

COMPETITION

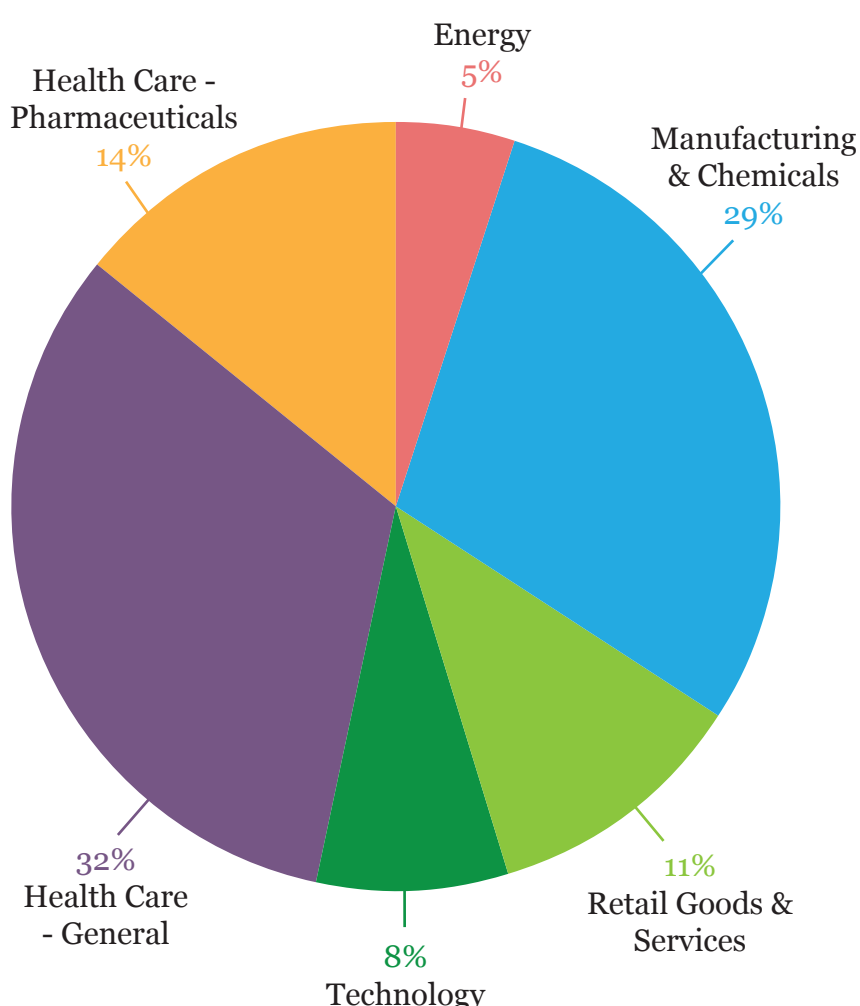
ANTITRUST ENFORCEMENT

Merger Consent Orders	13
Filed Merger Cases	3
Abandoned Transactions	1
Non-Merger Actions	5
Civil Penalty Actions	2

POLICY INITIATIVES

Workshops	1
Reports	8
Advocacy & Amicus Briefs	18

Enforcement Actions by Sector
Fiscal Years 2009-2013



CONSUMER PROTECTION

ACTIONS FILED

Administrative	23
Federal	43
Civil Penalty	13

ORDERS OBTAINED

Administrative	29
Redress, Disgorgement, & Permanent Injunction	91
Civil Penalty	14
Civil Contempt	3

POLICY INITIATIVES

Workshops & Conferences	10
Rulemakings Completed	3
Reports	8

TOTAL AMOUNT OF REDRESS & DISGORGEMENT ORDERED:

\$297 million

TOTAL AMOUNT OF CIVIL PENALTIES ORDERED:

\$20 million

Top 5 Redress Judgments*

Ivy Capital	\$134 MIL
Pro Credit Group	\$25.3 MIL
Glen E. Burke	\$20.2 MIL
Information Management Forum	\$17 MIL
American Tax Relief	\$15 MIL

Top 5 Civil Penalty Cases*

Mortgage Investors Corporation of Ohio	\$7.5 MIL
National Fidelity Information Services	\$3.5 MIL
NCO Group	\$3.2 MIL
Time Warner Cable	\$1.9 MIL
National Attorney Collection Services	\$1 MIL

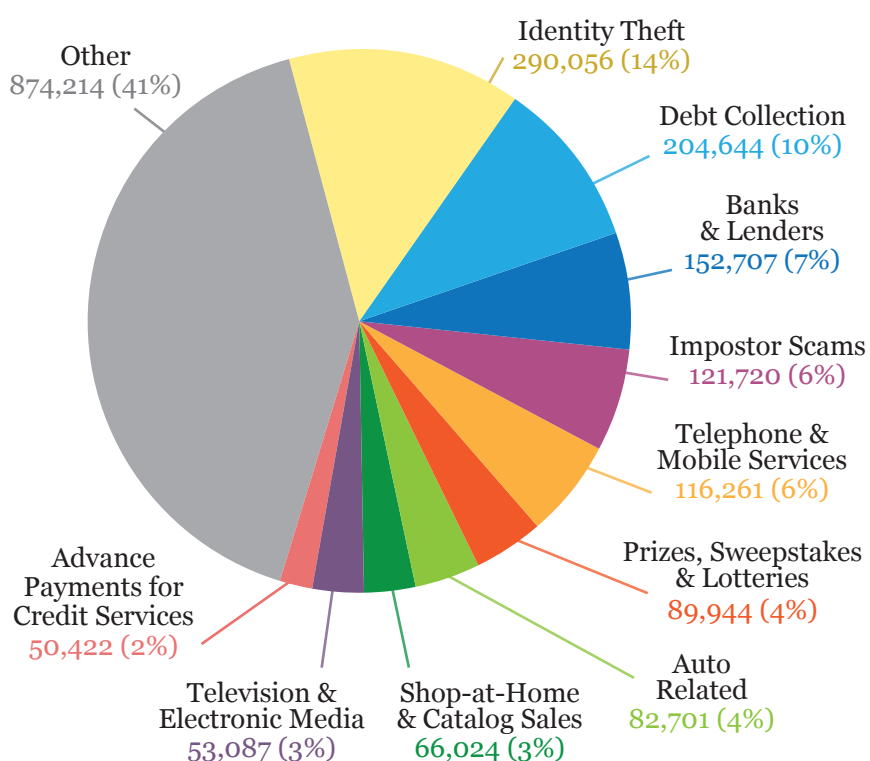
*Does not include amounts suspended by the court based on inability to pay; any default judgments are included.

767,744 consumers received redress totaling over **\$23.27 MILLION**

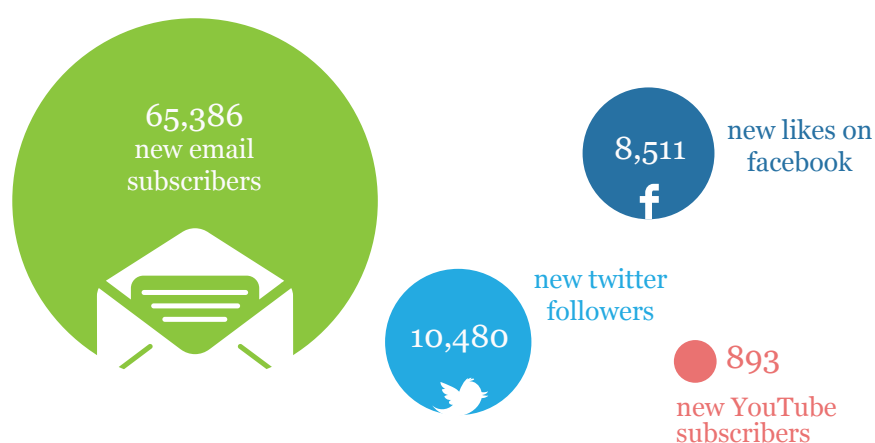
COMPLAINTS

Top Consumer Complaint Categories

(does not include Do Not Call Registry complaints)



OUTREACH



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