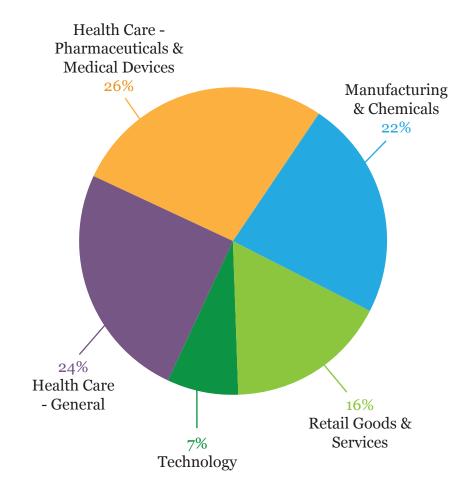
COMPETITION





ENFORCEMENT ACTIONS BY SECTOR

FISCAL YEARS 2011-2015

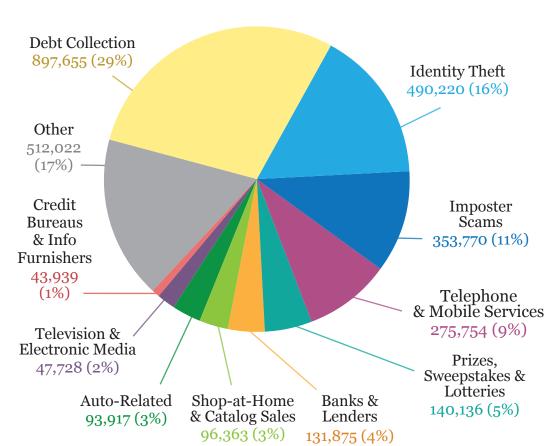


CONSUMER PROTECTION



CONSUMER COMPLAINTS

*DOES NOT INCLUDE DO NOT CALL COMPLAINTS



3,083,379 TOTAL COMPLAINTS*

MONETARY RELIEF

TOTAL AMOUNT OF REDRESS & DISGORGEMENT* \$2 billion

TOTAL AMOUNT OF CIVIL PENALTIES*

\$21.8 million



- Does not include amounts suspended by the court based on inability to pay; any default judgments are included.
- ** Does not include \$1.2 billion recovery in Cephalon, which will compensate purchasers.

TOP 5 REDRESS JUDGMENTS*

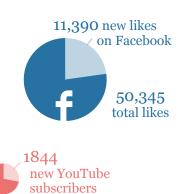
Cephalon	\$1.2 BILLION
Russell T. Dalbey	\$330.1 MILLION
Lifelock	\$100 MILLION
Hispanic Global Way	\$50.3 MILLION
Green Tree Servicing	\$48 MILLION

TOP 5 CIVIL PENALTY CASES*

Green Tree Servicing	\$15 MILLION
Daniel Chapter One	\$3.5 MILLION
Len Blavatnik/TangoMe	\$656,000
Bed Bath and Beyond	\$500,000
Transfers Argentina/ Roy Cox	\$466,926

UTREACH







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