

Sharing Economy Workshop Tweets

On June 9, 2015, the FTC held a public workshop [to explore the sharing economy issues facing platforms, participants and regulators](#). Staff tweeted the workshop from the agency's main @FTC account, and used #sharingeconomy as the hashtag.

The following is a transcript of the workshop tweets sent from @FTC. All tweets remain on Twitter.com remain in their original order and without redaction for as long as Twitter allows. A webcast and transcript will be available on www.ftc.gov/videos.

Workshop Tweets

Tomorrow is our workshop on the #sharingeconomy! Agenda, more info: <http://go.usa.gov/3PZQW> We will tweet the webcast link in the morning.

RT @MOhlhausenFTC: Great line up of panels at tomorrow's Sharing Economy Workshop. Economics, trust mechanisms vs regulation & much more <http://go.usa.gov/3PKx4>

Our #sharingeconomy workshop starts at 8:30 a.m. ET. Watch live: _ Agenda: <http://go.usa.gov/3PZQW>

And we're live! <http://t.co/i9uGGzi3Yn> #sharingeconomy

Commissioner @MOhlhausenFTC frames the #sharingeconomy workshop for attendees.

Liran Einav, professor, dept of economics, @Stanford, now up. Agenda here: <http://go.usa.gov/3PZQW> #sharingeconomy

.@Stanford's Liran Einav explains the rise of peer-to-peer platforms. #sharingeconomy

RT @MOhlhausenFTC: ICYMI: read my opening remarks from @FTC #sharingeconomy workshop: <http://go.usa.gov/3PXzT>

#Sharingeconomy in early stages; will be interesting to test predictions in 10 years. – Einav

First panel up now: #sharingeconomy platforms: market design & market structure. Watch: <http://t.co/i9uGGzi3Yn>

.@GlenWeyl of U. Chicago + Microsoft discusses importance of network effects & why entry may not be a good thing. #sharingeconomy

██████████ @MOhlhausenFTC Hi, you can learn more about the workshop here - runs until 5:15pm ET: <https://t.co/F1ft6lJyPj> #sharingeconomy

Commissioner @MOhlhausenFTC frames the #sharingeconomy workshop for attendees.
pic.twitter.com/TODtqwWgfl

Chiara Farronato of @HarvardHBS discusses adaptation & uneven adoption of sharing platforms. #sharingeconomy

.@JoshGans of Rotman School of Mgmt highlights 2 concerns of regulators in the "wild west" of #sharingeconomy: safety & dominance.

.@GlenWeyl: If private reg replaces gov't reg, may B efficient, but what abt other public goods? Democratic accountability? #sharingeconomy

Panelists discuss merger analysis implications of market definition in #sharingeconomy.

██████████ Yes, a webcast archive will post to <http://FTC.gov/videos> later this week. Thanks for checking! #sharingeconomy

Panelists discuss what happens when platforms vertically integrate or offer adjacent services. #sharingeconomy

██████████ Room capacity = 150! #sharingeconomy

If you have questions, tweet us! Even if we don't get to them during workshop, staff will review. #sharingeconomy

We're starting back up with panel 2 in a few: mechanisms for trust in the #sharingeconomy. Watch here: <http://t.co/i9uGGzi3Yn>

██████████ Hi, please see the agenda/next panel. Thanks! <https://t.co/F1ft6lJyPi>

Ginger Jin @UofMaryland describing informational asymmetry problem that reputational mechanisms try to solve. #sharingeconomy

.@AndreyFradkin, economist working with Airbnb data, describes some rating biases he found in his research. #sharingeconomy

Chris Nosko, economist working with eBay data, describes challenges of generating meaningful ratings. #sharingeconomy

Chrysanthos Dellarocas @BUQuestrom enumerates key challenges/solutions w/r/t online reputation systems. #sharingeconomy

Steve Salter describes how @BBB_US uses consumer complaints & platform's response to generate ratings. #sharingeconomy

Panelists discuss: do platforms have incentives to develop robust reputation systems that benefit consumers? #sharingeconomy

.@AndreyFradkin: as practical matter, platforms must decide: spend resources on reputation systems, or other features? #sharingeconomy

Presentation by @nyuniversity prof Arun Sundararajan @digitalarun: platform power, reputation, and regulation. #sharingeconomy

.@digitalarun: personal -- "for money" -- professional: #sharingeconomy blurs the lines

Lunch break! We'll be back at 1:35pm ET. All presentations and video archive will be on our website soon. #sharingeconomy

We're back & continuing our #sharingeconomy workshop. Watch: <http://t.co/i9uGGzi3Yn>
Agenda: <http://go.usa.gov/3PZQW>

We're starting w/a presentation by Comm'r Catherine J.K. Sandoval of the CA Public Utilities Commission. #sharingeconomy

██████████ Thanks for the question. Unfortunately, she's wrapping up, & we won't have time for Q&A, but will pass along. #sharingeconomy

██████████ Hi Julie, have you tried refreshing/restarting your browser? We're not hearing of other issues w/ webcast. #sharingeconomy

██████████ Hi, can you tell us which browser you are using? #sharingeconomy

██████████ If you can for now, that would be great. Sent a note to our media team. Will let you know if they have any other suggestions. Thx

Now on to panel 3: Interplay between competition, consumer protection, & regulation: biz & reg views. #sharingeconomy

.@uber's Ashwini Chhabra: Innovation in transportation services gives consumers what they want, has numerous benefits. #sharingeconomy

Matthew Daus: Same safety, liability, insurance & service concerns shld apply 2 regulated taxis & other trnsp services. #sharingeconomy

██████████ Hi, we're collecting comments until Aug. 4. What we've received so far: <https://t.co/R0v7ch7T0E> #sharingeconomy

.@brooksrainwater of @leagueofcities says that #sharingeconomy innovation happens at the local level. Cities can learn from each other.

██████████ Thanks for your comments, Trebor. We'll raise them to workshop organizers.
#sharingeconomy

██████████ Thanks for the Q. Submitting it to the moderator. #sharingeconomy

David Hantman says many economic benefits of @Airbnb, made possible by tools & resources that help users promote trust. #sharingeconomy

██████████ Hi, can you please clarify your question? #sharingeconomy

Vanessa Sindera, @AHLA: Taxation, safety, etc. should be same between hotels and @Airbnb hosts. #sharingeconomy

██████████ Thank you for providing more information. Submitting your comments now to a workshop moderator. #sharingeconomy

Chhabra: Gap between @Uber & taxis w/r/t role of regs in '15. Fewer disagreements on substance of consumer protection rules. #sharingeconomy

██████████ Got your Q and sharing with moderators. Thank you. #sharingeconomy

██████████ Hi, thanks for your comment. Please note, the FTC does not have jurisdiction over setting insurance.

Common theme among all panelists: regulatory analysis & impact is intensely local.
#sharingeconomy

And now, our final panel: policy perspectives. Watch: <http://t.co/i9uGGzi3Yn> Agenda: <http://go.usa.gov/3PZQW>

Trying this again: Our final panel: policy perspectives. Watch: <http://t.co/i9uGGzi3Yn> Agenda: <http://go.usa.gov/3PZQW> #sharingeconomy

.@AdamThierer Good intentions ≠ what actually protects consumers. #Sharingeconomy may solve problems better than regulation.

Sofia Ranchordás: The #sharingeconomy needs a new, more innovation-friendly legal framework with flexible regulation.

.@digitalarun: Self-regulatory solution for the #sharingeconomy must have some form of transparency, gov't oversight, enforcement mechanism.

.@MauriceStucke: #Sharingeconomy raises risks w/r/t competition, #privacy & consumer protection aspects of #bigdata.

.@digitalrun: #Sharingeconomy reputation mechanisms capable of meeting consumers' needs, but different situations may require more feedback.

██████████ Recommendations? We're accepting public comments until Aug. 4. Submit here: <https://t.co/xKEW8cQ7ay> #sharingeconomy

██████████ Great! We've already received more than 1,800 comments! Sometimes takes few days to post them b/c of review for PII, etc.

Panelists explore how concepts of #privacy& network effects play out in #sharingeconomy context.

Wrapping up our workshop! Thank you to everyone who participated in person and online. #sharingeconomy

RT @MOHlhausenFTC Always enjoy participating in FTC workshops, as they are 1 of the agency's greatest tools. #Sharingeconomy remarks: <http://go.usa.gov/3PXzT>

RT @MOHlhausenFTC Don't forget: public comments on the #sharingeconomy may be filed until Aug 4: <https://t.co/YJX0YQTESO>

██████████ Hi, agenda on workshop webpage (middle of page, it's drop down): <http://go.usa.gov/3PZQW> Transcript/archive should post soon too.teep