# UNITED STATES OF AMERICA FEDERAL TRADE COMMISSION OFFICE OF ADMINISTRATIVE LAW JUDGE

TRADE COMMISSION 10 02 2018
592418
SECRETARY

In the Matter of	)	SECRETAR	Y
Benco Dental, Inc., et al	)	PUBLIC ORIGINAL	
Respondents	)	DOCKET NO. 9379	

## NON-PARTY THE DENALI GROUP'S MOTION FOR IN CAMERA TREATMENT

Pursuant to Rule 3.45 of the Federal Trade Commission's Rules of Practice, 16 C.F.R. § 3.45(b), non-party The Denali Group ("Denali") respectfully moves this Court for *in camera* treatment of sensitive, confidential business documents (the "Confidential Documents"). Denali produced these documents, among others, in response to a third-party subpoena in this matter. The Federal Trade Commission ("FTC") has now notified Denali that it intends to introduce ninety-one (91) pages of Denali's documents, including the Confidential Documents, into evidence at the administrative trial in this matter. *See* Letter from the Federal Trade Commission dated September 17, 2018 (attached as Exhibit A). Benco Dental Supply Company ("Benco"), Henry Schein, Inc. ("Schein"), and Patterson Companies, Inc. ("Patterson") have also advised Denali that they intend to use Denali's documents. *See* Letter from Lauren Morgan Fincher dated September 17, 2018 (attached as Exhibit B).

The Confidential Documents warrant protection from public disclosure given the sensitive business information they contain. Thus, Denali submits this Motion requesting permanent *in camera* treatment of the Confidential Documents in their entirety.

All of the materials for which Denali is seeking *in camera* treatment are confidential business documents, such that if they were to become part of the public record, it would cause significant harm to Denali's ability to compete in the dental practice consulting industry. For the

reasons discussed in this motion, Denali requests that this Court afford its confidential business documents *in camera* treatment indefinitely. In support of this motion, Denali relies on the Affidavit of Robert Lowther ("Lowther Declaration"), attached as Exhibit C, which provides additional details on the documents for which Denali is seeking *in camera* treatment.

# I. The Documents for Which Protection is Sought

Denali seeks *in camera* treatment for the following Confidential Documents, copies of which are attached as Exhibit D.

Exhibit No.	Document Title/Description	Date	Beginning Bates No.	Ending Bates No.
CX4191 and RX 2040	Email from: Will Kralovec to Scott Graversen, Robert Lowther, Suzanne McNeely subject: RE:"Denali-Schein Relationship: First Assignment!"	10/31/2013	Denali 002912	Denali 002916
CX4193 and RX 2041	Email from: Robert Lowther to: englizu cc: Susan Tibbles and Richard Kearl subject: "Desired Dental Equipment Proposals attachment(s): "Demewoz Benco quote.pdf; 20160229163258155-Dr. Demewoz- proposal.pdf; Dental Equipment List - Dr. Demewoz Project - 08.18.15.pdf; Dental Equipment Setup.pdf" (attachments included)	3/7/2016	Denali 004592	Denali 004600
CX4320	Email from: Robert Lowther to: Steve Aaron, Susan Tibbles, Richard Kearl subject: "Demewoz New Start Dental Practice Equipment List, Lorton, VI"	3/14/2016	Denali 004625	Denali 004630
CX4321	Email from: Robert Lowther to: David Stose, William Kralovec, carmen.r@thedenaligroup.net et al subject: "Dr. Regenold Ultra Sonic"	5/21/2013	Denali 002807	Denali 002808
CX4322	Email from: William Kralovec to: David Bordewyk, Robert Lowther subject: "Dr. Sheila Merat"	8/6/2012	Denali 001054	Denali 001062
CX4323	Email from: Sheila Merat to: Michael towns, Robert Lowther, William Kralovec subject: "FW: Your Benco Dental Order # BC028468-3 (with attachment)"	1/3/2013	Denali 001329	Denali 001333
CX4324	Document: Benco Dental Supply Company Invoice	12/31/2012	Denali 001334	Denali 001344

CX4325	Email from: Sheila Merat to: Michael towns,	1/3/2013	Denali	Denali
	Robert Lowther subject: "FW: Your Benco		001327	001327
	Dental invoice no. 3899 (with attachment)"			
CX4326	Document: Benco Dental Supply Company	12/31/2012	Denali	Denali
	Invoice		001328	001328
CX4331	Document: The Denali Group Confidentiality	unknown	Denali	Denali
	and Non-Disclosure Agreement		002962	002964
CX4332	Document: Project Bid Requirements	10/4/2013	Denali	Denali
			002965	002969
CX4333	Document: Benco Dental Supply Company	10/31/2013	Denali	Denali
	Equipment Quote		002970	002970

# II. Denali Documents are Secret and Material such that Disclosure Would Result in Serious Injury to Denali

In camera treatment of material is appropriate when its "public disclosure will likely result in a clearly defined, serious injury to the person, partnership, or corporation requesting" such treatment. 16 C.F.R. § 3.45(b). The proponent demonstrates serious competitive injury by showing that the documents are secret and that they are material to the business. In re General Foods Corp., 95 F.T.C. 352, 355 (1980); In re Dura Lube Corp., 1999 F.T.C. LEXIS 255, \*5 (1999). In this context, courts generally attempt "to protect confidential business information from unnecessary airing." H.P. Hood & Sons, Inc., 58 F.T.C. 1184, 1188 (1961).

In considering both secrecy and materiality, the Court may consider: (1) the extent to which the information is known outside of the business; (2) the extent to which it is known by employees and others involved in the business; (3) the extent of measures taken to guard the secrecy of the information; (4) the value of the information to the business and its competitors; (5) the amount of effort or money expended in developing the information; and (6) the ease or difficulty with which the information could be acquired or duplicated by others. *In re Bristol-Myers Co.*, 90 F.T.C. 455, 456-457 (1977).

The Confidential Documents are both secret and material to Denali's business as discussed in detail in the Lowther Declaration. In sum, the materials at issue contain information of

competitive significance to Denali, such as customer names, addresses and emails as well as details of Denali's business plan and agreements with vendors. *See* Exhibit D. Denali has developed a business plan which differs from its competitors and the Confidential Documents will reveal Denali's internal processes. *Id.* Denali spent significant resources developing those processes, relationships with vendors and customers. Such information and processes are proprietary to Denali and not publicly known outside of Denali. *Id.* In addition to unfair exposure of Denali's business plan, agreements with vendors and customer lists, the Confidential Documents also contain sensitive information not publicly available regarding Denali's customers, such as their names, email addresses, business and home address. *Id.* Making this information public would put Denali's customers, who have entrusted Denali with this information, at risk of identity fraud and other harm from the public disclosure of their personal information. *Id.* 

Further, disclosure of the Confidential Documents will result in the loss of a business advantage to Denali. *See In re Dura Lube Corp.*, 1999 FTC LEXIS 255 at \*7 (Dec. 23, 1999) ("The likely loss of business advantages is a good example of a 'clearly defined, serious injury"). Making the Confidential Documents public would result in a loss of business advantage that Denali has built as the result of its own substantial investments in the development of its business processes.

Finally, Denali's status as a third party is relevant to the treatment of its documents. The FTC has held that "[t]here can be no question that the confidential records of businesses involved in Commission proceedings should be protected insofar as possible." *H.P. Hood & Sons*, 58 F.T.C. at 1186. This is especially so in the case of a third-party, which deserves "special solicitude" in its request for *in camera* treatment for its confidential business information. *See In re Kaiser Aluminum & Chem. Corp.*, 103 FTC 500, 500 (1984) (stating, "As a policy matter, extensions of confidential or in camera treatment in appropriate cases involving third party bystanders

encourages cooperation with future adjudicative discovery requests"). Denali's third-party status therefore weighs in favor of granting *in camera* status to the Confidential Documents. Denali's clients, the dentists named in the Confidential Documents, have no counsel or other representation in this matter. Making their personal information public when they have no interest in this matter would be against public policy.

# III. The Confidential Documents Contain Trade Secrets, which will Remain Sensitive Over Time and Thus, Permanent *In Camera* Treatment is Justified

Given the highly sensitive nature of the information contained in the Confidential Documents, Denali requests that they be given *in camera* treatment indefinitely. The trade secret information contained in the Confidential Documents "is likely to remain sensitive or become more sensitive with the passage of time" such that the need for confidentiality is not likely to decrease over time. *In re Dura Lube Corp.*, 1999 FTC LEXIS at \*7-8. "Trade secrets" are granted more protection than ordinary business documents. *Id.* at \*5. Here, as described in the Lowther Declaration, the Confidential Documents contain business and trade secrets in the form of internal business processes. The competitive significance of the information contained in the Confidential Documents is unlikely to decrease over time and thus, indefinite protection from public disclosure is appropriate.

<sup>&</sup>lt;sup>1</sup> To the extent such permanent treatment is not given, Denali requests that the period of *in camera* treatment of the Confidential Documents be no fewer than 10 years.

## IV. Conclusion

For the reasons set forth above and in the accompanying Lowther Declaration, Denali respectfully requests that this Court grant permanent *in camera* treatment for the Confidential Documents in their entirety.

Dated: September 26, 2018

Respectfully submitted,

Robert J. Bogdanowicz III

Texas Bar No. 24064916

 $\underline{rob@cbsattorneys.com}$ 

Mary Madden Melle

Texas Bar No. 24051789

mmelle@cbsattorneys.com

CALHOUN, BHELLA & SECHREST, LLP

325 N. Saint Paul St., Ste. 2300

Dallas, Texas 75201

(214) 981-9200 (t)

(214) 981-9203 (f)

## STATEMENT REGARDING MEET AND CONFER

The undersigned certifies that counsel for Non-party Denali Group ("Denali") notified counsel for the parties via email on or about September 25, 2018 that it would be seeking *in camera* treatment of the Confidential Documents. Both counsel for the Federal Trade Commission and counsel for Respondents indicated that they would not object to Denali's motion.

Dated: September 26, 2018

Robert J Bogdanowicz III

Texas Bar-No. 24064916

<u>rob@cbsattorneys.com</u> Mary Madden Melle

Texas Bar No. 24051789

mmelle@cbsattorneys.com

CALHOUN, BHELLA & SECHREST, LLP

325 N. Saint Paul St., Ste. 2300

Dallas, Texas 75201

(214) 981-9200 (t)

(214) 981-9203 (f)

### **CERTIFICATE OF SERVICE**

- I, Mary M. Melle, declare under penalty of perjury under the laws of the State of Indiana that the following is true and correct. On September 26, 2018, I caused to be served the following documents on the parties listed below via electronic mail.
- NON-PARTY DENALI GROUP'S MOTION FOR IN CAMERA TREATMENT (PUBLIC VERSION AND NON-PUBLIC VERSION)
- NOTICE OF APPEARANCE
- [PROPOSED] ORDER

The Office of the Secretary (via overnight delivery) Donald S. Clark Office of the Secretary Federal Trade Commission 600 Pennsylvania Avenue, N.W., Room H-172 Washington, D.C. 20580

Federal Trade Commission- Midwest Region, Chicago (via overnight delivery) Todd Kossow, Director Federal Trade Commission 230 S. Dearborn St., Suite 3030 Chicago, IL 60604

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Kenneth L. Racowski, Esq.
Carrie Amezcua, Esq.
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Mary M. Melle

# **EXHIBIT** A



# UNITED STATES OF AMERICA FEDERAL TRADE COMMISSION

### WASHINGTON, D.C. 20580

September 17, 2018

### VIA EMAIL TRANSMISSION

Denali Group c/o Mary Melle, Esq. Calhoun, Bhella & Sechrest, LLP 325 N. Saint Paul Street, Suite 2300 Dallas, Texas 75201 mmelle@cbsattorneys.com

RE: In the Matter of Benco Dental Inc., et al., Docket No. 9379

Dear Ms. Melle:

By this letter we are providing formal notice, pursuant to Rule 3.45(b) of the Commission's Rules of Practice, 16 C.F.R. § 3.45(b), that Complaint Counsel intends to offer the documents referenced in the enclosed Attachment A into evidence in the administrative trial in the above-captioned matter. For your convenience, a copy of the documents will be sent to you in a separate email with an FTP link.

The administrative trial is scheduled to begin on October 16, 2018. All exhibits admitted into evidence become part of the public record unless Administrative Law Judge D. Michael Chappell grants *in camera* (*i.e.*, non-public/confidential) status.

For documents that include sensitive or confidential information that you do not want on the public record, you must file a motion seeking *in camera* status or other confidentiality protections pursuant to 16 C.F.R §§ 3.45 and 4.10(g). Judge Chappell may order that materials, whether admitted or rejected as evidence, be placed *in camera* only after finding that their public disclosure will likely result in a clearly-defined, serious injury to the person, partnership, or corporation requesting *in camera* treatment.

Motions for *in camera* treatment for evidence to be introduced at trial must meet the strict standards set forth in 16 C.F.R. § 3.45 and explained in *In re 1-800 Contacts, Inc.*, 2017 FTC LEXIS 55 (April 4, 2017); *In re Jerk, LLC*, 2015 FTC LEXIS 39 (Feb. 23, 2015) and *In re Basic Research, Inc.*, 2006 FTC LEXIS 14 (Jan. 25, 2006). Motions also must be supported by a declaration or affidavit by a person qualified to explain the confidential nature of the material. *In re 1-800 Contacts, Inc.*, 2017 FTC LEXIS 55 (April 4, 2017); *In re North Texas Specialty Physicians*, 2004 FTC LEXIS 66 (Apr. 23, 2004). For your convenience, we included, as links in the cover email, an example of a third-party motion (and the accompanying declaration or affidavit) for *in camera* treatment that was filed and granted in an FTC administrative proceeding. If you choose to move for *in camera* treatment, you must provide a copy of the

document(s) for which you seek such treatment to the Administrative Law Judge. Also, you or your representative will need to file a Notice of Appearance in the administrative proceeding. For more information regarding filing documents in adjudicative proceedings, please see <a href="https://www.ftc.gov/faq/ftc-info/file-documents-adjudicative-proceedings">https://www.ftc.gov/faq/ftc-info/file-documents-adjudicative-proceedings</a>.

Please be aware that under the current Scheduling Order **the deadline for filing motions seeking** *in camera* **treatment is September 26, 2018**. A copy of the March 14, 2018 Scheduling Order can be found at <a href="https://www.ftc.gov/enforcement/cases-proceedings/151-0190/bencoscheinpatterson-matter">https://www.ftc.gov/enforcement/cases-proceedings/151-0190/bencoscheinpatterson-matter</a>.

Additionally, in lieu of a deposition on the admissibility of the documents listed in Attachment A, we ask that you sign and return the attached declaration regarding the admissibility of these documents. Please return the signed declaration to my attention by September 28, 2018.

If you have any questions, please feel free to contact me at 415-848-5190.

Sincerely,

Erika Wodinsky

Epitalodinky

Counsel Supporting the Complaint

Attachment

# Attachment A

Exhibit No.	Full Name	Date	BegBates	EndBates
	Email from:Jasmine Rosner to Robert Lowther subject: ["FTC			
CX4190	Litigation"	5/18/2018	Denali 002520	Denali 002522
	Email from:Will Kralovec to Scott Graversen, Robert Lowther,			
	Suzanne McNeely subject: ["Denali-Schein Relationship: First			
CX4191	Assignment!"	10/31/2013	Denali 002912	Denali 002916
	Email from:Will Kralovec to Jarret Patrick, Robert Lowther,			
	Suzanne McNeely subject: ["Equipment quote - Greenville, SC			
CX4192	Project"	11/1/2013	Denali 002946	Denali 002948
	Email from: Robert Lowther to: englizu cc: Susan Tibbles and			
	Richard Kearl subject: ["Desired Dental Equipment Proposals			
	attachment(s): ["Demewoz Benco quote.pdf;			
	20160229163258155-Dr. Demewoz-proposal.pdf; Dental			
	Equipment List - Dr. Demewoz Project - 08.18.15.pdf; Dental			
CX4193	Equipment Setup.pdf" (attachments included)	3/7/2016	Denali 004592	Denali 004600
	Email from: Robert Lowther to: Steve Aaron and Matt Zolfo cc:			
	Susan Tibbles and Richard Kearl subject: "RE: Kresevic			
CX4194	Proposal"	3/17/2016	Denali 004764	Denali 004765
	Email from:Robert Lowther to Steve Aaron, Susan Tibbles			
CX4196	subject: ["Denali Group NDA (with attachments)"	8/8/2016	Denali 006169	Denali 006184
	Email from: Robert Lowther to: Steve Aaron, Susan Tibbles,			
CX4319	subject: ["Charlotte, NC GP New Star"	6/15/2016	Denali 005873	Denali 005878
	Email from: Robert Lowther to: Steve Aaron, Susan Tibbles,			
	Richard Kearl subject: ["Demewoz New Start Dental Practice			
CX4320	Equipment List, Lorton, VI"	3/14/2016	Denali 004625	Denali 004630
	Email from: Robert Lowther to: David Stose, William Kralovec,			
	carmen.r@thedenaligroup.net et al subject: ["Dr. Regenold			
CX4321	Ultra Sonic"	5/21/2013	Denali 002807	Denali 002808
	Email from: William Kralovec to: David Bordewyk, Robert			
CX4322	Lowther subject: ["Dr. Sheila Merat"	8/6/2012	Denali 001054	Denali 001062
	Email from: Sheila Merat to: Michael towns, Robert Lowther,			
	William Kralovec subject: ["FW: Your Benco Dental Order #			
CX4323	BC028468-3 (with attachment)"		Denali 001329	Denali 001333
CX4324	Document: Benco Dental Supply Company Invoice	12/31/2012	Denali 001334	Denali 001344
	Email from: Sheila Merat to: Michael towns, Robert Lowther			
	subject: ["FW: Your Benco Dental invoice no. 3899 (with			
CX4325	attachment)"		Denali 001327	Denali 001327
CX4326	Document: Benco Dental Supply Company Invoice	12/31/2012	Denali 001328	Denali 001328

Exhibit No.	Full Name	Date	BegBates	EndBates
	Email from: William Kralovec to: Jarret Patrick, Robert Lowther,			
	Suzanne McNeely subject: ["Equipment Quote - Greenville, SC			
CX4330	Project"	11/7/2013	Denali 002960	Denali 002961
	Document: The Denali Group Confidentiality and Non-			
CX4331	Disclosure Agreement	TBD	Denali 002962	Denali 002964
CX4332	Document: Project Bid Requirements	10/4/2013	Denali 002965	Denali 002969
CX4333	Document: Benco Dental Supply Company Equipment Quote	10/31/2013	Denali 002970	Denali 002970

# **EXHIBIT B**



600 Congress, Suite 2200 Austin, TX 78701 Telephone: 512-305-4700 Fax: 512-305-4800 www.lockelord.com

> Lauren M. Fincher Direct: 512-305-4843 Ifincher@lockelord.com

September 17, 2018

### VIA E-MAIL & FED-EX

The Denali Group c/o Robert J. Bogdanowicz III Calhoun, Bhella & Sechrest, LLP 325 N. Saint Paul Street, Suite 2300 Dallas, Texas 75201

Re: In the Matter of Benco Dental Supply Co, Henry Schein, Inc. and Patterson Companies, Inc. (FTC Docket No. 9379)

Dear Mr. Bogdanowicz III,

By this letter, we are providing formal notice, pursuant to Rule 3.45(b) of the Federal Trade Commission's Rules of Practice, 16 C.F.R. § 3.45(b), that Benco Dental Supply Company, Henry Schein, Inc., and Patterson Companies, Inc. intend to offer the documents and/or testimony referenced in the enclosed Attachment A into evidence in the administrative trial in the above-captioned matter. The administrative trial is scheduled to begin on October 16, 2018. All exhibits admitted into evidence become part of the public record unless *in camera* status is granted by Administrative Law Judge D. Michael Chappell.

For documents or testimony which include sensitive or confidential information that you do not want on the public record, you must file a motion seeking *in camera* status or other confidentiality protections pursuant to 16 C.F.R. §§ 3.45, 4.10(g). Judge Chappell may order that materials, whether admitted or rejected as evidence, be placed *in camera* only after finding that their public disclosure will likely result in a clearly defined, serious injury to the person, partnership, or corporation requesting *in camera* treatment.

Motions for *in camera* treatment for evidence to be introduced at trial must meet the strict standards set forth in 16 C.F.R. § 3.45 and explained in *In re 1-800 Contacts, Inc.*, 2017 FTC LEXIS 55 (April 4, 2017); *In re Jerk*, LLC, 2015 FTC LEXIS (Feb. 23, 2015); *In re Basic Research, Inc.*, 2006 FTC LEXIS 14 (Jan. 25, 2006). Motions also must be supported by a declaration or affidavit by a person qualified to explain the confidential nature of the documents. *In re 1-800 Contacts, Inc.*, 2017 FTC LEXIS 55 (April 4, 2017); *In re North Texas Specialty Physicians*, 2004 FTC LEXIS 66 (April 23, 2004). Each party or non-party that files a motion for in camera treatment shall provide one copy of the documents for which in camera treatment is sought to the Administrative Law Judge. For your convenience, a copy of the documents and testimony will be provided to you via secure file share.

September 17, 2018 Page 2

Please be aware that under the current Scheduling Order of March 14, 2018, the deadline for filing motions seeking *in camera* status is September 26, 2018. A copy of the Scheduling Order can be found at https://www.ftc.gov/system/files/documents/cases/d09379order590015.pdf.

If you have any questions, please feel free to contact me at (512) 305-4843.

Sincerely,

LOCKE LORD LLP

Is Lauren Morgan Fincher

Lauren Morgan Fincher

# Denali Group Attachment A

RX	Description	Date	Beg Bates	End Bates
Number				
RX2040	Email from Will Kravolec	10/31/2013	Denali 002912	Denali 002916
	to Scott Graversen, Robert			
	Lowther and Suzanne			
	McNeely RE: Denali-			
	Schein Relationship First			
	Assignment			
RX2041	Email from Robert Lowther	3/7/2016	Denali 004592	Denali 004600
	to Englizu, Susan Tibbles			
	and Richard Kearl Re:			
	Desired Dental Equipment			
	Proposals with attachments			
RX2961	Rob Lowther Deposition	8/22/2018	NA	NA
	Transcript			

# **EXHIBIT C**

# UNITED STATES OF AMERICA FEDERAL TRADE COMMISSION OFFICE OF ADMINISTRATIVE LAW JUDGES

In the Matter of	)
Benco Dental, Inc., et al	) ) DOCKET NO. 0270
Respondents	) DOCKET NO. 9379 )

# ROBERT LOWTHER'S DECLARATION IN SUPPORT OF NON-PARTY THE DENALI GROUP'S MOTION FOR IN CAMERA TREATMENT

I, Robert Lowther, hereby declare as follows:

- 1. I am President and CEO of the Denali Group ("**Denali**"). I make this Declaration in support of Non-Party The Denali Group's Motion for In Camera Treatment (the "**Motion**"). I have personal knowledge of the matters stated herein and, if called upon to do so, could competently testify about them.
- I have reviewed and am familiar with the documents Denali produced in the above captioned matter in response to a subpoena from the Federal Trade Commission ("FTC").
  I provided a Business Record Certification as to the produced documents, including the documents that are the subject of the Motion.
- 3. Given my position at Denali, I am familiar with the type of information contained within the documents at issue and their competitive significance to Denali. Based on my review of the documents at issue, my knowledge of how Denali has built its business and how Denali's business model differs from its competitors, and my familiarity with the confidentiality protection afforded this type of information at Denali, I submit that the disclosure of these documents to the public and to the competitors of Denali would cause serious competitive injury to Denali.

- 4. The FTC has informed Denali that it intends to use ninety-one (91) of the documents that Denali produced in response to a subpoena in this matter. Benco Dental Supply Company ("Benco"), Henry Schein, Inc. ("Schein"), and Patterson Companies, Inc. ("Patterson") have also advised Denali that they intend to offer three (3) documents that Denali produced in response to a subpoena in this matter.
- 5. As described in the Motion, Denali seeks permanent in camera treatment of the following documents:

Exhibit No.	Document Title/Description	Date	Beginning Bates No.	Ending Bates No.
CX4191 and RX 2040	Email from: Will Kralovec to Scott Graversen, Robert Lowther, Suzanne McNeely subject: RE:"Denali-Schein Relationship: First Assignment!"	10/31/2013	Denali 002912	Denali 002916
CX4193 and RX 2041	Email from: Robert Lowther to: englizu cc: Susan Tibbles and Richard Kearl subject: "Desired Dental Equipment Proposals attachment(s): "Demewoz Benco quote.pdf; 20160229163258155-Dr. Demewoz- proposal.pdf; Dental Equipment List - Dr. Demewoz Project - 08.18.15.pdf; Dental Equipment Setup.pdf" (attachments included)	3/7/2016	Denali 004592	Denali 004600
CX4320	Email from: Robert Lowther to: Steve Aaron, Susan Tibbles, Richard Kearl subject: "Demewoz New Start Dental Practice Equipment List, Lorton, VI"	3/14/2016	Denali 004625	Denali 004630
CX4321	Email from: Robert Lowther to: David Stose, William Kralovec, carmen.r@thedenaligroup.net et al subject: "Dr. Regenold Ultra Sonic"	5/21/2013	Denali 002807	Denali 002808
CX4322	Email from: William Kralovec to: David Bordewyk, Robert Lowther subject: "Dr. Sheila Merat"	8/6/2012	Denali 001054	Denali 001062
CX4323	Email from: Sheila Merat to: Michael towns, Robert Lowther, William Kralovec subject: "FW: Your Benco Dental Order # BC028468- 3 (with attachment)"	1/3/2013	Denali 001329	Denali 001333
CX4324	Document: Benco Dental Supply Company Invoice	12/31/2012	Denali 001334	Denali 001344

CX4325	Email from: Sheila Merat to: Michael towns,	1/3/2013	Denali	Denali
	Robert Lowther subject: "FW: Your Benco		001327	001327
	Dental invoice no. 3899 (with attachment)"			
CX4326	Document: Benco Dental Supply Company	12/31/2012	Denali	Denali
	Invoice		001328	001328
CX4331	Document: The Denali Group Confidentiality	unknown	Denali	Denali
	and Non-Disclosure Agreement		002962	002964
CX4332	Document: Project Bid Requirements	10/4/2013	Denali	Denali
			002965	002969
CX4333	Document: Benco Dental Supply Company	10/31/2013	Denali	Denali
	Equipment Quote		002970	002970

- 6. CX4191/RX 2040 is email correspondence between the former president of Denali, Will Kralovec, and a Schein representative. The multi-page email from Kralovec essentially walks through Denali's business model and how exactly it operates. This is not information that would be shared with competitors as Denali's business model is unique in the industry. Denali employees, including myself, worked hard to come up with standard business practices and these practices, outlined in the email, are protected by Denali. It would be harmful to Denali if Denali's competitors were able to copy Denali's standard business practices.
- 7. CX4193/RX 2041 is email correspondence from me to my client, Dr. Demewoz. Denali's customer list is secret. I do not discuss who my clients are with anyone outside of Denali and my clients expect privacy regarding their identity. In addition to their identity, this document shows exactly how I conduct business with my clients. If this were made public, it would give my competitors a template for my proposals, equipment list and Denali's design/layout for offices. Denali's proposals, equipment lists and designs/layouts are not discussed with anyone outside of Denali, our vendors and our clients. If competitors had access to these, it would damage Denali's business.

- 8. CX4320 again is with regard to Dr. Demewoz. The identity of Denali's customers is Denali's secret. I do not discuss who my clients are with anyone outside of Denali and my clients expect privacy regarding their identity.
- 9. CX4321 is a document again referencing Denali's customer, this time Dr. Regenold. Dr. Regenold's email address is included in the correspondence. If this document were made public, Denali's competitors could reach out to Dr. Regenold and try to outbid Denali on Dr. Regenold's next project. Moreover, it makes Dr. Regenold's email address public information, putting him at risk for phishing scams and increasing the risk that his account could be hacked.
- 10. CX4322 is email correspondence regarding Denali's customer Dr. Sheila Merat. Again, the names of Denali's customers are not shared outside of Denali and the vendors it uses. Also in this exhibit are special discounted prices Denali has worked very hard to negotiate with its vendors; if Denali's competitors are aware of these prices and demand the same ones, it would hurt Denali's business.
- 11. CX4323 is email correspondence which contains not only Dr. Sheila Merat's name but also her email address and her home and business addresses. If this information were made public, it would allow both Denali's competition to have Dr. Merat's personal information and also put her at higher risk for identity theft because her personal information would be public.
- 12. CX4324 again contains Dr. Sheila Merat's name, home address and business address, personal information Denali would never make public in the regular course of its business. Moreover, this exhibit contains special discounted pricing that Denali gets for its customers from Benco. Making these prices available to Denali's competitors would allow them to

- demand the same discounts and compete in a way they cannot currently compete with Denali.
- 13. CX4325 is email correspondence that again includes Denali's customer, Dr. Sheila Merat's name, email address and home and business address. Denali does not make public this information, which could violate Dr. Merat's privacy as well as put her at risk for identity theft; making this information public would also allow Denali's competitors Denali's customer information, which would allow competitors to contact her and try to obtain her business. This would clearly harm Denali.
- 14. CX4326 again contains Dr. Sheila Merat's name, home address and business address, personal information Denali would never make public in the regular course of its business. Moreover, this exhibit contains special discounted pricing that Denali gets for its customers from Benco. Making these prices available to Denali's competitors would allow them to demand the same discounts and better compete with Denali.
- 15. CX4331 is Denali's Confidentiality and Non-Disclosure Agreement, which Denali worked to customize to its industry and paid attorneys to create specifically for Denali. It is marked "Confidential" and Denali would not make this document available to the public. It is intended to be between Denali and "Service Providers" who will be furnished with customer names, addresses, email addresses, and other personal information which should remain private if customers are to trust Denali with that information in the future.
- 16. CX4332 is Denali's standard Project Bid Requirements form which is used to obtain bids from bidding firms and was specifically drafted by Denali's attorneys for only Denali's use. It is not shared outside of Denali and the bidding firms. It would be unfair to Denali to have this document be available to its competitors. The Denali Equipment Proposal

attached to the Project Bid Requirements form is also something Denali has developed for use in its business.

17. CX4333 is Benco's Equipment Quote for Denali which contains special discounted pricing that Denali gets for its customers from Benco. Making these prices available to Denali's competitors would allow them to demand the same discounts and better compete with Denali.

I declare under the penalty of perjury, that the foregoing is true and correct. Executed the 26th day of September, 2018.

Robert Lowther

President and CEO of The Denali Group

# **EXHIBIT D**

# REDACTED IN ITS ENTIRETY

# UNITED STATES OF AMERICA FEDERAL TRADE COMMISSION OFFICE OF ADMINISTRATIVE LAW JUDGES

In the Matter of	)	
	) <b>PUBLIC</b>	
Benco Dental, Inc., et al	)	
	) DOCKET NO. 93	379
Respondents	)	
-	)	

# [PROPOSED] ORDER

Upon consideration of Non-Party Denali Group's (Denali) Motion for *In Camera*Treatment, it is HEREBY ORDERED that the following documents are to be provided permanent 
in camera treatment from the date of this Order in their entirety.

Exhibit	Document	Date	Beginning	Ending
No.	Title/Description		Bates No.	Bates No.
CX4191 and RX 2040	Email from: Will Kralovec to Scott Graversen, Robert Lowther, Suzanne McNeely subject: RE: "Denali-Schein	10/31/2013	Denali 002912	Denali 002916
CX4193 and RX 2041	Relationship: First Assignment!"  Email from: Robert Lowther to: englizu cc: Susan Tibbles and Richard Kearl subject: "Desired Dental Equipment Proposals attachment(s): "Demewoz Benco quote.pdf; 20160229163258155-Dr. Demewoz- proposal.pdf; Dental Equipment List - Dr. Demewoz Project - 08.18.15.pdf; Dental Equipment Setup.pdf" (attachments included)	3/7/2016	Denali 004592	Denali 004600
CX4320	Email from: Robert Lowther to: Steve Aaron, Susan Tibbles, Richard Kearl subject: "Demewoz New Start Dental Practice Equipment List, Lorton, VI"	3/14/2016	Denali 004625	Denali 004630
CX4321	Email from: Robert Lowther to: David Stose, William Kralovec, carmen.r@thedenaligroup.net et al subject: "Dr. Regenold Ultra Sonic"	5/21/2013	Denali 002807	Denali 002808

CX4322	Email from: William Kralovec to: David Bordewyk, Robert Lowther subject: "Dr. Sheila Merat"	8/6/2012	Denali 001054	Denali 001062
CX4323	Email from: Sheila Merat to: Michael towns, Robert Lowther, William Kralovec subject: "FW: Your Benco Dental Order # BC028468- 3 (with attachment)"	1/3/2013	Denali 001329	Denali 001333
CX4324	Document: Benco Dental Supply Company Invoice	12/31/2012	Denali 001334	Denali 001344
CX4325	Email from: Sheila Merat to: Michael towns, Robert Lowther subject: "FW: Your Benco Dental invoice no. 3899 (with attachment)"	1/3/2013	Denali 001327	Denali 001327
CX4326	Document: Benco Dental Supply Company Invoice	12/31/2012	Denali 001328	Denali 001328
CX4331	Document: The Denali Group Confidentiality and Non-Disclosure Agreement	unknown	Denali 002962	Denali 002964
CX4332	Document: Project Bid Requirements	10/4/2013	Denali 002965	Denali 002969
CX4333	Document: Benco Dental Supply Company Equipment Quote	10/31/2013	Denali 002970	Denali 002970

ORDERED:	
	Hon. Brian Lowe Administrative Law Judge

Date: September \_\_\_\_\_, 2018

## Notice of Electronic Service

I hereby certify that on October 02, 2018, I filed an electronic copy of the foregoing Denali's In Camera Motion and Proposed Order (Public), with:

D. Michael Chappell Chief Administrative Law Judge 600 Pennsylvania Ave., NW Suite 110 Washington, DC, 20580

Donald Clark 600 Pennsylvania Ave., NW Suite 172 Washington, DC, 20580

I hereby certify that on October 02, 2018, I served via E-Service an electronic copy of the foregoing Denali's In Camera Motion and Proposed Order (Public), upon:

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Matthew D. Gold Attorney Federal Trade Commission mgold@ftc.gov Complaint

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 $\frac{\text{Mary M Melle}}{\text{Attorney}}$