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U.S. DISTRICT COURT EASTERN DISTRICT ARKANSAS

MAR 1 2 2014

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF ARKANSAS JONESBORO DIVISION

JAMES W MCCORMACK, CLERK
By: Homeson Dep CLERK

FEDERAL TRADE COMMISISON,

Plaintiff,

v.

ABERNATHY MOTOR COMPANY, an Arkansas corporation,

WESLEY ABERNATHY, individually, and as owner of Abernathy Motor Company,

and

DAVID ABERNATHY, individually, and as owner and an officer of Abernathy Motor Company, and doing business as Ab's Best Buys AMC Inc. Affiliated,

Defendants.

Civil Action No. 3:14-cv-0006 3 BRW 80

This case assigned to District J	ludge WILSON	
and to Magistrate Judge	DEERE	

COMPLAINT FOR CIVIL PENALTIES, PERMANENT INJUNCTION, AND OTHER RELIEF

Plaintiff, the Federal Trade Commission ("Commission"), for its Complaint alleges:

JURISDICTION AND VENUE

1. Plaintiff brings this action arising under Sections 5(a)(1), 5(m)(1)(A), 13(b), and 19 of the Federal Trade Commission Act ("FTC Act"), 15 U.S.C. §§ 45(a)(1), 45(m)(1)(A), 53(b), and 57b, and Section 110(c)(1) of the Magnuson-Moss Warranty – Federal Trade Commission Improvements Act ("Magnuson-Moss Act"), 15 U.S.C. § 2310(c)(1), to obtain monetary civil

penalties, injunctive and other relief for Defendants' violations of the Commission's Used Motor Vehicle Trade Regulation Rule (the "Used Car Rule"), 16 C.F.R. Part 455.

- 2. This Court has subject matter jurisdiction pursuant to 28 U.S.C. §§ 1331, 1337(a), 1345, and 1355 and under 15 U.S.C. §§ 45(m)(1)(A) and 53(b).
- 3. Venue is proper in this district under 28 U.S.C. §§ 1391(b-c) and 1395(a), and under 15 U.S.C. § 53(b).

FEDERAL TRADE COMMISSION

4. The Commission is an independent agency of the United States Government created by statute. 15 U.S.C. §§ 41-58. The Commission enforces Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), which prohibits unfair or deceptive acts or practices in or affecting commerce. The Commission also enforces the Used Car Rule, 16 C.F.R. Part 455, which prohibits unfair or deceptive advertising and business practices by used car dealers.

DEFENDANTS

- 5. Defendant Abernathy Motor Company is an Arkansas corporation with its principal office and place of business located at 3801 East Nettleton Avenue, Jonesboro, Arkansas 72401.Defendant Abernathy Motor Company transacts or has transacted business in this district.
- 6. Defendant Wesley Abernathy is an owner and majority shareholder of Abernathy Motor Company. Wesley Abernathy does business at 3801 East Nettleton Avenue, Jonesboro, Arkansas 72401. At all times material to this Complaint, acting alone or in concert with others, he has formulated, directed, controlled, had the authority to control, or participated in the acts and practices of Abernathy Motor Company, including the acts and practices set forth in this

Complaint. Defendant Wesley Abernathy resides and, in connection with the matters alleged here, transacts or has transacted business in this district.

7. Defendant David Abernathy is the President of Abernathy Motor Company. David Abernathy also does business as Ab's Best Buys AMC Inc. Affiliated with his principal office and place of business located at 3816 East Highland Drive, Jonesboro, Arkansas 72401. At all times material to this Complaint, acting alone or in concert with others, he has formulated, directed, controlled, had the authority to control, or participated in the acts and practices of Abernathy Motor Company and Ab's Best Buys AMC Inc. Affiliated, including the acts and practices set forth in this Complaint. Defendant David Abernathy resides and, in connection with the matters alleged here, transacts or has transacted business in this district.

COMMERCE

8. At all times material to this Complaint, Defendants have maintained a substantial course of trade in or affecting commerce, as "commerce" is defined in Section 4 of the FTC Act, 15 U.S.C. § 44.

DEFENDANTS' BUSINESS PRACTICES

- 9. Defendants engage in and have engaged in the sale of or the offering for sale of used vehicles to consumers.
- 10. Wesley Abernathy and David Abernathy own and operate Abernathy Motor Company. Abernathy Motor Company has four used car sales locations in Arkansas: two in Blytheville; one in Jonesboro; and one in West Memphis. David Abernathy operates an additional location doing business as "Ab's Best Buys AMC Inc. Affiliated," also known as "Ab's Best Car Buys," in Jonesboro, Arkansas.

Background

- 11. In 1975, Congress passed the Magnuson-Moss Act, which required the Commission to initiate a rulemaking in connection with used car warranties using both the authority granted by the Magnuson-Moss Act and the rulemaking procedures set forth in Section 18 of the FTC Act, 15 U.S.C. § 57a.
- 12. Pursuant to this authority, the Commission issued the Used Car Rule, which became effective on May 9, 1985, to create a remedy for oral misrepresentations and unfair omissions of material facts by used car dealers concerning warranty coverage, including untrue and unenforceable promises about dealers' responsibilities and willingness to make repairs after sale.
- 13. The Rule provides a uniform method for disclosing warranty information on a window sticker called the "Buyers Guide" that dealers are required to display on used cars offered for sale to consumers.
- 14. The Rule requires used car dealers to disclose on the Buyers Guide whether they are offering a used car for sale with a dealer's warranty and, if so, the basic terms and conditions of the offered warranty, including the duration of coverage, the percentage of total repair costs to be paid by the dealer, and the exact systems covered by the warranty.
- 15. The Rule also requires dealers to check a box marked "AS IS NO WARRANTY" on the Buyers Guide if a used car is offered for sale without a warranty. An "as is" sale voids implied warranties that arise under state law, such as an implied warranty of merchantability (which may mean, among other things, that goods are fit for the purposes for which such goods are ordinarily used).

- 16. The Rule also requires certain other disclosures, including: a statement informing consumers to ask the dealer if a pre-purchase inspection is permitted; a warning against reliance on verbal promises and a recommendation that all promises be confirmed in writing; and a list of fourteen major systems of an automobile and the major defects that may occur in these systems.
- 17. The Rule provides that the Buyers Guide disclosures are incorporated by reference into the sales contract and govern in the event of an inconsistency between the Buyers Guide and the sales contract.
- 18. The Rule protects consumers from potential post-purchase problems in several ways. First, the Buyers Guide may prompt consumers to have a car inspected before purchase. Second, the Buyers Guide requires dealers to provide consumers with warranty information so that if consumers so wish, they can shop for a car with a warranty that protects them in the event that the car subsequently has mechanical problems. Third, the Buyers Guide warns consumers not to rely on verbal promises and to obtain assurances about a car from the dealer in writing.

Defendants' Sale and Offering for Sale of Used Cars to Consumers

- 19. From their five locations in Arkansas, Defendants sell or offer for sale used vehicles.
- 20. Since at least 2012, Defendants have failed to prepare, fill in as applicable, and prominently and conspicuously display a Buyers Guide on many or most used vehicles being offered for sale to consumers.
- 21. On November 26, 2012, the Federal Trade Commission inspected Defendants' Abernathy Motor Company's Jonesboro, Arkansas used car dealership.
- 22. On November 26, 2012, Defendants offered for sale to consumers used vehicles at Abernathy Motor Company's Jonesboro, Arkansas used car dealership.

- 23. On November 26, 2012, Defendants failed to display Buyers Guides on almost all of the used vehicles offered for sale at Abernathy Motor Company's Jonesboro, Arkansas used vehicle dealership.
- 24. On December 13, 2012, the Federal Trade Commission sent Defendant Abernathy Motor Company a letter informing it that almost all of the vehicles offered for sale at Defendants' business location failed to comply with the Used Car Rule's requirement of displaying a Buyers Guide.
- 25. Along with that letter, the Federal Trade Commission also sent Defendant Abernathy Motor Company a copy of the Buyers Guide and the FTC publication "Dealer's Guide to the Used Car Rule."
- 26. On May 15, 2013, the Federal Trade Commission inspected two of Defendants' used vehicle dealerships in Jonesboro, Arkansas.
- 27. On May 15, 2013, Defendants offered for sale at least 53 used vehicles at Abernathy Motor Company's Jonesboro, Arkansas used car dealership.
- 28. On May 15, 2013, Defendants failed to display a Buyers Guide on 51 used vehicles offered for sale at Abernathy Motor Company's Jonesboro, Arkansas used car dealership.
- 29. On May 15, 2013, Defendants offered for sale at least 25 used vehicles at Ab's Best Auto Buys AMC Inc. Affiliated's Jonesboro, Arkansas used car dealership.
- 30. On May 15, 2013, Defendants failed to display a Buyers Guide on 20 used vehicles offered for sale at Ab's Best Auto Buys AMC Inc. Affiliated's Jonesboro, Arkansas used car dealership.

VIOLATIONS OF THE USED CAR RULE

- 31. At all times material hereto, Defendants have been "dealers," as that term is defined in the Used Car Rule, 16 C.F.R. § 455.1(d)(3), and have offered for sale and sold "vehicles" and "used vehicles" to "consumers," as those terms are defined in the Used Car Rule, 16 C.F.R. §§ 455.1(d)(1), (2), and (4).
- 32. Section 455.2 of the Used Car Rule requires that, on a used vehicle offered for sale to a consumer, dealers prepare, fill in, and prominently and conspicuously display a Buyers Guide on the vehicle.
- 33. Pursuant to Section 110(b) of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2310(b), and Section 18(d)(3) of the FTC Act, 15 U.S.C. § 57a(d)(3), a violation of the Used Car Rule constitutes an unfair or deceptive act or practice in violation of Section 5(a)(1) of the FTC Act, 15 U.S.C. §45(a)(1).

COUNT I

- 34. At least since 2012, in numerous instances, Defendants failed to display a Buyers Guide on used vehicles offered for sale to consumers.
- 35. Defendants' acts and practices, as described in paragraph 34, above, violated the Used Car Rule, 16 C.F.R. § 455.2, and therefore violated Section 5 of the FTC Act, 15 U.S.C. § 45(a).

MONETARY CIVIL PENALTIES AND INJUNCTION

36. Defendants violated the Used Car Rule, as described above, with actual knowledge or knowledge fairly implied on the basis of objective circumstances, as set forth in Section 5 (m)(1)(A) of the FTC Act, 15 U.S.C. § 45 (m)(1)(A).

- 37. Each instance in which Defendants have failed to comply with the Used Car Rule in one or more of the ways described above constitutes a separate violation of the Used Car Rule for the purpose of assessing monetary civil penalties. Plaintiff seeks monetary civil penalties for every violation of the Used Car Rule.
- 38. Section 5(m)(1)(A) of the FTC Act, 15 U.S.C. § 45(m)(1)(A), and Section 4 of the Federal Civil Penalties Inflation Adjustment Act of 1990, 28 U.S.C. § 2461, as amended, authorizes this Court to award monetary civil penalties of not more than \$16,000 for each violation of the Used Car Rule.
- 39. This Court is authorized under Section 13(b) of the FTC Act, 15 U.S.C. § 53(b), to grant injunctive and other relief to prevent and remedy violations of any provision of law enforced by the Commission.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff Federal Trade Commission, pursuant to 15 U.S.C. §§ 45(a)(1), 45(m)(1)(A), 53(b), and 57b, and the Court's own equity powers, respectfully requests the Court:

- A. Enter judgment against each Defendant and in favor of Plaintiff for each violation of the Used Car Rule alleged in this Complaint;
- B. Award Plaintiff monetary civil penalties for each violation of the Used Car Rule alleged in this Complaint;
- C. Enter a permanent injunction to prevent future violations of the Used Car Rule, 16 C.F.R Part 455, and Section 5 of the FTC Act, 15 U.S.C. § 45, by Defendants; and
- D. Award Plaintiff the costs of bringing this action, as well as such other and additional relief as the Court may deem just and proper.

Dated: March 10, 2013 Dallas, Texas Respectfully submitted,

JONATHAN E. NUECHTERLEIN General Counsel

DAMA J. BROWN Regional Director Southwest Region

Eric N. Roberson

Attorney, Southwest Region Texas Bar Number 00792803

Reid Tepfer

Texas Bar Number 2409444

Federal Trade Commission 1999 Bryan Street, Suite 2150 Dallas, Texas 75201 (214) 979-9362 (Mr. Roberson) (214) 979-9395 (Mr. Tepfer) (214) 979-9350 (Office) (214) 953-3079 (Facsimile) JS 44 (Rev. 12/12)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS Federal Trade Commission				DEFENDANTS Abernathy Motor Co., Wesley Abernathy, and David Abernathy					
(b) County of Residence of First Listed Plaintiff (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant Craighead, Arkansas (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.					
(c) Attorneys (Firm Name, 2) Eric N. Roberson, Reid T Federal Trade Commission 1999 Bryan Street, Ste. 2	epfer, on, Southwest Region	V	-9362	Attorneys (If Known) Martin E. Lilly, Lilly 2400 E. Highland I Jonesboro, Arkans	Law Firm Drive, Suit	te 5000	70) 935-7320		
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210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability	☐ 440 Other Civil Rights ☐ 441 Voting ☐ 442 Employment ☐ 443 Housing/ Accommodations	Habeas Corpus: description 463 Alien Detainee 510 Motions to Vacate Sentence 530 General		Income Security Act	□ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609		Act/Review or Appeal of Agency Decision 950 Constitutionality of State Statutes		
290 All Other Real Property	□ 445 Amer. w/Disabilities - Employment □ 446 Amer. w/Disabilities - Other □ 448 Education	☐ 535 Death Penalty Other: ☐ 540 Mandamus & Oth ☐ 550 Civil Rights ☐ 555 Prison Condition ☐ 560 Civil Detainee - Conditions of Confinement		2 Naturalization Application 5 Other Immigration Actions	1	a	2		
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VI. CAUSE OF ACTIO	ON Federal Trade Co	emmission Act, 15 U	J.S.C. §	o not cite jurisdictional stat 45(a) and 57a, and R. Part 455, promule	the Magn	uson-Moss Ac	200.2007.		100
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION		EMAND \$	(CHECK YES only	if demanded in		
VIII. RELATED CASE	E(S) (See instructions):	JUDGE				ET NUMBER _	34900		
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