements to a violation of the MARS
10 “substantial assistance” rule: (1) an underlying violation of the MARS rule by a MARS
11 provider; (2) substantial assistance or support by a person to that provider; and (3)
12 knowledge or conscious avoidance, on the part of the person, of the underlying violation.
13

14 **1. Underlying Violation**

15
16 The FTC alleges that the HOPE Defendants violated the MARS Rule in at least
17 three ways. First, they illegally accepted advance fees from clients in violation of 12
18 C.F.R. § 1015.5 (“It is a violation of this rule for any mortgage assistance relief service
19 provider to . . . [r]equest or receive payment of any fee or other consideration until the
20 consumer has executed a written agreement between the consumer and the consumer’s
21 dwelling loan holder or servicer.”) Second, they made material misrepresentations to
22 their clients in violation of 12 C.F.R. § 1015.3, particularly regarding government
23 affiliation, the terms of their modifications, and the nature of their trial payments. And
24 third, they failed to make mandatory disclosures under 12 C.F.R. § 1015.4.
25

26 The FTC has presented substantial evidence proving that the HOPE Defendants
27 violated the MARS Rule in the above ways. The record demonstrates that the HOPE
28 Defendants failed to make mandatory disclosures, both over the phone and by mail, (UF

1 180; 181), that they impermissibly represented to consumers that they were affiliated
2 with the government and that consumers' payments were being held in trust for their
3 lenders, (UF 82; 185), and that they illegally requested and accepted advance fees, (UF
4 95; 165; 194; 195). Lake offers no contrary evidence. Accordingly, the first element of
5 MARS substantial assistance liability—that there be an underlying MARS Rule
6 violation—is met.

8 **2. Substantial Assistance or Support**

9
10 The second element of liability under § 1015.6 is that the assister “provide
11 substantial assistance or support” to a MARS provider who is violating the MARS Rule.
12 “The threshold for what constitutes substantial assistance is low.” *F.T.C. v. Consumer*
13 *Health Benefits Ass’n*, No. 10 Civ. 3551(ILG)(RLM), 2012 WL 1890242, at *6
14 (E.D.N.Y. May 23, 2012).³ Although the substantial assistance standard is *not* met where
15 a party provides only “casual or incidental help,” help need not be “related to the
16 commission or furtherance” of the offending practice in order to constitute substantial
17 assistance. *F.T.C. v. Chapman*, 714 F.3d 1211, 1216 (10th Cir. 2013) (identifying
18 “cleaning a[n] . . . office” and “delivering lunches” as conduct that would not support
19 liability under the substantial assistance rule). Importantly, the FTC’s MARS Rule
20 Statement of Basis specifically identifies “back-end handling of consumer files” as a
21 “critical support function” that could qualify as substantial assistance. (UF 25.)

22
23 The Court finds that the record easily establishes that Lake substantially assisted
24 the HOPE Defendants. Lake concedes that he performed “back-end” processing services
25 on HOPE Defendant client files, (UF 25; 111), and that his outfit acted as a “back office”
26

27
28 ³ *Consumer Health Benefits* arises in the TSR context, but the TSR’s language on substantial assistance is identical to the MARS Rule’s language, and neither party disputes that identical standards would apply in the two contexts.

1 for the HOPE Defendants’ operations, (UF 64). Lake contracted with the HOPE
2 Defendants to interview clients and “advocate” for them with public officials and banks.
3 (UF 73; 79; 97; 111.) This support was not “casual or incidental,” *Chapman*, 714 F.3d at
4 1216–17. On the contrary, Lake played an integral part in the HOPE Defendants’
5 scheme, because his “advocacy” on the back end meant that clients continued to make
6 “trial payments” to the HOPE Defendants in the hope that they were actually getting
7 something for their money. The record also demonstrates that Lake substantially assisted
8 the HOPE Defendants by concealing the fact that the clients’ advance fees were *not* being
9 held in trust for the clients’ banks, as the HOPE Defendants had represented. (Lake Dep.
10 at 197:18–22; 201:14–19.) There is therefore no question that Lake’s conduct constitutes
11 “substantial assistance” under § 1015.6.

12 13 **3. Knowledge or Conscious Avoidance**

14
15 The final element of a violation of § 1015.6 is that the individual “know[] or
16 consciously avoid[] knowing that the provider is engaged in any act or practice that
17 violates [the MARS Rule].” This element is easily met here with respect to the HOPE
18 Defendants’ receipt of advance fees. Lake knew that the HOPE Defendants were
19 accepting advance fees from consumers. (Lake Dep. at 182:5–13.) He also understood
20 that the money went into a HOPE account and that he was paid a fee to handle the file.
21 (*Id.* at 184:2–18.) Lake testified in his deposition that “the majority of companies” doing
22 MARS work “keep[] some of the funds” they receive as advance fees, (*id.* at 181:18–
23 182:13), and he testified that he would not begin working on a file he received from the
24 HOPE Defendants until he was paid, (*id.* at 253: 15–21), despite knowing that the law
25 “forbids the collecting of advance fees for anything relating to a modification,” (*id.* at
26 252:12–25; *see also id.* at 201:14–19). And even if the Court were to credit Lake’s
27 current insistence that he did not know *exactly* how HOPE collected or kept fees, there is
28 abundant evidence indicating that Lake deliberately looked the other way despite

1 knowing that the other Defendants were “le[ading] people to believe [that their] payments
2 were going directly to the bank,” (Lake Dep. at 194:6–15). Lake refused to be
3 “concerned” that “the majority of companies” in the MARS business were “keeping some
4 of the [advance] funds” they received from consumers, (*id.* at 181:23–182:13), and he
5 steadfastly refused to “have [a] conversation” with consumers about the location of the
6 trial payments,” some portion of which were actually sitting in Lake’s very own bank
7 account. (Lake Dep. at 199:6–22.) The Court therefore finds that this element is met.
8

9 In summary, Defendant Lake violated 12 C.F.R. § 1015.6 by lending substantial
10 assistance to a MARS provider who was in violation of the MARS Rule. Summary
11 judgment is therefore warranted on this issue.
12

13 **B. TSR Substantial Assistance Rule**

14

15 The TSR prohibits a person from “provid[ing] substantial assistance or support to
16 any seller or telemarketer when that person knows or consciously avoids knowing that
17 the seller or telemarketer is engaged in any act or practice that violates §§ 310.3(a), (c),
18 or (d), or § 310.4.” 16 C.F.R. § 310.3(b). Like the substantial assistance provision of the
19 MARS Rule, the substantial assistance provision in the TSR has three elements: (1) there
20 must be an underlying violation of the TSR; (2) the person must provide substantial
21 assistance or support to the seller or telemarketer violating the TSR; and (3) the person
22 must know or consciously avoid knowing that the seller or telemarketer is violating the
23 TSR.
24

25 **1. Underlying Violation**

26

27 The FTC alleges that the HOPE Defendants violated the TSR in at least three
28 ways: by accepting fees while telemarketing after making a false statement, by making

1 material misrepresentations while telemarketing, and by particularly misrepresenting
2 material aspects of their refund policies while telemarketing. Each of these violations is
3 well-established in the record, and Defendant Lake makes no effort at disputing them.
4 The HOPE Defendants falsely represented to consumers that their payments would be
5 held in trust for their lenders, (*see* UF 83; Lake Dep. at 165:9–169:4), and then
6 subsequently took advance fees from those consumers, (UF 194), in violation of 16
7 C.F.R. 310.3(a)(4), which prohibits “[m]aking a false or misleading statement to induce
8 any person to pay for goods or services or to induce a charitable contribution.” Second,
9 the HOPE Defendants made material misrepresentations about the MARS services they
10 sold, (UF 184; 185; 186; 188), in violation of 16 C.F.R. 310(a)(2)(iii), which prohibits
11 misrepresenting “[a]ny material aspect of the performance, efficacy, nature, or central
12 characteristics of goods or services that are the subject of a sales offer.” Finally, the
13 HOPE Defendants misrepresented their refund policy, telling consumers that their
14 payments would all be refunded if a modification fell through. (UF 196; 204.) This
15 violated 16 C.F.R. § 310(a)(2)(iv), which prohibits misrepresenting “[a]ny material
16 aspect of the nature or terms of the seller’s refund, cancellation, exchange, or repurchase
17 policies.”

18 19 **2. Substantial Assistance or Support**

20
21 The substantial assistance standard for MARS violations is identical to the one for
22 TSR violations. For the reasons discussed above in Section IV(A)(2), no reasonable jury
23 could conclude that Lake did not substantially assist the HOPE Defendants in carrying
24 out their scheme. Lake therefore substantially assisted them in violating the TSR.

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1 **3. Knowledge or Conscious Avoidance**

2
3 As with the MARS Rule, it is beyond dispute that Lake knew or consciously
4 avoided knowing that the HOPE Defendants were violating the TSR. He testified that he
5 was “aware” that the HOPE Defendants’ clients were making payments to HOPE and
6 that those payments were not being held in trust for the banks, (Lake Dep. at 166:17–
7 169:3). He also testified that the HOPE Defendants were leading clients to believe that
8 they had been approved and that their payments were going to their banks, (*id.* at 194:6–
9 21). That is enough to establish liability under the TSR, which prohibits “[m]aking a
10 false or misleading statement to induce any person to pay for goods or services.” 16
11 C.F.R. § 310.4(a). Fraud was the HOPE Defendants’ business model, and Lake knew it.
12 Nonetheless he continued contracting with them, continued to assist them in procuring
13 payments from clients, (Lake Dep. at 179:20–181:17), and continued to refuse to inform
14 customers about the location and use of their trial payments, (*id.* at 199:4–21).

15
16 In summary, Defendant Lake violated 16 C.F.R. § 310 by lending substantial
17 assistance to a TSR seller who was in violation of the TSR. Summary judgment is
18 therefore warranted on this issue.

19
20 **C. Monetary and Injunctive Relief**

21
22 The final issue for the Court’s resolution is what relief to award the FTC. Under
23 section 13(b) of the FTC Act, the FTC “may seek, and after proper proof, the court may
24 issue, a permanent injunction.” 15 U.S.C. § 53(b); *see also FTC v. Evans Prods. Co.*,
25 775 F.2d 1084, 1086 (9th Cir. 1985). “This provision gives the federal courts broad
26 authority to fashion appropriate remedies for violations of the Act,” *F.T.C. v. Pantron I*
27 *Corp.*, 33 F.3d 1088, 1102 (9th Cir. 1994), including “any ancillary relief necessary to
28 accomplish complete justice, *F.T.C. v. H. N. Singer*, 668 F.2d 1107, 1113 (9th Cir. 1982).

1 “[R]estitution is a form of ancillary relief available to the court” in FTC cases. *F.T.C. v.*
2 *Gill*, 265 F.3d 944, 958 (9th Cir. 2001).

3
4 Here, the FTC seeks monetary relief in the full amount consumers paid to the
5 HOPE Defendants (\$2,349,885.00), a permanent injunction barring Lake from future
6 violations of the MARS Rule and the TSR, and “fencing-in” relief, or a provision that
7 “serve[s] to close all roads to the prohibited goal, so that [the FTC’s] order may not be
8 by-passed with impunity.” *Litton Indus., Inc. v. F.T.C.*, 676 F.3d 364, 370 (9th Cir.
9 1982). The fencing-in relief the FTC seeks is a permanent injunction banning Lake from
10 selling “secured or unsecured debt relief products and services,” selling “mortgage-
11 related financial products and services,” “telemarketing,” making any misrepresentation
12 with regard to any financial product, making misrepresentations with regard to *any*
13 products or services, and making unsubstantiated claims. (Dkt. 114 (“Proposed Order” at
14 9–13).)

15 16 **1. Joint and Several Liability**

17
18 The parties dispute whether Lake, as an assister, is jointly and severally liable for
19 the *full* harm caused by both Lake and the HOPE Defendants. They have located only
20 one case to confront the question directly—*FTC v. HES Merch. Servs. Co.*, Case No.
21 6:12-cv-1618-Orl-22KRS, 2015 U.S. Dist. LEXIS 28039, at *15 (M.D. Fla. Feb. 11,
22 2015). There, a district court held an assister jointly and severally liable for a total harm.
23 Lake contends that *HES* was wrong to automatically apply joint and several liability, and
24 that the Court should instead apply the federal common law of joint and several liability.
25 That would require the Court to consider whether the harm effected by Lake and the
26 other Defendants is “capable of apportionment,” *Burlington N. & Santa Fe Ry. v. U.S.*,
27 556 U.S. 599, 606 (2009). The Court need not resolve this dispute because even if it
28 accepted Lake’s argument that federal common law applied, it would still conclude that

1 joint and several liability is appropriate. Lake says that he was given a fixed fee—\$800
2 per file—and therefore that the harm is easily apportionable into his fixed fee and the
3 remainder of the fee, which went to the HOPE Defendants. But this misconstrues joint
4 and several liability. The question is not whether any *unjust enrichment* is capable of
5 apportionment, as Lake argues, but whether any *harm* is. *See Burlington*, 556 U.S. at 607
6 (asking whether the “harm caused by [defendants] was capable of apportionment”).
7 Here, the harm to individual consumers varied based on how long they kept making trial
8 payments to the HOPE Defendants. Lake’s involvement on the back-end was crucial to
9 keeping consumers in the scheme long enough to extract additional payments. It is
10 impossible to say how much Lake actually harmed each individual—it was certainly at
11 least the amount of his fixed fee, but in many cases it was certainly much more. As Lake
12 persuaded consumers to stick around while he “advocated” for them with their lenders,
13 their harm continued. That harm is not capable of apportionment, and the Court will
14 therefore apply joint and several liability.

15 16 **2. Amount of Monetary Relief**

17
18 The FTC asserts that the full amount⁴ consumers paid to the HOPE Defendants is
19 \$2,349,885.00. (UF 207.) Lake does not dispute this amount, nor that it is the proper
20 measure of damages. However, the FTC does not present competent evidence that it is
21 the proper figure. Uncontroverted Fact #207 announces that the figure is \$2,349,885.00
22 and cites to the declaration of Emil George, a forensic accountant at the FTC. But Mr.
23 George’s declaration does not provide the \$2,349,885.00 number. It says that the total
24 amount the HOPE Defendants received from consumers was \$2,104,031.56. (Dkt. 54-10,
25 “George Decl.” ¶ 9; *see also* George Decl. Attachment B.) The FTC provides two other
26 record citations supporting UF 207, but one of them, “Meyer ¶ 10,” apparently cites to a
27

28 ⁴ The full amount is the correct measure because “fraud in the selling . . . entitles consumers . . . to full refunds.” *F.T.C. v. Figgie Int’l, Inc.*, 994 F.2d 595, 605–06 (9th Cir. 1993).

1 declaration that the Court cannot locate and which is cited nowhere else in the FTC’s
2 Statement of Uncontroverted Facts, and the other cites to Mr. Pacios’s stipulation, where
3 he stipulated that the amount consumer paid to the HOPE Defendants was \$2,349,885.00.
4

5 The Court therefore only has two pieces of evidence on monetary relief before it: a
6 declaration from an accountant averring that the actual figure differs from the FTC’s
7 figure by almost \$250,000, and a stipulation from another defendant which does not
8 explain how the figure was calculated. The Court cannot award monetary relief to the
9 FTC which is unsupported by reliable evidence, even if Mr. Lake does not challenge the
10 FTC’s figure. As a result, the Court will award the figure in Mr. George’s declaration—
11 \$2,104,031.56.
12

13 **3. Injunctive Relief**

14

15 A permanent injunction is justified if there exists “some cognizable danger of
16 recurrent violation,” *United States v. W. T. Grant Co.*, 345 U.S. 629, 633 (1953), or
17 “some reasonable likelihood of future violations,” *CFTC v. CoPetro Marketing Group,*
18 *Inc.*, 502 F. Supp. 806, 818 (C.D. Cal. 1980), *aff’d*, 680 F.2d 573 (9th Cir. 1982). The
19 Court examines the totality of the circumstances involved and a variety of factors in
20 determining the likelihood of future misconduct. *CoPetro Marketing Group*, 502 F.
21 Supp. at 818; *SEC v. Murphy*, 626 F.2d 633, 655 (9th Cir. 1980). Nonexhaustive factors
22 include the degree of scienter involved, whether the violative act was isolated or
23 recurrent, whether the defendant’s current occupation positions him to commit future
24 violations, the degree of harm consumers suffered from the unlawful conduct, and the
25 defendant’s recognition of his own culpability and sincerity of his assurances, if any,
26 against future violations. *Murphy*, 626 F.2d at 655; *FTC v. Magui Publishers, Inc.*, No.
27 89-3818, 1991 U.S. Dist. LEXIS 20452, at *44–*45 (C.D. Cal. Mar. 28, 1991).
28

1 The Court finds that a permanent injunction against Mr. Lake is appropriate under
2 the circumstances to enjoin him from engaging in similar misleading and deceptive
3 conduct. Mr. Lake has a considerable history of working in the mortgage business and
4 for MARS fraudsters: prior to the events at issue in this case, he worked for Frank
5 Barilla, an attorney who was later disciplined by the state bar for fraudulent mortgage
6 practices, (UF 34–37), and he took work from National Advocacy Program, an entity
7 which was illegally accepting advance fees from MARS consumers, (UF 50). He has
8 also demonstrated an intent to continue working in the mortgage field; after JD United
9 was shut down, Lake obtained a “Mortgage Loan Originator License” and began working
10 for Ladera Lending, selling mortgage loans to consumers. (UF 218–219.) Mr. Lake’s
11 actions in this case indicate that he cannot honestly market mortgage services to
12 consumers, and the Court finds that he should be permanently enjoined from working in
13 that business or in related businesses. *See F.T.C. v. Ruberoid Co.*, 343 U.S. 470, 473
14 (“[The FTC] cannot be required to confine its road block to the narrow lane the
15 transgressor has traveled; it must be allowed effectively to close all roads to the
16 prohibited goal.”). Finally, the record indicates that Mr. Lake feels something short of
17 remorse for his wrongdoing. He testified in his deposition that he didn’t believe it was
18 his “fault” when homeowners “lost their homes and . . . money,” since those homeowners
19 were “already behind on their mortgage” when he received their files. (Lake Dep.
20 201:20–202:9.) This callousness towards individuals he and the HOPE Defendants
21 victimized is troubling, and it persuades the Court that that there is a likelihood of future
22 violations. The Court will therefore issue an appropriate injunction fencing-in Mr.
23 Lake’s future conduct. This was not Mr. Lake’s first foray into the shadowy corners of
24 mortgage servicing, and without action from the Court, it will likely not be his last.

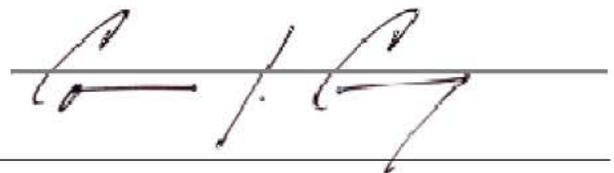
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26 Nonetheless, the FTC’s proposed injunction is simultaneously benign, with several
27 provisions basically amounting to enjoining Mr. Lake from breaking the law, and
28 troublingly broad, requiring Mr. Lake to submit a “compliance report” to the FTC one

1 year from the judgment, as well as update the FTC with certain information for *20 years*.
2 The FTC's proposed injunction also includes provisions mandating that Mr. Lake
3 maintain certain records, and submit additional "compliance reports" at its whim.
4 "Mandatory injunctions are particularly disfavored" and are generally not granted "unless
5 extreme or very serious damage will result." *Am. Freedom Def. Initiative v. King Cty.*,
6 796 F.3d 1165, 1173 (9th Cir. 2015). This Court does not wish to be in the business of
7 refereeing compliance obligations the FTC would like to impose on Mr. Lake.
8 Accordingly, the Court will issue a modified prohibitory injunction.

9
10 **IV. CONCLUSION**

11
12 For the foregoing reasons, the FTC's motion for summary judgment is
13 GRANTED. The FTC shall submit a revised judgment and injunction consistent with
14 this order no later than March 7, 2016.

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19 DATED: February 24, 2016

A handwritten signature in black ink, appearing to read 'Cormac J. Carney', is written over a horizontal line.

20
21 CORMAC J. CARNEY
22 UNITED STATES DISTRICT JUDGE
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